ASS, REC. BY:		REF: 03 SMO	0001658/Gva	302 Spec	ial Initroction:
Gurayor : (1	no Qiano		NMENT (Office)		
From (Person)	Gruce teo	οξ		D	OnterTime: 31/0/2020@10-154
Estimated Cos	t		Bill to:		
OD ATP WS	TTP RES / OD R	ES / EVA / INV / M	W/CS		
To Inspect Vel	hicle No:	S1W) 2	a194	Insured:	SKE 7358R
at Workshop n	n/eV	Jun Hong 1	Motor	Tel:	8778 4848 .
of	38 toh Guan	Road East	401.57		7-1
Policy No:		-		CMT	2000351/PUC
Sum Immed:			Excess:		-000
Make of Veh: (Climit's Record)			I	D.O.A. 19/01/2020
CA / REV /	REP. / REV 24	HRS			H.O.D. Endorsement:
Date/Time:	0.58amo3111/2	Person Contac	tode Victor	Ve	hic DOUT
Date/Time	Action/Instruction	Tolonyly (V	Insp: 42 toh	auen ro	udeas + 01-79
			1345/Rlvk	2	DOA: 24/06/2016
3/2/2020	Send preli	revisal bu	amail.		
76/20	IS \$1000	confirmed by	email (Res	300	0, 75%

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL 1 (065) 62563561 FAX : (065) 62564315

Your ref:

CMTD2000351/RUC

Our ref:

CS/SMO20001658/Gvd3

Date:3/2/2020

The Motor Claims Department
M/S SOMPO INSURANCE SINGAPORE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.SJW 2919Y

We thank you for your instruction on

31/1/2020

Please be informed that we had conducted the inspection of the above mentioned vehicle on

31/1/2020 at the premises of M/s

WAH HONGS & CREDIT PTE LTD

and have the following to report:-

Workshop Estimate Amount	: S\$	4,000.00	
Revised Estimate Amount	: SS	1,313.75	
"Check" Items Amount	: S\$ 13		
Total	: S\$		
Market Value	: SS		
LTA Reimbursement Value	: SS		
Nett Value	: S\$		

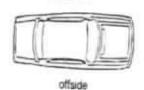
Description of Damage:

The vehicle sustained damages at the

rear portion

neamide

rear



front

Comments/Present Status:

Damages Consistent

Yours faithfully,

XING GUO QIANG

M.MATAI, AMSAE-A

Automobile Assessor

Veron Chen (LKKAuto)

> Best Regards,

>

Veron Chen (LKKAuto) From: Friday, 7 February 2020 1:28 PM Sent: Wahhong motors & credit pte ltd; SUR To: RE: SJW2919Y After paint photo Subject: Dear Victor, WITHOUT PREJUDICE LOD send to SOMPO INSURANCE SINGAPORE PTE LTD OIC-Ruth Chua, Ref: CMTD2000351/RUC Best Regards, Veron Chen | Case Handler LKK Auto Consultants Pte Ltd Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) ----Original Message-----From: Wahhong motors & credit pte ltd <motor@wahhong.sg> Sent: Friday, 7 February 2020 1:23 PM To: Veron Chen (LKKAuto) <veronchen@lkkauto.com> Subject: Re: SJW2919Y After paint photo Dear Veron Lump Sum \$1000/- @ 3 working days. LOD sent to who? On 2020-02-07 13:11, Veron Chen (LKKAuto) wrote: > Dear Victor, > > WITHOUT PREJUDICE > Offer Lump Sum \$1000/- @ 3 working days. > PARTS-\$385.50 (less 25%)=\$289.12 > > SN-\$180 > LABOUR-\$830 > TOTAL-\$1299.12 (less 20%)=\$1039.30 > Please check and confirm. >

```
> Veron Chen | Case Handler
> LKK Auto Consultants Pte Ltd
> Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)
> -----Original Message-----
> From: Wahhong motors & credit pte ltd <motor@wahhong.sg>
> Sent: Thursday, 6 February 2020 5:09 PM
> To: Guo Qiang (LKKAuto) < Guo Qiang@lkkauto.com>
> Subject: SJW2919Y After paint photo
> Dear Guogiang
> After paint photo as attached.
>
> --
>
> Thank You and Best Regards,
> Victor Seng
>
> Claims
> WAH HONG MOTORS & CREDIT PTE LTD
> ROC:199806235M
> ENTERPRISE HUB
> 38 TOH GUAN ROAD EAST
>
> #01-57 S(608581)
> Tel:(65)67737377 [1]
>
> HP :(65)87784848
>
> Website: www.wahhong.sg [2]
 > Mail : motor@wahhong.sg
>
 > Links:
 > [1] Tel:(65)67737377
 > [2] http://www.wahhong.sg
```

