

Surveyor:

Adrian

DOI:

3/2/2020

Date / Time:

29/1/2020

Registered in Merimen:

31/1/2020

Pre-assign / CCU / FTE



Insured Vehicle No. : SGS 2222 E
 Name of Insured : Machtraco Marine Pte Ltd
 Insured Tel No. : _____ HP: _____
 Excess Sec II :SS _____ D.O.A : 25/1/2020
 Is driver the owner? (YES / NO) Nature of Accident : _____

Claim No. : _____
 Policy No. : _____
 Make / Model : _____
 Place of Accident : _____

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SME 6923S



INSRS:
WSP: 500 Hak Kee
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/Time		STAGE	DATE / PIC
	SME6923S : X ; SGS2222 E	Non-Reporting ltr (1st):	
26/02 11:41am	called OI company. OI to employee go to TP from behind. informed TP claim and advise MIO who attended. ltr sent.	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	7 24/02 JL
26.02.20	FILE PASS TO TYPST TO PREPARE REPORT.	After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	☐
		After call ltr to OI:	☒
		Authorisation To Act:	☒
		Release Voucher:	☒
		Final Repair Bill:	☒
		Car Rental Invoice:	☐
		Towing Invoice:	☐
		LTA / GIA :	☒
		Medical Bill:	☐
		PIR:	☐
		Mandate/Reject Instruction:	☒
		LOD:	☒
		Payment Breakdown Form:	☐

PRELIMINARY ADVICE	Date/Time:	Sent By:	

FINALIZATION	Date/Time:	Confirm with:	Confirm by: <u>WOP</u>
Repair Cost:	<u>46</u> \$52,600	(3 days) Reduction:	59 %

FINAL SETTLEMENT	Date/Time: <u>26-03-20</u>	Confirm with: <u>Sitara</u>	Email ☒ Call ☐
------------------	----------------------------	-----------------------------	---

Final Liability:	% <u>100</u>	(Agreed / Assessed) BOLA S/N No.:	<u>27</u>
------------------	--------------	-----------------------------------	-----------

Repair Cost:	<u>2/16/1</u> \$52,782.00		
--------------	---------------------------	--	--

Loss of Rental (LOR):	\$5 -	(days)	
-----------------------	-------	---------	--

Loss of Use (LOU):	\$5 300.00	(\$ 100 x 3 days)	
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Loss of Income (LOI):	\$5 -	(\$ x days)	
-----------------------	-------	-------------	--

LOR only ☐ LOU only ☒	LOR + LOU ☐ LOR + LOI ☐	[Tick only one]	
--	---	-----------------	--

GIA/LTA Search	\$5 2.00		
----------------	----------	--	--

Medical:	\$5 -		
----------	-------	--	--

Disbursement:	\$5 -	(e.g. Tow/ Independent)	
---------------	-------	-------------------------	--

Legal Cost	\$5 -		
------------	-------	--	--

Total:	\$5 3,084.00	Global Sum \$5:	
--------	--------------	-----------------	--

FINAL PAYMENT	Date/Time: <u>26-03-20</u>	Confirm with: <u>Sitara</u>	Email ☒ Call ☐
---------------	----------------------------	-----------------------------	---

Payee 1:	\$5 3,084.00	Name 1:	<u>500 HAK KEE MAR PTE LTD</u>
----------	--------------	---------	--------------------------------

Payee 2: (Strike if N.A.)	\$5	Name 2:	
---------------------------	-----	---------	--

Payee 3: (Strike if N.A.)	\$5	Name 3:	
---------------------------	-----	---------	--

COLD REPAIR - ENDED TP

COPY SENT
2/4/2020

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP3) Survey fee: 9520

AIG

ASSIGNMENT

From: Date: 3/2/2020

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SME 6923S

at Workshop m/s Joo Hak kee

of BIK 3007 Ubi Road 1 #01-406

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh: After 10am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR. Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS ^{up}

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SME6923S Regn 2011 / May

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: BMW 320i cc 1995

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 132311 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WBAPGS6080-NM9/481

Gen. Cond: Good / Fair / Poor / BurntSteering: Order / Jammed / Leaked / Burnt orBrake: Order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 225/45R17.

