

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SMD7574X

Claimant's Vehicle No. SM2 918J

Accident on 24.1.2020 involving vehicle/s No. _____

_____ along/at ULU PAANG RD.

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ _____ Payable to Volkswagen Centre Singapore

2. Loss-of-Use/
Car Rental S\$ _____ Payable to BKW

3. ~~Medical~~ and Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No.H/P. _____



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG20001753/T1hs3

07 FEBRUARY 2020

**HO SIN PTE LTD
16 TUAS SOUTH STREET 6
SINGAPORE 636964**

Dear Sir/Madam,

ACCIDENT INVOLVING SMQ 7574X AND SML 9181J ON 24/01/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SML 9181J against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua
DID: 6841 2928
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT

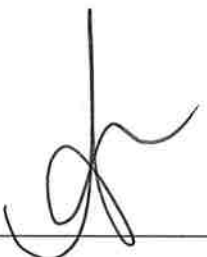
(AIG Asia Pacific - Express Third Party Claim)

I, YIK SIN XIONG (the third party claimant) of _____ (address), owner of SML918J (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SML918J that was damaged pursuant to the accident which occurred on 24/01/2020 (date) along ULU PANDAN ROAD TOWARDS CLEMENTI ROAD (location) involving vehicle no/s SMA 7574X ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 24 (day) of JAN (month) 2020 (year)



Signed by "the third party claimant"

(with chop if applicable)



Signed by "the workshop"

(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, VOLKSWAGEN CENTRE SINGAPORE (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 15,110.61 (Repair Cost), S\$1,540.80 (Loss of Rental/Use), S\$2.00 (Disbursement) for vehicle no. SML 9181J that was damaged pursuant to the accident which occurred on 24/01/2020 (date) along ULU PANDAN ROAD TOWARDS CLEMENTI ROAD (location) involving vehicle no/s SMQ 7574X. This is pursuant to the inspection conducted on 04/02/2020 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner YIK JIN XIONG (the third party claimant”) of vehicle no. SML 9181J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SML 9181J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 01 (day) of 06 (month) **2020** (year)



MTH

Signed by appointed surveyor



Signed by The Workshop (with chop)

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 1/3

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
YIK
JINXIONG (YI JINXIONG)
BLK 287 BUKIT BATOK EAST AVE 3
#20-405
SINGAPORE 650287

Document no. 12333000405
Document date 25-02-2020
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2020000383/ 1
Job order date 07-02-2020
Service Advisor EDMUND, HUI HUANG
GOH

License plate	Model code	First registration	VIN	Model	Mileage		
SML9181J	5E36UDR1	25-04-2019	TMBBU7NE4K0114466	Octavia RS 2.0 I TSI 180kW DSG	10,374		
Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	WHEEL ALIGNMENT	1	pcs.	360.00	#1	360.00	385.20
	R&R RIM & BALANCE	1	pcs.	50.00	#1	50.00	53.50
	CHANGE LANE ASSIST SYSTEM CALIBRATION	1	pcs.	840.00	#1	840.00	898.80
5E5807421B	Cover For (REAR BUMPER COVER) A/O 10/2/2020	1	pcs.	1,375.00	#1	1,375.00	1,471.25
5E0807837B 9B9	Connecting BUMPER UPPER SIDE TRIM LH A/O 10/2/2020	1	pcs.	28.20	#1	28.20	30.17
5E5807393	Guide Piec (BUMPER GUIDE LH) OS CD 10/2/2020	1	pcs.	20.30	#1	20.30	21.72
5E0810969B	Wheelhouse OS CD 10/2/2020	1	pcs.	107.00	#1	107.00	114.49
6N0809966A	Expanding Nut XR 10/2/2020	6	pcs.	0.81	#1	4.86	5.20
5E5919485C	Sensor Bra A/O 10/2/2020	1	pcs.	11.40	#1	11.40	12.20
5E5919485B	Sensor Bra A/O 10/2/2020	2	pcs.	11.40	#1	22.80	24.40
5E5919486C	Sensor Bra A/O 10/2/2020	1	pcs.	11.40	#1	11.40	12.20
D 822150A1	Bonding Agent For Plastic XR 10/2/2020	1	pcs.	59.40	#1	59.40	63.56
D 180KU2A1	2k-Plastic Adhesive XR 10/2/2020	1	pcs.	75.94	#1	75.94	81.26
5E5945311A	Cover LH TAILLAMP SIDE COVER (BLACK) OS CD 10/2/2020	1	pcs.	20.90	#1	20.90	22.36
5E5945711	Taillight (LH TAILLIGHT) OS A/O 10/2/2020	1	pcs.	685.00	#1	685.00	732.95
5E0945067A	Unbekannt TAILLIGHT PLUG XR 10/2/2020	2	pcs.	1.16	#1	2.32	2.48
5E5809601D	Sectional (LHR FENDER) A/O 10/2/2020	1	pcs.	1,130.00	#1	1,130.00	1,209.10
5E0807905B	FOIL REAR FENDER FOIL LH XR 10/2/2020	1	pcs.	51.95	#1	51.95	55.59
D 007500A2	Zinc Spray XR 10/2/2020	1	pcs.	62.88	#1	62.88	67.28
D 476KD1M2	Sealant Can Be Sprayed XR 10/2/2020	1	pcs.	61.67	#1	61.67	65.99
D 180003M2	2k-Body Adhesive XR 10/2/2020	1	pcs.	406.76	#1	406.76	435.23
311601361	Rubber Valve XR 10/2/2020	1	pcs.	3.29	#1	3.29	3.52

SKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 2/3

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
YIK
JINXIONG (YI JINXIONG)
BLK 287 BUKIT BATOK EAST AVE 3
#20-405
SINGAPORE 650287

Document no. 12333000405
Document date 25-02-2020
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2020000383/ 1
Job order date 07-02-2020
Service Advisor EDMUND, HUI HUANG GOH

License plate	Model code	First registration	VIN	Model	Mileage
SML9181J	5E36UDR1	25-04-2019	TMBBU7NE4K0114466	Octavia RS 2.0 I TSI 180kW DSG	10,374

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5E0601025AJHA7	Alloy Wheel A/O 10/2/2020	1	pcs.	1,465.00	#1	1,465.00	1,567.55
POTENZA 225/40R18	POTENZA 225/40R18	1	pcs.	576.00	#1	576.00	616.32
	CHECK WATERLEAK TEST	1	pcs.	150.00	#1	150.00	160.50
	R&R LUGGAGE COMPARTMENT TRIM	0.5	pcs.	840.00	#1	420.00	449.40
	LABOUR	4	pcs.	840.00	#1	3,360.00	3,595.20
	Spray Painting	1	pcs.	2,000.00	#1	2,000.00	2,140.00
	AIG DIRECT SETTLEMENT DOA: 24.1.2020 TP VEH: SMQ7574X SURVEYOR: TAUFIKH						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	2,010.00	12,112.07	7%	988.54	14,122.07	15,110.61
Total	2,010.00	12,112.07		988.54	14,122.07	15,110.61

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



ŠKODA



Commercial
Vehicles

Tax invoice

Page

3/3

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
YIK
JINXIONG (YI JINXIONG)
BLK 287 BUKIT BATOK EAST AVE 3
#20-405
SINGAPORE 650287

Document no. 12333000405
Document date 25-02-2020
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2020000383/ 1
Job order date 07-02-2020
Service Advisor EDMUND, HUI HUANG
GOH

License plate	Model code	First registration	VIN	Model	Mileage
SML9181J	5E36UDR1	25-04-2019	TMBBU7NE4K0114466	Octavia RS 2.0 I TSI 180kW DSG	10,374

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-016545

Date of Request: 29/01/2020

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 29/01/2020

Enquiry By Charmaine Kong Mei Kwan

TP Vehicle No. SMQ7574X

Accident Date 24/01/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMQ7574X	AIG Asia Pacific Insurance Pte. Ltd.	27/11/2019-26/11/2020	65-6419-3000
SMQ7574X	AIG Asia Pacific Insurance Pte. Ltd.	29/11/2019-28/11/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-016545

Date of Request: 29/01/2020

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 29/01/2020

Enquiry By Charmaine Kong Mei Kwan

TP Vehicle No. SMQ7574X

Accident Date 24/01/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
05-Mar-2020	P 3095

	VHA NO.	DUE DATE	VEH NO.
	P 3095	05-Mar-2020	SKL 3549 X
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 20 FEBRUARY 2020 TO 03 MARCH 2020 (INCLUDED TWO SATURDAY AND TWO SUNDAY) YOUR REF: SML9181J & SMQ7574X (VOLKSWAGEN)	12	120.00	1,440.00
GST @ 7%			\$100.80
TOTAL			\$1,540.80

All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.