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Monday, 3 February 2020 1:30 PM

To:

'Teo, Grace'; Chua, Gek Tiang Ruth

Subject:

'Ye, Yong Kang Melvin'; 'Henry, Irene James'; SUR
RE: CMTD2000351/RUC - LKK/ SKE7358R & SJW2919Y ACC ON 19/01/2020 - VEH

TK

Attachments:

SJW 2919Y (PRELI REVISED).pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SJW 2919Y

Date of survey: 31/1/2020

Number of days (estimated): 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 31 January 2020 11:03 AM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; 'Chua, Gek Tiang

Ruth' <ruth.chua@sompo.com.sg>

Cc: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Henry, Irene James'

<irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: CMTD2000351/RUC - LKK/ SKE7358R & SJW2919Y ACC ON 19/01/2020 - VEH IN

Dear Sir/Mdm.

Thank you for the assignment.

Wishing you a Happy and Prosperous Lunar New Year



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace [mailto:grace.teo@sompo.com.sg]

Sent: Friday, 31 January 2020 10:15 AM

To: Wahhong motors & credit pte ltd; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com';

sur@lkkauto.com; Chua, Gek Tiang Ruth

Ce: Ye, Yong Kang Melvin; Henry, Irene James

Subject: CMTD2000351/RUC - LKK/ SKE7358R & SJW2919Y ACC ON 19/01/2020 - VEH IN

Our Reference: CMTD2000351/RUC

Your Reference: SJW2919Y

Without Prejudice EMAIL ONLY

Date: 31.01.2020

OUR Email:

motorsurvey@sompo.com.sg

Attention:

M/S WAH HONG MOTORS & CREDIT PTE LTD

Dear Victor,

ACCIDENT INVOLVING SKE7358R & SJW2919Y ON 19.01.2020

We refer to your email reply of today.

We will appoint LKK AUTO to conduct the survey.

HILKK AUTO,

Please make the arrangement to survey for SJW2919Y on a without prejudice and any admission of liability basis.

Please be informed that Ms. Ruth Chua is the handler of this case who can be contacted at 63295 153/ruth.chua@sompo.com.sg.

Please revert your report upon completion of survey to my colleague, Ms. Ruth.

Best Regards Grace Teo Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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----Original Message-----

From: Wahhong motors & credit pte ltd < motor@wahhong.sg>

Sent: Friday, January 31, 2020 10:05 AM To: Teo, Grace <grace.teo@sompo.com.sg>

Subject: Re: ***SPAM*** CMTD2000351/RUC - PRI/ SKE7358R & SJW2919Y ACC ON 19/01/2020

Dear Grace

Thank you for your email.

We choose LKK Auto Consultants

On 2020-01-31 09:55, Teo, Grace wrote: > Our Reference : CMTD2000351/RUC > > Your Reference : SJL9493U 5 WITHOUT PREJUDICE EMAIL ONLY > > > Date: 31.01.2020 > > OUR EMAIL: > > MOTORSURVEY@SOMPO.COM.SG > > ATTENTION: > > M/S WAH HONG MOTORS & CREDIT PTE LTD > > Dear Victor. > > ACCIDENT INVOLVING SKE7358R & SJW2919Y ON 19.01.2020 > We refer to your email of today. >

