

PRE-REPAIR INSPECTION REQUEST – SJG574E vs SKC4100Y (OI) on D.O.A.: 22/01/2020

From: Subramaniam, Divyashni
To: 'assignments@lkkauto.com', Admin A
Cc: Lim, Kok-Chong, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Hor, Yinrul, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subran
Sent: 29/01/2020 10:13:24 am
Attachments:  [img-123141418.pdf](#)

Hi,

Please refer to the enclosed request from **Complete VMS Pte Ltd**.
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours.

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.*

Thanks & Regards,

Divyashni Subramaniam
AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

From: Lily Leow <lily@completevms.com.sg>
Sent: Wednesday, January 29, 2020 9:46 AM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>
Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKC4100Y AND SJG574E ON 22/01/2020

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear Subramaniam

Please appoint LKK AUTO CONSULTANTS PTE LTD - Kenneth Kong.

Thank you and best regards
Lily Leow
Tel: 64550012
Complete VMS Pte Ltd
Blk 176 Sing Ming Drive #03-14
Sin Ming Autocare Complex
Singapore 575721
E-mail:lily@completevms.com.sg

On Tue, Jan 28, 2020 at 2:08 PM Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com> wrote:

This is a secure, encrypted message. To read it, open the attachment.

Este es un mensaje cifrado y seguro. Para leerlo, abra el archivo adjunto.

Esta é uma mensagem criptografada segura. Para lê-lo, abra o anexo.

Ceci est une sécurité, un message crypté. Pour le lire, ouvrez la pièce jointe.

これは暗号化された電子メールです。閲覧には添付ファイルを開いてください。

[Click here](#) by 2020-02-04 01:08 EST to read your message.
After that, open the attachment.

[More Info](#)

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From: Divyashni.Subramaniam@aig.com
To: lily@completevms.com.sg
Cc: Kok-Chong.Lim@aig.com ,Winnie-LW.Fan@aig.com ,NoorMariesa.AbuKassim@aig.com ,Syazairdina.Azlan@aig.com ,yokeshi.chan@aig.com ,Yinrul.Hor@aig.com ,ShengYang.Lim@aig.com ,Aashweenjeetkaur.Mithoosingh@aig.com ,Theerthan.Parthiban@aig.com ,Divyashni.Subramaniam@aig.com
Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKC4100Y AND SJG574E ON 22/01/2020
Date: Tue, 28 Jan 2020 06:08:41 +0000
Without Prejudice

-
Your Reference : SJG574E
Our Reference : SKC4100Y

Dear Sir/Madam,

We refer to our email below. We have not received your reply within stipulated period.
Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.4. We will proceed to appoint our in house surveyor for the pre-repair inspection.

Kindly provide us with details of repairer's contact number and address.

Thanks & Regards,

Divyashni Subramaniam
AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Sent: Friday, January 24, 2020 2:03 PM
To: Lily Leow <lily@completevms.com.sg>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKC4100Y AND SJG574E ON 22/01/2020

Dear Sir/Madam,

Reminder for pre-repair survey.
Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thanks & Regards,

Divyashni Subramaniam
AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Sent: Thursday, January 23, 2020 2:40 PM
To: Lily Leow <lily@completevms.com.sg>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKC4100Y AND SJG574E ON 22/01/2020

Without Prejudice

-
Your Reference : SJG574E
Our Reference : SKC4100Y

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Lily Leow <lily@completevms.com.sg>

Sent: Thursday, January 23, 2020 2:30 PM

To: ClaimsDocManagement <ClaimsDocManagement@aig.com>

Subject: [EXTERNAL] NOTICE OF ACCIDENT SJG574E YOUR REF: SKC4100Y

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Dear OIC

Please see attached and arrange surveyor to survey vehicle at Complete VMS Pte Ltd asap.

Thank you and best regards

Lily Leow

Tel: 64550012

Complete VMS Pte Ltd

Blk 176 Sing Ming Drive #03-14

Sin Ming Autocare Complex

Singapore 575721

E-mail:lily@completevms.com.sg

From: Divyashni.Subramaniam@aig.com

To: lily@completevms.com.sg

Cc: Kok-Chong.Lim@aig.com ,Winnie-LW.Fan@aig.com ,NoorMariesa.AbuKassim@aig.com ,Syazairdina.Azlan@aig.com ,yokeshi.chan@aig.com ,Yinrul.Hor@aig.com ,ShengYang.Lim@aig.com

,Aashweenjeetkaur.Mithoosingh@aig.com ,Theerthan.Parthiban@aig.com ,Divyashni.Subramaniam@aig.com

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKC4100Y AND SJG574E ON 22/01/2020

Date: Thu, 23 Jan 2020 06:39:30 +0000

Without Prejudice

Your Reference : SJG574E

Our Reference : SKC4100Y

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

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Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

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Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Lily Leow <lily@completevms.com.sg>

Sent: Thursday, January 23, 2020 2:30 PM

To: ClaimsDocManagement <ClaimsDocManagement@aig.com>

Subject: [EXTERNAL] NOTICE OF ACCIDENT SJG574E YOUR REF: SKC4100Y

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear OIC

Please see attached and arrange surveyor to survey vehicle at Complete VMS Pte Ltd asap.

Thank you and best regards

Lily Leow

Tel: 64550012

Complete VMS Pte Ltd

Blk 176 Sing Ming Drive #03-14

Sin Ming Autocare Complex

Singapore 575721

E-mail:lily@completevms.com.sg