

## Jasper Chua (LKK Auto)

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**From:** Jasper Chua (LKK Auto)  
**Sent:** Wednesday, 19 August 2020 2:55 PM  
**To:** llong@lonpac.com  
**Cc:** mt\_claim@lonpac.com  
**Subject:** RE: Direct Settlement - Accident Involving GX3639D (OI : LPC - 19/20/20/VC05/022982) AND SHD9952C (TP : LKK REF - CC3/LPC20001783/Kha3) on 30/01/2020 [External General]  
**Attachments:** 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; TP\_LOD.pdf

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver involve in 4 vehicle chain collision , insured driver is second car.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 26,727.00	\$ 1,819.00
Loss of Rental (\$95.04 x 3 days)	\$ 285.12	\$ 285.12
Loss of Income (\$50.00 x 3 days)	\$ 150.00	\$ 150.00
LTA Seach Fee	\$ 7.49	\$ 7.49
<b>Proposed Total</b>	<b>\$ 27,169.61</b>	<b>\$ 2,261.61</b>

Breakdown of days is as follows:

Recommended days	2
Weekends / Downtime	1
<b>CLAIM DAYS</b>	<b>3</b>

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Tuesday, 25 February, 2020 4:01 PM

**To:** Mei Kwan (LKKAuto); MT\_Claim\_SG

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: Direct Settlement - Accident Involving GX3639D (OI : LPC - 19/20/20/VC05/022982) AND SHD9952C (TP : LKK REF - CC3/LPC20001783/Kha3) on 30/01/2020 [External General]

## Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Tuesday, 25 February 2020 1:57 PM  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving GX3639D (OI : LPC - TBA) AND SHD9952C (TP : LKK REF - CC3/LPC20001783/Kha3) on 30/01/2020

Dear Sirs / Madam,

We refer to the above matter.

Kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Sunday, 9 February, 2020 5:05 PM  
**To:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GX3639D (OI : LPC - TBA) AND SHD9952C (TP : LKK REF - CC3/LPC20001783/Kha3) on 30/01/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 9952C at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

**Mei Kwan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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