

Our Ref : T 0120 / SHA7338E /WT/CK(st)

Your Ref :

Date : 4-Mar-2020

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

## COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No. 199506048W

CHINA TAIPING INSURANCE CO LTD

3 ANSON ROAD

#16-00 SPRINGLEAF TOWER

SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA7338E YOUR INSURED GBF4547H  
AND OTHER \_\_\_\_\_ ON 24-Jan-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA7338E which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GBF4547H we are submitting these claims for your consideration on behalf of the claimants.

### TAXI OWNER'S CLAIM

|             |  |              |
|-------------|--|--------------|
| 1           | Cost of Repair                               | \$ 22,893.16 |
| 6           | 17.5 days Loss of Rental @ \$ 126.47 per day | \$ 2,213.23  |
| 3           | Survey Report Fees (Surveyed by M/s LKK)     | \$ -         |
| 4           | LTA Search Fees                              | \$ 7.49      |
| 5           | GIA / Police Report Fees                     | \$ -         |
| 6           | Towing Fees                                  | \$ 150.00    |
| Sub Total : |  | \$ 25,263.88 |

### HIRER'S CLAIM

|                |  |              |
|----------------|--|--------------|
| 7              | 17.5 days Loss of Income @ \$ 80.00 per days | \$ 1,400.00  |
| Total Claims : |  | \$ 26,663.88 |

We enclose herewith the following documents to support the claims: -

- a) Original repair bill
- b) LTA search slip/s of : GBF4547H
- c) GIA / Police report/s of : SHA7338E
- d) Letter of authority from owner / hirer / operator
  - ( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
  - ( ) Tow Fee ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Catherine Koh

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

### Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

A member of

COMFORTDELGRO

(NAF / PAF)

ON 28-Jan-20 21:40

90622009

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3080921902 Claim No : SNM20D200525/GBF4547H/TKL

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$26,050.64  
DOLLARS TWENTY SIX THOUSAND FIFTY AND CENTS SIXTY FOUR ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 7338E  
Insured Vehicle No. : GBF 4547H

Date of Loss : 24/01/2020  
Place of Accident : MAXWELL RD >> NEIL RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SING SEE SOON FLORAL & LANDSCAPE  
Driver Name : NATARAJAN KANNAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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|  |     |           |
|--|-----|-----------|
| (1) General Damages  | S\$ |           |
| (2) Cost of Repair/ <del>Excess</del>                        | S\$ | 22,893.16 |
| (3) Loss of Use/Rental/Earning                               | S\$ | 2,999.99  |
| (4) GIA/Police Reports/<br>Investigation Results/Search Fees | S\$ | 7.49      |
| (5) Medical Reports/Expenses                                 | S\$ |           |
| (6) <del>Survey Fees</del> /Towing Fee                       | S\$ | 150.00    |
| (7) Cost including Disbursement                              | S\$ |           |
|  |     | =====     |
| TOTAL . . . . .  | S\$ | 26,050.64 |
|  |     | =====     |

---

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature :   
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Date : 6.7.2022

Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHA7338E

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
29.05.2019

CHASSIS CODE  
JTDKB3FU203080866

INV. NO/DATE  
91497034 27.02.2020

JOB NO.  
305377354

ODOMETER READING

DATE/TIME IN  
24.01.2020 21:40

Description : 3P 24.01.2020

| S/No             | Part No.        |  | Qty | Unit Price | %Disc | Net    |
|------------------|-----------------|--|-----|------------|-------|--------|
| PART REQUISITION |                 |  |     |            |       |        |
| 0001             | 04-01-0302-0572 | PRIG4 HOOD SUB-ASSY                        | 1   | 950.50     | 25.00 | 712.87 |
| 0002             | 04-01-0302-2292 | PRIG4 COVER FRONT BUMPER                   | 1   | 499.90     | 25.00 | 374.92 |
| 0003             | 04-01-0302-2872 | PRIG4 HINGE ASSY HOOD LH                   | 1   | 57.70      | 25.00 | 43.27  |
| 0004             | 04-01-0302-2298 | PRIG4 REINFORCEMENT<br>SUB-ASSY FRT BUMPER | 1   | 696.40     | 25.00 | 522.30 |
| 0005             | 04-01-0302-0635 | PRIG4 ABSORBER FRONT<br>BUMPER ENERGY      | 1   | 78.80      | 25.00 | 59.10  |
| 0006             | 04-01-0302-2267 | PRIVC BUMPER PIECE                         | 10  | 2.20       | 25.00 | 16.50  |
| 0007             | 04-01-0302-2871 | PRIG4 SUPPORT FRONT<br>BUMPER SIDE LH      | 1   | 77.00      | 25.00 | 57.75  |
| 0008             | 04-01-0302-2875 | PRIG4 SUPPORT SUB-ASSY<br>RADIATOR LH      | 1   | 357.70     | 25.00 | 268.27 |

