

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, November 13, 2019 2:29 PM
To: SLQK23@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SHD 6350J & SME 4969Z ON 13/09/2019 ALONG/AT 88 TANGLIN HALT ROAD

Tracking:	Recipient	Delivery
	SLQK23@GMAIL.COM	
	Admin A	
	shupeil@lkkauto.com	Delivered: 11/13/2019 2:29 PM
	Meikwan@lkkauto.com	Delivered: 11/13/2019 2:29 PM
	olivialau@lkkauto.com	Delivered: 11/13/2019 2:29 PM

Our Ref: CC3/AIG19016430/Eka3

LIM QING KANG,SHAWN
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SHD 6350J & SME 4969Z ON 13/09/2019 ALONG/AT 88 TANGLIN HALT ROAD

We refer to the above accident where we are acting for **AIG Asia Pacific Insurance Pte Ltd** to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim against your motor insurance policy.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident. As such, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **23/11/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,400.00** (Global Sum) for vehicle no. **SHD 6350J** that was damaged pursuant to the accident which occurred on **13/09/2019** (date) along **BLK 88 COMMONWEALTH DRIVE MSCP** (location) involving vehicle no/s **SME4969Z**.

This is pursuant to the inspection conducted on **16/09/2019** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** (“the third party claimant”) of vehicle no. **SHD 6350J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 6350J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of April (month) 2020 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHD 6350J** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHD 6350J** that was damaged pursuant to the accident which occurred on **13/09/2019** (date) along **88 TANGLIN HALT ROAD** (location) involving vehicle no/s **SME4969Z** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 24 (day) of April (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Khanchna (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Monday, 14 October 2019 4:11 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 13/9/2019 involving SHD 6350J & SME 4969Z (AIG's insured)
Our Ref: TAX/09/19/2045/lg
Attachments: img-X14153258-0001.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$2400.00
Loss of Rental	\$869.38 (6.5 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$3276.38

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV191000079
Date : 07.10.2019
Vehicle No. : SHD6350J
Your Ref No. : TAX/09/19/2045
Our Ref No. : 24103351
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 2,400.00
GRAND TOTAL					\$ 2,400.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 13.09.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



Laid Up Report

Accident Start Date : 01/09/2019

Accident End Date : 26/09/2019

Date Generated : 26/09/2019

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/09/19/2045	SHD6350J	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24103351	13/09/2019 1:36 PM	20/09/2019 8:39 AM



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/09/19/2045

From: SMRT Taxis Pte Ltd

Date: 24/09/2019

ACCIDENT INVOLVING SHD6350J AND SME4969Z ON 13/9/2019 1:10 PM ALONG BLK 88 COMMOWEALTH DRIVE MSCP.

This is to confirm that the daily rental rate for SHD6350J is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager

Enquire Transaction History

Transaction History Details

Log Date/Time:	16 Sep 2019 / 14:55:17	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SME4969Z	Channel:	External Agency
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Business Transaction Reference No.:	20190916145517708457
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL		

Search Date / Time:	13 Sep 2019 13:10:00
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK