

FORM NO.

ASS. REC. BY:

REF: CS/MSG 2001754/tv-f3 ⁿ²

Special Instruction:

Surveyor: Kenneth ASSIGNMENT (Office)

From (Person): Monica Chung Bi zha of MSG Date/Time: 31.1.2020 15:10p.m

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJK 7494 Insured: SLA 48R

at Workshop n/s Bi zha Auto Tel: 96412187

of 176 Sun Ming Drive #03-09

Policy No: 29114946 Claim No: 617801

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 15.1.2020

(Client's Record) CA / REV / REP. / REV 24 HRS Imp H.O.D. Endorsement: _____

Date/Time: 3.2.2020 10.54AM Person Contacted: ms Lim Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SJK 7494 - x</u>
	<u>SLA 48R - (S) CTI 16009366 / TLV62 2020 - 05/04/2016</u>
<u>sp/2020</u>	<u>Send preli revised via merimen</u>
<u>27/2</u>	<u>ll Lim @ 2300 email & cabrow</u>

Merimen

REF: ms19

ASSIGNMENT

From: _____ Date: 4.2.2020

Veh No: SJK 7494 Yr Regn: 14 of

Estimated Cost: _____

Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / NS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No: SJK 7494

Make: Honda Civic cc 1595

at Workshop n/s: Bil first Auto

Colour: ~~Bl~~ Gold A/C: Insured / Std / NI / NA

of 176 Sin ming Drive #03-09

Sp. Reading: 127047 T/Radio: Insured / Std / NI / NA

Insured: _____

Eng/No: _____

Policy No: _____

C/No: JHAMFD 462085 2024 P5

Claims No: _____

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: _____ Excess: _____

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh: After 10.30 a.m

Modi: Nil / SRim / STD A/Rim or

Contact: Ms Lim 9641 2127

Tyre Size: F: _____ R: 215/45R17

(Policy Condition)

N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Est. or Market Value: _____

Front R/Bal: 6 mm Rear R/Bal: 7 mm

IDAC Accident Report: _____ Consistent?: Yes or No

L/Bal: 6 mm U/Bal: 7 mm

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 05 days Res.: Yes or No

D.O.A: 15/1/20 D.O.I: 4/2/20

Lum Sum: 20 % 3 Val: Yes or No

Survey held at:

CA / REV / REP / 24 HRS ^{mp}

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or *

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

O/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time: 16/3 Action / Instruction: Re-email 61 Rm 82400 Canton Road 1049.52 30/2

RECEIVED 17 MAR 2020

Date/Time, File Path (if): : Prel. Report

Days Of Repair: 5

: Final Report

Resurvey No. of Trip: 1

Date/Time, File Path (if)

17/3 - typist

Add Fee: : Site Insp (\$)

Report Form: Merimen

Lump Sum / I.B.R: 2400/2

: Interview (\$)

: Tech. Insp (\$)

: Wheel serv (\$)

Survey Fee:

Transportation:

S + FS \$

Phone

Others

TOTAL

150
11
161

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Monica Chung Pei Zhen	
Date: 05 Feb 2020	
<h3><u>Preliminary Advice</u></h3>	

Insured Vehicle No : SLA48R	
TP Vehicle No : SJK749Y	Accident Date : 15/01/2020
Make : HONDA CIVIC	Assignment Date : 31/01/2020
Date of Inspection : 04/02/2020	Est. Duration of Repair : 5.00
Inspection At : BIFROST AUTO PTE LTD (HQ) 176 SIN MING DRIVE, #03-09 SINGAPORE 575721	

<u>Point of Impact / General Description of Damages</u>	
The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.	
Repairer's Estimate (Gross)	:S\$ 3,449.52
Revised Amount	:S\$ 2,499.52
Check Items (Estimated)	:S\$ 800.00
Total	:S\$ 3,299.52
Lump Sum Repair	:S\$
<u>Total Loss Consideration</u>	
New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

<u>Remarks</u>	
<input type="checkbox"/>	The vehicle is economical/not economical for repair.
<input checked="" type="checkbox"/>	The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Jan 2020		31 Jan 2020 15:10 Assign				New Assignment Cancel Case