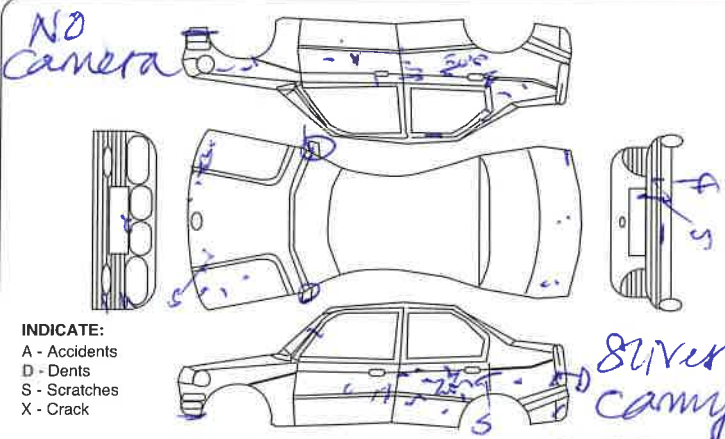
VEHICLE HIRING AGREEMENT

HIRER'S PARTICULARS

Name (as in I/C) **YIK JIN XIONG**
NRIC/Passport No: **58126301** Date of Birth: **24 Aug 1981**
Address: **BK 287 BUKIT BATOK EAST AVE 3. #02-405** S(**650287**)
Name & Address of Employer _____
Occupation _____ Driving Exp: _____
Driving Licence No: _____ Passed Date: **19 Feb 2003**
D/L Type: Local/Int'l/Others: _____
Tel(O) _____ (R) _____ HP **9.336 6023**

DRIVER'S PARTICULARS

Name (as in I/C) _____
NRIC/Passport No: _____ Date of Birth: _____
Address: _____ Age: _____
Occupation _____ Driving Exp: _____ Yrs _____
Driving Licence No: _____ Passed / Expiry Date: _____
D/L Type: Local/Int'l/Others: _____ Contact No: _____



Hirer's Own Vehicle No: **SM L91815** Replace Veh No: _____
Loan Vehicle No: **SKL3549X** VR No: _____
Make & Model: **Camry** Auto/Manual Group: **Auto**
CHARGES: \$ cts
Daily **12** day @ \$ **120** Per day **1,440 00**
Weekly/Monthly week @ \$ Per week/Monthly
Others
CDW/PAI @ \$ Per day/Monthly
Delivery/Collection Svc
GST
OR No: (A) SUB-TOTAL
Petrol Level & Surcharge: OUT **1/4** IN **✓**
First _____ km FREE per day GST **7%** **100 80**
Excess mileage is chargeable at _____ cents per km TOTAL CHARGES **1,540 80**

Security Deposit : \$ _____ Bank: **CITI**
CASH/NETS/VISA/MC/AMEX/CHQ No: **5425 5000 0099 5295**
Expiry Date: **04/20** Card ID No: **806**
Name as in Card: **ADRIAN YIK J X**

NON WAIVER EXCESS (Subject to GST): **3000/-**
ACCESSORIES CHECK
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature : _____ Additional Driver's Signature : _____
SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
 - The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
 - In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
 - The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
 - All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
 - I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
20/02/20	0835	116862	NIK	IC+DL ✓

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
3/3/20	1600	92932	NIK	

View Received Message

This mail is associated with :

***SML9181J (0961650066SG)**
[SMQ7574X]

TP

YIK JIN XIONG

Jan 24 2020 12:00PM

[HO SIN PTE LTD]

Volkswagen Group Singapore Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 14/04/2020 14:34 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$16653.41) - SML9181J - Claim Handler: MdNoor, Norsiah

Approved:16653.41.

DOCUMENTS SUMMARY

There are no documents.