


PRE-REPAIR INSPECTION REQUEST – SHA3550J vs SLA9581H (OI) on D.O.A.: 24/01/2020

From: Subramaniam, Divyashni
To: 'assignments@lkkauto.com', Admin A
Cc: Lim, Kok-Chong, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Hor, Yinrul, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subran
Sent: 29/01/2020 4:16:56 pm
Attachments:  [SHA 3550J - GIA Report.pdf](#)

Hi,

Please refer to the enclosed request from **Bifrost Auto Pte Ltd**.
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
*Kindly assist to assign **LKK Auto Consultants Pte Ltd** as Single Joint Expert as requested.*

Thanks & Regards,

Divyashni Subramaniam
AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

From: claims_ltm@bifrostauto.com <claims_ltm@bifrostauto.com>
Sent: Wednesday, January 29, 2020 11:55 AM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; claims_ltm@bifrostauto.com
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLA9581H AND SHA3550J ON 24/01/2020

WITHOUT PREJUDICE

Hi,

We will select LKK.

Pls assign to them.

Regards & Thanks,

Bifrost Auto Pte Ltd

From: Subramaniam, Divyashni
Sent: Wed, 29 Jan 2020 03:30:55 +0000
To: Claims Dept
Cc: Lim, Kok-Chong, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Hor, Yinrul, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLA9581H AND SHA3550J ON 24/01/2020

Without Prejudice

Your Reference : SHA3550J
Our Reference : SLA9581H

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam
AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Claims Dept <claims_ltm@bifrostauto.com>

Sent: Wednesday, January 29, 2020 10:53 AM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: Assessment <claims@bifrostauto.com>; assessment_ltr@bifrostauto.com; Claims Dept <claims_ltv@bifrostauto.com>

Subject: [EXTERNAL] Re : PRS for our client's vehicle SHA 3550 J and your insured's vehicle SLA 9581 H on 24.01.2020

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Tan Poh Wah, to notify you of the aforesaid accident involving our client's vehicle SHA 3550 J and your insured's vehicle SLA 9581 H on 24.01.2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SLA 9581 H for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com

VEH IN (Date & Time) : **29.01.2020**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential.

The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it.

If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Thanks & Regards,
Bifrost Auto Pte Ltd
Accident Claims Dept

From: Divyashni.Subramaniam@aig.com

To: claims_ltm@bifrostauto.com

Cc: Kok-Chong.Lim@aig.com ,Winnie-LW.Fan@aig.com ,NoorMariesa.AbuKassim@aig.com ,Syazaidina.Azlan@aig.com ,yokeshi.chan@aig.com ,Yinrul.Hor@aig.com ,ShengYang.Lim@aig.com ,Aashweenjeetkaur.Mithoosingh@aig.com ,Theerthan.Parthiban@aig.com ,Divyashni.Subramaniam@aig.com

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLA9581H AND SHA3550J ON 24/01/2020

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Thanks & Regards,
Bifrost Auto Pte Ltd
Accident Claims Dept