SLP Motoring Services

102 Gerald Drive #04-75 Singapore 798593 HP 91004390/HP 91254449 Fax 64841482

Email:slpmotoring@gmail.com

06.03.2020.

Our Ref

: SGF 8684 J

Your Ref

: SHD 6788 E

Low Ah Wah

C/o SLP Motoring Services

Attn: Motor Claims Department MS First Capital Insurance Limited 36 Robinson Road #16-01

City House

Singapore 068877

Dear Sir/Mdm,

RE: ACCIDENT INVOLVING SGF 8684 J & SHD 6788 E ON 30.01.2020.

We are repairer of vehicle no. <u>SGF 8684 J</u> which was involved in an accident with vehicle no. <u>SHD 6788 E</u> which is insured with you.

The accident was clearly caused by your insured's negligence. We are therefore seeking compensation from you for our client's financial losses as itemized below:-

| Cost of Repair | | | | \$5,200.00 |
|----------------|----|------|---------|------------|
| Loss of Use | 19 | Days | \$70.00 | \$1,330.00 |
| Total | | | | \$6,530.00 |

We enclose copies of the relevant documents to support our claim.

Your prompt settlement of our claim would be much appreciated.

You may contact Susan (HP: 91004390) or Fion (HP: 91254449) should you have any queries.

Thank you for your kind attention.

Yours faithfully,

SLP Motoring Services.

SLP Motoring Services

102 Gerald Drive #04-75 Singapore 798593 HP 91004390/HP 91254449 Fax 64841482

Email:slpmotoring@gmail.com

12.02.2020.

Our Ref

: SGF 8684 J

Your Ref : SHD 6788 E

Low Ah Wah

C/O SLP Motoring Services

Attn: Motor Claims Department MS First Capital Insurance Limited 36 Robinson Road #16-01

City House

Singapore 068877

Dear Sir/Mdm,

LETTER OF AUTHORITY

RE: ACCIDENT INVOLVING SGF 8684 J & SHD 6788 E ON 30.01.2020.

I, Low Ah Wah owner of vehicle no. SGF 8684 J hereby authorize M/s SLP Motoring Services as my authorized representative to write, negotiate and settle claim on my behalf in my claim against the owner and / or driver of vehicle reg no. SHD 6788 E in respect of the above mentioned accident.

Kindly make payment directly to SLP Motoring Services.

Kindly contact Susan (HP: 91004390) or Fion (HP: 91254449) should you have any queries regarding the above.

Yours faithfully,



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580

Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore

DISCHARGE RECEIPT

CLAIM REFERENCE

: D20000712MFSH

ACCIDENT DATE

: 30/01/2020

ACCIDENT LOCATION

: SLE SLIP ROAD INTO CTE

INSURED

: COMFORT TRANSPORTATION PTE LTD

INSURED DRIVER

: WONG HEE SEONG

INSURED VEHICLE

: SHD 6788E

WITHOUT PREJUDICE to:

(a) Insurance Subrogated Claim and/or

INVOLVED PARTY

: SGF 8684J

(b) Any Personal Injury Claims

SETTLEMENT SUM

: \$ 6,340.00

(Note: This Notice supersedes any inconsistencies

found in this Discharge Voucher)

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest.

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: LOW AH WAH

WITNESS : Lim Kah Noj

Signature and Date: x 100 och with 3006 2020.

Signature and Date: x 3006 2020

SLP Motoring Services

102 Gerald Drive #04-75 Singapore 798593
HP 91004390/91254449 Fax 6484 1482
Email:slpmotoring@gmail.com

Invoice No: 1223

M/s MS First Capital Insurance Limited DATE 06.03.2020

36 Robinson Road #16-01 City House CAR NO SGF 8684 J

Singapore 068877 MAKE Toyota Corolla 1.6

FINAL COST OF REPAIR FOR THE ABOVE MENTIONED VEHICLE

YOUR INSURED : SHD 6788 E

| Qty | Pcs | MR053ZEC107118317 | UNIT PRICE | AMOUNT |
|-----|-----|-------------------------|------------|------------|
| | | Lump Sum Cost of Repair | | \$5,200.00 |
| | - | Page 1 of | f 1 Total | \$5,200.00 |

SLP Motoring Services.

RE: [MANDATE REQUEST] Re: [PROPOSED LIABILITY] EXPRESS SETTLEMENT // Claim No: D20000712MFSH // ACCIDENT INVOLVING SHD 6788E AND SGF 8684J ON 30/01/2020

Rachel Wu < Rachel Wu@msfirstcapital.com.sg >

Tue 6/16/2020 10:05 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Dear Asher,

Please offer as per below:

COR : \$5,200.00

LOU: \$800-\$1140 (\$50-\$60 x 16-19days)

Total: \$6,000.00 - \$6,340.00

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3862

| Fax No.: 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, 3 June 2020 3:41 pm

To: Rachel Wu < Rachel Wu@msfirstcapital.com.sg>

Subject: Re: [MANDATE REQUEST] Re: [PROPOSED LIABILITY] EXPRESS SETTLEMENT // Claim No: D20000712MFSH //

ACCIDENT INVOLVING SHD 6788E AND SGF 8684J ON 30/01/2020

Hi Rachel,

We refer to the email dated 23/04/2020.

Third party chasing for offer / settlement.

Please let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Sent: Thursday, April 23, 2020 12:26 PM

To: Rachel Wu < Rachel Wu@msfirstcapital.com.sg >

Subject: [MANDATE REQUEST] Re: [PROPOSED LIABILITY] EXPRESS SETTLEMENT // Claim No: D20000712MFSH //

ACCIDENT INVOLVING SHD 6788E AND SGF 8684J ON 30/01/2020

Your ref: D20000712MFSH

Our ref: CC4/FCI20001798/Kea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured hit third party parked vehicle rear portion.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " SLP MOTORING SERVICES " at \$ 6,340.00 (all-in).

The summary is as follows: -

| | | Ar | mount Claimed | Amount Revised |
|--------------------------------|-------|----|---------------|-----------------------------|
| 1. Cost of Repairs | | \$ | 14,202.09 | \$ 5,200.00 |
| 2. Loss of Use (19days x \$70) | | \$ | 1,330.00 | \$ 1,140.00 (19days x \$60) |
| | Total | | | <u>\$ 6,340.00</u> |

Surveyor recommended 16days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Rachel Wu < Rachel Wu@msfirstcapital.com.sg>

Sent: Thursday, March 19, 2020 3:53 PM

To: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Subject: RE: [PROPOSED LIABILITY] EXPRESS SETTLEMENT // Claim No: D20000712MFSH // ACCIDENT INVOLVING SHD

6788E AND SGF 8684J ON 30/01/2020

Dear Asher,

Please proceed for express settlement.

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3862 | Fax No.: 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Sent: Thursday, March 12, 2020 2:10 PM

To: Rachel Wu < Rachel Wu@msfirstcapital.com.sg >

Subject: [PROPOSED LIABILITY] EXPRESS SETTLEMENT // Claim No: D20000712MFSH // ACCIDENT INVOLVING SHD 6788E

AND SGF 8684J ON 30/01/2020

Claim No: D20000712MFSH LKK Ref: CC4/FCI20001798/Kea3

Dear Sir/Madam,

ACCIDENT INVOLVING SHD 6788E AND SGF 8684J ON 30/01/2020

We refer to the above matter.

Enclosed a copy of the Preliminary Advice, TP marked estimate and PARF rebate for your easy referenece.

Liability: 100%

Remark: B:NIL OID HIT THIRD PARTY PARKED VEHICLE REAR PORTION

Kindly let us have your approval on liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)