[Main](#)
[Reference](#)
[Claim Details](#)
[Documents](#)
[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	LEE HUEY MIEN, ID: S7017635A, Tel: +6598442377, Email: NOEMAIL		
Main Claimant:	LIAN POH GIK @LIAO POH GIK, ID: S1149462E		
Vehicle Reg. No.:	SJK749Y	Date of Loss:	15/01/2020 16:00 - :59 [135 Months and 12 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 617801	Policy/Cover Note No.:	29114946 (Comprehensive) Coverage: 15/02/2019 - 14/02/2020
Vehicle Reg. No. (Insured):	SLA48R	Policy No. (Claimant):	
		Excess:	
Repairer:	Bifrost Auto Pte Ltd (HQ) 176 Sin Ming Drive, #03-09, 575721 Sin Ming - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pel Zhen - 6594 2552]		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 01/02/2020]		
Driver/Custodian (Insured):	LEE HUEY MIEN (49 / Female), NRIC: S7017635A, Tel: +6598442377 Email: NOEMAIL		
Adj Asg. Remarks:	on WP. Liab: clear. Agree on SJE. Assign: LKK Auto Consultants Pte Ltd. Contact: Ms Lim @ 9641 2187.		

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 13 March 2020 4:41 PM
To: Claims Dept; Kenneth Kong (LKKAuto); SUR
Cc: Cc: Assessment; Claims Dept; Claims Dept
Subject: RE: FINALISATION FOR OUR CLIENT SJK 749 Y, YOUR INSURED SLA 48 R ON 15/01/2020 - 2ND REMINDER -

Dear Mr Lee,

WITHOUT PREJUDICE

Noted with thanks.

Kindly send Final invoice and all supporting documents directly to MSIG

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_itr@bifrostauto.com>
Sent: Friday, 13 March 2020 4:31 PM
To: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Cc: Assessment <claims@bifrostauto.com>; Claims Dept <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>
Subject: Re: FINALISATION FOR OUR CLIENT SJK 749 Y, YOUR INSURED SLA 48 R ON 15/01/2020 - 2ND REMINDER -

Dear Kenneth,

We accepted your offer Lump Sum of \$2300.00 and 5 working days for SJK 749 Y.

Thanks & Regards

Mr Lee, PBM
Bifrost Auto Pte Ltd
Accident Claims Dept

On Thu, 27 Feb 2020 at 10:47, Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com> wrote:

Attach finalised for SJK 749Y. We pay \$200 per panel for the Matt sticker only.

From: Claims Dept [mailto:claims_itr@bifrostauto.com]
Sent: Thursday, 20 February, 2020 11:52 AM
To: Kenneth Kong (LKKAuto)

Cc: Cc: Assessment; Claims Dept; Claims Dept

Subject: Re: FINALISATION FOR OUR CLIENT SJK 749 Y, YOUR INSURED SLA 48 R ON 15/01/2020 - 2ND REMINDER - follow up

Dear Kenneth, please update me if you still having problem of viewing all the attachment.

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

On Thu, 20 Feb 2020 at 11:16, Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com> wrote:

Did not received, maybe your photo size too large. You can reduce the size and try again.

From: Claims Dept [mailto:claims_ltr@bifrostauto.com]

Sent: Thursday, 20 February, 2020 10:45 AM

To: Kenneth Kong (LKKAuto)

Cc: Cc: Assessment; Claims Dept; Claims Dept

Subject: Re: FINALISATION FOR OUR CLIENT SJK 749 Y, YOUR INSURED SLA 48 R ON 15/01/2020 - 2ND REMINDER

Dear Kenneth, I did sent out all those requests via email on Monday, 17 Feb 2020 at 15:16.

We also attached the sticker's invoice from the vendor inside the email for your easy reference, hope you able to retrrive it.

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

On Thu, 20 Feb 2020 at 08:44, Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com> wrote:

Where is the resurvey photos that I have requested?? Can I have the breakdown of the sticker as it is too expansive?

