

Asher Sng (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 30 September 2021 4:32 PM
To: Lee, Ming-Yao; Ng, Hai-Chuan; Cecilia Chong (LKK Auto); Asher Sng (LKKAUTO)
Cc: Admin A
Subject: Re: AIG REF: 7712245631SG // LKK Ref: CC4/AIG20001805/Uga3

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Ming Yao,

Contents noted.

Hi Asher,

Kindly assist. CC4/AIG20001805/Uea3

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Thursday, 30 September 2021 4:23 pm
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: AIG REF: 7712245631SG // LKK Ref: CC4/AIG20001805/Uga3

Hi Hsiao Tong,

Please be informed that we have received LOD from solicitor. As such, please proceed to submit WP report and the bill.

If TP provided PIR, please let us have it too.

Thank you.

Regards,
Lee Ming Yao, George
Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 18 March 2021 11:45

To: Lee, Ming-Yao <MingYao.Lee@aig.com>; Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: AIG REF: 7712245631SG // LKK Ref: CC4/AIG20001805/Uga3

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Hi Ming Yao,

We are still pending PIR from third party repairer in order for us to proceed further.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Wednesday, 17 March 2021 3:25 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AIG REF: 7712245631SG // LKK Ref: CC4/AIG20001805/Uga3

Hi Hsiao Tong,

Wish to check for this case if there is any development with repairer on settlement?

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 22 February 2021 21:09

To: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Lee, Ming-Yao <MingYao.Lee@aig.com>; Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] Re: AIG REF: 7712245631SG // LKK Ref: CC4/AIG20001805/Uga3

This message is from an external sender; be cautious with links and attachments.

Hi Mr Ng,

We will check and get abck to you.

Hi Cecilia,

Kindly assist. CC4/AIG20001805/Uga3

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Hai-Chuan <Hai-Chuan.Ng@aig.com>

Sent: Monday, 22 February 2021 10:58 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Lee, Ming-Yao <MingYao.Lee@aig.com>

Subject: AIG REF: 7712245631SG

Hi Hsiao Tong,

Reference to the above matter.

May we know the status of the claim?

Do let us know if there is any video footage to show that insured driver had changed lane and collided into TP motorcycle.

Thank you.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or action on it until appropriate for you.

Regards,

Ng Hai Chuan

Senior Complex Claims Examiner

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1994

Hai-Chuan.Ng@aig.com | www.aig.sg

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From: Ng, Hai-Chuan

Sent: Friday, February 21, 2020 1:57 PM

To: May Chua <maychua@msfirstcapital.com.sg>

Subject: Request For Video Footage // Your Insured Veh: SHC328U / DOA: 10.01.2020 / AIG REF: 7712245631SG

Importance: High

Dear May,

We refer to our above request.

Appreciate if you could furnish your insured's video footage to us to establish liability.

Thank you.

Regards,

Ng Hai Chuan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994

Hai-Chuan.Ng@aig.com | www.aig.sg

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