Jasper Chua (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: May 17, 2020 11:38 AM **To:** Jasper Chua (LKK Auto)

Cc: Vic (LKKAuto); Alfred Toh; Elizabeth Chew; Claims Dept of CTI

Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM20D200597/GBB6862E/CBS & YOUR REF: TP:

LKK REF - CC3/CTI20001697/Kha3 -)Direct Settlement - Accident Involving GBB6862E

(OI: CTI-TBA) and SHD5332T on 29/01/2020

Dear Jasper

Please proceed to offer \$5,666.82 to Trans-Cab Auto Services Pte Ltd.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks & Regards

Chee So Chow (Ms)

Deputy Manager Claims Department

Email: <u>claimsdept@sg.cntaiping.com</u> sochow.chee@sg.cntaiping.com

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6176 | F: (65) 6224 7175 / (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Friday, April 3, 2020 4:20 PM

To: Chong Boon Sen
 <boonsen.chong@sg.cntaiping.com>; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: <SEEK MANDATE> RE: OUR REF: SNM20D200597/GBB6862E/CBS & YOUR REF: TP: LKK REF - CC3/CTI20001697/Kha3 -)Direct Settlement - Accident Involving GBB6862E (OI: CTI - TBA) and SHD5332T on 29/01/2020

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver reversed to park

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED			REVISED -TO OFFER	
Cost of Repair (w/gst)	\$	29,574.05	\$	5,209.97
Loss of Rental (\$112.35 x 4 days)	\$	449.40	\$	449.40
LTA Search Fee	\$	7.49	\$	7.45
Proposed Total	\$	30,030.94	\$	5,666.82

Breakdown of days is as follows:

Recommended days	2 Days
Weekends / Downtime / Holiday	2 Days
CLAIM DAYS	4 Days

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: Monday, 24 February, 2020 3:44 PM

To: Chong Boon Sen

Cc: Admin A; Vic (LKKAuto); Claims Dept of CTI; Alfred Toh; Jasper Chua (LKK Auto) Subject: RE: OUR REF: SNM20D200597/GBB6862E/CBS & YOUR REF: TP: LKK REF -

CC3/CTI20001697/Kha3 -)Direct Settlement - Accident Involving GBB6862E (OI: CTI - TBA) and

SHD5332T on 29/01/2020

Dear Boon Sen,

We refer to the subject matter and to our telephone conversation previously.

As spoken, Insured had denied liability on this matter.