

ASS. REC. BY:

Steve

ASSIGNMENT

From:

Date:

7.2.2020

Veh No:

SKX 95122

Yr Regn:

27/9/19

Estimated Cost:

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No:

SKX 95122

Make:

Audi A4

C.C.

1984

at Workshop m/s

Premium

Colour:

Blue

A/C: Insured / Std / NI / NA

of

281 Alexandra Road

Sp. Reading

4326

T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

C/No:

WAUZZZF4XKA

Claims No.

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

100 12/3/20

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh:

1pm own waiting

Modi: Nil / S/Rim / STD A/Rim or

(Policy Condition)

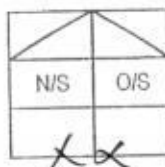
Tyre Size:

F:

205 60R16

R:

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

IDAC Accident Rpt:

Consistent? : Yes or No

TOYO / YOKO or

Continental

GIA / PR Seen:

Consistent? : Yes or No

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

Est. Repairs:

days

Res.: Yes or No

D.O.A.

1/2/20

D.O.I.

7/2/20

Lum Sum:

%

3 Val.: Yes or No

Survey held at

Premium, Alexandra Road

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Date:

Person Contacted:

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MK-130K

09/03/20 @ 10.34am revert to Victor via Messenger.

11/3/20 @ 4.19pm Victor informed C/A via Messenger.

12/3/20 @ 9.09am Informed Terrence C/A @ Ex: \$100 by email.

Date/Time, File Pass to?

☐

Prel. Report

Days Of Repair:

1)

☐

Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

2)

Add Fee:

☐

Site Insp (\$)

Survey Fee:

Transportation:

Photos

Others

TOTAL

Report Form:

Lump Sum / L.P.E. (%)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

ASSIGNMENT

Surveyor:

Steve

DOI:

7/2/2020

Date / Time : 03/02/2020

Registered in Merimen: 03/02/2020

Pre-assign / CCU / FTE



Insured Vehicle No. : SLJ 4929A

Claim No. : _____

Name of Insured : CAR COVE LEASING PTE LTD

Policy No. : _____

Insured Tel No. : _____ HP: _____

Make / Model : _____

Excess Sec II :S\$ _____ D.O.A : 01/02/2020 17:50

Place of Accident : CROSS JUNCTION TRAFFIC LIGHT KAMPONG JAVA

Is driver the owner? (YES / ☒ NO)

Nature of Accident : _____

If NO, Driver Name / Age : _____

OI GIA REPORT: YES / NO ; TP GIA REPORT: ☒ YES / NO

Driver Tel No. : _____

(V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SKX 9512Z

INSRS:
WSP: PREMIUM
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time		STAGE	DATE / PIC
	SKX 9512Z - X	Non-Reporting ltr (1st):	
	SLJ 4929A - NBA/INC19002706/Y; DOA: 12.02.19	Non-Reporting ltr (2nd):	
7/2/2020	OINR. To send out first letter. File pass to Su Li.	Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	☐ ☐
		After call ltr to OI:	☐ ☐
		Authorisation To Act:	☐ ☐
		Release Voucher:	☐ ☐
		Final Repair Bill:	☐ ☐
		Car Rental Invoice:	☐ ☐
		Towing Invoice	☐ ☐
		LTA / GIA :	☐ ☐
		Medical Bill:	☐ ☐
		PIR:	☐ ☐
		Mandate/Reject Instruction:	☐ ☐
		LOD	☐ ☐
		Payment Breakdown Form:	☐ ☐
		Post-Repair Photos:	☐ ☐
		Others:	☐ ☐

PRELIMINARY ADVICE		Date/Time:	Sent By:	Confirm with:	Confirm by:
Repair Cost:	S\$	(days)	Reduction:	%	Email ☐ Call ☐
FINAL SETTLEMENT		Date/Time:	Confirm with:	Email ☐ Call ☐	
Final Liability:	%	(Agreed / Assessed)	BOLA S/N No. :	If NO or B 28, Ass. Lia :	
Repair Cost:	S\$				
Loss of Rental (LOR):	S\$	(days)			
Loss of Use (LOU):	S\$	(\$ x days)			
Loss of Income (LOI):	S\$	(\$ x days)			
LOR only ☐	LOU only ☐	LOR + LOU ☐	LOR + LOI ☐	[Tick only one]	
GIA/LTA Search	S\$				
Medical:	S\$				
Disbursement:	S\$	(e.g. Tow/ Independent)			
Legal Cost	S\$				
Total:	S\$	Global Sum S\$:			
FINAL PAYMENT		Date/Time:	Confirm with:	Email ☐ Call ☐	
Payee 1:	S\$	Name 1:			
Payee 2: (Strike if N.A.)	S\$	Name 2:			
Payee 3: (Strike if N.A.)	S\$	Name 3:			

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

View Received Message

This mail is associated with :

***SKX9512Z**
[SLJ4929A]

TP
TAN HWEE LIM (CHEN HUILIN)
Feb 1 2020 5:00PM
[CAR COVE LEASING PTE LTD]
Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 04/02/2020 09:57 AM.
To LKK_HQ; admin-a@lkkauto.com
CC Yinrul.Hor@aig.com; NoorMariesa.AbuKassim@aig.com; Divyashni.Subramaniam@aig.com
Subject No OI GIA Report

Dear Sir/Madam,

Please be advised that no OI GIA report received.
Please find insured's contact details below for your further actions.

