



COMPLETE VMS PTE LTD The Premier One-Stop Vehicle Accident Claims Centre
176 Sin Ming Drive, #03-14, Sin Ming Autocare Complex, Singapore 575721
(Tel) 6455 0012 (Fax) 6554 0012 (Email) main@completevms.com.sg
(Web) www.completevms.com.sg

Your Ref: SKC4100Y
Our Ref : TPDS20019 - SJG574E

27th February 2020

By Postage

AIG ASIA PACIFIC INSURANCE LTD

78 Shenton Way #07-16
Chartis Building
Singapore 079120

Attention: Motor Claims Department

Dear OIC,

ACCIDENT INVOLVING VEHICLE: SJG574E AND SKC4100Y ALONG CROSS JUNCTION OF GEYLANG/TANJONG KATONG ROAD ON 22.01.2020.

We are the authorized repair workshop for the owner of motor vehicle no. **SJG574E** which is involved in the captioned accident with your insured vehicle **SKC4100Y**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1	Cost of Repair as agreed with surveyor	S\$ 2,728.50	(inclusive GST)
2	7days of Loss of Rental@ \$150.00	S\$ 1,050.00	
3	LTA Search fee	S\$ 7.45	
	Total	S\$ 3,785.95	

We enclosed herewith the following documents to support the claims:-

- a. Proforma Invoice
- b. GIA/LTA Report fee
- c. Rental agreement

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours Faithfully


Chiu Siang Lim
For Complete VMS Pte Ltd

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 27 March 2020 2:38 PM
To: NUR-HANANI@HOTMAIL.COM
Subject: ACCIDENT INVOLVING SKC 4100Y AND SJG 574E ON 22/01/2020

Our Ref: CC4/AIG20001742/Kea3

27 MAR 2020

AHMAD HAHNEMANN BIN HAJI ABDUL KADIR

Dear Sir/Madam,

ACCIDENT INVOLVING SKC 4100Y AND SJG 574E ON 22/01/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)


To: Complete VMS Pte Ltd
176, Sin Ming Drive,
#03-14, Sin Ming Autocare Complex
Singapore 575721

LETTER OF AUTHORIZATION

RE: ACCIDENT BETWEEN SJG 574 E / SKC 4100 Y (Vehicle Numbers)
ON 22/01/2020 (Date of Accident) AT Cross Junction of Geylang Rd /
Tanjong Katong Road

1. I/We, the owner of vehicle no. SJG 574 E hereby appoint you to act for me to repair and recover damages sustained to my vehicle in the above accident from the third party driver and / or his / her insurers.
2. In this respect, I/We have authorized you to repair, correspond, negotiate and settle on my behalf, all claims against the parties involved in the subject accident. All final financial awards in my favor pertaining to the subject accident claim are to be paid to Complete VMS Pte Ltd.
3. By way of this Letter of Authorization, I/We also further authorized you to sign all Discharge Vouchers and any other related documents in settlement of the subject accident claims. I/We hereby undertake to ratify and reaffirm such signing of Discharge Vouchers and/or documents from any third party insurers by us.
4. During the settlement process with the third party insurers / drivers, you may act fully on my behalf and all negotiations and correspondences given by you to the third party insurers / driver are as if given directly from me. With regards to the settlement of the above subject accident claim, I/We agree and undertake to ratify all correspondences and negotiations given by you to the third party insurers / driver and further agree and undertake to be bound by all acts performed or carded out by you.
5. I/We understand that should the subject accident claims fail or not able to reach an amicably settlement with the third party insurers or driver, I/We will have to appointed a solicitors by way of signing a warrant to act in present of the appointed solicitor to further pursue the matter and to commence legal proceedings in Court in my/our name against the third party driver and/or his employers (if applicable). I/We further agrees that should I/We fails or disagrees to appoint a solicitors at that stage, I/We shall be fully liable for all costs incurred to you until that point of time.
6. I/We further confirm my/our understanding that I/We shall render my/our full co-operation pertaining to the settlement of the subject accident and method of repair adopted shall be in accordance to the standard practices of the industry and will be at the full discretion of you.
7. I/We hereby agree that upon settlement of the above subject accident claim, I/We are required to sign Discharge Voucher/s issued by the third party insurers. After which all settlement monies shall be used to settle all costs and fee incurred to carry out the above subject accident repairs and claims. This settlement monies shall constitute a full discharge of your payment obligation to us.
8. Any indemnity / discharge voucher signed by the workshop is without prejudice to my rights to claim for compensation for my personal injury (if any). Complete VMS Pte Ltd is only authorized to negotiate and finalized with Third Party for my property damages

Signature : 


Witness's Name & Signature

Name : Mohd Fitras bin Bakaram

Date : 22/01/2020

Company Stamp (if applicable) : _____

Email: _____

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **COMPLETE VMS PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,728.50** (Repair Cost), **S\$500.00** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SJG 574E** that was damaged pursuant to the accident which occurred on **22/01/2020** (date) along **CROSS JUNCTION OF GEYLANG RD AND TANJONG KATONG RD** (location) involving vehicle no/s **SKC 4100Y**.

This is pursuant to the inspection conducted on **03/02/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **MOHD FITRAS BIN BAKARAM** (“the third party claimant”) of vehicle no. **SJG 574E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJG 574E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of June (month) 2020 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

This indemnity is signed without prejudice
to my rights to claim for compensation
for my personal injury.

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg
Business Reg. No. 200416180E GST Reg. No.: 200416180E



AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #07-16 CHARTIS BUILDING
SINGAPORE 079120

Tax Invoice : VM015376

Invoice Date : 15/06/2020
Vehicle Num. : SJG574E
Make/Model : TOYOTA PREMIO
Mileage(Km) :
PO/WO/RO# :
Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
		COST OF REPAIR AS AGREED AT		2,550.00

SingDollars : Two Thousand Seven Hundred Twenty-Eight & Cents Fifty Only

A handwritten signature in blue ink, appearing to be 'Q' or 'a'.

Total S\$: 2,550.00
GST S\$: 178.50
Amount Due S\$: 2,728.50
=====

Terms : Cash

COMPLETE VMS PTE LTD

www.completevms.com.sg

35 Eden Grove, Singapore 539085
Co. Reg. No.: 200717924R

INVOICE

No: **2526**

To: MOHD FITRAS BIN BAKARAM

c/o Complete VMS Pte Ltd

Date: 27. Feb. 2020

Vehicle No: SMH2100K

[illegible]

Cheques should be crossed and made payable to "COMPLETE LEASING PTE LTD"

TOTAL

\$1,050.00

I/ We hereby confirm the order

for COMPLETE LEASING PTE LTD



Authorized Signature & Company's Stamp

Order checked & accepted by



35 Eden Grove, Singapore 539085
Co.Reg. No.: 200717924R

SJG 574E

VEHICLE RENTAL AGREEMENT

STA No:

002534

HIRER'S PARTICULAR

Name : (as in I/C) Mohd Fitras
NRIC / Passport No: S1677996B
Address: Blk 306 Canberra Rd
#08-71 S (750306)

ADDITIONAL DRIVER'S PARTICULARS

Name : (as in I/C) _____
NRIC / Passport No: _____
Address: _____

REMARKS

Veh. No: SMH2100K Replace Veh. No: _____
Mileage Out: 17601 Mileage Out: _____
Out : Date 03/02/20 Out : Date _____
Out : Time 10:17am Out : Time _____

RENTAL CHARGES		
Daily	7 @ \$ 150	\$ 1050.00
Monthly	@ \$	
Delivery Charges	@ \$	For
Others	@ \$	
SUB TOTAL \$		1050.00

PETROL: Empty, 1/8, 1/4, 3/8, 1/2, 5/8, 3/4, 7/8, Full

INSURANCE EXCESS PAYABLE ON CLAIM

Hirer is responsible for the first \$ \$2000 - excess
for Collision / Damages to 1st party (i.e.) COMPLETE LEASING P/L
vehicle (inc. windscreen) and also first \$ \$2000 - excess
for Collision / Damages to 3rd party's vehicle for each and every
accident / damages.

Hirer's Signature: _____

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving.

IMPORTANT

1. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
2. VEHICLE IS STRICTLY FOR USE IN SINGAPORE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT FROM THE COMPANY COMPLETE LEASING PTE LTD
3. IN THE EVENT OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER;
(i) shall report all accidents involving the said vehicle to the owner immediately,
(ii) shall NOT admit liability or sign any settlement documents with any 3rd parties
4. THIS AGREEMENT IS SUBJECT TO THE CONDITIONS PRINTED ON THE REVERSE SIDE

EXCESS:
ADDITIONAL \$2500
FOR 23 TO 27 &
ABOVE 65 YEARS OLD

DATE IN	TIME IN	CHECKED BY	SIGNATURE OF HIRER / DRIVER
<u>10/02/2020</u>	<u>10.25AM</u>		

SIGNATURE OF HIRER / DRIVER

> Back to OneMotoring

Land Transport Authority

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 23 Jan 2020 / 12:59:52

Receipt Date/Time : 23 Jan 2020 / 12:59:52

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200123-001598

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKC4100Y				
As at 22 Jan 2020/00:00:01				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKC4100Y			
	Enquiry Fee	7.00	0.49	7.49
	20200123125829811725			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	xxxxxxxxxxxx3506	Credit Card:		
		Visa/MasterCard		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Received Message

This mail is associated with :

***SJG574E (8969634050SG)**

[SKC4100Y]

TP

MOHD FITRAS BIN BAKARAM

Jan 22 2020 5:45PM

[Ahmad Hahnemann Bin Haji Abdul Kadir]

COMPLETE VMS PTE LTD

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **09/06/2020 15:02 PM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$3235.95) - SJG574E - Claim Handler: Lee, Ming-Yao**

Approved:3235.95.