

## Mei Kwan (LKKAUTO)

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**From:** Karen Tan <karentan@msfirstcapital.com.sg>  
**Sent:** Tuesday, 25 February 2020 2:22 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: NO EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4866B (OI : FCI - TBA) and SHD202T (TP : LKK REF - CC3/FCI20001686/Kha3) on 25/01/2020 OUR REF: D20000694MFSH  
**Attachments:** MCD620012306-SHD4866B.pdf  
**Categories:** HMK

Dear Sirs/Madam,

Attached IV SAS for your view.

Best Regards,

Karen Tan  
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Tuesday, February 25, 2020 1:45 PM  
**To:** Karen Tan <karentan@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** RE: NO EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4866B (OI : FCI - TBA) and SHD202T (TP : LKK REF - CC3/FCI20001686/Kha3) on 25/01/2020 OUR REF: D20000694MFSH

Dear Karen,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Thursday, 13 February, 2020 9:15 AM  
**To:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: NO EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4866B (OI : FCI - TBA) and SHD202T (TP : LKK REF - CC3/FCI20001686/Kha3) on 25/01/2020 OUR REF: D20000694MFSH

Dear Karen,

We refer to your below email.

Please be informed that TP do not have any video footage.

However, we were provided with scene photos as attached for your perusal.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Auto Consultants Pte Ltd* *Save the Earth. Print only when necessary.*

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**From:** Karen Tan [<mailto:karentan@msfirstcapital.com.sg>]  
**Sent:** Wednesday, 12 February, 2020 2:24 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Admin A; Vic (LKKAuto)  
**Subject:** NO EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4866B (OI : FCI - TBA) and SHD202T (TP : LKK REF - CC3/FCI20001686/Kha3) on 25/01/2020 OUR REF: D20000694MFSH

Dear Sirs/Madam,

We are unable to do express settlement for this matter.

Please obtain third party evidence for review.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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**From:** Teo Swee Keong <[TeoSweeKeong@msfirstcapital.com.sg](mailto:TeoSweeKeong@msfirstcapital.com.sg)>

**Sent:** Wednesday, February 12, 2020 2:15 PM

**To:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>

**Cc:** [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

**Subject:** EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4866B (OI : FCI - TBA) and SHD202T (TP : LKK REF - CC3/FCI20001686/Kha3) on 25/01/2020 OUR REF: D20000694MFSH

Dear Karen

FYA, please follow up with LKK & refer to D20000694MFSH as per below email request.

To: Mai Kwan

Please refer to Ms Karen as the OIC of D20000694MFSH.

Thanks and Regards,

SK Teo

Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

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**From:** Karen Chin <[KarenChin@msfirstcapital.com.sg](mailto:KarenChin@msfirstcapital.com.sg)>

**Sent:** Wednesday, February 12, 2020 10:23 AM

**To:** Teo Swee Keong <[TeoSweeKeong@msfirstcapital.com.sg](mailto:TeoSweeKeong@msfirstcapital.com.sg)>

**Cc:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>

**Subject:** FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4866B (OI : FCI - TBA) and SHD202T (TP : LKK REF - CC3/FCI20001686/Kha3) on 25/01/2020

Dear SK,

Please assist LKK with the following for D20000694MFSH.

Thank you.

Warmest regards,  
Karen Chin  
Motor Claims Department

**MS First Capital Insurance Ltd** | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848  
Fax: 6507 3849 | Company Reg. No. 195000106C

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, February 12, 2020 10:14 AM  
**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4866B (OI : FCI - TBA) and SHD202T (TP : LKK REF - CC3/FCI20001686/Kha3) on 25/01/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Saturday, 8 February, 2020 4:28 PM  
**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD4866B (OI : FCI - TBA) and SHD202T (TP : LKK REF - CC3/FCI20001686/Kha3) on 25/01/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 202T at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair

- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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