Mei Kwan (LKKAuto)

From: Chong Boon Sen <booksen.chong@sg.cntaiping.com>

Sent: Monday, 10 February, 2020 4:38 PM

To: Mei Kwan (LKKAuto)
Cc: Vic (LKKAuto); Admin A

Subject: RE: OUR REF: SNM20D200597/GBB6862E/CBS & YOUR REF: TP: LKK REF -

CC3/CTI20001697/Kha3 -)Direct Settlement - Accident Involving GBB6862E (OI: CTI

- TBA) and SHD5332T on 29/01/2020

Attachments: insured report.PDF

Categories: HMK

Dear Sir,

Pls find insured report.

Chong Boon Sen

Claims Executive Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Monday, February 10, 2020 4:10 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM20D200597/GBB6862E/CBS & YOUR REF: TP: LKK REF - CC3/CTI20001697/Kha3 -)Direct

Settlement - Accident Involving GBB6862E (OI: CTI - TBA) and SHD5332T on 29/01/2020

Dear Sirs / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >

Sent: Tuesday, 4 February, 2020 1:30 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com">Meikwan@lkkauto.com; Vic (LKKAuto) < vicalpeh@lkkauto.com; Admin A < a@lkkauto.com; Admin A < amlinea; Admin A amlinea; Admin A amlinea; Admin A aml

Subject: RE: OUR REF: SNM20D200597/GBB6862E/CBS & YOUR REF: TP: LKK REF - CC3/CTI20001697/Kha3 -)Direct Settlement - Accident Involving GBB6862E (OI: CTI - TBA) and SHD5332T on 29/01/2020

Dear Mei Kwan,

Pls find 1st ANR letter.

Chong Boon Sen

Claims Executive Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Monday, February 3, 2020 2:12 PM

To: Chong Boon Sen < boonsen.chong@sg.cntaiping.com>; Meikwan@lkkauto.com; Vic (LKKAuto

<vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM20D200597/GBB6862E/CBS & YOUR REF: TP: LKK REF - CC3/CTI20001697/Kha3 -)Direct

Settlement - Accident Involving GBB6862E (OI: CTI - TBA) and SHD5332T on 29/01/2020

Dear Boon Sen,

Please refer to the append email and soonest possible.

Our Insured has not filed SAS Report.

Office in charge -Chong Boon Sen -DID 6389 6171

Dear Vic

*** kindly quote our reference number when replying. ***

Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: 6389 6116

Fax (65) 6224 7175 / 6224 7478 Email: <u>claimsdept@sg.cntaiping.com</u>

Website:www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, February 3, 2020 11:55 AM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Cc: Vic (LKKAuto) < vicalpeh@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: Direct Settlement - Accident Involving GBB6862E (OI: CTI - TBA) and SHD5332T (TP: LKK REF -

CC3/CTI20001697/Kha3) on 29/01/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 5332T at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)