

Khanchna (LKK Auto)

From: Jason Tea <JasonTea@msfirstcapital.com.sg>
Sent: 27 July 2020 4:14 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: ES-LKK MANDATE GIVEN - D20000561MFSH/1 // EXPRESS SETTLEMENT VIA LKK

Dear Khanchna,

We refer to your proposal to settle @ **\$4,228.19 to 4,308.19 (all in)**.

We agree please hold on for 2 weeks before settlement as we have just send the LOD to our Insured & ID.

Regards
Jason Tea
Motor Claims

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on **Work From Home arrangement**.

However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, 27 July 2020 2:34 pm
To: Jason Tea <JasonTea@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: MANDATE REQUEST ON QUANTUM AND LIABILITY - D20000561MFSH/1 // EXPRESS SETTLEMENT VIA LKK

YOUR REF: D20000561MFSH
LKK REF: CC4/FCI20001672/Hka3

Dear Mr. Jason,

We refer to the above matter. Please ignore the previous email sent on 27/7/2020.

Liability: 100% - BOLA 15

Remarks: Insured driver filter lane

We seek your approval to offer third party repairer "AUTOLUTION INDUSTRIAL PTE LTD" at **\$4,228.19 ~ 4,308.19 (all in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (W/GST)	\$ 4,357.34	\$ 3,988.19
2. Loss of Use(4 days x \$80)	\$ 320.00	\$ 240.00 ~ 320.00 (4 days x \$60 ~ \$80)
Total	\$ 4,677.34	<u>\$ 4,228.19 ~ 4,308.19</u>

Surveyor recommended 4 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, 9 February 2020 10:15 AM

To: 'Jason Tea' <JasonTea@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000561MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000561MFSH

LKK REF: CC4/FCI20001672/Hka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLE 5616Y on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 30 January 2020 11:06 AM

To: 'CWS Motor Claims'; assignments

Cc: 'Jason Tea'; Admin A

Subject: RE: SURVEY ASSESSMENT - D20000561MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

"Wishing you a Happy and prosperous Lunar New Year"



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Thursday, 30 January 2020 9:13 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims; Jason Tea

Subject: PRI: SURVEY ASSESSMENT - D20000561MFSH/1

Dear Sir/Mdm,

We refer to the above reference.
Please find attached the necessary documents for survey.
Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



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