> As requested, kindly let us have your choice of appointed surveyor as

```
> requested from the list below.
> PRE-REPAIR SURVEY
> MOTOR SURVEYOR
> SURVEYOR
>
> SELECTION (INDICATE AS TICK)
>
>1
>
> Raleigh Services
>
> Andrew Ow Yong
> Vincent Ng
>
>2
> LKK Auto Consultants
> Kenneth Kong (North area)
> Marcus Chua (East area)
>
> Mohd Rasul (West area)
> Mohd Taufikh (West area)
> 3
>
> Priority Services
>
> Jimmy Lee
>
> Lawrence Ng
>
> Jeffery Ong
> Please let us know within TWO (2) WORKING DAYS whether you agree to
> the appointment of any of these motor surveyors as a single joint
> expert. You may select up to two of the listed motor surveyors. We
> will bear the cost of the pre-repair survey carried out by the single
> joint expert.
> Best Regards
>
> GRACE TEO
>
> Claims Division
>
> D: 6329 5170 | T: 6461 6555 | F: 6221 3147
```

```
> FOR MOTOR CLAIMS SURVEY REQUEST, PLEASE EMAIL TO
> MOTORSURVEY@SOMPO.COM.SG
> SOMPO INSURANCE SINGAPORE PTE. LTD.
> 50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623
> WEBSITE: www.sompo.com.sg [1] | FACEBOOK: www.facebook.com/SompoSG [2]
>
> QUICK & EASY CLAIMS SUBMISSION1 & PRODUCT PURCHASE2 VIA SOMPO SG
> DOWNLOAD NOW @ [3] OR [4]
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> Personal Accident, Home & Private Motor Insurance
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> permitted/required by laws, our third party service providers and
> agents (acting on our behalf). Please click here [5] for our Privacy
> Policy
>
> ----Original Message-----
> From: Wahhong motors & credit pte ltd <motor@wahhong.sg>
> Sent: Friday, January 31, 2020 9:37 AM
> To: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
> Cc: Teo, Grace <grace.teo@sompo.com.sg>; Henry, Irene James
> <irene.henry@sompo.com.sg>
> Subject: Re: ***SPAM*** RE: ***SPAM*** SOMPO REF: CMTD2000351/RE:
> PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SJW2919Y & YOUR INSURED
> SKE7358R ON 19/01/2020
>
> Dear Ruth
> Vehicle is in 28/01/2020. Kindly arrange for survey.
> Victor Seng
> 87784848
>
> On 2020-01-29 09:46, Chua, Gek Tiang Ruth wrote:
>> Without Prejudice
>> Save as to costs
>
>>
```

```
>
>> Your ref: SJW2919Y
>> Sompo ref: CMTD2000351/RUC (Please quote our claim reference in
> reply)
>>
>> Dear Jenny,
>>
>> Please confirm if accident is on 19.01.2020 or 20.01.2020; our
> insured
>> has reported the DOA to be on 20.01.2020.
>>
>
>>
>> Thank you.
>>
>> Best Regards
>> Ruth Chua
>> Claims Division
>> D: 6329 5153 | T: 6461 6555 | F: 6221 3147
>>
>
>>
>>
>> Sompo Insurance Singapore Pte. Ltd.
>> 50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623
>> Website: www.sompo.com.sg [6] | Facebook: www.facebook.com/SompoSG
> [2]
>
>>
>> Quick & Easy Claims Submission1 & Product Purchase2 via Sompo SG
>>
>> Download now @ or
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>> 1 For Travel, Personal Accident & Home Insurance | 2 For Travel,
>> Personal Accident, Home & Private Motor Insurance
>>
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>> associated companies, credit bureau, parties to whom disclosure is
>> permitted/required by laws, our third party service providers and
>> agents (acting on our behalf). Please click here for our Privacy
>> Policy.
>>
>
>> ----Original Message-----
>> From: Wahhong motors & credit pte ltd <motor@wahhong.sg>
>> Sent: Tuesday, January 21, 2020 2:56 PM
>> To: Henry, Irene James <irene.henry@sompo.com.sg>
>> Cc; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Teo, Grace
>> <grace.teo@sompo.com.sg>
>> Subject: Re: ***SPAM*** SOMPO REF:CMTD2000351/RE: PRE-REPAIR
>> INSPECTION - ACCIDENT INVOLVING SJW2919Y & YOUR INSURED SKE7358R ON
>> 19/01/2020
>
>>
```

```
>
>> On 2020-01-21 14:00, Henry, Irene James wrote:
>>> Our Ref : CMTD2000351/RUC
>>>
>>>
>>> Without Prejudice
>>>
>>> Dear Jenny,
>>>
>>> We acknowledged receipt of your claim documents.
>>>
>>> Please be informed that Ruth Chua is the handler of this case.
>>>
>>> Kindly advise when the vehicle will be in for survey.
>>>
>>>
>
>>> Best Regards
>>> Irene Henry
>>> Claims Division
>>> D: 6322 4618 | T: 6461 6555 | F: 6221 3147
>>>
>>>
>>> Sompo Insurance Singapore Pte. Ltd.
>>> 50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623
>>> Website: www.sompo.com.sg [6] | Facebook: www.facebook.com/SompoSG
> [2]
>>>
>>> Quick & Easy Claims Submission1 & Product Purchase2 via Sompo SG
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```
>>>
>>> Download now @ or
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>>> Personal Accident, Home & Private Motor Insurance
>
>>>
>
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>>> permitted/required by laws, our third party service providers and
>>> agents (acting on our behalf). Please click here for our Privacy
>>> Policy
>>>
>>>
>
>>>
>
>>> -----Original Message-----
>>> From: Wahhong motors & credit pte ltd <motor@wahhong.sg>
>>> Sent: Tuesday, 21 January, 2020 11:50 AM
>>> To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
>>> Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SJW2919Y & YOUR
```

```
>>> INSURED SKE7358R ON 19/01/2020
>
>>>
>
>>> Dear Sirs/Madam,
>>>
>>> Please find the attached PRS Letter and GIA report for your
> perusal.
>>>
>>> Kindly arrange Pre-Repair Survey for this vehicle. Do note that the
>>> vehicle will be in after Chinese New Year.
>>>
>>> Take note that the Repair Estimate will be ready upon the
> Pre-Repair
>>> Survey.
>
>>>
                              WAH HONG MOTORS & CREDIT Pte
>>>
                Workshop:
>>> Ltd
>>>
>
                             38 TOH GUAN ROAD EAST #01-57
                 Address:
>>>
>
>
>>>
>
>>>
                          ENTERPRISE HUB SINGAPORE
>>> 608581
>>>
             Contact Person:
                               Melvin Wee
>>>
>>>
>>>
                   HP:
                           87783338
>
>>>
>
```

```
Office:
                          67737377
>>>
>>>
>>> --
>>> Thank You and Best Regards,
>>>
>>> Jenny Ng
>>> Admin Manager
>>> WAH HONG MOTORS & CREDIT PTE LTD
>>> ROC:199806235M
>>> ENTERPRISE HUB
>>> 38 TOH GUAN ROAD EAST
>>> #01-57 S(608581)
>>> Tel:(65)67737377 [7]
>>> HP :(65)87783555
>>> Website: www.wahhong.sg [8]
>>> Mail : motor@wahhong.sg
>> Hi.
>
>>
>> noted with thanks.
>> --
>> Thank You and Best Regards,
>
>>
>> Jenny Ng
>> Admin Manager
>> WAH HONG MOTORS & CREDIT PTE LTD
>> ROC:199806235M
>> ENTERPRISE HUB
```

```
>> 38 TOH GUAN ROAD EAST
>> #01-57 S(608581)
>> Tel:(65)67737377 [7]
>> HP:(65)87783555
>> Website: www.wahhong.sg [8]
>> Mail : motor@wahhong.sg
> --
> Thank You and Best Regards,
> Victor Seng
>
> Claims
> WAH HONG MOTORS & CREDIT PTE LTD
>
> ROC:199806235M
> ENTERPRISE HUB
> 38 TOH GUAN ROAD EAST
> #01-57 S(608581)
> Tel:(65)67737377 [7]
> HP :(65)87784848
>
> Website: www.wahhong.sg [8]
>
> Mail : motor@wahhong.sg
> Links:
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> [5] https://www.sompo.com.sg/prc
> [6] http://www.sompo.com.sg
> [7] Tel:(65)67737377
> [8] http://www.wahhong.sg
```

