

Khanchna (LKK Auto)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: 27 July 2020 11:55 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: MANDATE REQUEST ON QUANTUM - D20000656MFSH/1 // EXPRESS SETTLEMENT
Attachments: LKK Survey Photos.pdf; LKK Reinspection Photo.pdf; LKK Reinspection Photos.pdf; LKK Adjustment Report.pdf; LKK Inspection Report.pdf; LOD.pdf

Dear Khanchna,

Please refer to our mandate below.

Please also obtain a copy of the repair bill to be billed to MSFC.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of  **MS&AD** INSURANCE GROUP

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Sunday, 26 July 2020 7:58 pm
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST ON QUANTUM - D20000656MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: CC4/FCI20001669/Nka3q2
LKK REF: D20000656MFSH/1

Dear Karen,

We refer to the above matter.

Liability: 100% against Insured (BOLA 27- Head to rear collision)

We seek your approval to offer third party repairer “**PREMIER AUTOMOTIVE SERVICES PTE LTD**” at **\$5,969.56 ~ 6,527.60 (all in).**

The summary is as follows: -

| | Claimed Amount | Revised Amount |
|--|---------------------|--|
| 1. Cost of Repair (W/GST) | \$ 12,407.83 | \$ 5,082.50 |
| 2. Loss of Rental (11 days x \$99.51) | \$ 1,094.61 | \$ 597.06 ~ 995.10 (6 days ~ 10 days x \$99.51) |
| 3. Loss of Income (11 days x \$100) | \$ 1,100.00 | \$ 240.00 ~ 400.00 (6 days ~ 10 days x \$40) |
| 4.Towing Fee | \$ 50.00 | \$ 50.00 |
| Total | \$ 14,652.44 | <u>\$ 5,969.56 ~ 6,527.60</u> |

Surveyor recommended 6 days for repair +1 Sunday + 3 PRS = 10 days

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Monday, February 10, 2020 10:03 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000656MFSH/1 // EXPRESS SETTLEMENT

Dear Sirs/Madam,

You may proceed with express settlement.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, February 9, 2020 10:29 AM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000656MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000656MFSH

LKK REF: CC4/FCI20001669/Nka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SHC 6856Y on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 30 January 2020 10:02 AM

To: 'CWS Motor Claims'; assignments

Cc: 'Karen Tan'; Admin A

Subject: RE: SURVEY ASSESSMENT - D20000656MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Thursday, 30 January 2020 9:27 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims; Karen Tan

Subject: PRI: SURVEY ASSESSMENT - D20000656MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

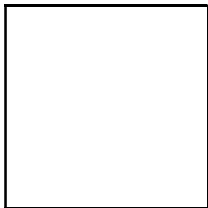
Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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