R: 225/45R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental.

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 03/02/20

Survey held at JHK.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	TP AIG.
	4: 2200 (RED: +3,789.95 59%)
	MV: 35K
	PV: 28.4K
	Nett: 66K

Date/Time, File Path to?

☐ : Prel. Report

i)

☐ : Final Report

Date/Time, File Path to?

Q

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp. \$☐ : Interview \$☐ : Tech Insp. \$☐ : Road test \$

Survey Fee:

Transportation:

S + RS \$

Hours:

Other:

TOTAL

Report Format:

Lump Sum / U.E.I.G.

ATTN: MOTOR CLAIMS DEPARTMENT
 OWNER: ISMAIL LEE BIN ENDOT
 INSURER: AIG ASIA PACIFIC INSURANCE PTE. LTD
 POLICY NO: MS000480
 DOA: 25/1/2020

REPAIR ESTIMATE

Est No. : EST20010026
 Date : 29-Jan-20
 Vehicle Num : SME69235
 Make/Model : BMW 320I
 Chassis # : WBAPG56080NM91481
 Engine # : A255I889N46B20BD
 Yr. Of Manu : 2011

No.	Description	Qty	U/P	Amt
<u>Section: LIST ITEMS</u>				
1	Rear Bumper <i>not d</i>	1.00	1182.00	1182.00 ✓
2	Rear Bumper Holder <i>Holder</i>	1.00	880.00	880.00 185
3	Rear Bumper Reinforcement <i>Best</i>	1.00	814.25	814.25 688
4	Rear LH/RH Bumper Retainer <i>new</i>	2.00	255.90	511.80 160
5	Reverse Sensor <i>1 piece dmgd</i>	2.00	256.85	513.70 1568
6	Rear End Panel <i>new</i>	1.00	917.30	917.30 ✓
7	Rear Tow Cover <i>missing</i>	1.00	45.10	45.10 ✓
8	Upper and Lower Lock <i>new</i>	2.00	160.00	320.00 ✓
Amt S\$				5184.15
Discount (5.00%) S\$				259.20
Subtotal S\$				4924.95

2516.90

2391.05

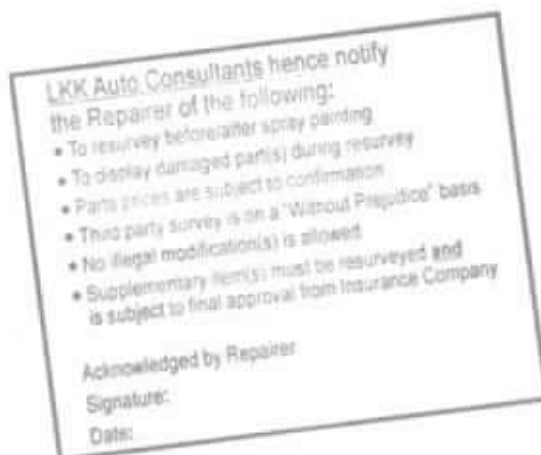
Continue on next page...

ATTN: MOTOR CLAIMS DEPARTMENT
 OWNER: ISMAIL LEE BIN ENDOT
 INSURER: AIG ASIA PACIFIC INSURANCE PTE. LTD
 POLICY NO: MS000480
 DOA: 25/1/2020

REPAIR ESTIMATE

Est No. : EST20010026
 Date : 29-Jan-20
 Vehicle Num : SME6923S
 Make/Model : BMW 320i
 Chassis # : WBAPG56080NM91481
 Engine # : A255I889N46B20BD
 Yr. Of Manu : 2011

No.	Description	Qty	U/P	Amt
Section: LABOUR				
6	To Panel Beat on Necessary Damaged Parts	1.00	680.00	680.00 ²⁵⁰
7	To Sand Down, Putty and Spray Paint on Necessary Damaged Parts	1.00	480.00	480.00 ✓
8	To Remove, Refit and Rewire Reverse Sensor	1.00	150.00	150.00 ⁵⁰
9	To Straighten Rear Exhaust	1.00	150.00	150.00 ⁸⁰
Amt S\$				1460.00
Discount (0.00%) S\$				0.00
Subtotal S\$				1460.00



Admin Lj
 H/S 03/02/20
 03 Days ✓
 Total: 3251.05
 H/S: 2.61c ✓

Joo Hak Kee Auto Pte. Ltd.

LIST ITEMS Subtotal S\$ 4924.95
 LABOUR Subtotal S\$ 1460.00
 Total S\$ 6384.95

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner Details	
Owner ID Type:	Singapore NRIC
Owner ID:	992D
Vehicle Details	
Vehicle No.:	SME6923S
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Feb 2020
Vehicle Make:	B.M.W.
Vehicle Model:	320i AT ABS D/AB 2WD 4DR GAS/D SR
Primary Colour:	White
Manufacturing Year:	2011
Engine No.:	A255I889N46B20BD
Chassis No.:	WBAPG56080NM91481
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$38,214.00
Original Registration Date:	27 May 2011
First Registration Date:	27 May 2011
Transfer Count:	2
Actual ARF Paid:	\$38,214.00
PARF Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	26 May 2021
PARF Rebate Amount:	\$21,017.00
COE Details	
COE Expiry Date:	26 May 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$56,300.00
COE Rebate Amount:	\$7,385.00
Total Rebate Amount:	\$28,402.00

The information contained herein is correct as at 03 Feb 2020

OK

FOR SALE BY OWNER

Post an Advertisement
Sell it yourself! Advertise it at just **\$58 until it's SOLD!**

[Post an Ad](#) [Advertiser Login](#) [Ways of Selling](#)

Cheapest Sep 2015 BMW 116d On Sale At \$59,888!

Many Parts Changed With Receipts Available. Lady Driver And Parked In Shelter.

[Direct Dealer](#) [StarAd](#)

Republic Auto | **CERTIFIED PRE-OWNED MERCEDES BENZ**

[View Our Cars](#)

Browse by Category [Save Search](#) [Print](#) [Sort by Date Posted](#) [20 results/page](#)

4 vehicles | **Search** [Advanced Search](#) [Search](#) [View All](#)

Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

Search Selection: **bmw 320** Any Any 2011 Any Any Any Available



☐ **BMW 3 Series 320i Convertible** **\$37,000** **\$15,180 /yr** **28-Feb-2011** **1,995 cc** **117,250 km** **Sports** **Available**

Well Maintained Unit. Serviced Timely And Regularly. Stylish And Luxurious Convertible. Genuine Low Mileage. High Loan And Trade In Available. Call/Whatsapp Us For More Information

Monster Motors Pte Ltd

[Posted: 03-Feb-2020](#) [Tags: 2011 BMW 320i, 2011 BMW 320i, BMW 320i, BMW 320i, BMW 320i, BMW 320i, Used BMW](#)



☐ **BMW 3 Series 320i Convertible (New 10-yr COE)** **\$79,800** **\$7,970 /yr** **28-Feb-2011** **1,995 cc** **110,000 km** **Sports** **Available**

Superb Condition! All Wear And Tear Replaced, No Need Repair, New Engine Mounting, All Oil Leak Issues Done, Water Cooling System Replaced, New Shocks, Warranty 2 Years By Our Own Workshop, Buy With Piece Of Mind. Loan And Trade In Available. Powerful And R...

[Posted: 06-Dec-2019](#) [Tags: 2011 BMW 320i, 2011 BMW 320i, BMW 320i, BMW 320i, BMW 320i, BMW 320i, Used BMW](#)



☐ **BMW 3 Series 320i Coupe** **\$40,800** **\$15,930 /yr** **24-Mar-2011** **1,995 cc** **134,000 km** **Sports** **Available**

Sporty Black Coupe In Excellent Condition, Converted To M3 Look, Interior Like New, Black On Tan Leather, No Sticky Buttons, Low Depreciation, Highest OMV In The Market, Fussy Lady Ex-Owner, High Trade In, 95% Loan Of Car Price Available, Bank/In House Loan...

[Posted: 21-Dec-2019](#) [Tags: 2011 BMW 320i, 2011 BMW 320i, BMW 320i, BMW 320i, BMW 320i, BMW 320i, Used BMW](#)



☐ **BMW 3 Series 320i Sunroof** **\$34,600** **\$12,170 /yr** **26-Apr-2011** **1,995 cc** **151,550 km** **Luxury** **Available**

View To Appreciate, Very Well Maintain By Owner, Approve Exhaust, Robson Carbon Fibre Interior, 19th Inch Rim, Sport Steering, No Repair Needed, High Trade In And Loan Available, Hurry.

[Posted: 27-Jul-2020](#) [Tags: 2011 BMW 320i, 2011 BMW 320i, BMW 320i, BMW 320i, BMW 320i, BMW 320i, Used BMW](#)

Save this search criteria, to get email alerts whenever a match is found.

[Save Search](#)

Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

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[Compare](#)

PRE-REPAIR INSPECTION REQUEST – SME6923S vs SGS2222E (OI) on D.O.A.: 25/01/2020

From: Subramaniam, Divyashni
To: 'assignments@jkkauto.com', Admin A
Cc: Lim, Kok-Chong, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Hor, Yinnul, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subr
Sent: 1/29/2020 2:57:51 PM
Attachments:  SAS REPORT.pdf

Hi,

Please refer to the enclosed request from **Joo Hak Kee Auto Pte Ltd**.
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours.

If you have any queries/concerns, please let us know.
Kindly assist to assign **Marcus Chua** as **Single Joint Expert** as requested.

Thanks & Regards,

Divyashni Subramaniam
AIG
PVOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com, Linessa.Chua

From: shimin poh <shimin@jkk.com.sg>
Sent: Wednesday, January 29, 2020 2:50 PM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.Abukassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Hor, Yinnul <Yinnul.Hor@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>
Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGS2222E AND SME6923S ON 25/01/2020

This message is from an external sender; be cautious with links and attachments.

Dear Subramaniam:

We choose marcus from LKK.

Thank You !
Bridget Poh (Shimin)
Joo Hak Kee Auto Pte Ltd
Blk 3007 Ubi Road 1
#01-406 Singapore 408701
Office: 67431913

On Wed, Jan 29, 2020 at 2:45 PM Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com> wrote:

This is a secure, encrypted message. To read it, open the attachment.

Este es un mensaje cifrado y seguro. Para leerlo, abra el archivo adjunto.

Esta é uma mensagem criptografada segura. Para lê-lo, abra o anexo.

Ceci est une sécurité, un message crypté. Pour le lire, ouvrez la pièce jointe.

これは暗号化された電子メールです。閲覧には添付ファイルを開いてください。

[Click here](#) by 2020-02-05 01:45 EST to read your message.
After that, open the attachment.

[More info](#)

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3.20pm @ 29/01/2020
p: Bridget
v: Not In

From: Divyashni.Subramaniam@aig.com
To: shimin@hk.com.sg
Cc: Kok-Chong.Lim@aig.com, Winnie-LW.Fan@aig.com, NoorMarissa.AbuKassim@aig.com, Syazaidina.Azlan@aig.com, yokeshi.chan@aig.com, Yinnu.Hor@aig.com, ShengYang.Lim@aig.com, Aashweenjeetkaur.Mithoosingh@aig.com, Theerthan.Parthiban@aig.com, Divyashni.Subramaniam@aig.com
Subject: agencypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGS2222E AND SME6923S ON 25/01/2020
Date: Wed, 29 Jan 2020 06:44:55 +0000
Without Prejudice

Your Reference : SME6923S
Our Reference : SGS2222E

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam
AIG
FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8801206556 | Ext: 1012183
Divyashni.Subramaniam@aig.com | www.aig.sg

From: shimin poh <shimin@hk.com.sg>
Sent: Wednesday, January 29, 2020 2:09 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Subject: [EXTERNAL] NEW THIRD DIRECT SETTLEMENT VEH NO : SME6923S/SGS2222E DOA 25/1/2020

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Mdm,

Kindly arrange pre-repair survey for the above and if possible would like to do direct settlement.

Please provide us your list of surveyors for our selection.

Attached is the accident report for your reference and we're currently in the midst of preparing the estimate.

Thank you and hope to hear from you soon.

Thank You |
Bridget Poh (Shimin)
Joo Hak Kee Auto Pte Ltd
Blk 3007 Ubi Road 1
#01-406 Singapore 408701
Office: 67431913

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	31 Jan 2020 17:23	Cim Dtl Modified	Claimant's Name: -> ISMAIL LEE BIN ENDOT.	[A] Lee Su Li
2	31 Jan 2020 17:23	Cim Veh Model Changed	(205915) BMW 320I 2.0 AT D/AB 4DR ABS HID NAV (A).	[A] Lee Su Li
3	31 Jan 2020 17:23	Cim Created	Reg No: SME6923S, Acct Date: 2020/01/25, Claim Type: TP, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Workshop: Joo Hak Kee Auto Pte Ltd (HQ)	[A] Lee Su Li
4	31 Jan 2020 17:23	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	31 Jan 2020 17:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/02/11	[A] Lee Su Li
6	31 Jan 2020 17:23	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	31 Jan 2020 17:23	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	31 Jan 2020 17:23	Label Added	(19):Fastlane.	[A] Lee Su Li
9	31 Jan 2020 17:23	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	04 Feb 2020 14:04	Adj Adjuster Assigned	ACCUSER4 -> ADRIAN LING	[A] Lee Su Li
11	20 Feb 2020 16:53	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	20 Feb 2020 16:53	Cim Dtl Modified	JPJ Reg. Date: -> 2011/05/27.	[A] JOANNE LEE KHANG MIN
13	20 Feb 2020 16:53	Cim Details Notified		[A] JOANNE LEE KHANG MIN
14	26 Feb 2020 12:00	Adj Mandate Request	Cur.Req:3084.00:LIABILITY: 100% B:27 OID REAR ENDED TP	[A] Asher Sng Rong Yi

Date From

Date To

Audit Type

None

Go

ACTIVITY

[06/02/2020 11:44] VIC ALPEH:
- called OI company. OID is employee. Informed TP claim, agree to settle & aware NCD will be affected.proceed send letter to OI. -Jasper

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Cl Name (Branch)	Ref 1	Ref 2	Amount
2445066	20 Feb 2020 16:53:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SME6923S	SGS2222E	11.77

Print Received Message

This mail is associated with :

*SME6923S (4952581727SG)
[SGS2222E]
TP
ISMAIL LEE BIN ENDOT
Jan 25 2020 11:00PM
[MACHTRACO MARINE PTE LTD]
Joo Hak Kee Auto Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 26/03/2020 11:20 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3084.00) - SME6923S - Claim Handler: Lee, Ming-Yao

Approved:3084.00.

SATISFACTION AND DISCHARGE VOUCHER

维修后满意度券

To: Joo Hak Kee Auto Pte Ltd
Blk 3007 Ubi Road 1
#01-406 Singapore 408701

and/or

To: Motor Claims Department

Claim ref no:
Policy No:
Date:

I/we, hereby certify that the repairs to my/our vehicle bearing registration number SME 6923S which was involved in an accident on 25/11/2020 along Stadium Rd Junction Tuas ELP has been completed by Joo Hak Kee Auto Pte Ltd to my/our satisfaction. I/we agree that payment to Joo Hak Kee Auto Pte Ltd for such repairs shall be in full satisfaction and discharge of all claims which I/we may have in respect of our mentioned vehicle and said policy number insured by Tokio Marine Insurance.

