

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	16 Sep 2019 Edit Reg		16 Sep 2019 00:00 Edit Adj Rpt	S\$2,400.00 Edit Estimates	S\$2,400.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: LIM QING KANG,SHAWN , ID: S8718750J									
Main Claimant: SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K									
Vehicle Reg. No.: SHD6350J		Date of Loss: 13/09/2019 13:00 - :59 [45 Months and 24 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 8407065804SG		Policy/Cover Note No.: 1800114450 (Comprehensive) Coverage: 01/10/2018 - 30/09/2020							
Vehicle Reg. No. (Insured): SME4969Z		Policy No. (Claimant): D-19093197MFSH							
		Excess:							
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Goh, Jeremy-CX] Jeremy.Goh@aig.com									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 04/02/2020]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG_EXPRESS (16/04/2020): Alert - Adj Mandate Approved (S\$1407.63) - SHD6350J - Claim Handler: Goh, Jeremy... - AIG_SG_EXPRESS (31/01/2020): Report Send Back Alerts - SHD6350J (TP) - AIG_SG (18/09/2019): TP GIA REPORT									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHD6350J (8407065804SG)**
[SME4969Z]
TP
SMRT TAXIS PTE LTD
Sep 13 2019 1:00PM
[LIM QING KANG,SHAWN]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser ▼	
Video			1 per page ▼	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	13/11/19 14:22	Video - Accident	Load MP4	
Letters/Correspondences			1 per page ▼	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	Edit	
Photos/Images			3 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/09/19 17:11	General View	Load JPG	☒
2	27/09/19 17:11	General View	Load JPG	☒
3	27/09/19 17:11	General View	Load JPG	☒
4	27/09/19 17:11	General View	Load JPG	☒
5	27/09/19 17:11	General View	Load JPG	☒
6	27/09/19 17:11	General View	Load JPG	☒
7	27/09/19 17:11	General View	Load JPG	☒
8	27/09/19 17:11	General View	Load JPG	☒
9	27/09/19 17:11	General View	Load JPG	☒
10	27/09/19 17:11	General View	Load JPG	☒
11	27/09/19 17:11	General View	Load JPG	☒
12	27/09/19 17:11	General View	Load JPG	☒
13	27/09/19 17:11	General View	Load JPG	☒
14	27/09/19 17:11	General View	Load JPG	☒
15	27/09/19 17:11	General View	Load JPG	☒
16	27/09/19 17:11	General View	Load JPG	☒
17	27/09/19 17:11	General View	Load JPG	☒
18	27/09/19 17:11	General View	Load JPG	☒
19	27/09/19 17:11	Odometer Reading	Load JPG	☒
20	27/09/19 17:11	Chassis Number	Load JPG	☒
21	27/09/19 17:11	General View	Load JPG	☒
22	27/09/19 17:11	General View	Load JPG	☒
23	27/09/19 17:11	General View	Load JPG	☒
24	27/09/19 17:11	General View	Load JPG	☒
25	27/09/19 17:11	After Repair Photo	Load JPG	☒
26	27/09/19 17:11	After Repair Photo	Load JPG	☒
Documentation			1 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/09/19 16:32	TP ESTIMATE - MARKED	Load PDF	
2	19/09/19 16:32	TP GIA REPORT	Load PDF	
3	10/12/19 11:18	EMAIL FROM AIG APPROVAL TO REJECT	Load PDF	
4	10/12/19 11:18	EMAIL TO TP WKSHOP REJECT CLAIM	Load PDF	
5	31/01/20 17:00	Email from TP workshop	Load PDF	
6	03/02/20 17:34	TP ESTIMATE-MARKED-FINAL	Load PDF	

Video				1 per page ▼	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
7	03/02/20 17:53	Final repair bill, LTA Search, Rental supporting docs		Load PDF	
8	03/02/20 17:53	LOD		Load PDF	
9	03/02/20 18:11	Proof of settlement - subrogation		Load PDF	
10	17/04/20 10:13	Email to OI		Load PDF	
11	21/04/20 14:19	EMAIL FROM AIG - APPROVAL TO SETTLE		Load PDF	
12	28/04/20 12:14	Authorisation to Act		Load PDF	
13	28/04/20 12:14	LTA SEARCH		Load PDF	
14	28/04/20 12:14	Release Voucher		Load PDF	
15	28/04/20 12:14	RENTAL MILEAGE		Load PDF	
16	28/04/20 12:14	RENTAL RECEIPT		Load PDF	
17	28/04/20 12:14	WORKSHOP INVOICE		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	18/09/19 13:21	OI GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SME4969Z (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHD6350J (TP veh)		
Date of Accident:	13/09/2019		

