

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 31 March 2020 10:32 AM  
**To:** 'PROFI Automotive'  
**Cc:** Vic (LKKAuto); Admin A  
**Subject:** RE: Your Ref: SHD4831B || Our Ref: SJX3965B //LKK REF: CC4/III20001779/Ups3  
**Attachments:** SJX3965B vs SHD4831B\_OI VIDEO.MP4

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of our insured video footage for your easy reference. From the video, it shows that your client overtook our taxi from the left and caused the accident. Therefore, we are of the view that our insured driver is not liable for your client's claim.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

*Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6271-8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Branch: Blk 1007 Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** PROFi Automotive <[profi.automotive@asia.com](mailto:profi.automotive@asia.com)>  
**Sent:** Monday, 9 March 2020 3:04 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Your Ref: SHD4831B || Our Ref: SJX3965B //LKK REF: CC4/III20001779/Ups3  
**Importance:** High

WITHOUT PREJUDICE

Dear all,

Any update?

**KINDLY BE REMINDED OF THE CHANGE OF OUR ADDRESS AS STATED BELOW.  
10 KAKI BUKIT ROAD 2 #01-05, FIRST EAST CENTRE. SINGAPORE 417868**

Warmest regards,  
Edward Ow

Profi Automotive  
10 Kaki Bukit Road 2,  
**#01-05**, First East Centre,  
Singapore 417868  
M: 94335558  
E: [profi.automotive@asia.com](mailto:profi.automotive@asia.com)

----- Original message -----

From: "Hsiao Tong (LKKAuto)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
Date: 22/02/2020 13:10 (GMT+08:00)  
To: "profi.automotive" <[profi.automotive@asia.com](mailto:profi.automotive@asia.com)>  
Cc: "Vic (LKKAuto)" <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>, Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
Subject: RE: Your Ref: SHD4831B || Our Ref: SJX3965B //LKK REF: CC4/III20001779/Ups3

Without Prejudice

Dear Sirs/Mdm,

We are still pending for video footage from CDGE.

We will follow up and get back to you asap.

Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** profi.automotive <[profi.automotive@asia.com](mailto:profi.automotive@asia.com)>  
**Sent:** Thursday, 20 February 2020 10:01 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: Your Ref: SHD4831B || Our Ref: SJX3965B  
**Importance:** High

WITHOUT PREJUDICE

Hsiao Tong,

Any update?

**KINDLY BE REMINDED OF THE CHANGE OF OUR ADDRESS AS STATED BELOW.**

Warmest regards,  
Edward Ow

Profi Automotive  
10 Kaki Bukit Road 2,  
**#01-05**, First East Centre,  
Singapore 417868  
M: 94335558  
E: [profi.automotive@asia.com](mailto:profi.automotive@asia.com)

----- Original message -----

From: "profi.automotive" <[profi.automotive@asia.com](mailto:profi.automotive@asia.com)>

Date: 15/02/2020 11:51 (GMT+08:00)

To: "Hsiao Tong (LKKAUTO)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Cc: "Vic (LKKAUTO)" <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

Subject: RE: Your Ref: SHD4831B || Our Ref: SJX3965B

WITHOUT PREJUDICE

Dear Hsiao Tong,

Any update on the liability issue?

**KINDLY BE REMINDED OF THE CHANGE OF OUR ADDRESS AS STATED BELOW.**

Warmest regards,  
Edward Ow

Profi Automotive  
10 Kaki Bukit Road 2,  
**#01-05**, First East Centre,  
Singapore 417868

M: 94335558

E: [profi.automotive@asia.com](mailto:profi.automotive@asia.com)