



India Int'l Insurance Pte Ltd  
64 Cecil Street  
#04-05 IOB Building  
Singapore 049711  
Attention: Motor Claims

**"Without Prejudice"**

Your Ref :

Our Ref :

Date : 15 April 2020

Subject : **ACCIDENT INVOLVING VEHICLES SMN7554U & SHA1813P ON 30.01.2020**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$	2112.18
Car Repair	:	S\$	385.20
Total	:	S\$	2497.38

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill
2. Copy of Car Rental Bill & Car Rental Agreement & Certificate of Insurance
3. Copy of Letter of Authorisation & Discharge Voucher

Performance Motors  
Limited  
1800-Call-BMW  
(1800-2255-269)

[www.pml.com.sg](http://www.pml.com.sg)

303 Alexandra Road  
Sime Darby  
Performance Centre  
Singapore 159941  
Tel Sales 6319 0100  
Tel Aftersales:  
6319 0111  
Fax 6474 7770

315 Alexandra Road  
#01-01  
Sime Darby  
Business Centre  
Singapore 159944  
Tel Sales 6319 0511  
Tel Aftersales:  
6319 0527  
Fax 6479 6624

280  
Kampong Arang Rd  
East Coast Centre  
Singapore 439180  
Tel Aftersales:  
6319 0888  
Fax 6344 1332

Registered office  
305 Alexandra Road  
#02-01  
Vantage  
Automotive Centre  
Singapore 159942

Co. Reg. No:  
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to [pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg).

Yours sincerely

 15/4/20  
Cresendo Lagman  
Customer Service Manager, Body & Paint

 15/4/20  
Bernard Wan  
Service Manager – Body & Paint

**Performance Motors Limited**

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

**SERVICE TAX INVOICE**

Repair Order No. : <b>B1 1453096</b>	Page No. : <b>1 of 1</b>
Date IN : <b>31/03/2020</b>	Invoice Number : <b>2236450 / WSB</b>
Motor Claim Advisor: <b>Shukhaizi Bin Misbah</b>	Invoice Date : <b>14/04/2020</b>
	Payment Terms : <b>30 Days From Invoice</b>
	Invoice By : <b>Toh Jing Xuan</b>

<b>- CUSTOMER INFORMATION -</b>	<b>- INVOICE TO - 219</b>
<b>Mr Eric Lee Aik Phong (Li YiPeng)</b>	<b>India Int'L Insurance Pte Ltd</b>
<b>10 Hougang Street 11</b>	<b>64 Cecil Street</b>
<b>#12-29</b>	<b>#04-05 IOB Building</b>
<b>Singapore 534080</b>	<b>Singapore 049711</b>

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SMN7554U</b>	<b>WBA4H32090BX80719</b>	<b>28/08/2019</b>	<b>420i GC</b>	<b>11082</b>

<b>- - - - L A B O U R 1 - - - -</b>	<b>NETT</b>
To make good the rear bumper including remove attachments to facilitate repair.	<b>850.00</b>
To respray rear bumper.	<b>934.00</b>
To check electrical wiring systems and lightings at the rear section for proper function.	<b>150.00</b>
Sundries.	<b>40.00</b>
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	<b>0.00</b>
DATE OF ACCIDENT : 30.01.2020. 3RD PARTY CAR : SHA1813P.	
YOUR REF NO : NIL.	
VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO ON 31.03.2020 AT 2:30PM. AUTHORISED REPAIR BY MS HSIAO TONG FROM LKK AUTO ON 20.03.2020 VIA EMAIL.	
PROPOSE CAR RENTAL = \$385.20. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	<b>0.00</b>
<b>Total Labour 1:</b>	<b>1,974.00</b>

Labour Charges : <b>1,934.00</b>	Total Labour & Parts Charges : <b>S\$ 1,974.00</b>
Parts Charges : <b>0.00</b>	Less Insurance Excess : <b>S\$ 0.00</b>
Lubricant/Misc : <b>40.00</b>	Invoice Total Amount Exclude GST : <b>S\$ 1,974.00</b>
	GST @ 7% : <b>S\$ 138.18</b>
	Invoice Total Amount Include GST : <b>S\$ 2,112.18</b>
Computer generated invoice. No signature is required.	Amount Payable Include GST : <b>S\$ 2,112.18</b>

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



**SIME DARBY SERVICES PTE LTD**

Hertz International Licensee

305 Alexandra Road, #05-05

Vantage Automotive Centre, Singapore 159942

p (65) 6447.3388 f (65) 6345.7247

Email: reservation.hertz@sime-darby.com.sg

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

**TO BE PAID BY**

PAYMENT: VISA - XXXXXXXXXXXX6753

**HIRER'S DETAILS**

TITLE : MR  
NAME : ERIC LEE AIK PHONG  
ADDRESS : 10 HOUGANG STREET 11  
#12-29  
SINGAPORE

NRIC/PASSPORT NO. : S7434573E ISSUE: 15/03/2011

ISSUED BY : SINGAPORE  
LICENSE : S7434573E EXPIRY: 01/12/2999  
ISSUED BY : SINGAPORE  
NATIONALITY : D.O.B.: 17/10/1974

FREQUENT FLYER NO :  
LOCAL CONTACT : 91719694

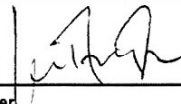
HOTEL :  
COMPANY'S DETAILS

NAME :  
ADDRESS :

**IMPORTANT NOTICE**

- Hirer is liable for all traffic fines/ fees issued by Singapore/ Malaysia authorities for a grace period of 12 months from the date of car return. A \$10 admin fee will be imposed on top of each fine.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported within the next day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Hertz Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ Intoxicants/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x 

Hirer

x

Additional Driver

**ADDITIONAL DRIVERS:**

RENTAL AGREEMENT NUMBER : 61013668  
RENTAL LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

**CHECKOUT**

UNIT # / REGN NO. : 00003004 / SLR8567S  
MAKE & MODEL : BMW 520d  
CAR GROUP GIVEN : K CHARGE: I  
KILOMETER OUT : 52,459  
PETROL LEVEL OUT : FULL  
DATE & TIME OUT : 31/03/2020 09:15  
DUE DATE & TIME IN : 03/04/2020 09:15  
CHECKIN LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

**RENTAL RATES**

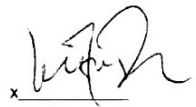
AS: INSURANCE CLAIMS PML CUSTOMER RATES 2019  
DAILY @ S\$ 120.00  
EXTRA DAY @ S\$ 120.00  
EXTRA HOUR @ S\$ 24.00

**TOTAL: S\$ 385.20****FOR RATES TO APPLY**

MINIMUM 24 HOURS.  
CAR MUST BE RETURNED TO RENTING LOCATION  
ON THE DUE DATE

**INSURANCE**

BY INITIALS, THE HIRER

x 

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE  
COVERAGE FOR USE OUTSIDE SINGAPORE

**OTHER CHARGES**

FUEL SERVICES @ S\$2.70 / LITRE

CASHCARD PURCHASE: YES / NO

x

**CASH & CHEQUE DEPOSIT****REMARKS**

BMW OWNER: SMN7554U  
PML MCA: SHUK  
INDIA INT'L

**HI RESERVATION**

RES. ID# SD000007460  
Liyana Binte Sutar

TACO#:  
REF SRC: PHONE

Printed on 31-Mar-2020 9:21  
Entered by: Livana Binte Sutar



## TAX INVOICE

Invoice No. 61 - 28449

Page 1 of 1

MR ERIC LEE AIK PHONG

10 HOUGANG STREET 11 #12-29  
SINGAPORE

SIME DARBY SERVICES PTE LTD

Hertz International Licensee  
305 Alexandra Road, #03-01  
Vantage Automotive Centre, Singapore 159942  
☎ (65) 6447 3388 ☎ (65) 6345 7247  
✉ reservation.hertz@sime-darby.com.sg  
Co. Reg. No. 197501065W  
GST Reg. No. M2-0021986-4

