

ASS. REC. BY:

REF: 083/lpc20001767/GS d3³²

Special Instruction:

Envelope: GQ

ASSIGNMENT (Office)

From (Person): Genuld poh

of lpc

Date/Time: 3/2/2020 @ 11:55am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

8MC 4243U

Insured:

GBH 346 L

at Workshop m/s

Hiap Lek Automobile

Tel:

96601347

of

160 Sin Ming Drive # 05-17

Policy No:

Claim No:

19/20/20/VC00/022986

Sum Insured:

Excess:

Make of Veh:

D.O.A.

23/01/2020

(Client's Record)

CA / REV / REP. / REV 24 HRS

lup)

H.O.D. Endorsement:

Date/Time: 12:25pm @ 3/2/2020

Person Contacted:

Mr. Ong

Vehicle IN (OUT)

Date/Time	Action/Instruction
	Enrolled X
	8MC 4243U - X
	GBH 346L - X

REC BY

Enl.
PRS

REF:

LPC

ASSIGNMENT

From

Date

Estimated Cost:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SMC 42434 r Regn: 29 Jun 2018

Type: ☒ M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda vezel c.c 1496

Colour:

Black

A/C: Insured / Std / NI / NA

Sp. Reading

38829

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

RU11230845.

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD ☒ A/Rim or

Tyre Size:

F: 215/60 R16

R:

11

BS: ☒ DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

03-02-20

Survey held at

W/S

4:30pm

Des. of Damages ☒ Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

\$4000 - \$8000

4/2

4/2

Sent email to Insurance (Pending Estimate)

Check with GQ no estimate

RECEIVED 10 FEB 2020

Date/Time, File Pass to?

10/02/20

1) Typist

Date/Time, File Return to?

2)



: Preli. Report



: Final Report

Days Of Repair:

Resurvey No. of Trip: 1

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Insp (\$



: Travel and (\$

Survey Fee:

Transportation:

3 + RS. \$1

Photos

Other:

Report Format:

PRS

Emp. Sign / Date:

Yvonne Wong (LKK Auto)

From: Yvonne Wong (LKK Auto)
Sent: Tuesday, February 04, 2020 10:05 AM
To: 'GERALD POH WEE BIN'
Cc: 'MT_Claim_SG'; SUR
Subject: RE: Our Ref: SB/PO/Acc/2020-9277 Your Ref: 19/20/20/VC00/022986 [External General]

Morning Gerald

Sorry error mistake the workshop will not give any estimate for the vehicle.

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonne Wong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yvonne Wong (LKK Auto)
Sent: Tuesday, February 04, 2020 9:59 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: Our Ref: SB/PO/Acc/2020-9277 Your Ref: 19/20/20/VC00/022986 [External General]

Dear Sir,

Please be informed that we have inspected the vehicle SMC4243U on 03/02/2020.

We are still pending estimate from repairer.

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonne Wong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonne.wong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, February 03, 2020 12:26 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: Our Ref: SB/PO/Acc/2020-9277 Your Ref: 19/20/20/VC00/022986 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Wishing you a Happy and Prosperous Lunar New Year



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Nivitha (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 3 February 2020 11:55 AM
To: 'Oracle Law Corp'
Cc: MT_Claim_SG; 'assignments@lkkauto.com'
Subject: FW: Our Ref: SB/PO/Acc/2020-9277 Your Ref: 19/20/20/VC00/022986
[External General]
Attachments: 9277 - List of MS_20200203113344.pdf

Lonpac External - General

WITHOUT PREJUDICE

Dear Alvin,

We are objecting to your list of Motor surveyors and shall be appointing LKK Auto Consultants Pte Ltd for the pre-repair survey.

Aside to LKK – Attn : Nivitha/Summer,
Kindly proceed accordingly.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Oracle Law Corp [mailto:mail@oraclelaw.sg]
Sent: Monday, 3 February 2020 11:38 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Our Ref: SB/PO/Acc/2020-9277 Your Ref: 19/20/20/VC00/022986

Dear Gerald,

PRE-REPAIR INSPECTION

ACCIDENT INVOLVING SMC 4243U & GBH 346L AT 44 SENOKO DRIVE CAR PARK ON 23-01-2020 @ 3 P.M.

Please refer to attachment the contents of which are self-explanatory for your kind attention and immediate action.

Regards

Alvin Ong

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Monday, 3 February 2020 11:02 AM
To: Oracle Law Corp <mail@oraclelaw.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: PRE-REPAIR SURVEY OF SMC4243U [External General]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 19/20/20/VC00/022986

Dear Sirs,

We intend to conduct a pre-repair survey of your client's vehicle and append our list of Single Joint Experts for your perusal :-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Faizal Gulam Mohd _ Appraisal[
4	Paul Thanapal- Quantum
5	Choo Beng Hai - Quantum
6	Andrew Aw- Quantum
7	Kenneth Kong- LKK
8	Marcus Chua) LKK
9	Mohd Rasul -LKK
10	Adrian Ling - LKK

Please let us hear from you within the next 2 working days.

