

ASS. REC. BY:

REF: CS³ / LP (20001751 / 1863) Special Instruction:Surveyor: marcusASSIGNMENT (Office)From (Person): ong Li li of LPC Date/Time: 31.1.2020 4.57 p.m

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SL1 64654 Insured: SL1 4654at Workshop m/s Huat Automobile Tel: 67461868of Bik 3001 Wj Rd 1 #01-404Policy No: _____ Claim No: 19/20/20/LL00/003436

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 15. Jan. 2020

(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 3.2.2020 10.09 a.m Person Contacted: Tommy H.O.D. Endorsement: _____Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SL1 64654 - X
	SL1 4654 - X
<u>4/2/2020</u>	<u>check with Marcus, no estimate</u>

Shirley Hiew (LKK Auto)

From: LILY KOH <lilykoh@lonpac.com>
Sent: Monday, 10 February 2020 6:15 pm
To: Denise Tay (LKKAuto); Admin-D (LKKAuto); assignments; 'victorfong@toplis.com.sg'
Cc: NM_Claim_SG; SUR; NM_Claim_SG
Subject: Claim No 19/20/20/LL00/03436 Policy No Z/19/LL00/015920 Insd : SA Valet Pte Ltd
Inspection on t/p veh No SLL 6465Y at Huat Automobile Air Con Service [External Confidential]

Lonpac External - Confidential

Dear Denis

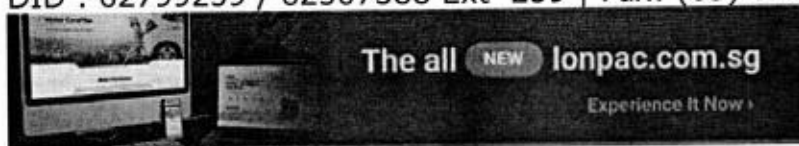
Kindly note our Claim Ref : 19/20/20/LL00/003436 in this regard.

Thank You

Best Regards

Lily Koh

Deputy Claims Manager | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
DID : 62799259 / 62507388 Ext 259 | Fax: (65) 6296 2706



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From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]
Sent: Wednesday, 5 February 2020 10:46 am
To: LILY KOH <lilykoh@lonpac.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; 'victorfong@toplis.com.sg' <victorfong@toplis.com.sg>
Cc: NM_Claim_SG <nm_claim@lonpac.com>; SUR <sur@lkkauto.com>; NM_Claim_SG <nm_claim@lonpac.com>
Subject: RE: Policy No Z/19/LL00/015920 Insd : SA Valet Pte Ltd Inspection on t/p veh No SLL 6465Y at Huat Automobile Air Con Service [External Confidential]

Dear Lily,

Kindly provide claim no./ref no. for our record purpose

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Nivitha (LKK Auto)

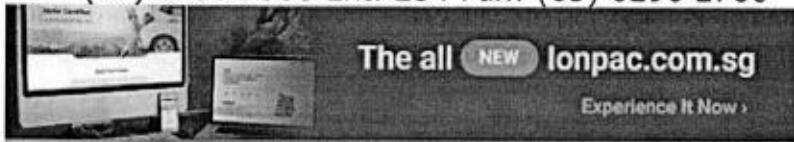
From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 31 January 2020 4:55 PM
To: assignments@lkkauto.com; Summer Lee (LKK Auto)
Cc: MT_Claim_SG; NM_Claim_SG
Subject: FW: RE: NOTICE FOR PRE-REPAIR INSPECTION OF SLL 6465Y // OUR REF: L20.0131.YP [External Confidential]

Lonpac External - Confidential

Dear Nivitha

Please see below and arrange TP survey on 'WP' basis.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: LILY KOH
Sent: Friday, 31 January 2020 4:53 PM
To: ONG LI LI <llong@lonpac.com>
Cc: NM_Claim_SG <nm_claim@lonpac.com>
Subject: FW: RE: NOTICE FOR PRE-REPAIR INSPECTION OF SLL 6465Y // OUR REF: L20.0131.YP [External Confidential]

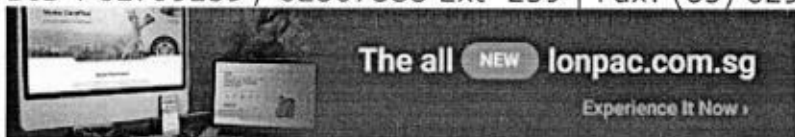
Lonpac External - Confidential

Dear Lili,

Kindly arrange for LKK to survey t/p vehicle SLL 6465Y on 'WP' basis.

Thank You

Best Regards
Lily Koh
Deputy Claims Manager | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
DID : 62799259 / 62507388 Ext 259 | Fax: (65) 6296 2706



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From: Patrick Ng [mailto:adpat21@hotmail.com]
Sent: Friday, 31 January 2020 4:41 pm
To: LILY KOH <lilykoh@lonpac.com>
Cc: Admin S.A Valet Pte. Ltd. <admin@savalet.sg>
Subject: Fw: RE: NOTICE FOR PRE-REPAIR INSPECTION OF SLL 6465Y // OUR REF: L.20.0131.YP

Hi Lily

As per Third Party claim on SA Valet Pte Ltd

Best Regards,
Patrick Ng
Ad-Pat Agency Pte Ltd

From: Admin S.A Valet Pte. Ltd. <admin@savalet.sg>
Sent: Thursday, 30 January 2020 10:46 PM
To: Patrick Ng <adpat21@hotmail.com>
Subject: Fwd: RE: NOTICE FOR PRE-REPAIR INSPECTION OF SLL 6465Y // OUR REF: L.20.0131.YP

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Sent from [Tohsoft.Mail](#) for mobile

-----Forwarded Message----- From: kurulegal@yahoo.com.sg To: admin@savalet.sg Date: 13:26 Subject: RE: NOTICE FOR PRE-REPAIR INSPECTION OF SLL 6465Y // OUR REF: L.20.0131.YP
To: S A Valet Private Limited
Attn: Mr Afan

CLAIM AGAINST S A VALET PRIVATE LIMITED FOR DAMAGES AND LOSS CAUSED TO SLL 6465Y ON 15.01.2020 AT KK WOMEN'S & CHILDREN'S HOSPITAL CARPARK

We act for Ms Yong Lee Peng, owner of SLL 465Y, whose vehicle was damaged due to the negligence of your employee, servant and/or agent, while in your company's care.