INVOICE DATE : 03-APR 2020

R.A. No. 61013668 / Liyana Binle Sutar

TITLE	: MR	KILOMETER OUT/IN	: 52459 / 52755
AUTHORIZED DRIVER	: ERIC LEE AIK PHONG	KILOMETER DRIVEN	: 296
NRIC/PASSPORT NO.	: S7434573E	PETROL LEVEL OUT/IN	: FULL / FULL
MAKE & MODEL	: BMW 520D	DATE & TIME OUT	: 31-MAR 2020 09:15
CAR REGISTRATION NO.	: SLR8567S / UNIT #: 0003004	DATE & TIME IN	: 03-APR 2020 09:48
CAR GROUP GIVEN	: K	CHECK IN LOCATION	: SHORT TERM-HQ (SIN61)-HERTZ
CAR GROUP CHARGED	: I	NO. OF DAY(S) CHARGED	: 3 DAY(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
INSURANCE CLAIMS PML CUSTOMER RATES 2019					
3 DAY(S) @ \$120.00 / DAY			360.00	25.20	385.20
<b>SUB-TOTAL</b>			<b>360.00</b>	<b>25.20</b>	<b>385.20</b>
REMARKS: BMW OWNER: SMN7554U PML MCA: SHUK INDIA INT'L		<b>TOTAL (SGD) :</b>	<b>360.00</b>	<b>25.20</b>	<b>385.20</b>
* ITEMS NOT SUBJECT TO GST					
		<b>VISA XXXXXXXXXXXX6753</b>			<b>-385.20</b>
		<b>BALANCE DUE</b>			<b>0.00</b>

## NOTE:

I / WE HEREBY AGREE TO THE TERMS AND CONDITIONS AND BE HELD LIABLE FOR ALL AMOUNT DUE UNDER THIS AGREEMENT. ALL TRAFFIC FINES INCLUDING ADMIN FEES INCURRED DURING PERIOD OF HIRE. ANY COSTS INCURRED BY SIME DARBY SERVICES PTE LTD FOR MY FAILURE TO REPORT ANY ACCIDENT WITHIN 24 HOURS. FINAL CHARGES IS SUBJECT TO FULL INSPECTION OF THE VEHICLE BY A COMPANY REPRESENTATIVE.

wirecard

HERTZ - ALEXANDRA  
305 ALEXANDRA ROAD  
#03-05 VANTAGE AUTOMOTIVE CENTRE  
SINGAPORE 159442

DATE/TIME: 03/04/20 09:51:30  
MID: 000888100063996  
TID: 39263134 INV: 000029  
BATCH: 000006 TRACE: 000040  
ORDER: 000029-000006000040  
SERIAL: 8600.00.05.D.0.1  
APR/AUTH CODE: 002547

MOTO SALE

VISA \*\*\*\* \* 6753  
ENT Manual REF: 000011000040

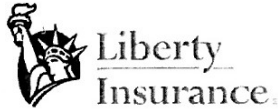
BASE : S\$ 385.20  
TOTAL : S\$ 385.20

I AGREE TO PAY THE ABOVE TOTAL AMOUNT  
ACCORDING TO THE CARD ISSUER AGREEMENT  
\*\*\*\* CUSTOMER COPY \*\*\*\*

This is a system generated invoice hence no signature is required.

Printed on 03-Apr-2020 9:48

Entered by Nur Ezham Omar



www.libertyinsurance.com.sg

# Policy Schedule

## Private Car

**Name of Producer:**

SD CONTEGO SERVICES (A1429-5 PML)

**Date of Issue:**

05 Sep 2019

**Previous Policy No.:****Policy No.:**

SD19V11182/VPC/R00/E00

**Details of Insured****Name of Insured:**

ERIC LEE AIK PHONG (LI YIPENG)

**Mailing Address:**

10 HOUGANG STREET 11, #12-29, SINGAPORE

**Period of Insurance (both dates inclusive):**

From: 28 Aug 2019 00:00

To: 27 Aug 2020 23:59

**NRIC/FIN No.:**

S7434573E

Postal Code (534080)

**Occupation:****Details of Vehicle****Registration No.:**

SMN7554U

**Capacity/Tonnage:**

1998 C.C

**Chassis No.:**

WBA4H32090BX80719

**Hire Purchase Owner/Leasing Company:**

DBS BANK LTD

**Operative Endorsements:**

V0001, V0009, V0013, V0095, V0097, V0152, V0225, V0233, V0236, V0281, V0289, Z011

**Make and Model:**

BMW 420I GRAN COUPE LED NAV

**Seating Capacity Including Driver:**

5

**Engine No.:**

F3323415B48B20A

**Type of Body:**

SALOON

**Year of Manufacture/Registration:**

2019 / 2019

**Sum Insured:**

MARKET VALUE AT THE TIME OF LOSS

**Details of Coverage****Type of Plan:**

Pte Car - Standard Plan (Comprehensive)

**Excess:**

Section I S\$ 900.00

Additional Excess for Young & Inexperienced Drivers S\$ 2,500.00

Windscreen Excess S\$ 0.00

**Additional Coverage(s):**

Unlimited Windscreen, NCD Protection

**Name of Driver(s):**

ERIC LEE AIK PHONG (LI YIPENG)

**Basic Premium:**

S\$ 3,372.85

**Discounts:**

No Claim Discount (50%), Offence Free Discount (5%)

**Prevailing GST (7%):**

S\$ 112.15

**Total Premium Payable Inclusive of****Prevailing GST (7%):**

S\$ 1,714.25

This Schedule replaces any other Schedule. This Schedule and Policy are to be read together as one contract. Persons or classes of persons entitled to drive and limitations are to use, are as specified in the Certificate of Insurance issued in relation to this policy.

Date: 05 Sep 2019 17:50

For and on behalf of

**LIBERTY INSURANCE PTE LTD**

# Performance Motors Limited

A member of the Sime Darby Group



## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SMN 7554 U & SHA 1813 P ON 30/01/2020.

I, ERIC LEE AIK PHONG owner of Vehicle Registration No. SMN 7554 U hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

Name: ERIC LEE AIK PHONG (Date)

NRIC No.: 37434573E

In the presence of:

Name: SHUKH AIZAL (Date)

NRIC No.: G8868276 P

PERFORMANCE MOTORS LIMITED  
37A Alexandra Road  
Darby Performance Centre  
Singapore 159941  
Tel: 63190100 (Sales)  
63190111 (After Sales)

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref:  
Claimant Ref :

We/I, Performance Motors Limited ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2112.18 (repair cost), S\$ \_\_\_\_\_ (loss of use/rental), S\$ \_\_\_\_\_ (search fee), vehicle no. SIN775SAU that was damaged pursuant to the accident which occurred on 30/1/20 (date) at Hougang Ave 1 (location) involving vehicle no. 3ABR513P (insured vehicle). This is pursuant to the inspection conducted on 31/3/20 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Eric Lee Ark Pheng ("the third party claimant") of vehicle no. SIN775SAU to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SIN775SAU (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ \_\_\_\_\_ to \_\_\_\_\_.

Dated this ..... day of ..... 20 .....

#### CLAIMANT:

Signature: \_\_\_\_\_  
Signed by "the workshop" (with chop)

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

#### WITNESS:

Signature: \_\_\_\_\_  
Signed by appointed Surveyor

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_