Global Sum Settlement	:	☒ Yes	☐ No
Repair Estimate	:\$	8,618.00	
Final Repair Cost	:\$	1,400.00	
Loss of Use	:\$	days at \$0.00 per day	
Rental (if any)	:\$	3 days	
LTA / GIA Search Fee	:\$		
Others:	:\$		
	:\$		
Final Settlement Sum (GLOBAL SUM)	:\$	1,400.00	
Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability <u>50</u> (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
<i>* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.</i>			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	SMRT TAXIS PTE LTD	:\$	1,400.00
2)		:\$	
3)		:\$	

NUR SHAQILAH BTE ABDOL WAHAB

28 Apr
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT**Our File No:** CC3/AIG19016430/EKA3S2-1**Date:** 28/04/2020REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1800114450
Claimant Vehicle No :	SHD6350J	Insured Vehicle No :	SME4969Z
Date of Loss:	13/09/2019	Nature of Claim:	TP
		Claim No:	8407065804SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHD6350J	Engine No:	2ZR6571229
Make & Model:	TOYOTA PRIUS TAXI, 1.8 (A)	Chassis No:	JTDKN36U905767211
Reg. Date:	20/11/2015 (Man. Year: 2015)	Odometer:	353095 km
Colour:	Maroon		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Fair	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	West Lake 5 mm	Rear Left Side:	West Lake 5 mm
Front Right Side:	West Lake 5 mm	Rear Right Side:	West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,751.00	2,177.19	4,573.81	67.75
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,867.00	610.00	1,257.00	67.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,618.00	2,787.19	5,830.81	67.66
Approved Total (Overridden) (S\$)		2,400.00		
Nett Amount (S\$)	8,618.00	2,400.00	6,218.00	72.15
+ Car Rental (3.0 x S\$133.75/day) (S\$)		401.25		
		(S\$)		
		2,801.25		
Liabe Amount (50.00%) (S\$)		1,400.63		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		1,407.63		
Global Sum Settlement (S\$)		1,400.00		

INSPECTION

Date of Assignment:	16/09/2019	
Date Inspected:	16/09/2019	Inspected At: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705
Estimated Period of Repair:	3.0 days	

Adjuster: CHEN TSUE YEE**Manager:** Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER FRT (DISC 25%)	Dented	482.00 F	*361.50 F
2	1		*BUMPER CLIPS (DISC 25%) 10pcs	Necessary	16.10 F	*12.08 F
3	1		*BUMPER SUPPORT F/RH (DISC 25%)	Necessary	76.40 F	*57.30 F
4	1		*ARM SUB-ASSY, FR BUMPER RH (DISC 25%)	Necessary	250.40 F	*187.80 F
5	1		*COVER, FR BUMPER HOLE RH (DISC 25%)	Scratched	18.50 F	*13.88 F
6	1		*BUMPER GRILLE SUB-ASSY, LOWER (DISC 25%)	Scratched	311.10 F	*233.33 F
7	1		*LENS & BODY, FR TURN RH (DISC 10%)	Scratched	511.80 F	*460.62 F
8	1		*HEAD LAMP RH (DISC 10%)	Scratched	945.20 F	*850.68 F
9	1		*SUPPORT AUB-ASSY	Serviceable	1,460.40 F	*- F
10	1		*BUMPER SUPPORT F/LH	Serviceable	76.40 F	*- F
11	1		*BUMPER ENERGY ABSORBER FRT	Serviceable	78.80 F	*- F
12	1		*ARM SUB-ASSY, FR BUMPER LH	Serviceable	250.40 F	*- F
13	1		*FOG LAMP RH	Serviceable	295.20 F	*- F
14	1		*FENDER FRT/RH	Serviceable	723.40 F	*- F
15	1		*NAME PLATE (HYBRID)	Serviceable	51.90 F	*- F
16	1		*FENDER LINER FRT/RH	Serviceable	171.70 F	*- F
17	1		*BUMPER REINFORCEMENT FRT	Not Necessary	498.40 F	*- F
18	1		*BUMPER FRT ABSORBER LOWER	Not Necessary	127.70 F	*- F
19	1		*GRILLE, RADIATOR	Not Necessary	310.60 F	*- F
20	1		*GRILLE. RADIATOR LOWER NO.2	Not Necessary	94.60 F	*- F

F=Franchise part.

Total Parts (\$\$) **6,751.00** **2,177.19**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODYWORK.	New	507.00	250.00
2	SPRAY PAINT.	New	936.00	300.00
3	TO REPLACE SUNDRY PARTS.	New	100.00	20.00
4	TO CHECK WIRING AND SYSTEM FUNCTION.	New	80.00	20.00
5	TO WASH AND VACUUM.	New	60.00	0.00
6	TO APPLY RUST-PROOFING ON AFFECTED AREA.	New	100.00	20.00
7	TOWING CHARGE.	New	84.00	0.00
Gross Labour Cost (\$\$)			1,867.00	610.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >