

**ESTEEM PERFORMANCE PTE LTD**Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.  
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sgYour Ref : D20000707MFSH  
Our Ref : CIV1303006 / SMA 6196 U

Date : 05-03-20

MS FIRST CAPITAL LTD  
36 Robinson Road  
#16-01 City House  
Singapore 068877RE : ACCIDENT INVOLVING SMA 6196 U & SHB 4138 E  
ACCIDENT DATE 29.01.2020  
ACCIDENT ALONG AYE

We are the workshop for the owner of motor vehicle no : SMA 6196 U which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SHB 4138 E we are submitting these claims for your consideration.

1	Cost of repair	S \$	2,108.51
2	Loss of use <u>4</u> days @ \$ <u>120</u> / day	S \$	480.00
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.48
		<u>S \$</u>	<u>2,595.99</u>

We enclosed herewith the following documents to support the claims:-

- Authorization letter
- Final repair bill(s)
- LTA search
- GIA report(s) / result
- Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

*Carmen Lim*  
Claims Executive  
Email : [carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)

LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SMA 6196 U & SHB 4138E

Along AYE On 29/01/2020 @ 14:46

I, Chew Kin Chay, Nric No. S2769710J  
of Blk 34 #03-319 Lorong 5 Teo Payoh 310034  
Owner of motor vehicle no. SMA 6196 U do hereby appoint M/S  
ESTEEM PERFORMANCE PTE LTD as my authorized representation and  
\_\_\_\_\_ as my solicitors to write, to negotiate and settle my claim against  
the other party/parties involved in the above mentioned accident. M/S ESTEEM  
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best  
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to  
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final  
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge  
voucher on my behalf.

Signature of Owner



**DISCHARGE RECEIPT**

CLAIM REFERENCE : D20000707MFSH/  
ACCIDENT DATE : 29/01/2020  
ACCIDENT LOCATION : AYE  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : ROHINI B AMIN  
INSURED VEHICLE : SHB4138E  
INVOLVED PARTY : SMA6196U  
SETTLEMENT SUM : \$2,355.99

*"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"*

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : CHOW KIN CHAY

Signature and Date :

WITNESS :

**Carmen Lim**  
G8278146W  
Blk 5033 AMK Ind Park 2  
#01-259, Singapore 569536  
Tel: 8799 0066 Fax: 6259 3326

Signature and Date :





# ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 669536.  
Tel : 6484 1221 Fax : 6484 7829  
385 Sin Ming Drive (Inside Vicom) Singapore 575718.  
Tel : 6753 2112 Fax : 6451 9394  
Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : MS First Capital Insurance Ltd  
36 Robinson Road  
#16-01 City House  
Singapore 068877

ATTN: Motor Claim Department

Your Ref No: D20000707MFSH  
Claim Type: Third Party  
Accident Date: 29/01/2020  
TP Veh Reg No: SHB4138E

**Final No:** CIV1303006  
**Claim No:** CER1302291  
**Date:** 27 Feb 2020  
**Policy No:** 5115175780 (CLASSIC)  
**Veh Reg No:** SMA6196U  
**Make/Model:** TOYOTA PRIUS  
HYBRID 1.8S AT ABS  
D/AIRBAG 2WD  
**Chassis No:** ZVW506052813  
**Engine No:** 2ZR6889693  
**Reg. Date:** 13/06/2018

## Tax Invoice to Vehicle No :SMA6196U

PAGE:1

Description	Quantity	List Price	Amount
SPECIAL NETITEMS: REFER TO KENNETH SURVEY/INSPECTION REPORT AS LUMP SUM REPAIRS (INCL. PARTS & LABOURS)	1 PC	S\$ 1,970.57	S\$ 1,970.57

Total S\$ 1,970.57  
Add GST @ 7% 137.94  
Total Amount payable S\$ 2,108.51

TOTAL: SINGAPORE DOLLAR TWO THOUSAND ONE HUNDRED AND EIGHT AND CENTS FIFTY ONE ONLY

The above vehicle was surveyed by KENNETH on 03/02/2020

For Esteem Performance Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE



&gt; Back to OneMotoring



Land Transport Authority  
 10 Sin Ming Drive  
 Singapore 575701  
 GST Registration No. : M4-0006529-2

Print Date/Time : 30 Jan 2020 / 09:36:37

Receipt Date/Time : 30 Jan 2020 / 09:36:37

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-200130-000373

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHB4138E As at 29 Jan 2020/14:40:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHB4138E Enquiry Fee 20200130093556865556	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
Result of Insurance Enquiry - SKF5838E As at 25 Jan 2020/16:05:00 Insurance Co: FWD SINGAPORE PTE. LTD.				
2	Insurance Enquiry - SKF5838E Enquiry Fee 20200130093556901438	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		14.00	0.98	14.98
<b>Rounding Difference</b>				0.03
<b>Total Amount Payable</b>				14.95
Paid By				
	20200130093605220	Direct Debit: eNETS Debit (Internet Banking)		14.95
<b>Total</b>				14.95
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				14.95
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Khanchna (LKK Auto)

---

**From:** Rachel Wu <RachelWu@msfirstcapital.com.sg>  
**Sent:** 5 June 2020 12:59 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: MANDATE REQUEST FOR QUANTUM AND LIABILITY - EXPRESS SETTLEMENT LOD SMA6196U / Your Ref : D20000707MFSH/SHB4138E/ DOA 29-1-2020  
**Attachments:** LOD.pdf

Dear Khanchna,

Please offer as per below:

Cost of repairs : \$2,108.51  
Loss of Use : \$180-\$320 ( \$60-\$80 x 3-4days)  
LTA fee : \$7.48  
**Total : \$2,295.99 - \$2,435.99**

**Kindly request third party to amend the repair tax invoice to Ms First Capital Insurance Ltd as the attached LOD repair tax invoice is wrong.**

Thank you

Best Regards

Rachel Wu  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862  
| Fax No. : 6507 3849 | Email: [rachelwu@msfirstcapital.com.sg](mailto:rachelwu@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
A Member of **MS&AD** Insurance Group

**Personal Data Protection Act 2012 ("PDPA"):**

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

---

**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Sent:** Friday, 5 June 2020 11:08 am  
**To:** Rachel Wu <RachelWu@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** MANDATE REQUEST FOR QUANTUM AND LIABILITY - EXPRESS SETTLEMENT LOD SMA6196U / Your Ref : D20000707MFSH/SHB4138E/ DOA 29-1-2020

**YOUR REF: D20000707MFSH**  
**LKK REF: CC4/FCI20001816/Kka3q2**

Dear Ms. Rachel,

We refer to the above matter.

Liability: 100% against Insured (BOLA 15)

Insured driver changed lanes and collided into Third party vehicle.

We seek your approval to offer third party repairer "ESTEEM PERFORMANCE PTE LTD " at **\$2,515.99 ~ 2,595.99 (all in).**

The summary is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair (w/GST)	\$ 4,607.91	\$ 2,108.51
2. Loss of Use (4 days x \$120)	\$ 480.00	\$ 400.00 ~ 480.00 (4 days x \$100 ~ \$120)
3. LTA Search Fee	\$ 7.48	\$ 7.48
<b>Total</b>	<b>\$ 5,095.39</b>	<b><u>\$ 2,515.99 ~ 2,595.99</u></b>

Surveyor recommended 3 days for repair + 1 Sunday = 4 days

Enclosed herewith all the documents for your perusal.

**Kindly let us have your approval/instruction.**

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)