Insured Name:
CAR COVE LEASING PTE LTD

Address:
1557 Keppel Road #01-02 Singapore 089066

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

DOCUMENTS SUMMARY

There are no documents.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG20001818/ha3

07 February, 2020

CAR COVE LEASING PTE LTD

1557 Keppel Road

#01-02

Singapore 089066

Dear Sirs,

**ACCIDENT INVOLVING SLJ 4929A AND SKX 9512Z ON 01/02/2020 ALONG/
AT CROSS JUNCTION TRAFFIC LIGHT KAMPONG JAVA**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vic Alpeh Sanghilan

Claims

Tel : 6841 2096

Fax: 6741 4108

Email : vicalpeh@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Nivitha (LKK Auto)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 25 February 2020 3:10 PM
To: 'Nivitha (LKK Auto)'; 'Admin A'; 'SUR'
Cc: 'Claims'
Subject: OD CLAIM FOR SKX 9512 Z ON 1/2/2020
Attachments: SKM_364e20020717560.pdf; SKX 9512 Z - 01022020 ADDENDUM.PDF

Dear all,

Kindly register OD claim for this vehicle.

Attached is the GIA report and marked estimate for your reference.

Survey was carried out by Steve on 7/2/2020.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699.
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 12 March 2020 9:09 AM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SKX 9512 Z ON 1/2/2020

Dear Terrence,

As instructed by our client, please proceed to repair the insured vehicle **SKX 9512Z (Excess \$ 100/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 12 March 2020 8:39 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SKX 9512 Z ON 1/2/2020

Dear Shiau Chan,

Kindly advise on claim approval.

Thank you.

Best Regards,
Terrence Tan
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Feb 2020 17:01	Clim Veh Model Changed		[] Merimen Administrator
2	03 Feb 2020 17:01	Clim Created	Reg No: SKX9512Z. Policy No: 1900164915, Acct Date: 2020/02/01, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification, Created from SAS:MPA120014958	[I] Merimen Administrator
3	27 Feb 2020 11:17	Clim Registration Modified	Init.Est.: -> 5,000 - 6,000.	[I] Subramaniam, Divyashni
4	06 Mar 2020 17:20	Clim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] Nivitha Govindasamy
5	06 Mar 2020 17:20	Adj Clim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] Nivitha Govindasamy
6	06 Mar 2020 17:20	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Nivitha Govindasamy
7	06 Mar 2020 17:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/03/17	[A] Nivitha Govindasamy
8	06 Mar 2020 17:20	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] Nivitha Govindasamy
9	06 Mar 2020 17:20	Clim Registration Modified	Rep:1137->200611.	[A] Nivitha Govindasamy
10	06 Mar 2020 17:20	Clim Veh Model Changed	(201407) AUDI A4 2.0 TFSI Limited Edition (A).	[A] Nivitha Govindasamy
11	06 Mar 2020 17:20	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] Nivitha Govindasamy
12	09 Mar 2020 10:31	Adj Rpt Initiated		[A] SHIAU CHAN
13	09 Mar 2020 10:31	Insured Phone No Updated	[None] -> [+6590489970]	[A] SHIAU CHAN
14	09 Mar 2020 10:31	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] SHIAU CHAN
15	09 Mar 2020 10:31	Clim Dtl Modified	JPJ Reg. Date: -> 2019/09/27.	[A] SHIAU CHAN
16	09 Mar 2020 10:31	Clim Details Notified		[A] SHIAU CHAN
17	09 Mar 2020 10:34	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2020/03/17	[A] SHIAU CHAN
18	09 Mar 2020 10:34	Adj Mandate Request	Cur.Reg:6409.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE R EPAIR.	[A] SHIAU CHAN
19	10 Mar 2020 17:11	Clim Registration Modified	Excess: -> 100.00. Excess Waived: -> 1000.00, 2F Remarks: -> Not Applicable, GST: -> 7.00.	[I] Gan, Hunchung
20	10 Mar 2020 17:11	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
21	11 Mar 2020 16:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/03/17. Mandate Remarks: Authorise repair. Re-inspection to be done for damage check and supplementary items / labour with clear photos.	[I] Koh, Victor-CK
22	11 Mar 2020 16:19	Adj Mandate Set	Approved:4931.00:Authorise repair, Re-inspection to be done for damage check and supplementary items / labour with clear photos. Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2461978	09 Mar 2020 10:31:34	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SKX9512Z		11.77

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Nadaraja, Deeban

Date: 09 Mar 2020

Preliminary Advice

Vehicle No	: SKX9512Z	Accident Date	: 01/02/2020
Make	: AUDI A4	Policy No.	: 1900164915
Assignment Date	: 06/03/2020	Excess	: S\$0.00
Date of Inspection	: 07/02/2020	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,805.00
Revised Amount	:S\$	4,931.00
Check Items (Estimated)	:S\$	1,478.00
Total	:S\$	6,409.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	130,000.00
COE / PARF Rebate	:S\$	65,056.00
Salvage Value	:S\$	
Margin for Repair	:S\$	64,944.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :