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**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD2001-218

Your Ref : GBB6862E

Date : 02.March 2020

**CHINA TAIPING INSURANCE (S) PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD5332T AND GBB6862E ON 29/01/20 11:55 AM ALONG BLK 613 YISHUN STREET 61 CAR PARK**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

|    |                                                                  |    |          |
|----|------------------------------------------------------------------|----|----------|
| 1. | Cost of Repair (inclusive of 7% GST)                             | \$ | 5,209.97 |
| 2. | Loss of Rental for <u>4</u> days @ \$ <sup>112.35</sup> per day  | \$ | 449.40   |
| 3. | Loss of Income for <u>      </u> days @ \$ <u>      </u> per day | \$ | 0.00     |
| 4. | LTA Search Fee                                                   | \$ | 7.49     |
| 5. | Survey Fee                                                       | \$ | 0.00     |
|    | Total                                                            | \$ | 5,666.86 |

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC3/CTI20001697/Kha3**

13 FEBRUARY 2020

**YAP BUCK ENG  
BLK 654 YISHUN AVE 4  
#09-437  
SINGAPORE 760654**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBB 6862E AND SHD 5332T ON 29/01/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHD 5332T against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua  
DID: 6841 2928  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5332T and GBB6862E along BLK 613 YISHUN STREET 61 CAR PARK on 29/01/20 11:55 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 2 (day) of March 2020

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3033231910

Claim No : SNM20D200597

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : **S\$5,600.00**

Singapore Dollars FIVE THOUSAND AND SIX HUNDRED Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 5332T

Insured Vehicle No. : GBB 6862E

Date of Loss : 29/01/2020

Place of Accident : BLK 612 YISHUN ST 61 CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YAP BUCK ENG

Driver Name : YAP BUCK ENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

|                        |              |
|------------------------|--------------|
| (1) Global Sum(all in) | S\$ 5,600.00 |
|                        | =====        |
| TOTAL . . . . .        | S\$ 5,600.00 |
|                        | =====        |

Claimant Name : Amarda ray



NRIC No : 59335511C

Signature :

*for*

Date :

19/05/20

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

|                                                                                                                                           |                                                                                                                                                                                    |
|-------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>TO:</b><br><b>CHINA TAIPING INSURANCE (S) PTE LTD</b><br>3 ANSON ROAD<br>#15-02 SPRINGLEAF TOWER<br>079909 SINGAPORE<br><br>ATTENTION: | <b>INVOICE NO.</b> : INV2002-183<br><b>DATE</b> : 1. February 2020<br><b>REFERENCE NO</b> : AAD2001-218<br><b>TERMS</b> :<br><b>DUE DATE</b> : 1. February 2020<br><b>PAGE</b> : 1 |
|-------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

| NO. | CODE    | DESCRIPTION                                    | QTY | UNIT PRICE | AMOUNT   |
|-----|---------|------------------------------------------------|-----|------------|----------|
| 1.  | 6050101 | REPAIR-SHD5332T; DOA 29.01.20(PART-BY-PART-20) | 1   | 5,209.97   | 5,209.97 |

**Total SGD Excl. GST :** 4,869.13**7% GST :** 340.84**\*\*\*\* FIVE THOUSAND TWO HUNDRED NINE AND NINETY SEVEN SGD ONLY****\*\*\*\*****Total SGD Incl. GST :** 5,209.97

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

**E. & O. E.****THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

02 March, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 29/01/20 11:55 AM at BLK 613 YISHUN STREET 61 CAR PARK

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5332T. The taxi was hired to TEO HOW SEN FRANCIS a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$112.35 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

29-01-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

| Date In             | Date Out       | Vehicle No.                     |
|---------------------|----------------|---------------------------------|
| <b>Accident No.</b> | AAD2001-218    | <b>Accident Date</b> 29-01-2020 |
| 1/29/2020 17:00     | 2/1/2020 10:00 | SHD5332T                        |

Yours Faithfully,

**Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Jan 2020 / 17:55:39

Receipt Date/Time : 29 Jan 2020 / 17:55:39

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-200129-002238

Previous Receipt No. :

| S/N                                                       | Item Description/<br>Business Transaction Reference<br>No.          | Amount<br>Before<br>GST (S\$)   | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|-----------------------------------------------------------|---------------------------------------------------------------------|---------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - GBB6862E                    |                                                                     |                                 |                        |                              |
| As at 29 Jan 2020/11:55:00                                |                                                                     |                                 |                        |                              |
| Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD |                                                                     |                                 |                        |                              |
| 1                                                         | Insurance Enquiry - GBB6862E<br>Enquiry Fee<br>20200129175446262206 | 7.00                            | 0.49                   | 7.49                         |
| <b>Sub-Total</b>                                          |                                                                     | 7.00                            | 0.49                   | 7.49                         |
| <b>Total Before Rounding</b>                              |                                                                     | 7.00                            | 0.49                   | 7.49                         |
| <b>Rounding Difference</b>                                |                                                                     |                                 |                        | 0.04                         |
| <b>Total Amount Payable</b>                               |                                                                     |                                 |                        | 7.45                         |
| Paid By                                                   |                                                                     |                                 |                        |                              |
|                                                           | xxxxxxxxxxxx5467                                                    | Credit Card:<br>Visa/MasterCard |                        | 7.45                         |
| <b>Total</b>                                              |                                                                     |                                 |                        | 7.45                         |
| <b>Cash Change</b>                                        |                                                                     |                                 |                        | 0.00                         |
| <b>Tendered Amount</b>                                    |                                                                     |                                 |                        | 7.45                         |
| <b>Excess Refundable Amount</b>                           |                                                                     |                                 |                        | 0.00                         |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Jasper Chua (LKK Auto)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** May 17, 2020 11:38 AM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Vic (LKKAuto); Alfred Toh; Elizabeth Chew; Claims Dept of CTI  
**Subject:** RE: <SEEK MANDATE> RE: OUR REF: SNM20D200597/GBB6862E/CBS & YOUR REF: TP : LKK REF - CC3/CTI20001697/Kha3 -)Direct Settlement - Accident Involving GBB6862E (OI : CTI - TBA) and SHD5332T on 29/01/2020

Dear Jasper

Please proceed to offer \$5,666.82 to Trans-Cab Auto Services Pte Ltd.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

**Thanks & Regards**

### **Chee So Chow (Ms)**

Deputy Manager  
Claims Department

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6176 | F: (65) 6224 7175 / (65) 6224 7478

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Friday, April 3, 2020 4:20 PM  
**To:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Vic (LKKAuto) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** <SEEK MANDATE> RE: OUR REF: SNM20D200597/GBB6862E/CBS & YOUR REF: TP : LKK REF - CC3/CTI20001697/Kha3 -)Direct Settlement - Accident Involving GBB6862E (OI : CTI - TBA) and SHD5332T on 29/01/2020

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver reversed to park

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

| TP CLAIMED                         |              | REVISED -TO OFFER |
|------------------------------------|--------------|-------------------|
| Cost of Repair (w/gst)             | \$ 29,574.05 | \$ 5,209.97       |
| Loss of Rental (\$112.35 x 4 days) | \$ 449.40    | \$ 449.40         |
| LTA Search Fee                     | \$ 7.49      | \$ 7.45           |
| Proposed Total                     | \$ 30,030.94 | \$ 5,666.82       |

Breakdown of days is as follows:

|                               |               |
|-------------------------------|---------------|
| Recommended days              | 2 Days        |
| Weekends / Downtime / Holiday | 2 Days        |
| <b>CLAIM DAYS</b>             | <b>4 Days</b> |

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vic (LKKAuto)

**Sent:** Monday, 24 February, 2020 3:44 PM

**To:** Chong Boon Sen

**Cc:** Admin A; Vic (LKKAuto); Claims Dept of CTI; Alfred Toh; Jasper Chua (LKK Auto)

**Subject:** RE: OUR REF: SNM20D200597/GBB6862E/CBS & YOUR REF: TP : LKK REF - CC3/CTI20001697/Kha3 -)Direct Settlement - Accident Involving GBB6862E (OI : CTI - TBA) and SHD5332T on 29/01/2020

Dear Boon Sen,

We refer to the subject matter and to our telephone conversation previously.

As spoken, Insured had denied liability on this matter.

## Jasper Chua (LKK Auto)

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**From:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Sent:** May 18, 2020 5:32 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Vic (LKKAuto); 'claims'  
**Subject:** RE: Your Ref: AAD2001-218 - ACCIDENT INVOLVING VEHICLES GBB 6862E AND SHD 5332T ON 29/01/2020 - LKK REF CC3/CTI20001697/Kba3q2

### Without Prejudice

Dear Jasper

Please proceed to send us the DV.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

*\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)*

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

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**From:** Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]  
**Sent:** Monday, 18 May, 2020 2:24 PM  
**To:** 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>  
**Cc:** Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Subject:** Your Ref: AAD2001-218 - ACCIDENT INVOLVING VEHICLES GBB 6862E AND SHD 5332T ON 29/01/2020 - LKK REF CC3/CTI20001697/Kba3q2

### **Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter

We propose a settlement at a global sum of **\$5,600.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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[www.avg.com](http://www.avg.com)