

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Saturday, 15 February 2020 5:29 PM  
**To:** Jason Tea; Jia Le (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20000713MFSH/1//  
Our ref: CC4/FCI20001813/da3 [ACCIDENT INVOLVING SHC8539A AND SMR6388T  
ON 30/01/2020]  
**Attachments:** TP ESTIMATE - MARKED.PDF; Preliminary Advice.pdf  
**Categories:** HMK

**YOUR REF: D20000713MFSH**  
**LKK REF: CC4/FCI20001813/Uda3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

**Mei Kwan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jason Tea [mailto:JasonTea@msfirstcapital.com.sg]  
**Sent:** Thursday, 6 February 2020 10:44 AM  
**To:** Jia Le (LKK Auto)  
**Cc:** Mei Kwan (LKKAuto); Admin A  
**Subject:** RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20000713MFSH/1// Our ref:  
CC4/FCI20001813/da3 [ACCIDENT INVOLVING SHC8539A AND SMR6388T ON 30/01/2020]

Dear Jia Le,


We agree to a direct settlement.

Please finalise the final repair cost and number of repair days and their LOD and send to us asap.

We need to inform our Insured on the LOD.

Thanks.

Jason Tea  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3860 | Fax No. : 6507 3849 | Email: [JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
A Member of  Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Sent:** 05 February 2020 14:07

**To:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>

**Cc:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20000713MFSH/1// Our ref: CC4/FCI20001813/da3 [ACCIDENT INVOLVING SHC8539A AND SMR6388T ON 30/01/2020]

Claim No: D20000713MFSH/1

LKK Ref: CC4/FCI20001813/da3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHC 8539A AND SMR 6388T ON 30/01/2020

We refer to the above matter.

Liability: 100%

Remarks: Insured driver with stopline.

Kindly let us have your approval on liability.

\*We are unable to provide preliminary report as third party haven't arrange for survey the vehicle.

*"Wishing you a Happy and Prosperous Lunar New Year"*

Best Regards,



**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Monday, 3 February, 2020 10:17 AM

**To:** 'CWS Motor Claims' <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: 'Jason Tea' <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: SURVEY ASSESSMENT - D20000713MFSH/1

Dear Sir /Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Wishing you a Happy and Prosperous Lunar New Year



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** Monday, 3 February 2020 9:18 AM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** CWS Motor Claims; Jason Tea

**Subject:** PRI: SURVEY ASSESSMENT - D20000713MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**



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