

PRE-REPAIR INSPECTION REQUEST – SLT2463L vs SKE5567S (OI) on D.O.A.: 27/01/2020

From: Subramaniam, Divyashni
To: assignments@lkkauto.com, 'Admin A'
Cc: Lim, Kok-Chong, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Hor, Yinrul, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni
Sent: 1/30/2020 1:50:48 PM

Hi,

Please refer to the enclosed request from **Complete VMS PTE LTD**.

Claim no : 5311340262SG003
Case Owner : Chit Yan Foo

If you have any queries/concerns, please let us know.

*Kindly assist to assign **LKK Auto Consultants Pte Ltd** as Single Joint Expert as requested.*

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: lihui@completevms.com.sg <lihui@completevms.com.sg>

Sent: Thursday, January 30, 2020 1:08 PM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; lihui@completevms.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKE5567S AND SLT2463L ON 27/01/2020

Without Prejudice

Dear OIC,

Please arrange LKK Auto Consultants Pte Ltd to conduct survey.

Thank you & Best Regards,

Gan Li Hui (Ms)

Complete VMS PTE LTD

Block 176 Sin Ming Drive, #03-14

Sin Ming Autocare Complex, Singapore 575721

Tel: 6455 0012 Fax: 6554 0012

From: Subramaniam, Divyashni

Sent: Thu, 30 Jan 2020 04:27:24 +0000

To: Gan Li Hui

Cc: Lim, Kok-Chong, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Hor, Yinrul, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKE5567S AND SLT2463L ON 27/01/2020

Dear Sir/Madam,

Reminder for pre-repair survey.

Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Sent: Wednesday, January 29, 2020 11:11 AM
To: Gan Li Hui <lihui@completevms.com.sg>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKE5567S AND SLT2463L ON 27/01/2020

Without Prejudice

Your Reference : SLT2463L
Our Reference : SKE5567S

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client’s/your customer’s vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam
AIG
FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

From: Gan Li Hui <lihui@completevms.com.sg>
Sent: Wednesday, January 29, 2020 10:52 AM
To: ClaimsDocManagement <ClaimsDocManagement@aig.com>
Subject: [EXTERNAL] NOTICE OF ACCIDENT: SLT2463L Your ref: SKE5567S

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Sir,

ACCIDENT INVOLVING SLT2463L AND SKE5567S ON 27/1/2020 ALONG TRAFFIC JUNCTION OF YUNG HO ROAD / CORPORATION RAOD AT ABOUT 20:25 HRS.

We act for ZALEHA BINTE ABD RAHMAN owner of vehicle no. SLT2463L with instruction to repair the vehicle.

Please be informed that the said vehicle can be inspected at:-

Complete VMS Pte Ltd
176, Sin Ming Drive,
#03-14,
Singapore 575721

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you. Please note that there will also be a storage charge of \$60 per day on the 2 day notice period commencing from the date of this letter.

Thank you & Best Regards,
Gan Li Hui (Ms)
Complete VMS PTE LTD
Block 176 Sin Ming Drive, #03-14
Sin Ming Autocare Complex, Singapore 575721
Tel: 6455 0012 Fax: 6554 0012

From: Divyashni.Subramaniam@aig.com
To: lihui@completevms.com.sg
Cc: Kok-Chong.Lim@aig.com , Winnie-LW.Fan@aig.com , NoorMariesa.AbuKassim@aig.com , Syazairdina.Azlan@aig.com , yokeshi.chan@aig.com , Yinrul.Hor@aig.com , ShengYang.Lim@aig.com , Aashweenjeetkaur.Mithoosingh@aig.com , Theerthan.Parthiban@aig.com , Divyashni.Subramaniam@aig.com
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKE5567S AND SLT2463L ON 27/01/2020
Date: Wed, 29 Jan 2020 03:11:25 +0000
Without Prejudice

-
Your Reference : SLT2463L
Our Reference : SKE5567S

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

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Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
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Xing Guo Qiang	LKK Auto Consultants Pte Ltd
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AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

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Divyashni.Subramaniam@aig.com | www.aig.sg

From: Gan Li Hui <lihui@completevms.com.sg>
Sent: Wednesday, January 29, 2020 10:52 AM
To: ClaimsDocManagement <ClaimsDocManagement@aig.com>
Subject: [EXTERNAL] NOTICE OF ACCIDENT: SLT2463L Your ref: SKE5567S

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Complete VMS Pte Ltd

2/3/2020

PRE-REPAIR INSPECTION REQUEST – SLT2463L vs SKE5567S (OI) on D.O.A.: 27/01/2020

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Singapore 575721

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