Dated this day of 4 month of 2 year 2020



Signed by owner/ driver
(with chop if applicable)

Name: _____

NRIC/Coy Reg No: _____

Signed by witness

Name: _____

Nric: _____



...CLAIM SUBFOLDER...(Pending for Survey Report)
Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Feb 2020		29 Jan 2020 00:00	\$52,600.00	\$52,600.00		Pending for Survey Report
	Edit Reg		Edit Adj Rpt	Edit Estimates	View Rpt		Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS				[Created by adjuster]	
Insured:	MACHTRACO MARINE PTE LTD, Co. Reg. No.: 199204852W, Tel: +6599999999				
Main Claimant:	ISMAIL LEE BIN ENDOT				
Vehicle Reg. No.:	SME6923S	Date of Loss:	25/01/2020 23:00 - :59 [103 Months and 29 Days From LTA Reg Date (Man Yr)]		
Claim Type:	TP / 4952581727SG	Policy/Cover Note No.:	2100411367 (Comprehensive)		
Vehicle Reg. No. (Insured):	SGS2222E	Policy No. (Claimant):			
		Excess:			
Repairer:	Joo Hak Kee Auto Pte Ltd (HQ) Blk 3007 Ubi Road 1, #01-406, 408701 Ubi - Tel: 67431913				
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com				
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 11/02/2020]				

ASSOCIATED MAIL RECEIVED

[View All](#)

[Compose Case Mail](#)

• AIG_SG_EXPRESS (26/03/2020): Alert - Adj Mandate Approved (\$3084.00) - SME6923S - Claim Handler: Lee, Ming-Y...

ALL ASSOCIATED TASKS

[View All](#)

[Search Tasks](#)

[Create New Task](#)

[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SME6923S (4952581727SG)
[SGS2222E]
TP
ISMAIL LEE BIN ENDOT
Jan 25 2020 11:00PM
[MACHTRACO MARINE PTE LTD]
Joo Hak Kee Auto Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1 Edit	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/02/20 10:29	General View	1 Load JPG	☒
2	19/02/20 10:29	General View	1 Load JPG	☒
3	19/02/20 10:29	General View	1 Load JPG	☒
4	19/02/20 10:29	General View	1 Load JPG	☒
5	19/02/20 10:29	General View	1 Load JPG	☒
6	19/02/20 10:29	General View	1 Load JPG	☒
7	19/02/20 10:29	General View	1 Load JPG	☒
8	19/02/20 10:29	General View	1 Load JPG	☒
9	19/02/20 10:29	General View	1 Load JPG	☒
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18	19/02/20 10:29	General View	1 Load JPG	☒
19	19/02/20 10:29	General View	1 Load JPG	☒
20	19/02/20 10:29	Reinspection Photo	1 Load JPG	☒
21	19/02/20 10:29	Reinspection Photo	1 Load JPG	☒
22	19/02/20 10:29	Reinspection Photo	1 Load JPG	☒
23	19/02/20 10:29	Reinspection Photo	1 Load JPG	☒
24	19/02/20 10:29	Reinspection Photo	1 Load JPG	☒
25	19/02/20 10:29	Reinspection Photo	1 Load JPG	☒
26	19/02/20 10:29	Reinspection Photo	1 Load JPG	☒
27	19/02/20 10:29	Reinspection Photo	1 Load JPG	☒
28	19/02/20 10:29	Reinspection Photo	1 Load JPG	☒
29	19/02/20 10:29	Reinspection Photo	1 Load JPG	☒
30	19/02/20 10:29	Reinspection Photo	1 Load JPG	☒
31	19/02/20 10:29	Reinspection Photo	1 Load JPG	☒
32	19/02/20 10:29	Reinspection Photo	1 Load JPG	☒

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/01/20 17:24	ACKNOWLEDGEMENT EMAIL TO AIG DD29012020	1 Load PDF	
2	31/01/20 17:24	EMAIL FROM AIG DD29012020	1 Load PDF	
3	31/01/20 17:24	TP GIA REPORT	1 Load PDF	
4	20/02/20 17:07	GIA SEARCH	1 Load PDF	
5	20/02/20 17:07	LOD	1 Load PDF	
6	20/02/20 17:07	LETTER TO OI	1 Load PDF	