Thank You and Best Regards,

Victor Seng

Claims

WAH HONG MOTORS & CREDIT PTE LTD

ROC:199806235M ENTERPRISE HUB

38 TOH GUAN ROAD EAST

#01-57 S(608581) Tel:(65)67737377 HP:(65)87784848

Website: www.wahhong.sg Mail : motor@wahhong.sg



This email has been checked for viruses by AVG antivirus software. www.avg.com

Nivitha (LKK Auto)

From:

Teo, Grace < grace.teo@sompo.com.sg>

Sent:

Friday, 31 January 2020 10:15 AM

To:

Wahhong motors & credit pte ltd; 'admin-d@lkkauto.com';

Cc:

'assignments@lkkauto.com'; sur@lkkauto.com; Chua, Gek Tiang Ruth Ye, Yong Kang Melvin; Henry, Irene James

Subject:

CMTD2000351/RUC - LKK/ SKE7358R & SJW2919Y ACC ON 19/01/2020 - VEH IN

Our Reference: CMTD2000351/RUC

Your Reference : SJW2919Y

Without Prejudice EMAIL ONLY

Date: 31.01.2020

OUR Email:

motorsurvey@sompo.com.sg

Attention:

M/S WAH HONG MOTORS & CREDIT PTE LTD

Dear Victor.

ACCIDENT INVOLVING SKE7358R & SJW2919Y ON 19.01.2020

We refer to your email reply of today.

We will appoint LKK AUTO to conduct the survey.

HI LKK AUTO,

Please make the arrangement to survey for SJW2919Y on a without prejudice and any admission of liability basis.

Please be informed that $\underline{\mathsf{Ms. Ruth Chua}}$ is the handler of this case who can be contacted at 63295 153/ruth.chua@sompo.com.sg .

Please revert your report upon completion of survey to my colleague, Ms. Ruth.

Best Regards Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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-----Original Message-----

From: Wahhong motors & credit pte ltd <motor@wahhong.sg>

Sent: Friday, January 31, 2020 10:05 AM To: Teo, Grace <grace.teo@sompo.com.sg>

Subject: Re: ***SPAM*** CMTD2000351/RUC - PRI/ SKE7358R & SJW2919Y ACC ON 19/01/2020

Dear Grace

Thank you for your email.

