Vic (LKKAuto)

Thank you.

From: Merina Chia < Merina Chia@msfirstcapital.com.sg > Sent: Monday, 23 March, 2020 11:02 AM To: Vic (LKKAuto) Cc: Admin A Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB3706Y (OI: FCI -D20000738MFSH) and PC2261U (TP: LKK REF - CC6/FCI20001711/Uha3) on 30/01/2020 Dear Vic. We are agreeable with your proposal on liability. Thank you. Best Regards, Merina Chia (Ms) **Motor Claims Department** MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3856 | Fax No.: 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C A Member of MS&AD Insurance Group Personal Data Protection Act 2012 ("PDPA"): Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement. Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail. From: Vic (LKKAuto) < vicalpeh@lkkauto.com> Sent: Tuesday, 17 March 2020 10:04 AM To: Merina Chia < Merina Chia@msfirstcapital.com.sg> Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com> Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB3706Y (OI: FCI - D20000738MFSH) and PC2261U (TP: LKK REF - CC6/FCI20001711/Uha3) on 30/01/2020 Dear Merina, We refer further to our below email. Liability: 100% (BOLA 15) Remarks: TP repairer just provided video footage. Based on footage, Insured vehicle changing lane, TP vehicle within lane. For your approval please.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Vic (LKKAuto)

Sent: Saturday, 8 February, 2020 11:12 AM

To: 'Merina Chia'

Cc: Admin A; Motor Claims; Vic (LKKAuto)

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB3706Y (OI: FCI - D20000738MFSH) and PC2261U

(TP: LKK REF - CC6/FCI20001711/Uha3) on 30/01/2020

Dear Merina,

We refer further to our below email.

Liability: TBA% (BOLA NIL)

Remarks: TP reported that Insured vehicle cut lane. Insured GIA does not have accident statement/sketch plan but mentioned got video footage. To request copy of OI video footage to confirm and assess liability. TP have no evidence available.

Kindly forward to us a copy of the video footage once available.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Mei Kwan (LKKAuto)

Sent: Monday, 3 February, 2020 2:38 PM

To: Motor Claims

Cc: Admin A; Vic (LKKAuto)

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB3706Y (OI: FCI-TBA) and PC2261U (TP: LKK REF-

CC6/FCI20001711/Uha3) on 30/01/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle PC 2261U at M/s T K Lee Automotive Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)