

Khanchna (LKK Auto)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: 5 June 2020 12:59 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: MANDATE REQUEST FOR QUANTUM AND LIABILITY - EXPRESS SETTLEMENT LOD SMA6196U / Your Ref : D20000707MFSH/SHB4138E/ DOA 29-1-2020
Attachments: LOD.pdf

Dear Khanchna,

Please offer as per below:

Cost of repairs : \$2,108.51
Loss of Use : \$180-\$320 (\$60-\$80 x 3-4days)
LTA fee : \$7.48
Total : \$2,295.99 - \$2,435.99

Kindly request third party to amend the repair tax invoice to Ms First Capital Insurance Ltd as the attached LOD repair tax invoice is wrong.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, 5 June 2020 11:08 am
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST FOR QUANTUM AND LIABILITY - EXPRESS SETTLEMENT LOD SMA6196U / Your Ref : D20000707MFSH/SHB4138E/ DOA 29-1-2020

YOUR REF: D20000707MFSH
LKK REF: CC4/FCI20001816/Kka3q2

Dear Ms. Rachel,

We refer to the above matter.

Liability: 100% against Insured (BOLA 15)

Insured driver changed lanes and collided into Third party vehicle.

We seek your approval to offer third party repairer "ESTEEM PERFORMANCE PTE LTD " at **\$2,515.99 ~ 2,595.99 (all in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,607.91	\$ 2,108.51
2. Loss of Use (4 days x \$120)	\$ 480.00	\$ 400.00 ~ 480.00 (4 days x \$100 ~ \$120)
3. LTA Search Fee	\$ 7.48	\$ 7.48
Total	\$ 5,095.39	<u>\$ 2,515.99 ~ 2,595.99</u>

Surveyor recommended 3 days for repair + 1 Sunday = 4 days

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)