

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	31 Jan 2020 17:22	<b>Clm Dtl Modified</b>	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD.	[A] HOW MEI KWAN
2	31 Jan 2020 17:22	<b>Clm Veh Model Changed</b>	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	31 Jan 2020 17:22	<b>Clm Created</b>	Reg No: SHD9692C. Acct Date: 2020/01/20. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN
4	31 Jan 2020 17:22	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	31 Jan 2020 17:22	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/02/11	[A] HOW MEI KWAN
6	31 Jan 2020 17:22	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	31 Jan 2020 17:22	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	31 Jan 2020 17:22	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	21 Feb 2020 09:50	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: (BOLA 27) Remarks: Insured driver rear-ended 3rd party.	[A] CHUA ZHEN LI
10	21 Feb 2020 21:45	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/02/11. Mandate Remarks: We agree for DS please revert with Quantum	[I] Lalitha Krishnan
11	21 Feb 2020 21:45	<b>Adj Mandate Set</b>	Approved:0.00:We agree for DS please revert with Quantum	[I] Lalitha Krishnan
12	18 May 2020 14:18	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	18 May 2020 14:18	<b>Clm Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	18 May 2020 14:18	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2019/06/27.	[A] JOANNE LEE KHANG MIN
15	18 May 2020 14:18	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	23 May 2020 13:40	<b>Adj Mandate Request</b>	Cur.Req:785.64:PODS Liability: 100% Quantum: (a)CORw/GST: \$548.09 + (b)LOR(1.5days x \$113.40): \$170.10 + (c)LOI(1.5days x \$40.00): \$60.00 + (d)LTA/GIA search fee: \$7.45 = Total: \$785.64 Vehicle Model: Toyota Prius (1798cc) 1.5 recommendation	[A] Chong Pui Lin
17	25 May 2020 22:11	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/02/11. Mandate Remarks: We agree for DS please revert with Quantum	[I] Lalitha Krishnan
18	25 May 2020 22:11	<b>Adj Mandate Set</b>	Approved:785.64:We agree for DS please revert with Quantum	[I] Lalitha Krishnan
19	17 Sep 2020 11:10	<b>Adj Mandate Request</b>	Cur.Req:785.64:PODS HI, WE HAVE SEND 10 DAYS NOTICE TO TP ON 04/09/2020. HAS UPLOADED IN MERIMEN. TILL DATE NO RESPONSE FROM TP YET. WE WILL PROCEED TO SUBMIT WP AND CLOSE THE CASE. THANKS	[A] Chong Pui Lin

Date From     Date To     Audit Type   Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2424906	03 Feb 2020 09:42:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHD9692C	SLB4459G	11.77
2505778			Motor			SHD9692C	SLB4459G	11.00

	18 May 2020 14:18:46	OD/TP Case (Adjuster)		LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)			
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## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 4 September 2020 5:30 PM  
**To:** 'Ng Wai Yin'  
**Subject:** RE: YOUR REF: AAD2001-171 (OUR REF: CC4/III20001691/Kga3) \*\*\* ACCIDENT INVOLVING SLB 4459G & SHD 9692C ON 20/01/2020 \*\*\*

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Your ref: SHD 9652C  
Our Ref: CC4/III20001691/Kga3

Dear Sir/Madam,

### **ACCIDENT INVOLVING SLB 4459G & SHD 9692C ON 20/01/2020**

We refer to the above matter.

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s India International Insurance Pte Ltd.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 27 August 2020 5:06 PM  
**To:** 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>

**Subject:** RE: YOUR REF: AAD2001-171 (OUR REF: CC4/III20001691/Kga3) \*\*\* ACCIDENT INVOLVING SLB 4459G & SHD 9692C ON 20/01/2020 \*\*\*

## **FINAL REMINDER**

WITHOUT PREJUDICE

Dear Wai Yin,

We are pleased to offer G/S \$750.00 (all-in).

Kindly confirm acceptance.

Thanks

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

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Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Wednesday, 5 August 2020 5:21 PM

**To:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Subject:** RE: YOUR REF: AAD2001-171 (OUR REF: CC4/III20001691/Kga3) \*\*\* ACCIDENT INVOLVING SLB 4459G & SHD 9692C ON 20/01/2020 \*\*\*

WITHOUT PREJUDICE

Dear Wai Yin,

Any update?

Thanks

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Best Regards,

Cecilia Chong | Case Handler

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**From:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Sent:** Tuesday, 28 July 2020 10:10 AM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Subject:** RE: YOUR REF: AAD2001-171 (OUR REF: CC4/III20001691/Kga3) \*\*\* ACCIDENT INVOLVING SLB 4459G & SHD 9692C ON 20/01/2020 \*\*\*

Hi Cecilia

I still pending approval for this case.

Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

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**From:** Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

**Sent:** Tuesday, 28 July, 2020 9:55 AM

**To:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>

**Subject:** RE: YOUR REF: SHD 9692C (OUR REF: CC4/III20001691/Kga3) \*\*\* ACCIDENT INVOLVING SLB 4459G & SHD 9692C ON 20/01/2020 \*\*\*

### **3RD REMINDER**

WITHOUT PREJUDICE

Dear Wai Yin,

We are pleased to offer G/S \$750.00 (all-in).

Kindly confirm acceptance.

Thanks

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Best Regards,

Cecilia Chong | Case Handler

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Friday, 17 July 2020 8:02 PM

**To:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>

**Subject:** RE: YOUR REF: SHD 9692C (OUR REF: CC4/III20001691/Kga3) \*\*\* ACCIDENT INVOLVING SLB 4459G & SHD 9692C ON 20/01/2020 \*\*\*

### **2<sup>ND</sup> REMINDER**

WITHOUT PREJUDICE

Dear Wai Yin,

We are pleased to offer G/S \$750.00 (all-in).

Kindly confirm acceptance.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Friday, 5 June 2020 1:15 PM

**To:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>

**Subject:** YOUR REF: SHD 9692C (OUR REF: CC4/III20001691/Kga3) \*\*\* ACCIDENT INVOLVING SLB 4459G & SHD 9692C ON 20/01/2020 \*\*\*

WITHOUT PREJUDICE

Dear Wai Yin,

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Best Regards,

Cecilia Chong | Case Handler

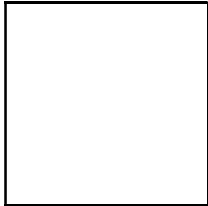
**LKK Auto Consultants Pte Ltd**

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