

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 31 January 2020 5:18 PM
To: Foo, Chityan
Cc: Admin A
Subject: RE: Appeal on Rejection - Re: Accident on 13/9/2019 involving SHD 6350J & SME 4969Z (AIG's insured) Our Ref: TAX/09/19/2045/lg

Dear Mr. Jimmy,

We have taken note of your e-mail below.

Please assist to open Merimen and we will seek mandate on quantum.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foo, Chityan <Chityan.Foo@aig.com>

Sent: Friday, 31 January 2020 5:12 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Appeal on Rejection - Re: Accident on 13/9/2019 involving SHD 6350J & SME 4969Z (AIG's insured) Our Ref: TAX/09/19/2045/lg

Dear Khanchna,

We refer to the above matter

Please proceed to offer 50% liability to SMRT based on BOLA settled at 50%.

Kind regards,

Jimmy Foo

AIG

Complex Claims Examiner

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.sg

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Friday, January 31, 2020 5:03 PM
To: Foo, Chityan <Chityan.Foo@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] Appeal on Rejection - Re: Accident on 13/9/2019 involving SHD 6350J & SME 4969Z (AIG's insured)
Our Ref: TAX/09/19/2045/lg

This message is from an external sender; be cautious with links and attachments.

Dear Mr. Jimmy,

We refer to the above matter and e-mail below from Third party.

Third party workshop informed that AIG had accepted 50% for the subrogated claim based on BOLA 32 and as such, third party wants AIG to also settle the third party claim for 50% basis.

Please advice.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Friday, 31 January 2020 10:54 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: URGENT / Pls review Re: Accident on 13/9/2019 involving SHD 6350J & SME 4969Z (AIG's insured) Our Ref: TAX/09/19/2045/lg

URGENT

Dear Khanchna,

Please note that **your principal has accept 50% for their subrogated claim based on Bola scenario 32**. We attach the proof of settlement for your perusal.

As such, please let us know by **10th February 2020** if your principal is prepared to settle our claim at 50%, otherwise we shall have no option but to escalate the matter to GIA and will provide the proof. Thanks.

Regards
Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Tuesday, December 3, 2019 10:45 AM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Admin A

Subject: RE: URGENT / 2nd REMINDER Re: Accident on 13/9/2019 involving SHD 6350J & SME 4969Z (AIG's insured)

Our Ref: TAX/09/19/2045/lg

WITHOUT PREJUDICE

Dear Sir/Madam,

The above matter refers.

Based on the documents at hand and video footage, we opine that liability is down against third party for encroaching into our Insured's lane and colliding into our Insured vehicle.

We append below our Insured's sketch plan and accident photo :

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS going up car park ramp.
Third party entered outside his lane coming down.
Hit my right side door



As such, we opine that liability is down against your client and we have our principal's instruction to reject the claim and we are unable to look into your client's claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)