

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 19 February 2021 9:12 AM  
**To:** Yong, Joanne-LF  
**Cc:** Admin A  
**Subject:** RE: 8423863573SG003 Your Ref: CC4/AIG20001667/Qpa3

Hi Joanne,

We refer to the above matter.

Please be informed that third party had rejected our offer at 50%(\$1,450.00) and proposed 100%. Third party is of the view that their client bus had filtered out from the bus stop and driving straight for few seconds before our insured filtered out from his right. Furthermore, third party informed us that AIG has waived the subrogation recovery against their insurer.

From third party video, we observe that third party bus had already out from the bus stop and started to go straight before our insured filtered out from his lane. It seems like insured should be more liable for this matter.

The summary of claim is as follows: -

	Our Last Offer	TP Proposed
1. Cost of Repair	\$ 1,800.00	\$ 1,800.00
2. Loss of Use	\$ 1,100.00 (4days x \$275.00)	\$ 1,100.00 (4days x \$275.00)
	\$ 2,900.00	\$ 2,900.00
<b>@ 50%</b>	<b>\$ 1,450.00</b>	
3. LTA/GIA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 1,457.00	\$ 2,907.00
<b>Global Sum</b>	<b>\$ 1,450.00</b>	

Kindly advise if we shall maintain our offer at \$1,450.00(all-in) or improve our offer for an amicable settlement .  
Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Thursday, 18 February 2021 10:06 AM  
**To:** Yong, Joanne-LF <Joanne-LF.yong@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** 8423863573SG003 Your Ref: CC4/AIG20001667/Qpa3

Dear Joanne,

Thank you for the email.

Case been re-assign to Ms Hsiao Tong.

Dear Hsiao Tong,

**FYNA**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Yong, Joanne-LF <[Joanne-LF.yong@aig.com](mailto:Joanne-LF.yong@aig.com)>

**Sent:** Thursday, 18 February 2021 10:03 AM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** 8423863573SG003 Your Ref: CC4/AIG20001667/Qka3

Dear Jasper,

Refer to the above matter.

Pls kindly update the states of the claim.

Thank you.

Best regards,

**Joanne Yong**

Senior Complex Claims Examiner – Auto Property Damage Claims  
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