

Khanchna (LKK Auto)

From: Jason Tea <JasonTea@msfirstcapital.com.sg>
Sent: 17 July 2020 9:52 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: Mandate given EXPRESS SETTLEMENT VIA LKK - MANDATE REQUEST ON QUANTUM AND LIABILITY - - Accident Involving SHC8059T (OI : FCI - D20000696MFSH) and SJW8875A (TP : LKK REF - CC6/FCI20001716/Aka3) on 26/01/2020

Dear Khanchna,

We refer to your email dated 16 July 2020.

We agree to your proposal of settlement @ \$ 2,113.45 to \$2,173.45

Regards
Jason Tea
Motor Claims

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on **Work From Home arrangement**.

However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Thursday, 16 July 2020 5:07 pm
To: Jason Tea <JasonTea@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Motor Claims <MotorClaims@msfirstcapital.com.sg>
Subject: EXPRESS SETTLEMENT VIA LKK - MANDATE REQUEST ON QUANTUM AND LIABILITY - - Accident Involving SHC8059T (OI : FCI - D20000696MFSH) and SJW8875A (TP : LKK REF - CC6/FCI20001716/Aka3) on 26/01/2020

YOUR REF: D20000696MFSH
LKK REF: CC6/FCI20001716/Aka3

Dear Mr. Jason,

We refer to the above matter.

Liability: 100%

Remarks: Insured driver reversed because he was at the wrong entry and collided into third party vehicle

We seek your approval to offer third party repairer “**MG SOLUTION PTE LTD** ” at **\$2,113.45 ~ \$2,173.45 (all in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,544.16	\$ 1,926.00
2. Loss of Use (3 days x \$200)	\$ 600.00	\$ 180.00 ~ 240.00(3 days x \$ 60 ~ \$80)(off peak)
3. LTA Search	\$ 7.45	\$ 7.45
Total	\$ 7,151.61	<u>\$ 2,113.45 ~ \$2,173.45</u>

Surveyor recommended 3 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Khanchna| Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: Khanchna@lkkauto.com|Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Monday, 29 June 2020 3:26 PM

To: Jason Tea <JasonTea@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Motor Claims <MotorClaims@msfirstcapital.com.sg>

Subject: PROPOSAL ON LIABILITY - EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8059T (OI : FCI - TBA) and SJW8875A (TP : LKK REF - CC6/FCI20001716/Aka3) on 26/01/2020

YOUR REF: Please advice

LKK REF: CC6/FCI20001716/Aka3q2

Dear Mr. Jason,

Liability: 100%

Remarks: Insured driver reversed because he was at the wrong entry and collided into third party vehicle

Kindly let us have your approval on liability.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 3 February 2020 2:23 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8059T (OI : FCI - TBA) and SJW8875A (TP : LKK REF - CC6/FCI20001716/Aka3) on 26/01/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SJW 8875A at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

