

Our Ref : SFE1330T / TP#1041
Your Ref : SMQ3704P

WITHOUT PREJUDICE

Date : 30 May 2020

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SFE1330T & SMQ3704P ON 24/01/2020
ALONG BALMORAL ROAD**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$2,224.02
- Loss of Rental (incl. of GST)	S\$856.00 (S\$200 x 04 days)
- GIA / LTA Search Fees	S\$2.00

Grand Total	S\$3,082.02
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If you have any enquiries, please contact our representative, Ms. Sharon Tan & Ms. Lily at 6481-1522 or email sharon@ow.sg & lily.loi@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD
Encl.

This is a computer generated printout and no signature is required.


AUTHORISATION TO ACT

I/We, Gan Hua Tiong ("the third party claimant") of
3 Robin Road, Singapore 258178 (address), owner of
SFE1330T (vehicle no.) hereby authorize OPTIMA WERKZ PTE LTD ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. SFE1330T that was damaged pursuant to the accident
which occurred on 24/01/2020 (date) along Balmoral Road
_____ (location) involving vehicle no/s SMQ3704P ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 31 (day) of January (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **OPTIMA WERKZ PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,224.02** (Repair Cost), **S\$513.60** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SFE 1330T** that was damaged pursuant to the accident which occurred on **24/01/2020** (date) along **BALMORAL ROAD** (location) involving vehicle no/s **SMQ 3704P**.

This is pursuant to the inspection conducted on **13/03/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **GAN HUA TIONG** ("the third party claimant") of vehicle no. **SFE 1330T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SFE 1330T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of October (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Without Prejudice

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1101

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel 64191000
Fax: 68357416

INV NO. : 122002883
INVOICE DATE : 30/05/2020
REF : TP#1041
VEH NO. : SFE1330T
CAR MODEL : GLC 250
CURRENT MILEAGE:
ADVISOR : ONG HOCK KONG
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
REAR WHEEL ARCH EXTENTION COVER CLIPS RH	1	SET	47.52	47.52
LABOUR CHARGES TO REMOVE,REPLACE,REPAIR,READJUST ACCIDENT AREAS & ETC.	1	JOB	300.00	300.00
LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT REAR DOOR RH,REAR BUMPER,REAR QUARTER PANEL RH & ETC.	1	JOB	480.00	480.00
LABOUR CHARGES TO REMOVE & REPLACE REAR ALLOY RIM RH & ETC.	1	JOB	30.00	30.00
TO WHEEL ALIGNMENT & BALANCING.	1	JOB	60.00	60.00

Remarks: DOA: 24/01/2020 @ 2205 HRS
CLAIMANT: GAN HUA TIONG
TP VEHICLE: SMQ3704P

Singapore Dollars: Two Thousand Two Hundred Twenty-Four And Cent Two Only

Name: _____

NRIC No.: _____

Signature: _____

SUB TOTAL	SGD	2,078.52
GST 7.00%	SGD	145.50
GRAND TOTAL	SGD	2,224.02

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one
(1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to
wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six
(6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception
to wear & tear items.

3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest
of 2% per month will be charged on any outstanding amount

for Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: GAN HUA TIONG

3 ROBIN ROAD
SINGAPORE 258178

Tel 91081826

Fax:

INV NO. : 122002894
INVOICE DATE : 30/05/2020
REF : TP#1041/RA10263
VEH NO. : SFE1330T
MAKE : MERCEDES BENZ
MODEL : GLC250 4MATIC
CURRENT MILEAGE:
ADVISOR : TP/OD
TERMS : COD

#	DESCRIPTION	QTY	UOM	U/P SGD	AMT SGD
1	CAR RENTAL CHARGES RENTAL AGREEMENT NO 10263 VEHICLE NO: SKE9429G MODEL: VOLKSWAGEN TIGUAN 2.0 FROM 13-03-2020 TO 17-03-2020	4	DAYS	200.00	800.00

Remarks: DOA: 24/01/2020 @ 2205HRS

Singapore Dollars: Eight Hundred Fifty-Six Only

Name: _____

Signature: _____

SUB TOTAL	SGD	800.00
GST 7.00%	SGD	56.00
TOTAL	SGD	856.00
Outstanding	SGD	856.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount

For Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

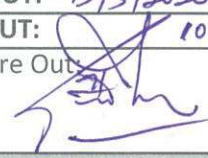
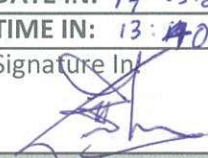


Head Office:
6 Kung Chong Road,
Singapore 159143
Tel: +65 6472 1313
Fax: +65 6472 2112

Branch:
9A Serangoon North Ave 5,
Singapore 554500
Tel: +65 6484 9919
Fax: +65 6481 1011

Branch:
551 Upper Thomson Road,
Singapore 574415
Tel: +65 6452 6868
Fax: +65 6452 9223

VEHICLE RENTAL AGREEMENT

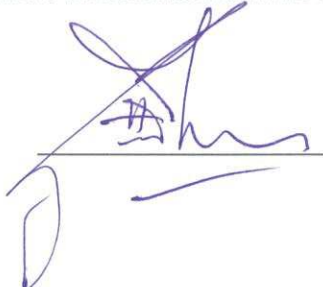
HIRER'S PARTICULARS	
Full Name: <u>GAN HUA TIONG</u>	
NRIC/Passport No.: <u>S1692854B</u>	
Address: <u>3, ROBIN ROAD, SINGAPORE 258178</u>	
Driving Lic No.: <u>S1692854B</u> (Local) / International*	
Issue Date: <u>25/12/2003</u>	
Date of Birth: <u>19/6/1965</u>	
Contact No.:	Handphone: <u>91081826</u>
ADDITIONAL DRIVER'S PARTICULARS	
Full Name:	
NRIC/Passport No.:	
Address:	
Contact:	
REMARKS:	
IMPORTANT THINGS TO NOTE	

(Rental) <u>SKE 94296</u>	(Principal if any)
Vehicle No.: <u>SJH 1447L</u>	Vehicle No.: <u>SFE1330T</u>
Make/Model.: <u>Mercedes C180</u>	Make/Model.: <u>M/B GLC 250</u>
Mileage Out: <u>10954 TIGUAN</u>	Mileage In: <u>110025</u>
DATE OUT: <u>13/3/2020</u>	DATE IN: <u>17.03.2020</u>
TIME OUT: <u>10:50am</u>	TIME IN: <u>13:40</u>
Signature Out: 	Signature In: 
PETROL LEVEL	
OUT: E <u>1/4</u> <u>1/2</u> 3/4 FULL	
IN: E <u>1/4</u> 1/2 3/4 FULL	
CHARGES	
<u>4</u> Day(s) @ S\$ <u>200</u> per day	S\$ <u>\$800.00</u>
Month(s) @ S\$ per mth	
MISCELLANEOUS	
SURCHARGE	
GST	<u>\$56.00</u>
DEPOSIT COLLECTED	
TOTAL RECEIVABLE	<u>\$856.00</u>
INSURANCE EXCESS	
SECTION 1: OWN DAMAGE	<u>\$2500</u> 
SECTION 2: THIRD PARTY	<u>\$3500</u>
WINSCREEN:	<u>\$200</u> 
<u>DOUBLE EXCESS IF OUT OF SINGAPORE</u>	

- ONLY LICENSED PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 3 YEARS DRIVING EXPERIENCE MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS SHALL BE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- IN CASE OF ACCIDENT, THE HIRER SHALL INFORM OPTIMA WERKZ IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24HOURS.
- THE HIRED VEHICLE IS TO BE USED IN SINGAPORE ONLY.
ANY USAGE OUTSIDE OF SINGAPORE WILL BE SUBJECTED TO APPROVAL, WITH ADDITIONAL CHARGES.
- EXCESS - HIRER IS LIABLE TO PAY INSURANCE EXCESS(ES) WHICH IS/ARE APPLICABLE UNDER THE RENTAL CAR INSURANCE POLICY.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDE OF THIS RENTAL AGREEMENT AND AGREE TO THE TERMS STATED THEREIN. I UNDERTAKE NOT TO USE OR LET OTHERS USE THE RENTAL VEHICLE TO CARRY OUT ANY ILLEGAL AND/OR CRIMINAL ACTS INCLUDING CARRYING OF DUTY UNPAID GOODS.

Signature:
Date:



Driver's
Signature:
Date:





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-017759

Date of Request: 31/01/2020

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date 31/01/2020
Enquiry By Sharon Ten Chai Ling
TP Vehicle No. SMQ3704P
Accident Date 24/01/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-017759

Date of Request: 31/01/2020

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date 31/01/2020
Enquiry By Sharon Ten Chai Ling
TP Vehicle No. SMQ3704P
Accident Date 24/01/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMQ3704P	AIG Asia Pacific Insurance Pte. Ltd.	11/11/2019-10/11/2020	65-6419-3000
SMQ3704P	AIG Asia Pacific Insurance Pte. Ltd.	12/11/2019-11/11/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 9 March 2020 2:13 PM
To: DANIELPSK89@GMAIL.COM
Subject: ACCIDENT INVOLVING SMQ 3704P AND SFE 1330T ON 24/01/2020

Our Ref: CC6/AIG20001746/ea3

09 MAR 2020

GOO SANG WONG / PANG SIONG KAI

Dear Sir/Madam,

ACCIDENT INVOLVING SMQ 3704P AND SFE 1330T ON 24/01/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Print Received Message

This mail is associated with :

***SFE1330T (4219038581SG)**

[SMQ3704P]

TP

GAN HUA TIONG

Jan 24 2020 8:05PM

[GOO SANG WONG]

Optima Werkz Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 15/10/2020 11:50 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$2739.62) - SFE1330T - Claim Handler: Ler, Bernard-JQ

Approved:2739.62:*subject to before paint photo & ATA Cost of Repair : \$2,224.02 Loss of Rental : \$513.60 4 days @ S\$ 120/day + GST LTA/ GIA Search Fee : \$2.00 Total : \$2,739.62