From: Claims Dept [mailto:claims_ltr@bifrostauto.com]
Sent: Wednesday, 19 February, 2020 1:15 PM
To: Kenneth Kong (LKKAuto)
Cc: Cc: Assessment; Claims Dept; Claims Dept
Subject: Re: FINALISATION FOR OUR CLIENT SJK 749 Y, YOUR INSURED SLA 48 R ON 15/01/2020 - 2ND REMINDER

Without Prejudice

Dear Kenneth,

We still have not received any response since our email sent to you on 17/2/20.

Looking forward to finalise and close this case as soonest.

Your kind attention with reagrds to this matter is highly appreciated.

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

On Mon, 17 Feb 2020 at 15:16, Claims Dept <claims_ltr@bifrostauto.com> wrote:

Without Prejudice

Dear Kenneth, based on your marking on 4/2/2020, we would appreciate if you were able to close this case under **Lump Sum of \$3,899.00**

Parts given : \$2,111.90 minus 20% = \$1,689.52

Nett items given : \$700.00

Labour given : \$810.00

Period of repairs given 5 days, Rental car for 5 days x \$140.00 : \$700.00

Grand total = \$3,899.52

We do attached after paint photos & marking for your kind perusal. As request, we also attached invoice for rewrap from our vendor for your easy reference.

Looking forward to your positive reply and to close this case as soonest, please.

Thanks & Regards

Mr Lee, PBM

DSCN2257.zipError! Filename not specified.

Bifrost Auto Pte Ltd

Accident Claims Dept

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	462E
Vehicle Details	
Vehicle No.:	SJK749Y
Vehicle to be Exported:	No
Intended Deregistration Date:	05 Feb 2020
Vehicle Make:	HONDA
Vehicle Model:	CIVIC 1.6L VTI AUTO
Primary Colour:	Grey
Manufacturing Year:	2008
Engine No.:	R16A13007001
Chassis No.:	JHMF046208S202495
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$18,890.00
Original Registration Date:	03 Oct 2008
First Registration Date:	03 Oct 2008
Transfer Count:	1
Actual ARF Paid:	\$18,890.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	02 Oct 2023
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$15,142.00
COE Rebate Amount:	\$11,078.00
Total Rebate Amount:	\$11,078.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 05 Feb 2020

OK

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 462E

Vehicle Details

Vehicle No.: SJK749Y
Vehicle to be Exported: Yes
Intended Deregistration Date: 16 Jan 2020
Vehicle Make: HONDA
Vehicle Model: CIVIC 1.6L VTI AUTO
Primary Colour: Grey
Manufacturing Year: 2008
Engine No.: R16A13007001
Chassis No.: JHMFD462085202495
Maximum Power Output: 92.0 kW (123 bhp)
Open Market Value: \$18,890.00
Original Registration Date: 03 Oct 2008
First Registration Date: 03 Oct 2008
Transfer Count: 1
Actual ARF Paid: \$18,890.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 02 Oct 2023
COE Category: A - Car (1600cc & below)
COE Period(Years): 5
PQP Paid: \$15,142.00
COE Rebate Amount: \$11,238.00
Total Rebate Amount: \$11,238.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 16 Jan 2020

OK

BIFROST AUTO PTE LTD

REPAIR ESTIMATE

DATE: 29-Jan-20
 MODEL: HONDA CIVIC
 VEHICLE NO.: SJK 749 Y

INSURANCE: MSIG LKK

01 FEB 2020

DESCRIPTION	QTY	LIST PRICE	AMOUNT
FRONT BUMPER <i>m/cm</i>	1	\$638.00	✓
FRONT BUMPER RETAINER <i>dit</i>	1	\$12.40	—
FRONT BUMPER CLIP <i>no</i>	10	\$39.00	—
RH HEADLAMP <i>cut</i>	1	\$790.20	✓
RH FRONT FENDER <i>By</i>	1	\$537.50	—
RH FRONT FENDER UNDER-SHIELD <i>cm</i>	1	\$94.80	—
SUB TOTAL		\$2,111.90	
LESS 20%		\$422.38	
DISCOUNTED TOTAL		\$1,689.52	
TO REPLACE STICKERS ON RH FRONT FENDER & FRONT BUMPER <i>(Bill) SN</i>		\$800.00	<i>40.500</i>
Labour Charge			
Panel Beating		\$400.00	<i>360</i>
Spray Painting Charge		\$500.00	<i>400</i>
Wiring Charges & check headlights		\$30.00	<i>20</i>
Anti-rust		\$30.00	✓
ESTIMATE TOTAL		\$3,449.52	