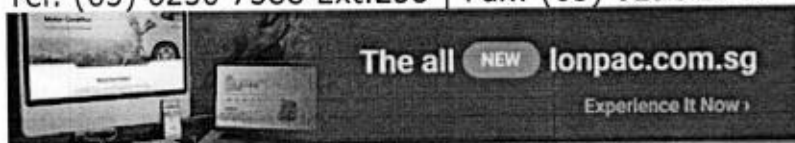
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

38829

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/01/2020 09:26
Date Of Accident	23/01/2020 15:00
Exact Location Of Accident	44 SENOKO DRIVE CP S-758228
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMC4243U
Insured/Policyholder	
Name Of Registered Owner	NG HWEE KWANG
NRIC No	SXXXX253I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97365193
Alternative Phone No	OTHERS-97365193

Vehicle Particulars

Manufacturer	HONDA
Model	HONDA / VEZEL 1.5X CVT
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5101592479-01
Cover Note Number	

Driver

Name of Driver	NG HWEE KWANG
NRIC No	SXXXX253I
Date Of Birth	22/12/1959
Occupation	INDOOR
Date Of Driving Pass	14/07/2017
Driving Experience	2 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97365193
Fax Number	
Contact Number	OTHERS-97365193
E-Mail Address	NOEMAIL

Address	BLK 109A #11-103 EDGEDALE PLAINS
Postcode	821109
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PARKED VEHICLE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER ATTACHED;

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBH346L
Vehicle Make/Model/Colour	NISSAN / CABSTAR 3.0 5M/T ABS 2DR 2WD EURO 5
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	YU TONGYUWU
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to rescind policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

0930

Driver's Signature
(If driver is not the policyholder)
Date & Time:

IDAC KAKI BUKIT (VAC)
23 Kaki Bukit Ave 4 #02-02
Singapore 415933
Tel: 67416697 Fax: 67482305
Email: vackb@vacom.com.sg

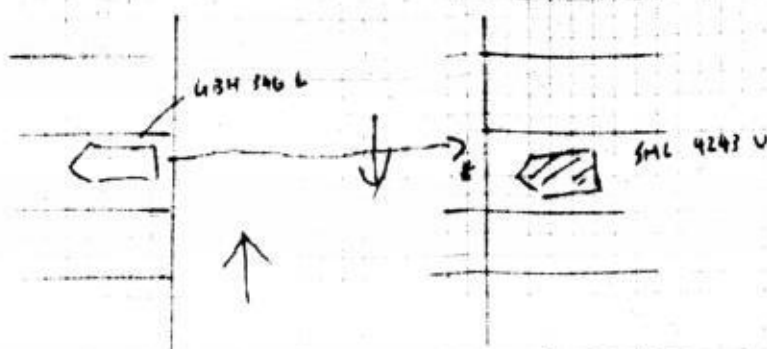
Reporting Centre Personnel's Signature
Name:

NRIC/FIN No.:
24 JAN 2020

Accident Sketch Plan

SKETCH PLAN

44 Gunden Drive



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the 23rd of Jan at around 3pm my car was parked at the carpark and while 434 546 L was moving out of the parking lot he hit into my parked car SMC 9243 V.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

IDAG-KARI-DUKIT (VAL)
23 Kaki Bukit Ave 4 #02-02
Singapore 415933
Tel: 67416697 Fax: 67492305
Email: vankh@vicom.com.sg

Reporting Centre Personnel's Signature
Name:
NRUC/TIN No: 24 JAN 2020

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	253I
Vehicle No.:	SMC4243U
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Feb 2020
Vehicle Make:	HONDA
Vehicle Model:	VEZEL 1.5X CVT
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	L15B4430855
Chassis No.:	RU11230845
Maximum Power Output:	96.0 kW (128 bhp)
Open Market Value:	\$20,271.00
Original Registration Date:	29 Jun 2018
First Registration Date:	29 Jun 2018
Transfer Count:	0
Actual ARF Paid:	\$10,380.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jun 2028
PARF Rebate Amount:	\$7,785.00
COE Expiry Date:	28 Jun 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$34,110.00
COE Rebate Amount:	\$28,661.00
Total Rebate Amount:	\$36,446.00

The information contained herein is correct as at 03 Feb 2020

OK


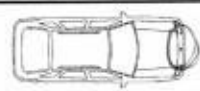
**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

PRE-REPAIR INSPECTION REPORT				
LONPAC INSURANCE BHD 300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Ref: CS3/LPC20001767/Gsd3s2 Date: 11-02-2020 Code: LPC2		
				
1. Policy Particulars :- (THIRD PARTY CLAIM)				
Insured Veh.	GBH 346L	Veh. Inspected	SMC 4243U	
Policy No.		Coverage (\$)	0.00	
Claim No.	19/20/20/VC00/022986	Excess (\$)	0.00	
Assign From	GERALD POH	Assign Date	03/02/2020	
2. Vehicle Particulars & Condition				
Make & Model	HONDA VEZEL	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	RU11230845	Colour	BLACK	
Odometer	38829 KM	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	DUNLOP	6 mm	
L/H Front Tyre	215/60 R16	DUNLOP	6 mm	
R/H Rear Tyre	215/60 R16	DUNLOP	6 mm	
L/H Rear Tyre	215/60 R16	DUNLOP	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION.				
5. General Information				
Accident Date	23/01/2020	Inspect Date / Time	03/02/2020 (04:30 PM)	
Survey held at	160 SIN MING DRIVE #05-17			
Repairer	HIAP LEK AUTOMOBILE TRADING			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.				

Report Ref No. CS3/LPC20001767/Gsd3s2

Inspected By



XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor



K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.