We choose LKK Auto Consultants

On 2020-01-31 09:55, Teo, Grace wrote: > Our Reference : CMTD2000351/RUC > Your Reference : SJL9493U > > > WITHOUT PREJUDICE 3 EMAIL ONLY > > Date: 31.01.2020 > > > > OUR EMAIL: > MOTORSURVEY@SOMPO.COM.SG > > ATTENTION: > > M/S WAH HONG MOTORS & CREDIT PTE LTD > Dear Victor, > ACCIDENT INVOLVING SKE7358R & SJW2919Y ON 19.01.2020

```
> We refer to your email of today.
    > As requested, kindly let us have your choice of appointed surveyor as
    > requested from the list below.
    > PRE-REPAIR SURVEY
    > MOTOR SURVEYOR
    > SURVEYOR
   > SELECTION (INDICATE AS TICK)
    >1
    >
   > Raleigh Services
    > Andrew Ow Yong
   > Vincent Ng
   >2
   > LKK Auto Consultants
   > Kenneth Kong (North area)
   > Marcus Chua (East area)
   > Mohd Rasul (West area)
   > Mohd Taufikh (West area)
   >
   >3
   >
   > Priority Services
   > Jimmy Lee
   >
   > Lawrence Ng
  > Jeffery Ong
  > Please let us know within TWO (2) WORKING DAYS whether you agree to
  > the appointment of any of these motor surveyors as a single joint
  > expert. You may select up to two of the listed motor surveyors. We
  > will bear the cost of the pre-repair survey carried out by the single
  > joint expert.
  > Best Regards
  >
  > GRACE TEO
```

> .

```
> Claims Division
> D: 6329 5170 | T: 6461 6555 | F: 6221 3147
> FOR MOTOR CLAIMS SURVEY REQUEST, PLEASE EMAIL TO
> MOTORSURVEY@SOMPO.COM.SG
>
> SOMPO INSURANCE SINGAPORE PTE. LTD.
> 50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623
> WEBSITE: www.sompo.com.sg [1] | FACEBOOK: www.facebook.com/SompoSG [2]
>
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> in our Privacy Policy. This may include disclosure to holding and
> associated companies, credit bureau, parties to whom disclosure is
> permitted/required by laws, our third party service providers and
> agents (acting on our behalf). Please click here [5] for our Privacy
> Policy
>
> -----Original Message-----
> From: Wahhong motors & credit pte ltd <motor@wahhong.sg>
> Sent: Friday, January 31, 2020 9:37 AM
> To: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
> Cc: Teo, Grace <grace.teo@sompo.com.sg>; Henry, Irene James
> <irene.henry@sompo.com.sg>
> Subject: Re: ***SPAM*** RE: ***SPAM*** SOMPO REF:CMTD2000351/RE:
> PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SJW2919Y & YOUR INSURED
> SKE7358R ON 19/01/2020
>
> Dear Ruth
>
> Vehicle is in 28/01/2020. Kindly arrange for survey.
>
> Victor Seng
>
> 87784848
> On 2020-01-29 09:46, Chua, Gek Tiang Ruth wrote:
>> Without Prejudice
```

```
Ś.
>> Save as to costs
   >>
   >> Your ref: SJW2919Y
   >> Sompo ref: CMTD2000351/RUC (Please quote our claim reference in
   >
   >>
   >
   >> Dear Jenny,
   >
   >>
   >
   >> Please confirm if accident is on 19.01.2020 or 20.01.2020; our
   > insured
   >> has reported the DOA to be on 20.01.2020.
   >
   >>
   >
   >>
   >
   >> Thank you.
   >>
   >> Best Regards
   >> Ruth Chua
   >> Claims Division
   >> D: 6329 5153 | T: 6461 6555 | F: 6221 3147
   >
   >>
   >
   >>
   >
   >>
   >> Sompo Insurance Singapore Pte. Ltd.
   >> 50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623
   >> Website: www.sompo.com.sg [6] | Facebook: www.facebook.com/SompoSG
   > [2]
   >
   >>
   >> Quick & Easy Claims Submission1 & Product Purchase2 via Sompo SG
```

```
>> '
 >
 >> Download now @ or
 >
 >> 1 For Travel, Personal Accident & Home Insurance | 2 For Travel,
 >> Personal Accident, Home & Private Motor Insurance
 >
 >>
 >
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>> associated companies, credit bureau, parties to whom disclosure is
>> permitted/required by laws, our third party service providers and
>> agents (acting on our behalf). Please click here for our Privacy
>> Policy.
>
>>
>> -----Original Message-----
>
>> From: Wahhong motors & credit pte ltd <motor@wahhong.sg>
>> Sent: Tuesday, January 21, 2020 2:56 PM
>> To: Henry, Irene James <irene.henry@sompo.com.sg>
>> Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Teo, Grace
>> <grace.teo@sompo.com.sg>
>> Subject: Re: ***SPAM*** SOMPO REF:CMTD2000351/RE: PRE-REPAIR
>> INSPECTION - ACCIDENT INVOLVING SJW2919Y & YOUR INSURED SKE7358R ON
```

```
> .
>> 19/01/2020
    >
    >>
   >
   >> On 2020-01-21 14:00, Henry, Irene James wrote:
   >>> Our Ref : CMTD2000351/RUC
   >
   >>>
   >
   >>>
   >>> Without Prejudice
   >
   >>>
   >>> Dear Jenny,
   >>>
   >>> We acknowledged receipt of your claim documents.
   >>>
   >>> Please be informed that Ruth Chua is the handler of this case.
   >>>
  >>> Kindly advise when the vehicle will be in for survey.
   >
   >>>
  >
  >>>
  >>> Best Regards
  >>> Irene Henry
  >
  >>> Claims Division
  >>> D: 6322 4618 | T: 6461 6555 | F: 6221 3147
  >>>
  >
  >>>
  >>> Sompo Insurance Singapore Pte. Ltd.
  >>> 50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623
  >>> Website: www.sompo.com.sg [6] | Facebook: www.facebook.com/SompoSG
  >[2]
  >
```

```
>>> Quick & Easy Claims Submission1 & Product Purchase2 via Sompo SG
>
>>>
>
>>> Download now @ or
>>> 1 For Travel, Personal Accident & Home Insurance | 2 For Travel,
>>> Personal Accident, Home & Private Motor Insurance
>
>>>
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>>> permitted/required by laws, our third party service providers and
>>> agents (acting on our behalf). Please click here for our Privacy
>>> Policy
>>>
>>>
>>>
>>> -----Original Message-----
>>> From: Wahhong motors & credit pte ltd <motor@wahhong.sg>
>>> Sent: Tuesday, 21 January, 2020 11:50 AM
```

>>>

```
>>> To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>
 >>> Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SJW2919Y & YOUR
 >
 >>> INSURED SKE7358R ON 19/01/2020
 >
 >>>
 >
 >>> Dear Sirs/Madam.
 >
 >>>
 >>> Please find the attached PRS Letter and GIA report for your
 > perusal.
 >
 >>>
>>> Kindly arrange Pre-Repair Survey for this vehicle. Do note that the
>
>>> vehicle will be in after Chinese New Year.
>
>>>
>>> Take note that the Repair Estimate will be ready upon the
> Pre-Repair
>>> Survey.
>>>
>
>>>
                Workshop:
                            WAH HONG MOTORS & CREDIT Pte
>
>>> Ltd
>
>>>
>
>>>
                Address:
                            38 TOH GUAN ROAD EAST #01-57
>
>>>
>
>>>
                         ENTERPRISE HUB SINGAPORE
>>> 608581
>
>>>
>>>
            Contact Person: Melvin Wee
>
>>>
>
```

```
>>>
                   HP:
                          87783338
>.
 >>>
 >
 >>>
                 Office:
                           67737377
 >
 >>>
 >
 >>> ...
 >>> Thank You and Best Regards,
 >>>
 >>> Jenny Ng
 >>> Admin Manager
 >>> WAH HONG MOTORS & CREDIT PTE LTD
 >>> ROC:199806235M
 >>> ENTERPRISE HUB
 >>> 38 TOH GUAN ROAD EAST
 >>> #01-57 S(608581)
 >>> Tel:(65)67737377 [7]
 >>> HP :(65)87783555
 >>> Website: www.wahhong.sg [8]
 >>> Mail : motor@wahhong.sg
 >> Hi,
 >
 >>
 >> noted with thanks.
 >
 >> --
 >
 >> Thank You and Best Regards,
 >>
 >
 >> Jenny Ng
 >> Admin Manager
 >> WAH HONG MOTORS & CREDIT PTE LTD
```

```
>> ROC:199806235M
 >> ENTERPRISE HUB
 >
 >> 38 TOH GUAN ROAD EAST
 >> #01-57 S(608581)
 >
 >> Tel:(65)67737377 [7]
 >> HP :(65)87783555
 >> Website: www.wahhong.sg [8]
 >> Mail : motor@wahhong.sg
 > --
 > Thank You and Best Regards,
> Victor Seng
> Claims
> WAH HONG MOTORS & CREDIT PTE LTD
> ROC:199806235M
> ENTERPRISE HUB
> 38 TOH GUAN ROAD EAST
> #01-57 S(608581)
> Tel:(65)67737377 [7]
> HP :(65)87784848
> Website: www.wahhong.sg [8]
> Mail : motor@wahhong.sg
>
> Links:
> -----
> [1] http://www.sompo.com.sg/
> [2] http://www.facebook.com/SompoSG
> [3] https://itunes.apple.com/sg/app/sompo-sg/id1387425777
> https://play.google.com/store/apps/details?id=sg.com.sompo.sompoapp
> [5] https://www.sompo.com.sg/prc
> [6] http://www.sompo.com.sg
> [7] Tel:(65)67737377
> [8] http://www.wahhong.sg
```

Thank You and Best Regards,

Victor Seng Claims WAH HONG MOTORS & CREDIT PTE LTD ROC:199806235M ENTERPRISE HUB 38 TOH GUAN ROAD EAST #01-57 S(608581) Tel:(65)67737377 HP:(65)87784848

Website: www.wahhong.sg Mail : motor@wahhong.sg . . .



Vios Used Vehicle List (20 vehicles)

Car Model Price Reg Date Depreciation Eng Cap Mileage Availab Company Toyota Vios 1.5A E \$10,888 09-Mar-2010 1,497 cc 160,750 km Sincere Motoring Pte Availal Ltd

(Cash & Carry Deal!) Good Drive Condition. Exporter Welcome.

Office No. - 67476066

Agnes - 84949447 | Jia Hui - 82989718 | Edwin - 92331607 | Jeremy - 98150651

Toyota Vios 1.5A E (New 5-yr \$27,800 \$5,550 /yr 20-Jan-2010 1,497 cc Seng Huat Motors Availal COE) Trading Pte Ltd

Very Well Maintained By Previous Owner, Interior In Excellent Condition, Good Choice For COE Renewal, See To Believe,

Office No. - 68442050

Jonathan - 81814939

Toyota Vios 1.5A E (New 5-yr \$27,800 Availal 13-Jan-2010 120,000 km ES Automobile Pte Ltd \$5,550 /yr 1,497 cc COE)

Low Mileage Unit. Super Solid Driving Condition, Vehicle Still In Original Paintwork. No Repairs Required. Full Loan Available With Flexible Interest Rate. Bank And In-House Loan Supported. Purchase C...

Office No. - -

Hermann - 98595755

Availal 88 Motor Trading Toyota Vios 1.5A J (New 5-yr \$27,800 \$5,550 /yr 27-Jan-2010 1,497 cc COE)

Full Loan Available At \$700 Plus, We Can Help To Convert To Z10 Usage If Needed. In House Loan Or Bank Loan Available! Fast, Easy And Flexible Loan Approval! We Are sgCarMart Premium Dealer! Buy With ...

Office No. - 62911187

Mr Soh - 82327232 | Yang - 87798127 | Nic - 81001945 | Douglas - 97671329

GV Credit Pte Ltd Availal 25-Jan-2010 1,497 cc Toyota Vios 1.5A E (COE till \$27,800 \$5,580 /yr 01/2025)

2,98% Per Annum By GV In House Financing. No Admin Fees! All Wear And Tear Done! 2 Years Warranty Engine And Gearbox. Add Ons Opt New Paintwork Of Your Choice! New Leathers! New Rims And Tyres Of Y ...

Office No. - 63443344

Mark - 90078890

Availal GV Credit Pte Ltd 14-Jan-2010 1,497 cc Toyota Vios 1.5A E (COE till \$27,800 \$5,610 /yr 01/2025)

2,98% Per Annum By GV In House Financing. No Admin Fees! All Wear And Tear Done! 2 Years Warranty Engine And Gearbox. Add Ons Opt New Paintwork Of Your Choice! New Leathers! New Rims And Tyres Of Y ...

Office No. - 63443344

Mark - 90078890

GV Credit Pte Ltd Availal Toyota Vios 1.5A E (COE till \$27,800 \$5,640 /yr 05-Jan-2010 1,497 cc 01/2025)

2.98% Per Annum By GV In House Financing. No Admin Fees! All Wear And Tear Done! 2 Years Warranty Engine And Gearbox. Add Ons Opt New Paintwork Of Your Choice! New Leathers! New Rims And Tyres Of Y

Office No. - 63443344

Mark - 90078890

120,212 km laxis Availal Toyota Vios 1.5A E (New 5-yr \$28,800 \$5,750 /yr 11-May-2010 1,497 cc COE)

100% Loan Available, Most Reliable Car In Market, Well Maintain By Previous Owner, Call Now For Test Drive.