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

52,200 *Not withered*
6100 @ 2400 = 24000
heavy After Paint
5 days



VISIONWORKZ PERFORMANCE

Company Registration No. S3016980X

🏠 Blk 176, Sin Ming Drive, #03-01, Sin Ming Autocare, Singapore 575721

🌐 www.visionworkz.com.sg ✉ dan@visionworkz.com.sg

INVOICE NO: LIM_TAN_MOTOR /FEBRUARY/2020/001

COMPANY NAME: LIM TAN MOTORS PTE LTD

DATE: 04/02/2020

DATE	JOB DESCRIPTION	REQUEST BY	PRICE
04/02	Accident Replacement Rewrap Front Bumper and Front Fender Include Labour & Installation Honda Civic / SJK749Y	Thomas	\$700.00
TOTAL:			\$700.00

ISSUED BY: DANIEL GAO

SIGNATURE:

DATE: 04/02/2020



VISIONWORKZ PERFORMANCE

www.visionworkz.com.sg

Block 176, Sin Ming Drive

Sin Ming Autocare, #03-01, S575721

Hp: 9828 2826 / 9843 1315 / 8611 2158

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG20001754/KVF3N2
Date: 20/03/2020

REFERENCE

Handing Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: 29114946
Claimant Vehicle No : SJK749Y **Insured Vehicle No :** SLA48R
 Date of Loss: 15/01/2020 Nature of Claim: TP Claim No: 617801

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJK749Y**
 Make & Model: HONDA CIVIC, 1.6 L VTI (A) Engine No: R16A13007001
 Reg. Date: 03/10/2008 (Man. Year: 2008) Chassis No: JHMFD46208S202495
 Colour: Gold Odometer: 127047 km
 Engine Capacity: 1595 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/45R17 Rear Tyre Size: 215/45R17
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 7 mm
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 7 mm

The above values represent the remaining tyre treads depth

<u>COST OF CLAIMS</u>	<u>Repairer's</u>	<u>Adjuster's</u>	<u>Difference</u>	<u>Diff %</u>
Parts	1,689.52	1,689.52	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,760.00	1,310.00	450.00	25.57
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,449.52	2,999.52	450.00	13.05
Approved Total (Overridden) (S\$)		2,400.00		
(S\$)	3,449.52	2,400.00	1,049.52	30.43
+ GST 7.00/7.00% (S\$)	241.47	168.00	73.47	30.43
Nett Amount (S\$)	3,690.99	2,568.00	1,122.99	30.43

INSPECTION

Date of Assignment: 31/01/2020
 Date Inspected: 04/02/2020 Inspected At: Bifrost Auto Pte Ltd (HQ)
 176 Sin Ming Drive, #03-09
 Singapore 575721
 Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG**Manager:** VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS**Reference**

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 20 Mar 2020)
Parts: 143	HONDA CIVIC 1.6 L VTI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJK749Y)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Mtg Cracked	638.00 FL	*638.00 FL
2	1		*FRONT BUMPER RETAINER	Distorted	12.40 FL	*12.40 FL
3	10		*FRONT BUMPER CLIP	Necessary	39.00 FL	*39.00 FL
4	1		*RH HEADLAMP	Cut	790.20 FL	*790.20 FL
5	1		*RH FRONT FENDER	Bent	537.50 FL	*537.50 FL
6	1		*RH FRONT FENDER UNDER-SHIELD	Cracked	94.80 FL	*94.80 FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	2,111.90	2,111.90
- List Item Discount on L Items 20.00/20.00% (S\$)	422.38	422.38
Total Parts (S\$)	1,689.52	1,689.52

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPLACE STICKERS ON RH FRONT FENDER & FRONT BUMPER	New	800.00	500.00
2	PANEL BEATING	New	400.00	360.00
3	SPRAY PAINTING CHARGE	New	500.00	400.00
4	WIRING CHARGES & CHECK HEADLIGHTS	New	30.00	20.00
5	ANTI-RUST	New	30.00	30.00
			Gross Labour Cost (\$\$)	1,760.00
				1,310.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >