

ASS. REC. BY: Sun PinREF: NTUCNS/INC 20001651/Qvd302

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: 890 8928 S
 Policy No. 5093621030-02 (4/9/2019-3/9/2020)
 Claims No. MT 1081676-002
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SG1034 X Yr Regn: 22/02/2016
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: Mercedes MB00530 c.c. 6374
 Colour: Multicolour A/C: Insured / Std / NI / NA
 Sp. Reading: 350869 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WEB62808323130293

Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brakes: In order / Jammed / Leaked / Burnt or
 Modl: NII / S/Rim / STD A/Rim or

Tyre Size: F: 275 / 70 R22-5
 R: 275 / 70 R22-5

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Fireenza

Front		Rear
R/Bal. <u>5</u> mm		R/Bal. <u>5</u> mm
L/Bal. <u>5</u> mm		L/Bal. <u>5</u> mm
D.O.A. <u>23/01/2020</u>		D.O.I. <u>30/01/2020</u>

Survey held at SMRTDes. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 1 FEB 2020

10/2/20 Confirm with Catherine.
 Finalize. \$ 8,000 @ 4 days (L/S) (Red 17,370.98, 6890)

Date/Time, File Pass to? ☐ : Prell. Report1) ☐ : Final Report

Date/Time, File Return to?

2) 11/2 - typistRep. Format: TPLump Sum / L.B. / C: 8000/2Days Of Repair: 4Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)Survey Fee: 160

Transportation: _____

S + RS. SI _____

Photos _____

Others _____

TOTAL

160

My Desktop

Notice of Loss

Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="23/01/2020 14:21"/>
Vehicle No.(For Motor)	<input type="text" value="SGD8928S"/>	Certificate Number	<input type="text"/>

Search

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5093621030-02		CHAN CHOI FOOK	S0032035H	GPC	Third Party, Fire & Theft	SGD8928S	SGD8928S	04/09/2019	03/09/2020

Continue

Veron Chen (LKKAUTO)

From: MTCL@income.com.sg
Sent: Tuesday, 11 February 2020 3:58 PM
To: Veron Chen (LKKAUTO)
Subject: FW: REQUEST FOR CLAIM NUMBER

Hi,

All claims created.

With Regards

Samsia
Senior Admin Assistant,
Motor Insurance
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at income.com.sg/careers

in with you

From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, 11 February 2020 9:53 AM
To: MTCL@income.com.sg
Subject: REQUEST FOR CLAIM NUMBER

Dear Sir/Madam,

Kindly provides us claim number.

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle
1	MT/1081676-002	SMRT BUSES LTD	SG 1039X	SGD 89289
2	MT/1079265-005	SMRT BUSES LTD	SG 6008C	GBG 3444Y

D.O.A	Time of Accident	Estimate	Tentative repair cost
23/1/2020	21:20	\$25,370.98	\$8,000.00
8/1/2020	14:20	\$1,757.00	\$527.00

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	292D
Vehicle Details	
Vehicle No.:	SG1039X
Vehicle to be Exported:	No
Intended Deregistration Date:	31 Jan 2020
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	CITARO O530 6.4L AT TURBO ABS
Primary Colour:	Multicolor
Manufacturing Year:	2015
Engine No.:	902926C1104575
Chassis No.:	WEB62808323130293
Maximum Power Output:	-
Open Market Value:	\$285,724.00
Original Registration Date:	22 Feb 2016
First Registration Date:	22 Feb 2016
Transfer Count:	1
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

The information contained herein is correct as at 31 Jan 2020

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	28/01/2020 11:38
Date Of Accident	23/01/2020 21:20
Exact Location Of Accident	BEFORE BS:58211-SEMBAWANG STATION
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SG1039X
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	1XXXXX292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	CITARO 0530

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category BUS

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-19093203MFBP
Cover Note Number	

Driver

Name of Driver	BEH ZOO SENG
Passport No/FIN	FXXXX410R
Date Of Birth	06/12/1978
Occupation	OUTDOOR
Date Of Driving Pass	27/05/2013
Driving Experience	6 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address NO ADDRESS

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident SIDE SWIPE

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident 2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 55

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

While my bus was entering bus stop 58211 along Sembawang Way, a private car (SGD8928S) filtered out from the taxi stand and collided into my bus left rear portion. My bus sustained scratches on left rear portion and the left rear door was dented and unable to open. The private car front bumper was damaged. There were 55 pax in my bus and no injuries were reported. That's all.

