

Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

15 Ubi Road 4 Singapore 408610

Tel: +65 6841 3838 Fax: +65 6748 0770 www.honda.com.sg

M/s

MS First Capital Insurance Ltd

Date: 09/03/2020

36 Robinson Road #16-01 City House

Singapore 068877

Your ref: D20000713MFSH

Attn: Motor Claims Department / Chan Jia Le

Our ref: SMR6388T

Dear Sir / Madam,

THIRD PARTY DIRECT SETTLEMENT

ACCIDENT INVOLVING SMR6388T AND SHC8539A ON 30.01.20

We refer to the items(s) marked (✓) below:

(✓) We refer to Your Email dated 06.02.20

(•) We enclose herewith the repair invoice / Third Party Direct Settlement Agreement.

(<) Kindly forward the discharge voucher for our client's signature within 2 weeks via email to cslim@honda.com.sg or faeaz@honda.com.sg

) We return your discharge voucher duly completed.

(✓) Kindly expedite settlement the following:-

Repair Cost

S\$2,981.49 Payable To Kah Motor Co Sdn Bhd

Loss of Use

S\$60.00 X 4 Days = S\$240.00 Payable To **Wong Shee Nam**

Rental

NIL

LTA Search

NIL

GIA Search

NIL

Other

NIL

(✓) Kindly let us have your cheque made in favour of the above mentioned names(s) for our transmission as soon as possible.

(✓) Letter of Authority

Thank you.

Yours faithfully,

Rueben

LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHI	CLE NO.)	Sr	WR 6388T	
& (THIRD PARTY'S VEHICLE NO.)		8539		
ON 30/1/2020 ALONG	JACAN	DSHAK	TOWARDS	Runtos.

- I hereby authorize Kah Motor Co Sdn Bhd and its agents or any person authorized by Kah Motor to do all or any of the following.
- To submit, resolve and make any claims(s) which I may have against the 3rd party insurers.
- To execute, sign discharge voucher / indemnity forms and all necessary documents in connection with and arising out of the above claim

Any payment should be made in favour of my name / Kah Motor Co Sdn Bhd

Owner Signature

(Co stamp & authorized signature if it's Co. registered vehicle)

WOND SHEENAM Name

NRIC No : 5 1401376 2.

Vehicle No : 5 M2 6388 T

Date :_



MS First Capital Insurance Limited Co. Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580 Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877 Tel: (65) 6507 3848 Fax: (65) 6507 3849 www.msfirstcapital.com.sq

WITHOUT PREJUDICE to:

DISCHARGE RECEIPT

Any Personal Injury Claims

CLAIM REFERENCE

D20000713MFSH/1

ACCIDENT DATE

30/01/2020

ACCIDENT LOCATION

LOR MARICAN X JALAN ISHAK

INSURED

COMFORT TRANSPORTATION PTE LTD

INSURED DRIVER

TEO WEE KHUAN

INSURED VEHICLE

SHC 8539A

INVOLVED PARTY

SMR 6388T

SETTLEMENT SUM

\$ 3,221.49

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT:

WONG SHEE NAM

Signature and Date

WITNESS : Lim Chou Siong



Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad) 15 Ubi Road 4, SINGAPORE 408610

Ubi Parts Centre

Phone No.: +65 6841 3838 Fax No.:

MS FIRST CAPITAL INSURANCE LIMITED MOTOR CLAIMS DEPT 36 ROBINSON ROAD #16-01 CITY HOUSE SINGAPORE, 068877

Customer Code: CU0129743 Payment Term: 30 Days

Service Tax Invoice

GST Reg No. M200050223

Company Ref. No. S60FC1380G

SINV-BS20000385 Invoice No. 26/02/20 **Invoice Date** SVO20009384 Order No.

Reference

74273 Job Card No. 31/01/20 / 8:04:13 AM Date/Time Received

SMR6388T Licence No. JAZZ 1.5VTIR CVT 20YM Model

JHMGK5850LS200867 Car Chassis No. L15B35000191 Car Engine No. 513

Mileage **RUEBEN THOMAS 1831** Service Advisor **JESHURUEBEN**

Served By Page

No. Description TP DIRECT SETTLEMENT (JINO: 74273) OWNER: WONG SHEE NAM OWNER: WONG SHEE NAM OWNER: WONG SHEE NAM OWNER: MORE SHEE NAM OWNER: MORE SHEE NAM OWNER: MORE SHEE NAM OWNER: MARCUS (LKK) DATE: 5/2/2020 REF NO: TP INSURER: MS FIRST CAPITAL INSURANCE LIMITED TP VEH: SHC6539A TP VEH: SHC6539A TP VEH: SHC6539A TH WORLD SHEE NO: TP VEH: SHC65									7% GST Amo	
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Jia Le (LKK Auto)

From: Jason Tea < JasonTea@msfirstcapital.com.sg>

Sent: Friday, 17 April 2020 5:14 PM

To: Jia Le (LKK Auto)

Cc: Mei Kwan (LKKAuto); Admin A

Subject: MANDATE Given [Express Settlement via LKK] - D20000713MFSH/1// Our ref:

CC4/FCI20001813/Uda3 [ACCIDENT INVOLVING SHC8539A AND SMR6388T ON

30/01/2020]

Dear Asher,

Please proceed to settle the matter, mandate given \$ 3,221.49.