We are instructed to claim against you for our client's damages and loss in connection with the above incident, including but not limited to the repair cost of her vehicle, loss of use and/or rental cost for a replacement vehicle, surveyor's fees, report fees and legal costs, incidentals and disbursements.

Before our client proceed with the repair of her vehicle, you may inspect the damaged vehicle at the following address:

HUAT AUTOMOBILE AIR CON SERVICE
Blk 3007 Ubi Road 1
#01-404
Singapore 408701
Contact: Mr Tomy Tan 6746 1868

Kindly do so within the next 2 days, failing which our client shall proceed with the repair without further reference to you.

Please note that all negotiations and settlement of the claim is to be done through us as solicitors for our client.

We may be contacted at 6532 2009 (Ms Yean / Ms Anne) and at our address below.

Meanwhile, please advise your mailing address, as well as your insurers' details if you wish for them to handle the claim on your behalf.

Regards,
Ms Yean for Mr Kurubalan

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009
Fax: 6532 2007

CONFIDENTIALITY CAUTION: This message is intended for the addressee(s) only and may contain confidential information and/or may be subjected to legal privilege. If you have received in error, please notify us immediately by return email, delete this message and you shall not disseminate, distribute or copy any information contained herein.

To: Tommy Tan
From: Tan Siew Tong

NBH-20008234 / Ajax Mars Pte Ltd - Bukit Merah
ENTRY DATE & TIME: 18/01/2020 01:53
SUBMITTED BY: Sabira Shangri Kanthirajan

Your NCD will be affected due to late reporting
Actual e-Filing Submission Date & Time: 18/01/2020 02:14

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/01/2020 01:53
Date Of Accident	15/01/2020 17:00
Exact Location Of Accident	ALONG KK WOMEN AND CHILDREN'S HOSPITAL.
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLL6465Y
Insured/Policyholder	
Name Of Registered Owner	YONG LEE PENG
NRIC No	SXXXX711Z
Email Address	CHRISYONGLP@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97638111
Alternative Phone No	OFFICE-97638111

Vehicle Particulars

Manufacturer	HONDA
Model	VEZEL 1.5X CVT

Exact Purpose for which vehicle was being used at time of accident	PRIVATE
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Are you claiming under your own insurance policy for repair to your vehicle?	NO
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If No, Please state action to be taken	THIRD PARTY
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Vehicle Category	PRIVATE CAR
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Insurance Company

Name of Insurance Company	ERGO INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPG19002214
Cover Note Number	

Driver

Name of Driver	YONG LEE PENG
NRIC No	SXXXX711Z
Date Of Birth	03/10/1970
Occupation	INDOOR
Date Of Driving Pass	09/09/1996
Driving Experience	23 YEARS AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97638111
Fax Number	
Contact Number	OFFICE-97638111
Email Address	CHRISYONGLP@GMAIL.COM

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	711Z
Vehicle Details	
Vehicle No.:	SLL6465Y
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Feb 2020
Vehicle Make:	HONDA
Vehicle Model:	VEZEL 1.5X CVT
Primary Colour:	Red
Manufacturing Year:	2016
Engine No.:	L15B4407633
Chassis No.:	RU11207632
Maximum Power Output:	96.0 kW (128 bhp)
Open Market Value:	\$21,563.00
Original Registration Date:	03 Mar 2017
First Registration Date:	03 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$12,189.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	02 Mar 2027
PARF Rebate Amount:	\$9,141.00
Intended COE Rebate Details	
COE Expiry Date:	02 Mar 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,401.00
COE Rebate Amount:	\$34,252.00
Total Rebate Amount:	\$43,393.00

The information contained herein is correct as at 04 Feb 2020

OK



LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

PRE-REPAIR INSPECTION REPORT				
LONPAC INSURANCE BHD 300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Ref: CS3/LPC20001751/Usf3s2 Date: 11-02-2020 Code: LPC2		
1. Policy Particulars :- (THIRD PARTY CLAIM)				
Insured Veh.	SLL 465Y	Veh. Inspected	SLL 6465Y	
Policy No.	Z/19/LL00/015920	Coverage (\$)	0.00	
Claim No.	19/20/20/LL00/003436	Excess (\$)	0.00	
Assign From	LILY KOH	Assign Date	31/01/2020	
2. Vehicle Particulars & Condition				
Make & Model	HONDA VEZEL (A)	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	RU11207632	Colour	RED	
Odometer	042019 KM	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	DUNLOP	6 mm	
L/H Front Tyre	215/60 R16	DUNLOP	6 mm	
R/H Rear Tyre	215/60 R16	DUNLOP	6 mm	
L/H Rear Tyre	215/60 R16	DUNLOP	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION.				
5. General Information				
Accident Date	15/01/2020	Inspect Date / Time	03/02/2020 (11:25 AM)	
Survey held at	HUAT AUTOMOBILE - BLK 3007 UBI RD 1 #01-404			
Repairer	-			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.				

Report Ref No. CS3/LPC20001751/Usf3s2

Inspected By

CHUA KANG SENG

Licensed Appraiser

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MinstAE, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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