



## PRE-REPAIR INSPECTION REQUEST – SLF5864S vs SMG3322K (OI) on D.O.A.: 14/01/2020

From: Subramaniam, Divyashni  
To: 'assignments@lkkauto.com', Admin A  
Cc: Lim, Kok-Chong, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Hor, Yinrul, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subra  
Sent: Wednesday, 29 January, 2020 12:14:26 PM  
Attachments:  [LTA VEHICLE SEARCH - SMG3322K \(SLF5864S INSURANCE CASE\).pdf](#)  [SINGAPORE ACCIDENT STATEMENT - SLF5864S SMG3322K.pdf](#)

Hi,

Please refer to the enclosed request from **FDK Automobile & Leasing Services Pte Ltd**.  
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.  
*Kindly assist to assign **LKK Auto Consultants Pte Ltd** as Single Joint Expert as requested.*

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Hazellea Bong <hazelleabong@gmail.com>  
**Sent:** Wednesday, January 29, 2020 10:35 AM  
**To:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>  
**Subject:** [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMG3322K AND SLF5864S ON 14/01/2020

This message is from an external sender; be cautious with links and attachments.

Dear in charge,

As spoken, we will like to appoint LKK Auto Surveyors for the PRI. Please kindly proceed to arrange.

Best Regards,  
Hazel Bong  
M: +65 8101 6895

On 24 Jan 2020, at 11:17 AM, Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)> wrote:

<logo.jpeg>	<lock.gif>
<p>This is a secure, encrypted message. To read it, open the attachment.</p> <p>Este es un mensaje cifrado y seguro. Para leerlo, abra el archivo adjunto.</p> <p>Esta é uma mensagem criptografada segura. Para lê-lo, abra o anexo.</p> <p>Ceci est une sécurité, un message crypté. Pour le lire, ouvrez la pièce jointe.</p> <p>これは暗号化された電子メールです。閲覧には添付ファイルを開いてください。</p> <p><a href="#">Click here</a> by 2020-01-30 21:17 CST to read your message. After that, open the attachment.</p> <p><a href="#">More Info</a></p>	

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<SecureMessageAtt.html>

**From:** Divyashni.Subramaniam@aig.com  
**To:** hazelleabong@gmail.com  
**Cc:** Kok-Chong.Lim@aig.com ,Winnie-LW.Fan@aig.com ,NoorMariesa.AbuKassim@aig.com ,Syazairdina.Azlan@aig.com ,yokeshi.chan@aig.com ,Yinrul.Hor@aig.com ,ShengYang.Lim@aig.com ,Aashweenjeetkaur.Mithoosingh@aig.com  
**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMG3322K AND SLF5864S ON 14/01/2020  
**Date:** Wed, 22 Jan 2020 03:49:57 +0000  
Without Prejudice  
-

Your Reference : SLF5864S  
Our Reference : SMG3322K

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Hazellea Bong <[hazelleabong@gmail.com](mailto:hazelleabong@gmail.com)>  
**Sent:** Tuesday, January 21, 2020 10:45 PM  
**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Subject:** [EXTERNAL] APPOINTMENT IF SURVEYOR FOR ACCIDENT INVOLVING SMG3322K & SLF5864S

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**\*WITHOUT PREJUDICE & ADMISSION OF LIABILITY\***

Dear in charge,

On behalf of FDK Automobile & Leasing Services Pte Ltd, I will like to request for an appointment for a surveyor to survey our client's vehicle.

Attached Singapore Accident Statement had shown that your insured caused both our client and his vehicle to incur repair and damages.

Will appreciate your kind assistance. Please do not hesitate to contact me at [8101 6895](tel:81016895) should you have any further queries.

**WORKSHOP NAME: FDK AUTOMOBILE & LEASING SERVICES PTE LTD**  
**WORKSHOP ADDRESS: 39 WOODLANDS CLOSE, MEGA@WOODLANDS #05-12 SINGAPORE 737856**

Thank you.

Best Regards,  
Hazel Bong (Ms.)  
M: [8101 6895](tel:81016895)