

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Thursday, 11 November 2021 10:40 AM
To: Eric Woo
Cc: Admin A
Subject: RE: ROPOSAL ON LIABILITY [Express Settlement via LKK] - D20000691MFSH/1 // Our ref: CC4/FCI20001674/Kra3 [ACCIDENT INVOLVING SHA9195L AND SKC5879C ON 28/01/2020]

Dear Eric

No LOD received till date.

We will close file on our end and submit report.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 16 June 2021 4:10 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ROPOSAL ON LIABILITY [Express Settlement via LKK] - D20000691MFSH/1 // Our ref: CC4/FCI20001674/Kra3 [ACCIDENT INVOLVING SHA9195L AND SKC5879C ON 28/01/2020]

Dear Eric,

Thank you for your email.

Case reassign to Jaslin.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Eric Woo [<mailto:EricWoo@msfirstcapital.com.sg>]
Sent: Wednesday, 16 June 2021 3:23 PM
To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ROPOSAL ON LIABILITY [Express Settlement via LKK] - D20000691MFSH/1 // Our ref: CC4/FCI20001674/Kda3 [ACCIDENT INVOLVING SHA9195L AND SKC5879C ON 28/01/2020]

Dear Jia Le,

Please advise if there is any LOD received for this case.

If there is no LOD received, please let us have your survey report and survey fee.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
| Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Merina Chia
Sent: Tuesday, 3 March 2020 3:18 pm
To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ROPOSAL ON LIABILITY [Express Settlement via LKK] - D20000691MFSH/1 // Our ref: CC4/FCI20001674/Kda3 [ACCIDENT INVOLVING SHA9195L AND SKC5879C ON 28/01/2020]

Dear Jia Le,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,
Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, 26 February 2020 3:40 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ROPOSAL ON LIABILITY [Express Settlement via LKK] - D20000691MFSH/1 // Our ref: CC4/FCI20001674/Kda3 [ACCIDENT INVOLVING SHA9195L AND SKC5879C ON 28/01/2020]

Claim No: D20000691MFSH/1
LKK Ref: CC4/FCI20001674/Kda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 9195L AND SKC 5879C ON 28/01/2020

We refer to the above matter.

Liability: 100%

Remarks: Insured driver reversed and collided onto third party vehicle.

Kindly let us have your approval on liability.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Saturday, 15 February 2020 7:26 PM
To: 'Merina Chia'
Cc: Admin A; Jia Le (LKK Auto)
Subject: RE: SURVEY ASSESSMENT - D20000691MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000691MFSH
LKK REF: CC4/FCI20001674/Kda3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SKC 5879C on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 31 January 2020 10:56 AM

To: 'CWS Motor Claims'; assignments

Cc: 'Merina Chia'; Admin A

Subject: RE: SURVEY ASSESSMENT - D20000691MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

“Wishing you a Happy and Prosperous Lunar New Year”



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Friday, 31 January 2020 8:57 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims; Merina Chia

Subject: PRI: SURVEY ASSESSMENT - D20000691MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

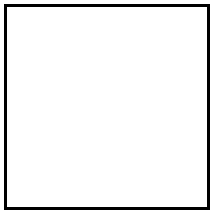
Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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