

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6856Y/VC

You Ref: SH7706J

WITHOUT PREJUDICE

28 February 2020

(AR Registered)

Attn: The Motor Claims Department

MS First Capital Insurance Limited

36 Robinson Road

#16-01

City House

Singapore 068877

Dear Sir/Madam

ACCIDENT INVOLVING SHC6856Y AND SH7706J ALONG TANAH MERAH COAST ROAD ON 27.01.2020

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6856Y**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SHC6856Y** at the material time of the accident with the driver of our client's vehicle, **Mr. Lui Chung Sin**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SHC6856Y**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repairs	\$ 5082.50 (Incl. GST)
(2) Loss of Rental – 11 Days @ \$99.51 per day	\$ 1094.61
(3) Loss of Income – 11 Days @ \$100.00 per day	\$ 1100.00
(4) Towing Fee	\$ 50.00
	<u>\$ 7327.11</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report, Police Report & sketch plan of **SHC6856Y**
- (2) Driver's I/C and Driving License
- (3) Final repair bill
- (4) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (5) Check In/Out Voucher
- (6) Towing Slip
- (6) Scene video (when require)

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SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6856Y/VC

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Vincent Chua

Email: vincent.chua@premierauto.com.sg

DID: 65446689

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

WITHOUT PREJUDICE

MS First Capital Insurance Limited
36 Robinson Road
#16-01
City House
Singapore 068877

Attn: The Motor Claims Department

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC6856Y AND SH7706J ALONG TANAH MERAH
COAST ROAD ON 27.01.2020**

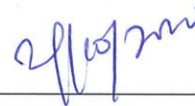
We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHC6856Y**. We hereby authorize you to release all compensation monies pertaining to the above-mentioned accident directly to our workshop, M/s Premier Automotive Services Pte Ltd. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.



Premier Taxis Pte Ltd
Authorized Signatory

Date



DISCHARGE RECEIPT

CLAIM REFERENCE : D20000656MFSH/1
ACCIDENT DATE : 27/01/2020
ACCIDENT LOCATION : CHANGI COAST ROAD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : WONG PENG HON
INSURED VEHICLE : SH7706J
INVOLVED PARTY : SHC6856Y
SETTLEMENT SUM : \$6,320.00

*This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only*

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : PREMIER TAXIS PTE LTD

Signature and Date :

[Handwritten Signature]



WITNESS : VINCENT CHUA

Signature and Date :

[Handwritten Signature] 29/10/2020





PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD
23 CHANGI SOUTH AVENUE 2 #03-02
SINGAPORE 486443

TAX INVOICE

DATE 22-Feb-2020
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC6856Y			\$ 4,750.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 4,750.00
GST @ 7%				\$ 332.50
GRAND TOTAL				\$ 5,082.50



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



06 February 2020

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Lui Chung Sin of NRIC Number S8270601A is a registered driver of SHC6856Y. Lui Chung Sin is paying daily rental rate of \$99.51 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian", written over a faint circular stamp.

Chin Bee Lian (Ms)

Assistant Vice President

Taxis Administration

Prepared By: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 200304975H

CHECK IN / OUT VOUCHER

DRIVER'S NAME <u>Lui chung sin</u>	
NRIC <u>S 8270601A</u>	HANDPHONE <u>81816607</u>
TAXI REGN NO. <u>S HC 6856Y</u>	MAKE / MODEL <u>K02</u>
DATE IN <u>27/01/20</u> TIME IN <u>0845</u>	DATE OUT <u>06/02/20</u> TIME OUT <u>0900</u>
KILOMETRES IN _____ FUEL IN <u>E 1/4 1/2 3/4 F</u>	KILOMETRES OUT _____ FUEL OUT <u>E 1/4 1/2 3/4 F</u>

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

D D M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

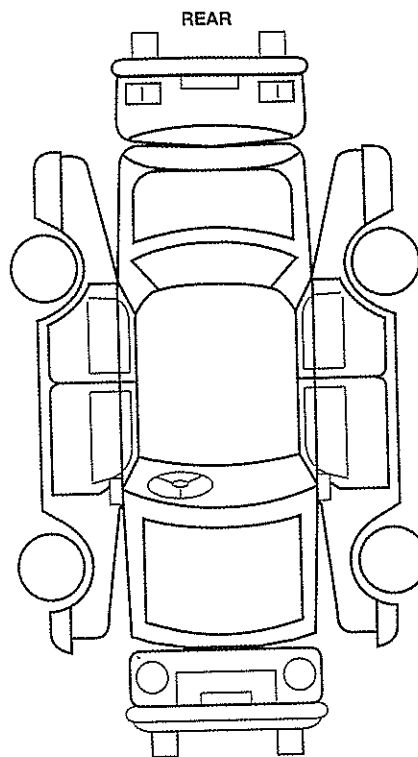
D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

CHECK OUT

INDICATE AREA OF DAMAGE HERE:



FRONT

BODY MARKINGS

1 - Light Dent
2 - Serious Dent
3 - Light Scratch
4 - Serious Scratch

5 - Damaged
6 - Chip
7 - Crack
8 - Peeling

DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

SERVICE / REPAIRS DONE

☐ SERVICING ☐ OTHERS:

☐ T / BELT

☐ AIRCON SYSTEM

☐ TURBO

☐ BRAKE SYSTEM

☐ CLUTCH SYSTEM

☐ BULB

☐ UNDER CARRIAGE

☐ CPF

☐ BATTERY

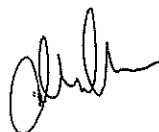
☐ ACCIDENT: DATE / TIME of ACCIDENT:

27/01/200645

TP / L

DRIVER'S REMARKS

Camera working -



~~CASH SALE/WORK ORDER~~

No: AM 0786



PEOPLE'S VEHICLE SERVICE PTE LTD

BLK 3023A, UBI ROAD 1 #01-60, SINGAPORE 408717

TEL : 6743 1987 (3 LINES) FAX : 6743 0013

Reg No: 200415052W

Date, 27/1/20

寶號

Messrs:

Premier

車號

Vehicle No:

SHC6856Y

車型

Model No:

K14

由

From:

Tanah merak Rd

到

To:

Omega level 1

其他

Remark:

時間

Time:

07:15-08:15-08:45

AMOUNT:

\$

注意：本公司對所拖之車輛，在進行中如有任何損失或破壞，一概由車主自行負責。

NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

經手人

Authorised by:

Sally/4363

收貨人

Received by:

Lee

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Monday, July 27, 2020 11:55 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST ON QUANTUM - D20000656MFSH/1 // EXPRESS SETTLEMENT

Dear Khanchna,

Please refer to our mandate below.

Please also obtain a copy of the repair bill to be billed to MSFC.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD INSURANCE GROUP**

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Sunday, 26 July 2020 7:58 pm
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: MANDATE REQUEST ON QUANTUM - D20000656MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: CC4/FCI20001669/Nka3q2

LKK REF: D20000656MFSH/1

Dear Karen,

We refer to the above matter.

Liability: 100% against Insured (BOLA 27- Head to rear collision)

We seek your approval to offer third party repairer **"PREMIER AUTOMOTIVE SERVICES PTE LTD"** at **\$5,969.56 ~ 6,527.60 (all in).**

	Claimed Amount	Revised Amount	MSFC mandate
1. Cost of Repair (W/GST)	\$ 12,407.83	\$ 5,082.50	\$ 5,082.50 (agreed)
2. Loss of Rental (11 days x \$99.51)	\$ 1,094.61	\$ 597.06 ~ 995.10 (6 days ~ 10 days x \$99.51)	\$ 558.00 ~ 930.00 (6 days ~ 10 days x \$93.00 (excl GST))
3. Loss of Income (11 days x \$100)	\$ 1,100.00	\$ 240.00 ~ 400.00 (6 days ~ 10 days x \$40)	\$ 240.00 ~ 400.00 (6 days ~ 10 days x \$40) (agreed)
4.Towing Fee	\$ 50.00	\$ 50.00	\$ 50.00 (agreed)
Total	\$ 14,652.44	\$ 5,969.56 ~ 6,527.60	\$ 5,930.50 ~ 6,462.50

The summary is as follows: -

Surveyor recommended 6 days for repair +1 Sunday + 3 PRS = 10 days

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Monday, February 10, 2020 10:03 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000656MFSH/1 // EXPRESS SETTLEMENT

Dear Sirs/Madam,

You may proceed with express settlement.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of  INSURANCE GROUP

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, February 9, 2020 10:29 AM
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000656MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000656MFSH
LKK REF: CC4/FCI20001669/Nka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SHC 6856Y on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 30 January 2020 10:02 AM

To: 'CWS Motor Claims'; assignments

Cc: 'Karen Tan'; Admin A

Subject: RE: SURVEY ASSESSMENT - D20000656MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Thursday, 30 January 2020 9:27 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims; Karen Tan

Subject: PRI: SURVEY ASSESSMENT - D20000656MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

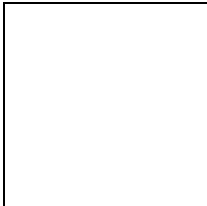
Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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