Letters/Correspondences				1 per page	☒
No	Finalized On			Thumbnail	Print
7	03/04/20 12:02	LKK Auto Consultants Pte Ltd (HQ)	WORKSHOP INVOICE	 Load PDF	
8	03/04/20 12:02		AUTHORISATION TO ACT FORM	 Load PDF	
9	03/04/20 12:02		Release Voucher	 Load PDF	
10	03/04/20 12:02		GIA SEARCH	 Load PDF	
No	Finalized On			Thumbnail	Print
1	03/02/20 11:36	AIG Asia Pacific Insurance Pte. Ltd. (SG)	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)

Vehicle No:	SGS2222E (Insd veh)	Model:	BMW 320I 2.0 AT D/AB 4DR
	SME6923S (TP veh)		ABS HID NAV (A)
Date of Accident:	25/01/2020		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	6,831.89
Final Repair Cost	:	\$	2,782.00
Loss of Use	:	\$	300.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,084.00
Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability ____100____(%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____(%)		Assessed Liability (*): _____(%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Joo Hak Kee Auto Pte Ltd	:	\$ 3,084.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

03 Apr
2020

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG20001690/AES3Q2

Date: 03/04/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100411367
 Claimant SME6923S Insured Vehicle No : SGS2222E
 Vehicle No : Date of Loss: 25/01/2020 Nature of Claim: TP Claim No: 4952581727SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SME6923S
 Make & Model: BMW 320I, 2.0 AT D/AB 4DR ABS HID NAV (A) Engine No: A255I889N46B20BD
 Reg. Date: 27/05/2011 (Man. Year: 2011) Chassis No: WBAPG56080NM91481
 Colour: White Odometer: 132311 km
 Engine Capacity: 1995 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 225/45 R17 Rear Tyre Size: 225/45 R17
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,924.94	2,391.05	2,533.89	51.45
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,460.00	860.00	600.00	41.10
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,384.94	3,251.05	3,133.89	49.08
Approved Total (Overridden) (S\$)		2,600.00		
(S\$)	6,384.94	2,600.00	3,784.94	59.28
+ GST 7.00/7.00% (S\$)	446.95	182.00	264.95	59.28
Nett Amount (S\$)	6,831.89	2,782.00	4,049.89	59.28
+ Loss of Use (3.0 x S\$100.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		3,084.00		

INSPECTION

Date of Assignment: 29/01/2020
 Date Inspected: 03/02/2020 Inspected At: Joo Hak Kee Auto Pte Ltd (HQ)
 Blk 3007 Ubi Road 1, #01-406
 Singapore 408701
 Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,182.00 FL	*1,182.00 FL
2	1		*REAR BUMPER HOLDER	Cracked	880.00 FL	*185.00 FL
3	1		*REAR BUMPER REINFORCEMENT	Bent	814.25 FL	*688.00 FL
4	2		*REAR LH/RH BUMPER RETAINER	Necessary	511.80 FL	*160.00 FL
5	2		*REVERSE SENSOR	Damaged (1 PCS ONLY)	513.70 FL	*256.80 FL
6	1		*REAR END PANEL	Not Necessary	917.30 FL	*- FL
7	1		*REAR TOW COVER	Missing	45.10 FL	*45.10 FL
8	2		*UPPER AND LOWER LOCK	Not Necessary	320.00 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	5,184.15	2,516.90
- List Item Discount on L Items 5.00/5.00% (\$\$)	259.21	125.85
Total Parts (\$\$)	4,924.94	2,391.05

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO PANEL BEAT ON ACCIDENT DAMAGED PARTS	New	680.00	250.00
2	TO SAND DOWN ,PUTTY AND SPRAY PAINT ON NECESSARY DAMAGED PARTS	New	480.00	480.00
3	TO REMOVE,REFIX AND REWIRE REVERSE SENSOR	New	150.00	50.00
4	TO STRAIGHTEN REAR EXHAUST	New	150.00	80.00
Gross Labour Cost (\$\$)			1,460.00	860.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >