

## Jasper Chua (LKK Auto)

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**From:** Jasper Chua (LKK Auto)  
**Sent:** April 17, 2020 2:03 PM  
**To:** charmaine.kong@vw.com.sg  
**Cc:** Vic (LKKAuto)  
**Subject:** RE: [EXT] RE: SML9181J- REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SML9181J & SMQ7574X ON 24/01/2020 - LKK REF CC3/AIG20001753/T1hs3  
**Attachments:** DV.PDF

Without Prejudice

Dear Charmaine,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we confirmed acceptance of your offer as per your LOD.

Kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vic (LKKAuto)  
**Sent:** Monday, 9 March, 2020 5:34 PM  
**To:** Kong Charmaine (VGS - SG/Singapore)  
**Cc:** Wong Meiy (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); Admin A; Vic (LKKAuto)  
**Subject:** RE: [EXT] RE: SML9181J- REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SML9181J & SMQ7574X ON 24/01/2020 - LKK REF CC3/AIG20001753/T1hs3

Without Prejudice

Dear Charmaine,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Kong Charmaine (VGS - SG/Singapore) [<mailto:charmaine.kong@vw.com.sg>]

**Sent:** Monday, 9 March, 2020 5:23 PM

**To:** Vic (LKKAuto); Mei Kwan (LKKAuto); assignments

**Cc:** Wong Meiy (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); Admin A

**Subject:** RE: [EXT] RE: SML9181J- REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SML9181J & SMQ7574X  
ON 24/01/2020 - LKK REF CC3/AIG20001753/T1hs3

Hi,

LOD FYA please.

Thanks.

Best regards,

Charmaine Kong  
Insurance Service Advisor  
Aftersales

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247 Alexandra Road  
Singapore 159934

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