

Hsiao Tong (LKKAUTO)

From: Claims Dept <claims_ltr@bifrostauto.com>
Sent: Wednesday, 10 February 2021 11:31 AM
To: Hsiao Tong (LKKAUTO)
Cc: Cc: Assessment; claims_ltm@bifrostauto.com; Claims Dept
Subject: Re: SHA 3550 J / DOA: 24.01.2020 / 2ND REMINDER

WITHOUT PREJUDICE

Dear Hsiao Tong.

Kindly refer to the appended timeline for your consideration.

The vehicle was involved in the accident on 24Jan20 and vehicle was brought into the workshop on 25Jan20. Hence, we are claiming basing on 11days instead of 12days. Hope that this will give you a better understanding.

Please reoffer on the number of days accordingly.

Thanks.

NO. OF DAY	DATE	DAY	REMARKS
1	24/1/2020	Friday	DOA (Eve of CNY)
2	25/1/2020	Saturday	Public Holiday (CNY)
3	26/1/2020	Sunday	Public Holiday (CNY)
4	27/1/2020	Monday	Public Holiday (CNY)
5	28/1/2020	Tuesday	PRS
6	29/1/2020	Wednesday	PRS & Survey
7	30/1/2020	Thursday	COMMENCE REPAIR
8	31/1/2020	Friday	REPAIR
9	1/2/2020	Saturday	REPAIR
10	2/2/2020	Sunday	REPAIR
11	3/2/2020	Monday	REPAIR
12	4/2/2020	Tuesday	COLLECTION

Regards,

Mr Cheng
Bifrost Auto Pte Ltd
Accident Claims Dept

On Wed, 10 Feb 2021 at 10:41, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have reviewed the matter and we are of the view that our revise offer on 08/12/2020 is fair and reasonable.

You may wish to take note of PRS notice received dated 29/01/20@1053am. The log card of your client vehicle showed that the vehicle completed repair on 04/02/2020. Therefore, our offer is reasonable.

Kindly re-consider our offer. Thanks.

RE: SHA 3550 J / DOA: 24.01.2020 / Final Settlement



Khanchna (LKK Auto)

To Claims Dept

Cc claims@bifrostauto.com; claims_ltm@bifrostauto.com; claims_ltv@bifrostauto.com;
claims_ltr@bifrostauto.com; Admin A

 Reply

 Reply All

 Forward

Tue 8/

Without Prejudice

Dear Sir/Madam,

We refer to the above matter.

We propose settlement for global sum of **\$6,115.00(all in), the loss of income subject to not claimed in injury cl**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issue of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Claims Dept <claims_ltr@bifrostauto.com>

Sent: Friday, 5 February 2021 11:05 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Cc: Assessment <claims@bifrostauto.com>; claims_ltm@bifrostauto.com; Claims Dept <claims_ltv@bifrostauto.com>

Subject: Re: SHA 3550 J / DOA: 24.01.2020 / 2ND REMINDER

WITHOUT PREJUDICE

Dear Hsiao Tong.

Kindly assist on this matter as per appended email.

Thank you very much.

Regards,

Mr Cheng

Bifrost Auto Pte Ltd

Accident Claims Dept

On Fri, 5 Feb 2021 at 09:04, Claims Dept <claims_ltr@bifrotauto.com> wrote:

WITHOUT PREJUDICE

Dear Khanchna.

We would very much appreciate if you could advise as per our several emails sent to you earlier for an amicable settlement.

Please revert soonest.

Thanks.

Regards,

Mr Cheng

Bifrost Auto Pte Ltd

Accident Claims Dept

On Wed, 3 Feb 2021 at 09:26, Claims Dept <claims_ltr@bifrotauto.com> wrote:

WITHOUT PREJUDICE

Morning Khanchna.

Kindly advise as per our email dated 01Feb21.

Thanks.

Regards,

Mr Cheng

Bifrost Auto Pte Ltd

Accident Claims Dept

On Mon, 1 Feb 2021 at 11:54, Claims Dept <claims_ltr@bifrotauto.com> wrote:

Without Prejudice

Dear Khanchna

Apologise for the delayed reply.

Refer to your email dated 07 Nov 2020.

As mentioned earlier with regards to our LOD and considering the accident date & repair days fall into the CNY period, we are looking at amicable settlement for global sum of \$6,500 (all in).

Hope to close this case soon.

Looking forward to your favorable reply soon.

Thanks & Regards

Mr Cheng

Bifrost Auto Pte Ltd

Accident Claims Dept

On Sat, 7 Nov 2020 at 13:21, Claims Dept <claims_lts@bifrostauto.com> wrote:

Without Prejudice

Dear Khanchna

Thank you for your email dated 6 Nov 2020 at 13:15.

Referring to our LOD and considering the accident date & repair days fall into the CNY period, we are looking at amicable settlement for global sum of \$7,100 (all in).

Looking forward to your favorable reply soon.

Mr Yee

Bifrost Auto Pte Ltd

Accident Claims Dept

----- Forwarded message -----

From: **Khanchna (LKK Auto)** <khanchna@lkkauto.com>

Date: Fri, 6 Nov 2020 at 13:15

Subject: RE: Accident between SHA 3550J & SLA 9581H (AIG) on 24/01/2020

To: Claims Dept <claims_ltr@bifrotauto.com>

Cc: Claims Dept <claims_ltm@bifrotauto.com>, Claims Dept <claims_ltv@bifrotauto.com>, Joseph Koh <claims@bifrotauto.com>, Admin A <admin-a@lkkauto.com>

Without Prejudice

Dear Sir/Madam,

We refer to the above matter.

Please ignore our previous e-mail that was sent today at 1.09pm.

We propose settlement for global sum of **\$6,065.00(all in), the loss of income subject to not claimed in injury claim.**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

