

Jasper Chua (LKK Auto)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Friday, 19 February 2021 1:55 PM
To: Jasper Chua (LKK Auto)
Cc: Admin A
Subject: RE: NO EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4866B (OI : FCI - TBA) and SHD202T (TP : LKK REF - CC3/FCI20001686/Kba3n2) on 25/01/2020
OUR REF: D20000694MFSH


Dear Jasper,

Pls offer as per below :

COR - \$32,795.50
LOR - \$1,971.32 to \$2,198.78 (\$75.82 x 26 to 29 days)(excluding GST)
TOTAL - \$34,766.82 to \$34,994.28

Regards

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn.
No. 195000106C
A Member of  Insurance Group

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, 10 February 2021 2:55 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: NO EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4866B (OI : FCI - TBA) and SHD202T (TP : LKK REF - CC3/FCI20001686/Kba3n2) on 25/01/2020 OUR REF: D20000694MFSH

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver turning.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 130,212.14	\$ 32,795.50
Loss of Rental (\$81.13 x 29 days)	\$ 2,352.77	\$ 2,352.77
Proposed Total	\$ 132,564.91	\$ 35,148.27

Breakdown of days is as follows:

Recommended repair days	21
Weekends / Downtime	8
CLAIM DAYS	29

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>

Sent: Tuesday, 22 September 2020 4:01 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: RE: NO EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4866B (OI : FCI - TBA) and SHD202T (TP : LKK REF - CC3/FCI20001686/Kha3) on 25/01/2020 OUR REF: D20000694MFSH

Dear Jasper,

Liability is clear.

Pls proceed with express settlement.

Regards

Chris Lim

Motor Claims Dept.

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Tuesday, 22 September 2020 2:21 pm

To: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Motor Claims <MotorClaims@msfirstcapital.com.sg>
Subject: RE: NO EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4866B (OI : FCI - TBA) and SHD202T (TP : LKK REF - CC3/FCI20001686/Kha3) on 25/01/2020 OUR REF: D20000694MFSH

Dear Chris,

We refer to the matter above.

TP unable to provide video footage for us .

Liability unclear , kindly advise whether we should proceed with express settlement.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Tuesday, 22 September 2020 2:04 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: FW: NO EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4866B (OI : FCI - TBA) and SHD202T (TP : LKK REF - CC3/FCI20001686/Kha3) on 25/01/2020 OUR REF: D20000694MFSH

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Thursday, 13 February, 2020 9:15 AM

To: Karen Tan
Cc: Admin A; Vic (LKKAuto)
Subject: RE: NO EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4866B (OI : FCI - TBA) and SHD202T (TP : LKK REF - CC3/FCI20001686/Kha3) on 25/01/2020 OUR REF: D20000694MFSH

Dear Karen,

We refer to your below email.

Please be informed that TP do not have any video footage.

However, we were provided with scene photos as attached for your perusal.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Karen Tan [<mailto:karentan@msfirstcapital.com.sg>]

Sent: Wednesday, 12 February, 2020 2:24 PM

To: Mei Kwan (LKKAuto)

Cc: Admin A; Vic (LKKAuto)

Subject: NO EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4866B (OI : FCI - TBA) and SHD202T (TP : LKK REF - CC3/FCI20001686/Kha3) on 25/01/2020 OUR REF: D20000694MFSH

Dear Sirs/Madam,

We are unable to do express settlement for this matter.

Please obtain third party evidence for review.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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From: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>
Sent: Wednesday, February 12, 2020 2:15 PM
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Meikwan@lkkauto.com; 'Admin A' <admin-a@lkkauto.com>; vicalpeh@lkkauto.com
Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4866B (OI : FCI - TBA) and SHD202T (TP : LKK REF - CC3/FCI20001686/Kha3) on 25/01/2020 OUR REF: D20000694MFSH

Dear Karen

FYA, please follow up with LKK & refer to D20000694MFSH as per below email request.

To: Mai Kwan

Please refer to Ms Karen as the OIC of D20000694MFSH.

Thanks and Regards,

SK Teo
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

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From: Karen Chin <KarenChin@msfirstcapital.com.sg>
Sent: Wednesday, February 12, 2020 10:23 AM
To: Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>
Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4866B (OI : FCI - TBA) and SHD202T (TP : LKK REF - CC3/FCI20001686/Kha3) on 25/01/2020

Dear SK,

Please assist LKK with the following for D20000694MFSH.

Thank you.

Warmest regards,
Karen Chin
Motor Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, February 12, 2020 10:14 AM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4866B (OI : FCI - TBA) and SHD202T (TP : LKK REF - CC3/FCI20001686/Kha3) on 25/01/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Saturday, 8 February, 2020 4:28 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4866B (OI : FCI - TBA) and SHD202T (TP : LKK REF - CC3/FCI20001686/Kha3) on 25/01/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 202T at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)