Regards Jason Tea Motor Claims

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be **www.msfirstcapital.com.sg**.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement.

However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is: motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Jia Le (LKK Auto) < JiaLe@lkkauto.com>

Sent: Monday, 9 March 2020 1:53 pm

To: Jason Tea < JasonTea@msfirstcapital.com.sg>

Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Serene Ler

<Sereneler@msfirstcapital.com.sg>

Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20000713MFSH/1// Our ref:

CC4/FCI20001813/Uda3 [ACCIDENT INVOLVING SHC8539A AND SMR6388T ON 30/01/2020]

Dear Jason,

Enclosed herewith TP video footage for your viewing. Liability 100% BOLA 4(a) applicable.

We have send the LOD to you in previous email.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea [mailto:JasonTea@msfirstcapital.com.sg]

Sent: Monday, 9 March 2020 12:56 PM

To: Jia Le (LKK Auto)

Cc: Mei Kwan (LKKAuto); Admin A; Serene Ler

Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20000713MFSH/1// Our ref:

CC4/FCI20001813/Uda3 [ACCIDENT INVOLVING SHC8539A AND SMR6388T ON 30/01/2020]

Dear Jia Le,

Any TP videos, please get in for us.

Please advise your view on liability, under bola which scenario do you propose.

LOD please send to us before we can give mandate.

Jason Tea

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID: 6507 3860 | Fax No.: 6507 3849 | Email: JasonTea@msfirstcapital.com.sg | Company Regn. No. 195000106C A Member of MS&AD Insurance Group

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From: Jia Le (LKK Auto) < <u>JiaLe@lkkauto.com</u>>

Sent: 09 March 2020 12:11

To: Jason Tea <JasonTea@msfirstcapital.com.sg>

Cc: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20000713MFSH/1// Our ref:

CC4/FCI20001813/Uda3 [ACCIDENT INVOLVING SHC8539A AND SMR6388T ON 30/01/2020]

Claim No: D20000713MFSH/1 LKK Ref: CC4/FCI20001813/Uda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHC 8539A AND SMR 6388T ON 30/01/2020

We refer to the above matter.

We seek your approval to offer Third Party repairer "KAH MOTOR CO. SDN. BHD." at \$3,221.49(all-in).

The summary is as follows:-

	Claimed	Revised Amount
	Amount	
1. Cost of Repair (w/GST)	\$ 6,474.09	\$ 2,981.49
2. Loss of Use (4days x \$60)	\$ 240.00	\$ 240.00 (4days x \$60)
Total	\$ 6,714.09	\$ 3,221.49

Surveyor recommended 04 days for repair

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Chan Jia Le | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea [mailto:JasonTea@msfirstcapital.com.sg]

Sent: Thursday, 6 February 2020 10:44 AM

To: Jia Le (LKK Auto)

Cc: Mei Kwan (LKKAuto); Admin A

Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20000713MFSH/1// Our ref: CC4/FCI20001813/da3 [ACCIDENT INVOLVING SHC8539A AND SMR6388T ON 30/01/2020]

Dear Jia Le,

We agree to a direct settlemet.

Please finalise the final repair cost and number of repair days and their LOD and send to us asap.

We need to inform our Insured on the LOD.

Thanks.

Jason Tea

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID: 6507 3860 | Fax No.: 6507 3849 | Email: JasonTea@msfirstcapital.com.sg | Company Regn. No. 195000106C A Member of MS&AD Insurance Group

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From: Jia Le (LKK Auto) < <u>JiaLe@lkkauto.com</u>>

Sent: 05 February 2020 14:07

To: Jason Tea < <u>JasonTea@msfirstcapital.com.sg</u>>

Cc: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20000713MFSH/1// Our ref:

CC4/FCI20001813/da3 [ACCIDENT INVOLVING SHC8539A AND SMR6388T ON 30/01/2020]

Claim No: D20000713MFSH/1 LKK Ref: CC4/FCI20001813/da3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHC 8539A AND SMR 6388T ON 30/01/2020

We refer to the above matter.

Liability: 100%

Remarks: Insured driver with stopline.

Kindly let us have your approval on liability.

*We are unable to provide preliminary report as third party haven't arrange for survey the vehicle.

Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) admin-d@lkkauto.com>

Sent: Monday, 3 February, 2020 10:17 AM

To: 'CWS Motor Claims' < cwsmotorclaims@msfirstcapital.com.sg; assignments < assignments@lkkauto.com

Cc: 'Jason Tea' < <u>JasonTea@msfirstcapital.com.sg</u>>; Admin A < <u>admin-a@lkkauto.com</u>>

Subject: RE: SURVEY ASSESSMENT - D20000713MFSH/1

Dear Sir /Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.



Wishing you a Happy and Prosperous Lunar New Year

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Monday, 3 February 2020 9:18 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims; Jason Tea

Subject: PRI: SURVEY ASSESSMENT - D20000713MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey. Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards, Admin Team Claim Workflow System Motor Claims Department MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

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