

PRE-REPAIR INSPECTION REQUEST – SMN2365G vs SJC21E (OI) on D.O.A.: 25/01/2020

From: Subramaniam, Divyashni  
To: assignments@lkkauto.com, 'Admin A'  
Cc: Lim, Kok-Chong, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Hor, Yinrul, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Parar  
Sent: 1/31/2020 10:36:19 AM

Hi,  
  
Please refer to the enclosed request from **Focus Auto Pte Ltd**.

Claim no : 2475385494SG003  
Case Owner : Chit Yan Foo

If you have any queries/concerns, please let us know.  
*Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.*

(Kindly inform earlier the arrival of the surveyor to TP workshop)

Thanks & Regards,  
  
**Divyashni Subramaniam**  
**AIG**  
FNOL Adjuster I  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
  
Tel: 8001206556 | Ext: 1012103  
[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** claims@focusauto.com.sg <claims@focusauto.com.sg>  
**Sent:** Friday, January 31, 2020 9:47 AM  
**To:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Paramchand, Varsha <Varsha.Paramchand@aig.com>  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJC21E AND SMN2365G ON 25/01/2020

Dear Mr Subramaniam,  
  
Thank you for your reply. We are please to select Mr Marcus Chua from LKK Auto Consultants Pte Ltd as the surveyor. Do let us know early notice the arrival of the surveyor to our workshop.  
  
Best Regards  
  
Aidah

**From:** Subramaniam, Divyashni  
**Sent:** Thu, 30 Jan 2020 03:53:33 +0000  
**To:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)  
**Cc:** Lim, Kok-Chong, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Hor, Yinrul, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni, Paramchand, Varsha  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJC21E AND SMN2365G ON 25/01/2020

Without Prejudice  
  
Your Reference : SMN2365G  
Our Reference : 2475385494SG003

Dear Sir/Madam,  
  
We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd

1/31/2020

PRE-REPAIR INSPECTION REQUEST – SMN2365G vs SJC21E (OI) on D.O.A.: 25/01/2020

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Focus Auto Singapore [<mailto:claims@focusauto.com.sg>]

**Sent:** Wednesday, January 29, 2020 10:52 AM

**To:** AIGSGP, Claims

**Subject:** [EXTERNAL] PRE REPAIR SURVEY - SMN2365G & SJC21E ACCIDENT ON 25/01/20

**This message is from an external sender; be cautious with links and attachments.**

Please sent surveyor list to arrange the surveyor down to our workshop regarding as below.

We are instructed by our client to notify you of a road traffic accident on 25/01/20 at about 1010 hours at Tampines Avenue 5 involving our client's SMN2365G and SJC21E driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at :

Name of workshop : **FOCUS AUTO PTE LTD**

Address : No. 1 Kaki Bukit Avenue 6

Autobay #02-48/50

Singapore 417883

Telephone No.: 68869097

FAX : 68444625

Best Regards

Aidah

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay@Kaki Bukit Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800