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO VEHICLES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND KEPT AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN FIVE (5) DAYS ADVISE THE COMPANY BY THE CUSTOMER AND NOT PRIOR TO THE DUE DATE OF PAYMENT AS AFTER 5 DAYS FROM THE INVOICE DATE THE PERIOD OF DEFECT.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PRIOR TO THE DUE DATE OF PAYMENT AS AFTER 5 DAYS FROM THE INVOICE DATE THE PERIOD OF DEFECT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

| ACCOUNT No. | INVOICE No. | AMOUNT    | BANK/CHQ No. |
|-------------|-------------|-----------|--------------|
| 8010012     | 91497034    | 22,893.16 |              |
|             |             |           |              |
|             |             |           |              |

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

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3 ANSON ROAD #16-00  
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SHA7338E

INV. NO/DATE  
91497034 27.02.2020

MAKE  
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JOB NO.  
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MODEL  
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG  
29.05.2019

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CHASSIS CODE  
JTDKB3FU203080866

| S/No | Part No.        |                                       | Qty | Unit Price | %Disc | Net      |
|------|-----------------|---------------------------------------|-----|------------|-------|----------|
| 0009 | 04-01-0302-0632 | PRIG4 COVER FRONT BUMPER<br>HOLE LH   | 1   | 28.38      | 25.00 | 21.28    |
| 0010 | 04-01-0302-0574 | PRIG4 FENDER SUB-ASSY<br>FRONT LH     | 1   | 945.30     | 25.00 | 708.97   |
| 0011 | 04-01-0302-2815 | PRIG4 UNIT ASSY HEADLAMP<br>LH        | 1   | 3,455.00   | 25.00 | 2,591.25 |
| 0012 | 04-01-0302-2297 | PRIG4 EMBLEM SIDE PANEL<br>(HYBRID)   | 1   | 53.50      | 25.00 | 40.12    |
| 0013 | 04-01-0302-2834 | PRIG4 LINER FRONT FENDER<br>LH        | 1   | 196.60     | 25.00 | 147.45   |
| 0014 | 04-01-0302-2355 | PRIG4 CLIP PIN HOLD                   | 2   | 1.30       | 25.00 | 1.95     |
| 0015 | 04-01-0302-2354 | PRIG4 RETAINER FRONT<br>FENDER LINER  | 2   | 16.80      | 25.00 | 25.20    |
| 0016 | 04-01-0302-2359 | PRIG4 CLIP FRONT FENDER<br>LINER      | 10  | 3.80       | 25.00 | 28.50    |
| 0017 | 04-01-0302-0593 | PRIG4 PANEL SUB-ASSY<br>FRONT DOOR LH | 1   | 1,264.00   | 25.00 | 948.00   |

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE RETURNED TO OWNERS' RISK.  
2) CUSTOMERS SHALL INSURE THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DATE OF DELIVERY ADVISE THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN INSURED BY SOCB PREDER.  
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT. ALL AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.  
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON DELIVERY AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

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PRIUS HYBRID(G4)

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| S/No | Part No.        |  | Qty | Unit Price | %Disc | Net      |
|------|-----------------|--|-----|------------|-------|----------|
| 0018 | 04-01-0302-3832 | PRIG4 GLASS SUB-ASSY FRT DOOR LH       | 1   | 313.60     | 25.00 | 235.20   |
| 0019 | 04-01-0302-0596 | PRIG4 PANEL SUB-ASSY RR DOOR LH        | 1   | 1,258.30   | 25.00 | 943.72   |
| 0020 | 28-01-0103-0003 | (140)FRT DOOR LOGO SONATA CTPL         | 1   | 75.00      | 0.00  | 75.00    |
| 0021 | 28-01-9999-2023 | APP LOGO REAR DOOR L/R CTPL            | 1   | 80.00      | 0.00  | 80.00    |
| 0022 | 04-01-0302-0600 | PRIG4 MIRROR ASSY OUTER REAR VIEW LH   | 1   | 1,390.10   | 25.00 | 1,042.57 |
| 0023 | 04-01-0302-3811 | PRIG4 COVER SUB-ASSY FRT PILLAR UPR LH | 1   | 212.80     | 25.00 | 159.60   |
| 0024 | 04-01-0302-3809 | PRIG4 PANEL SUB-ASSY QUARTER LH        | 1   | 836.70     | 25.00 | 627.52   |
| 0025 | 03-01-0302-2057 | PRIG4 CAP WHEEL                        | 1   | 177.70     | 25.00 | 133.27   |
| 0026 | 03-01-0302-2057 | REAR WHEEL CAP LH                      | 1   | 177.70     | 25.00 | 133.27   |

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND KEPT AT OWNERS RISK.  
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DATE OF DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS REGARDING THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE DATE OF DELIVERY FOR THE PERIOD OF DEFAULT.  
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

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| S/No | Part No.        |   | Qty | Unit Price | %Disc | Net      |
|------|-----------------|---|-----|------------|-------|----------|
| 0027 | 04-01-0302-0897 | WING MIRROR COVER LH                        | 1   | 141.90     | 25.00 | 106.42   |
| 0028 | 04-01-0302-2018 | PRIG4 APRON SUB-ASSY FRT<br>FENDER LH       | 1   | 958.30     | 25.00 | 718.72   |
| 0029 | 21-01-0302-2013 | BATTERY 55802450 12V58AH<br>METADOR         | 1   | 340.00     | 25.00 | 255.00   |
| 0030 | 04-01-0302-2877 | PRIG4 BRACKET FRT SIDE<br>PANEL LH          | 1   | 56.10      | 25.00 | 42.07    |
| 0031 | 04-01-0302-2879 | PRIG4 EXTENSION FRT<br>FENDER LH            | 1   | 47.20      | 25.00 | 35.40    |
| 0032 | 04-01-0302-2310 | PRIG4<br>REINFORCEMENT-FRONT                | 1   | 236.00     | 25.00 | 177.00   |
| 0033 | 09-01-0302-2119 | PRIG4 WIRE ENGINE ROOM<br>MAIN              | 1   | 6,138.00   | 25.00 | 4,603.50 |
| 0034 | 04-01-0302-2274 | PRIG4 LOUVER SUB-ASSY<br>COWL TOP VENTILATI | 1   | 183.75     | 25.00 | 137.81   |
| 0035 | 04-01-0302-2972 | PRIG4 HINGE ASSY HOOD RH                    | 1   | 57.70      | 25.00 | 43.27    |

1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FUEL THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR SAME OR OTHER THEFTS OR DAMAGES TO CUSTOMERS WHO WEAR THE COMPANY'S LOGO. THIS IS A CUSTOMER'S RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN THREE (3) DAYS FROM SUCH DELIVERY, ADVISE THE COMPANY IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED BY THE CUSTOMER IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNTS DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT. AFTER 30 DAYS FROM THE INVOICE DATE, THE PERIOD OF DEFAULT.

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|-------------|-----------------|---|-----|------------|-------|-----------|
| 0036        | 04-01-0302-2878 | PRIG4 COMPUTER SUB-ASSY<br>HEADLAMP LH NO.1 | 1   | 481.40     | 25.00 | 361.05    |
| 0037        | 04-01-0302-2874 | PRIG4 SUPPORT RADIATOR<br>UPPER LH          | 1   | 81.70      | 25.00 | 61.27     |
| 0038        | 04-01-0302-4891 | PRIG4 LAMP ASSY FOG LH                      | 1   | 920.00     | 25.00 | 690.00    |
| 0039        | 04-01-0302-2275 | PRIG4 CLIP WINDSHIELD<br>OUTSIDE MLDG NO2   | 1   | 8.70       | 25.00 | 6.52      |
| 0040        | 195/65R15 DX390 | TYRE DAVANTI 195/65R15<br>91H/91V DX390     | 1   | 216.00     | 40.00 | 129.60    |
| SUB-TOTAL : |                 |   |     |            |       | 17,365.48 |

### JOB NATURE

|      |       |                    |          |          |
|------|-------|--------------------|----------|----------|
| 0001 | PB    | PANEL BEATING      | 1,600.00 | 1,600.00 |
| 0002 | SP    | SPRAYPAINT CHARGE  | 1,200.00 | 1,200.00 |
| 0003 | 17-01 | CHECK ALL LIGHTING | 50.00    | 50.00    |

1. WHILST TAKING ALL REASONABLE PRECAUTIONS, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE TO OTHER PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND KEPT ON OWNERS RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DATE DELIVERY ADVISE THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS & PAYMENT OF ANY AMOUNT DUE AND PAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE IN GOOD ORDER.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY CORRECTIONS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

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|-------------|-------------|-----------|--------------|
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| S/No      | Part No. |                                     | Qty | Unit Price | %Disc | Net      |
|-----------|----------|-------------------------------------|-----|------------|-------|----------|
| 0004      | 20-00    | TUFF COAT ON AFFECTED PARTS.        |     | 100.00     |       | 100.00   |
| 0005      | 23-01    | TOWING FEE-King Dolly/separate bill |     | 0.00       |       | 0.00     |
| 0006      | L        | FRT CHASSIS ALIGNMENT               |     | 200.00     |       | 200.00   |
| 0007      | L        | R/I UPHOLSTERY ETC                  |     | 30.00      |       | 30.00    |
| 0008      | L        | TRANSFER OF 2 DOORS                 |     | 100.00     |       | 100.00   |
| 0009      | L        | R/I FRT UNDERCARRIAGE               |     | 150.00     |       | 150.00   |
| 0010      | L        | WHEEL ALIGNMENT*                    |     | 100.00     |       | 100.00   |
| 0011      | L        | R/I FUSE BOX*                       |     | 100.00     |       | 100.00   |
| 0012      | L        | R/I Dashboard & reset to Specs.*    |     | 400.00     |       | 400.00   |
| SUB-TOTAL |          |                                     | :   |            |       | 4,030.00 |

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE KEPT AT OWNERS' RISK.  
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL SIGN FORM WHEN DELIVERED ON NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OUNTED TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE TO PERIOD OF DEFAULT.  
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

| ACCOUNT No. | INVOICE No. | AMOUNT    | BANK/CHQ No. |
|-------------|-------------|-----------|--------------|
| 8010012     | 91497034    | 22,893.16 |              |
|             |             |           |              |
|             |             |           |              |

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

## TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHA7338E

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
29.05.2019

CHASSIS CODE  
JTDKB3FU203080866

INV. NO/DATE  
91497034 27.02.2020

JOB NO.  
305377354

ODOMETER READING

DATE/TIME IN  
24.01.2020 21:40

|                   |           |
|-------------------|-----------|
| Items total       | 21,395.48 |
| Add GST @ 7.000 % | 1,497.68  |
| Invoice amount    | 22,893.16 |

Issued by : CHEWBEELING 27.02.2020 16:11:35  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR INSURANCE DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND REPAIRED AT OWNERS' RISK.  
2) CUSTOMERS SHALL INSPECT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 3 DAYS FROM DELIVERY, THE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT. AFTER 30 DAYS FROM THE INVOICE, AND UP TO PERIOD OF DETAIL.  
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

| ACCOUNT No. | INVOICE No. | AMOUNT    | BANK/CHQ No. |
|-------------|-------------|-----------|--------------|
| 8010012     | 91497034    | 22,893.16 |              |
|             |             |           |              |
|             |             |           |              |

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT20010639

Date: 27 February 2020



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      24/01/2020    @   21:40 hrs  
ALONG                                MAXWELL RD >> NEIL RD  
INVOLVING                        GBF4547H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7338E** (the "Taxi"). The Taxi was hired to **WONG FONG KWAI IC NO SXXXX900F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]



**JAMES TOWING SERVICES 24 HRS**  
Co.Reg.No. 53363374E  
Block 288 Yishun Ave 6 #07-50 Singapore 760288  
HP: 90157488 or 98119966

INVOICE NO.: 0001585  
日期: 25/01/2020  
DATE: 25/01/2020

**CASH SALES/ INVOICE**

名字  
NAME:

COMFORTIDE L6R0

车牌

CAR NO.:

S 4A 7338C

车型号

CAR MAKE/ MODEL:

MAZDA1 TOYOTA 2.4 HYBRID

由  
FROM

32 Maxwell Rd

到  
TO

LOYAN 15

时间  
TIME

2345 pm

to

0045 am

服务项目

SERVICE(S) RENDERED:

☐ 普通拖车

(早/晚/假日)

☒ 大炮拖车

(早/晚/假日)

REGULAR TOWING (AM/ PM/ PH)

KING DORY TOWING (AM/ PM/ PH)

☐ 跳线跨接启动

(早/晚/假日)

☐ 换轮胎

(前左←)

(后右→)

JUMP START (AM/ PM/ PH)

CHANGE TYRE

(FRONT LEFT/ REAR RIGHT)

(前右→)

(后左←)

☐ 其他

Accident

(FRONT RIGHT/ REAR LEFT)

总金额

TOTAL PAYABLE

\$ 150/-

注意: 本公司对所拖之车辆, 在进行中如有任何损失或破坏, 一概由车主自行负责。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damage or other misdemeanor to your vehicle whilst being towed.

收货人

RECEIVED BY

经手人

ISSUED BY

90622009

## Enquire Vehicle Insurance Details

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

GBF4547H 24 Jan 2020 / 21:40:00 Successful

C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)

[OK](#)

SHAT328E



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC3/CTI20001673/Nda3**

12 FEBRUARY 2020

**SING SEE SOON FLORAL & LANDSCAPE  
32 PUNGGOL EAST  
#01-01  
SINGAPORE 828824**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBF 4547H AND SHA 7338E ON 24/01/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHA 7338E against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua  
DID: 6841 2928  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*



## Asher Sng (LKKAUTO)

---

**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Tuesday, 5 July 2022 11:24  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Claims Dept of CTI  
**Subject:** RE: [MANDATE REQUEST] Re: OUR REF: SNM20D200525/GBF4547H/TKL & YOUR REF:(TP : LKK REF - CC3/CTI20001673/Nea3) - Direct Settlement - Accident Involving GBF4547H (OI : CTI - TBA) and SHA7338E on 24/01/2020

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Asher,

Noted on your email below.

Please proceed to offer up to \$26,050.64(all-in).

Please keep us posted for us to act accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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---

**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Tuesday, 5 July 2022 11:19 AM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: [MANDATE REQUEST] Re: OUR REF: SNM20D200525/GBF4547H/TKL & YOUR REF:(TP : LKK REF -

CC3/CTI20001673/Nea3) - Direct Settlement - Accident Involving GBF4547H (OI : CTI - TBA) and SHA7338E on 24/01/2020

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Kah Leong,

We refer to the above matter.

Driving licence is still valid at the time during accident.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Tuesday, 5 July 2022 09:43

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: [MANDATE REQUEST] Re: OUR REF: SNM20D200525/GBF4547H/TKL & YOUR REF:(TP : LKK REF - CC3/CTI20001673/Nea3) - Direct Settlement - Accident Involving GBF4547H (OI : CTI - TBA) and SHA7338E on 24/01/2020

Dear Asher,

We refer to your email below.

We checked that the driving licence expired 6.6.2022, therefore, we seek your advice on the validity of licence.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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---

**From:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Tuesday, 14 June 2022 9:27 AM  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: [MANDATE REQUEST] Re: OUR REF: SNM20D200525/GBF4547H/TKL & YOUR REF:(TP : LKK REF - CC3/CTI20001673/Nea3) - Direct Settlement - Accident Involving GBF4547H (OI : CTI - TBA) and SHA7338E on 24/01/2020

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi So chow,

We refer to the email below.

We have checked with third party repairer, there is no video footage or PIR till date.

Kindly advise the next course of action.

Mandate request submitted 24/04/2020.

The summary is as follows: -

|   | Amount Claimed | Amount Revised                  |
|---|----------------|---------------------------------|
| 1. Cost of Repairs (with GST)           | \$ 49,362.18   | \$ 22,893.16                    |
| 2. Loss of Rental (17.5days x \$126.47) | \$ 2,213.13    | \$ 2,149.99 (17days x \$126.47) |
| 3. Loss of Income (17.5days x \$80)     | \$ 1,400.00    | \$ 850.00 (17days x \$50)       |
| 4. LTA Search Fee                       | \$ 7.49        | \$ 7.49                         |
| 5. Towing Fee                           | \$ 150.00      | \$ 150.00                       |
| Total                                   |                | <b>\$ 26,050.64</b>             |

**\*\* ACCIDENT HAPPEN ON CNY (PRI 5DAYS + 8DAYS REPAIR + 4WEEKEND)**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Sent:** Sunday, 12 June 2022 17:09

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: [MANDATE REQUEST] Re: OUR REF: SNM20D200525/GBF4547H/TKL & YOUR REF:(TP : LKK REF - CC3/CTI20001673/Nea3) - Direct Settlement - Accident Involving GBF4547H (OI : CTI - TBA) and SHA7338E on 24/01/2020

Kah Leong

Can we know the status of this case? This LOD has been outstanding for too long.

**NOTICE :**

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Thanks and Best Regards

**Chee So Chow**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Wednesday, June 8, 2022 1:13 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: [MANDATE REQUEST] Re: OUR REF: SNM20D200525/GBF4547H/TKL & YOUR REF:(TP : LKK REF - CC3/CTI20001673/Nea3) - Direct Settlement - Accident Involving GBF4547H (OI : CTI - TBA) and SHA7338E on 24/01/2020

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Hi Kah Leong,

We refer to the email below.

We have checked with third party repairer, there is no video footage or PIR till date.

Kindly advise the next course of action.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Monday, 23 May 2022 14:59

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: [MANDATE REQUEST] Re: OUR REF: SNM20D200525/GBF4547H/TKL & YOUR REF:(TP : LKK REF - CC3/CTI20001673/Nea3) - Direct Settlement - Accident Involving GBF4547H (OI : CTI - TBA) and SHA7338E on 24/01/2020

Dear Asher,

We refer to your email below.

Please advise if there is any update on the requested documents. If no, please write to third party and give a dateline if not we will proceed to reject their claim.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Monday, July 26, 2021 5:39 PM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: [MANDATE REQUEST] Re: OUR REF: SNM20D200525/GBF4547H/TKL & YOUR REF:(TP : LKK REF - CC3/CTI20001673/Nea3) - Direct Settlement - Accident Involving GBF4547H (OI : CTI - TBA) and SHA7338E on 24/01/2020

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Hi Kah Leong,

We refer to the email below.

Third party have yet to obtain the SD card or police investigation result till date.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Sent:** Monday, 26 July 2021 4:28 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: [MANDATE REQUEST] Re: OUR REF: SNM20D200525/GBF4547H/TKL & YOUR REF:(TP : LKK REF - CC3/CTI20001673/Nea3) - Direct Settlement - Accident Involving GBF4547H (OI : CTI - TBA) and SHA7338E on 24/01/2020

Dear Asher,

We refer to your email below.

Please let us know if third party has revert on the requested documents.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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---

**From:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Monday, December 28, 2020 3:02 PM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** Re: [MANDATE REQUEST] Re: OUR REF: SNM20D200525/GBF4547H/TKL & YOUR REF:(TP : LKK REF - CC3/CTI20001673/Nea3) - Direct Settlement - Accident Involving GBF4547H (OI : CTI - TBA) and SHA7338E on 24/01/2020

Hi Kah Leong,

We refer to the email below.

We are still pending the request item from third party, shall revert to you once we received.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Sent:** Monday, December 28, 2020 2:45 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: [MANDATE REQUEST] Re: OUR REF: SNM20D200525/GBF4547H/TKL & YOUR REF:(TP : LKK REF - CC3/CTI20001673/Nea3) - Direct Settlement - Accident Involving GBF4547H (OI : CTI - TBA) and SHA7338E on 24/01/2020

Dear Asher,

We refer to our email below.

Please advice if there is any update for the matter.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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---

**From:** Tan Kah Leong  
**Sent:** Wednesday, October 14, 2020 3:55 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: [MANDATE REQUEST] Re: OUR REF: SNM20D200525/GBF4547H/TKL & YOUR REF:(TP : LKK REF -

CC3/CTI20001673/Nea3) - Direct Settlement - Accident Involving GBF4547H (OI : CTI - TBA) and SHA7338E on 24/01/2020

Dear Asher,

We refer to our email below.

Please advise if there is any update on the SD card and the police investigation result.

Thank you.

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Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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---

**From:** Tan Kah Leong  
**Sent:** Friday, July 3, 2020 5:51 PM  
**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: [MANDATE REQUEST] Re: OUR REF: SNM20D200525/GBF4547H/TKL & YOUR REF:(TP : LKK REF - CC3/CTI20001673/Nea3) - Direct Settlement - Accident Involving GBF4547H (OI : CTI - TBA) and SHA7338E on 24/01/2020

Dear Asher,

We refer to your email below.

Since the SD card is still with the traffic police, please also check if there is any police investigation result for the matter.

Thank you.

**NOTICE :**

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Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Friday, April 24, 2020 4:36 PM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** Re: [MANDATE REQUEST] Re: OUR REF: SNM20D200525/GBF4547H/TKL & YOUR REF:(TP : LKK REF - CC3/CTI20001673/Nea3) - Direct Settlement - Accident Involving GBF4547H (OI : CTI - TBA) and SHA7338E on 24/01/2020

Hi Kah Leong,

We refer to the email below.

We didnt managed to obtain the video as the SD card is still with the traffic police.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Sent:** Friday, April 24, 2020 4:10 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: [MANDATE REQUEST] Re: OUR REF: SNM20D200525/GBF4547H/TKL & YOUR REF:(TP : LKK REF - CC3/CTI20001673/Nea3) - Direct Settlement - Accident Involving GBF4547H (OI : CTI - TBA) and SHA7338E on 24/01/2020

**Without Prejudice**

Dear Asher,

We refer to your email below.

Please advise if you manage to obtain the video footage from the third party as the police report stated there was in-car camera.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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---

**From:** Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]  
**Sent:** Friday, April 24, 2020 3:02 PM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** [MANDATE REQUEST] Re: OUR REF: SNM20D200525/GBF4547H/TKL & YOUR REF:(TP : LKK REF - CC3/CTI20001673/Nea3) - Direct Settlement - Accident Involving GBF4547H (OI : CTI - TBA) and SHA7338E on 24/01/2020

Your ref : SNM20D200525

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured turn into the main road at the T-junction hit third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$26,050.64 (all-in)**.

The summary is as follows: -

|   | Amount Claimed | Amount Revised                  |
|---|----------------|---------------------------------|
| 1. Cost of Repairs (with GST)           | \$ 49,362.18   | \$ 22,893.16                    |
| 2. Loss of Rental (17.5days x \$126.47) | \$ 2,213.13    | \$ 2,149.99 (17days x \$126.47) |
| 3. Loss of Income (17.5days x \$80)     | \$ 1,400.00    | \$ 850.00 (17days x \$50)       |
| 4. LTA Search Fee                       | \$ 7.49        | \$ 7.49                         |
| 5. Towing Fee                           | \$ 150.00      | \$ 150.00                       |
| Total                                   |                | <b>\$ 26,050.64</b>             |

**\*\* ACCIDENT HAPPEN ON CNY (PRI 5DAYS + 8DAYS REPAIR + 4WEEKEND)**

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Monday, February 10, 2020 3:14 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: OUR REF: SNM20D200525/GBF4547H/TKL & YOUR REF:(TP : LKK REF - CC3/CTI20001673/Nea3) - Direct Settlement - Accident Involving GBF4547H (OI : CTI - TBA) and SHA7338E on 24/01/2020

**Without Prejudice**

Dear Mei Kwan,

We refer to your email below.

Attached is a copy of our insured's GIA report for your necessary action.

Thank you.

Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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---

**From:** Claims Dept of CTI

**Sent:** Monday, February 10, 2020 2:53 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** OUR REF: SNM20D200525/GBF4547H/TKL & YOUR REF:(TP : LKK REF - CC3/CTI20001673/Nea3) - Direct Settlement - Accident Involving GBF4547H (OI : CTI - TBA) and SHA7338E on 24/01/2020

Dear Kah Leong,

Please refer to the append email and attachment.

Kindly revert to LKK Auto soonest possible.

Officer in charge-Tan Kah Leong -DID: 6389 6193

Dear Asher,

\*\*\* kindly quote our reference number when replying.\*\*\*

Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: 6389 6116  
Fax (65) 6224 7175 / 6224 7478  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Website:www.sg.cntaiping.com

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---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Sunday, February 9, 2020 5:49 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBF4547H (OI : CTI - TBA) and SHA7338E (TP : LKK REF - CC3/CTI20001673/Nea3) on 24/01/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 7338E at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,



**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)