Attachment(s)

Are accident photos available for attachment? NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera? YES

Remarks/ Reasons: PENDING DOWNLOAD

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SGD8928S

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name NTUC INCOME INSURANCE CO-OPERATIVE LTD

Nature Of Damage



No. Of Passenger (Including Driver)

SKETCH PLAN

SG10392
part=55.
Bus/01/20/1043

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

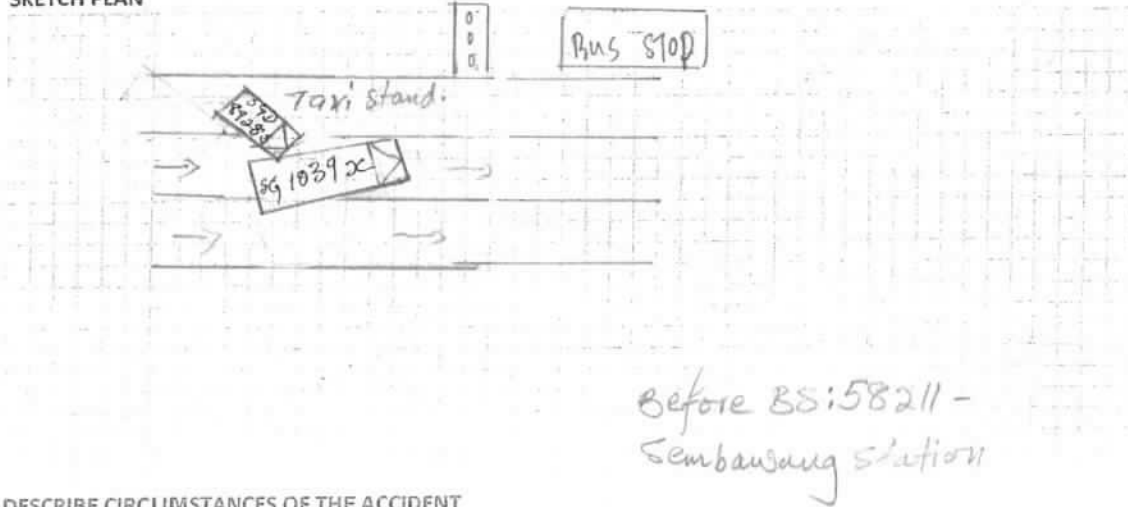
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____

Date & Time:

Driver's Signature _____

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: _____

NRIC/FIN No.:




SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 30/01/2020

User ID : BoonChewTay

Section A - Accident Details	
Registration Number	SG1039X
Case Reference Number	BUS/01/20/1043
Registration Date	15/8/2016
Company Type	SMRT Buses Ltd
Make	MERCEDES
Model	MBOC530
Name of Driver	Beh Zoo Seng
Type of Accident	Head To Side
Accident Date and Time	23/1/2020 9:20 PM
Accident Reported Date and Time	23/1/2020 10:45 PM
Is Surveyor Required?	No
Survey by	
Vehicle Is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	
Special Instruction to ARC, if any	SG1039X-LEFT REAR PORTION SGD8928S (TP) INSURED WITH NTUC
Prepared Date and Time	30/1/2020 11:59 AM
Chassis Number	WEB62808323130293
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$2,650.00	\$0.00
Total Spray Cost	\$1,034.00	\$0.00
Total Spare Part Cost	\$8,127.39	\$0.00
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$11,811.39	\$0.00
Lump Sum Total	\$11,800.00	\$0.00
Number of Repair Days	6.0	
Prepared / Adjusted By	ARC Manager Team	
ARC / Surveyor Sign Off Date	30/01/2020 1:50 PM	
Signature		x
Remarks		

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 30/01/2020

User ID : BoonChewTay

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$2,650.00	2120.
Total Labour	\$2,650.00	

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$1,034.00	942.
Total Spray Painting & Panel Beating	\$1,034.00	

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6010365	Body		FRAME PART: DOOR, FOR MB O530 CITARO BUS	1.00	\$3,724.83	10.00	\$3,352.35	Replace	✓pb
6010352	VM	628 721 07 80	SEAL: DOOR, FOR MB O530 CITARO BUS	1.00	\$732.69	10.00	\$659.42	Replace	✓cut
6010352	VM	628 721 07 80	SEAL: DOOR, FOR MB O530 CITARO BUS	1.00	\$4,669.02	10.00	\$4,202.12	Replace	✓X svc
6010012	VE	0005446911	LAMP, SIDE MARKER, FOR MB CITARO O530 BUS	3.00	\$94.50	10.00	\$255.15	Replace	✓SCH
	Body	3117540506	FLAP, FOR MB CITARO O530	1.00	\$2,400.00	100.00	\$0.00	Repair	X svc
	Body	3117540506	FLAP, FOR MB CITARO O530	1.00	\$3,495.00	100.00	\$0.00	Repair	X svc
6010361	GLASS		PANE, GLASS: DOOR, FOR MB O530 CITARO BUS	1.00	\$939.00	10.00	\$845.10	Replace	X svc
6010361	GLASS		PANE, GLASS: DOOR, FOR MB O530 CITARO BUS	1.00	\$939.00	10.00	\$845.10	Replace	X svc
6009908	BODY LH	6288850005	BUMPER, REAR, LH, FOR MB CITARO O530	1.00	\$837.84	100.00	\$0.00	Repair	X svc
Total					\$17,831.88		\$10,159.24		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

Repair day - 4 days
Lump Sum Repair
After part photo.

Sumpin CLKId
30/01/2020.

TP within project

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672


Date Generated : 10/02/2020

User ID : CatherineLee

Section A - Accident Details

Registration Number	SG1039X
Case Reference Number	BUS/01/20/1043
Registration Date	15/8/2016
Company Type	SMRT Buses Ltd
Make	MERCEDES
Model	MBOC530
Name of Driver	Beh Zoo Seng
Type of Accident	Head To Side
Accident Date and Time	23/1/2020 9:20 PM
Accident Reported Date and Time	23/1/2020 10:45 PM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24105479
Special Instruction to ARC, if any	SG1039X-LEFT REAR PORTION SGD8928S (TP) INSURED WITH NTUC
Prepared Date and Time	30/1/2020 11:59 AM
Chassis Number	WEB62808323130293
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$2,650.00	\$2,120.00
Total Spray Cost	\$1,034.00	\$942.00
Total Spare Part Cost	\$10,766.98	\$5,525.59
Total Other Cost	\$0.00	(\$612.40)
TOTAL COST	\$14,450.98	\$7,975.19
Lump Sum Total	\$14,450.00	\$8,000.00
Number of Repair Days	6.0	4.0
Prepared / Adjusted By	Boon Chew Tay	
ARC / Surveyor Sign Off Date	31/01/2020 10:52 AM	
Signature		Sur
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 10/02/2020

User ID : CatherineLee

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, If applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	\$2,650.00	\$2,120.00
Total Labour	\$2,650.00	\$2,120.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, If applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	\$1,034.00	\$942.00
Total Spray Painting & Panel Beating	\$1,034.00	\$942.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, If applicable
Lump Sum Adjustment by Surveyor	\$0.00	(\$612.40)
Total Other Costs	\$0.00	(\$612.40)

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
			TYRE 275/70R22.5	1.00	\$775.00	10.00	\$697.50	Replace	Replace
6010365	Body		FRAME PART:DOOR,FOR MB O530 CITARO BUS	1.00	\$3,724.83	10.00	\$3,352.35	Replace	Replace
6010352	VM	628 721 07 80	SEAL:DOOR,FOR MBO530 CITARO BUS	1.00	\$732.89	10.00	\$659.42	Replace	Repair
6010352	VM	628 721 07 80	SEAL:DOOR,FOR MBO530 CITARO BUS	1.00	\$4,669.02	10.00	\$4,202.12	Replace	Check
6010012	VE	0005446911	LAMP,SIDE MARKER,FOR MB CITARO O530 BUS	3.00	\$94.50	10.00	\$255.15	Replace	Replace
	Body	3117540506	FLAP:FOR MB CITARO O530	1.00	\$2,400.00	100.00	\$0.00	Repair	Repair
	Body	3117540506	FLAP:FOR MB CITARO O530	1.00	\$3,495.00	100.00	\$0.00	Repair	Repair
6010361	GLASS		PANE,GLASS:DOOR,FO R MB O530 CITARO BUS	1.00	\$939.00	10.00	\$845.10	Replace	Not Given
6010361	GLASS		PANE,GLASS:DOOR,FO R MB O530 CITARO BUS	1.00	\$939.00	10.00	\$845.10	Replace	Not Given
6009908	BODY LH	6288850005	BUMPER,REAR,LH,FOR MB CITARO O530	1.00	\$837.84	100.00	\$0.00	Repair	Repair
Total					\$18,606.88		\$10,856.74		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
6010358	VM		SEALING SECTION:RH,DOOR,FO R MB O530 BUS	1.00	\$2,891.10	10.00	\$2,601.99	Replace	Replace
Total					2,891.10		2,601.99		

4 days

4/5 = \$8,000

7,915.19

6,906.99

+ 2,120
+ 942

9,968.99

206

4,305

SVC

SVC

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Oi Sun Pin (LKK Auto)

From: Oi Sun Pin (LKK Auto)
Sent: Monday, 10 February, 2020 6:16 PM
To: Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses)
Subject: RE: Finalisation - SG1039X (BUS/01/20/1043) - NTUC

Hi Catherine,

Confirm the finalize amount \$8,000. Repair day 4 days under lump sum repair.

Thank you.

Best Regards,

Oi Sun Pin | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: Sunpin@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses) [<mailto:catherineleesc@smrt.com.sg>]
Sent: Monday, 10 February, 2020 12:01 PM
To: Oi Sun Pin (LKK Auto); SUR; Admin A
Cc: Koo Yew Chung (Auto Svcs/ARC/ARC); AutoSvs-ARC (Bus)
Subject: Finalisation - SG1039X (BUS/01/20/1043) - NTUC

Hi Sun Pin,

Attached herewith our copy of the bus repair estimate for the case.
Our finalised amount is \$8,000/- @ 4 working days under lump sum repair. Attached after repair photos for your perusal.

Please confirm the COR by return email ASAP.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
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National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC20001659/Qvd3e2			
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556		Date: 13-02-2020	
Code: INC4			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SGD 8928S	Veh. Inspected	SG 1039X
Policy No.	5093621030-02	Coverage (\$)	0.00
Claim No.	MT/1081676-002	Excess (\$)	0.00
Assign From		Assign Date	30/01/2020
2. Vehicle Particulars & Condition			
Make & Model	MERCEDES BENZ CITARO O530	c.c	6374
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	WEB62808323130293	Colour	MULTI COLOUR
Odometer	350869	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	275/70 R22.5	FIRENZA	5 mm
L/H Front Tyre	275/70 R22.5	FIRENZA	5 mm
R/H Rear Tyre	275/70 R22.5	FIRENZA	5 mm
L/H Rear Tyre	275/70 R22.5	FIRENZA	5 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	23/01/2020	Inspection Date	30/01/2020
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SG 1039X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	TYRE 275/70 R22.5	CUT	775.00	775.00
1	FRAME PART:DOOR, FOR MB O530 CITARO BUS	DENTED	3,724.83	3,724.83
1	SEAL:DOOR, FOR MBO530 CITARO BUS	SERVICEABLE	732.69	-
1	SEAL:DOOR, FOR MBO530 CITARO BUS	SERVICEABLE	4,669.02	-
3	LAMP, SIDE MARKER: FOR MB CITARO O530 BUS @\$94.50	SCRATCHED	283.50	283.50
1	FLAP: FOR MB CITARO O530	SERVICEABLE	2,400.00	-
1	FLAP: FOR MB CITARO O530	SERVICEABLE	3,495.00	-
1	PANE, GLASS: DOOR, FOR MB O530 CITARO BUS	SERVICEABLE	939.00	-
1	PANE, GLASS: DOOR, FOR MB O530 CITARO BUS	SERVICEABLE	939.00	-
1	BUMPER: REAR, LH, FOR MB CITARO O530	SERVICEABLE	837.84	-
1	SEALING SECTION: RH, DOOR, FOR MB O530 BUS	BENT	2,891.10	2,891.10
	LESS 10% DISCOUNT		-	-767.44
			21,686.98	6,906.99
LABOUR				
	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.		2,650.00	2,120.00
	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS.		1,034.00	942.00
			3,684.00	3,062.00
GRAND TOTAL			25,370.98	9,968.99
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				8,000.00

Report Ref No. NS/INC20001659/Qvd3e2

OI SUN PIN

Asst. Automotive Assessor

K.K. LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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