Office No. - -

Kervin Chia - 88113768 | Catherine Lee - 90019707 | Jack - 84306433 | Malcom Chia - 96876257

22-Jan-2010 1,497 cc Availal AutoGuru+ SG LLP Toyota Vios 1.5A E (New 5-yr \$28,800 \$5,750 /yr COE)

New Paintwork! \$0 Downpayment Available! Low Monthly Installment At Only \$730! Car In Very Good Condition, Cheapest In The Market,

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	026E
Vehicle Details	
Vehicle No.:	5JW2919Y
Vehicle to be Exported:	Yes
Intended Deregistration Date:	22 Jan 2020
Vehicle Make:	TOYOTA
Vehicle Model:	VIOSEAUTO
Primary Colour:	White
Manufacturing Year:	2010
Engine No.:	1NZY046396
Chassis No.:	MR053HY9305153288
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$12,331.00
Original Registration Date:	16 Mar 2010
First Registration Date:	16 Mar 2010
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$12.331.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Mar 2020
PARF Rebate Amount: Intended COE Rebate Details	\$6.165.00
COE Expiry Date:	15 Mar 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP. Paid:	\$20,802.00
COE Rebate Amount:	\$299.00
Total Rebate Amount:	\$6.464,00

The information contained herein is correct as at 20 Jan 2020

OK

93491



Enterprise Hub 38 Toh Guan Road East #01-57 S(608581) Email: motor@wahhong.sg

(199806235M)

Page No. 1

Vehicle No. SJW2919Y TOYOTA VIOS 1.5A

QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE(S\$)	SURVEYOR'S ADJUSTMENT
	PARTS (LIST ITEMS)			,
1	Rear bumper		340.00	/
1	Bootlid X Regent.		450.00	
1	End panel cover X BE NN		90.00	
1	End panel X MAN		380.00	
1	Taillamp RH		180.00	
1	Rear reflector RH X 5 NN		75.00	
1	Rear fender RH X		390.00	20 000
1	Rear side retainer RH		65.00	45.5
1	Rear innershield RH X N		170.00	100
			2140.00	
		Less 25%	535.00	
			1605.00	
	SPECIAL NETT ITEMS			,
1	Rear bumper clips / Mc C		30.00	
1	Rear innershield clips X SNN		25.00	
1	End panel cover clips X		20.00	
1	Reverse sensor / 9M		220.00	150.
		Total Parts	1900.00	

385.5 289.12

180

LKK Auto Consultants hence notify the Repairer of the following:

- * To resurvey before/after spray painting
- * To display damaged part(s) during resurvey
- * Parts prices are subject to confirmation
- * Third party survey is on a "Without Prejudice" basis
- * No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Enterprise Hub 38 Toh Guan Road East #01-57 S(608581) Email: motor@wahhong.sg (199806235M)

Page No. 2

Vehicle No. SJW2919Y TOYOTA VIOS 1.5A

s/N	DESCRIPTION	REPAIRER'S ESTIMATE (S\$)	SURVEYOR'S ADJUSTMENT
1	LABOUR To remove the affected parts & fittings to commence repairs; panel beat & reshape the affected areas and replace the damaged parts and components.	1000.00	300
2	To supply paint materials, expandable items & putty, respray paint on parts replaced & repaired	800.00	500
3	To remove and re-fix wiring and check all electrical components	150.00	30
4	To provide anti-rust treatment on affected area	150.00	× WN
	Labour Total :	2100.00	
	TOTAL (PARTS & LABOUR):	4000.00	

830

by 32 3 Days.

1299.12 20/0: 1000

After report platos.

Guo Qiang - 82880282

31/01/2020.



5b.

ESTIMATED NORMAL PERIOD FOR REPAIR:

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

N-1 -	12-2-17-17-1-18-1-2-1-1-18-1-18-1	
Ref :	CS/SMO2000165	B/Gvd3n2
Date :	10-02-2020	
Code :	SMO	

1.	A BURNEY STEEL	Policy Particul	ars :- THIRD PARTY CLA	IM		
	Insured Veh.	SKE 7358R	Veh. Inspected	SJW 2919Y		
	Policy No.		Coverage (\$)	0.00		
	Claim No.	CMTD2000351/RUC	Excess (\$)	0.00		
	Assign From	GRACE TEO	Assign Date	31/01/2020		
2.		Vehicle P	articulars & Condition			
	Make & Model	TOYOTA VIOS	c.c	1497		
	Engine No.	HIDDEN	Year of Reg.	2010		
	Chassis No.	MR053HY9305153288	Colour	WHITE		
	Odometer	93491	Steering	IN ORDER		
	Brakes	IN ORDER	Modification	SPORTS RIM		
	General	GOOD				
3.	Conditions of Tyres					
		Size	Make	Balance		
	R/H Front Tyre	185/60 R15	YOKOHAMA	6 mm		
	L/H Front Tyre	185/60 R15	YOKOHAMA	6 mm		
	R/H Rear Tyre	185/60 R15	YOKOHAMA	6 mm		
	L/H Rear Tyre	185/60 R15	YOKOHAMA	6 mm		
4.		Descr	ription of Damages			
	THE VEHICLE SU DAMAGES SEE D	STAINED DAMAGES AT THE ETAILS.	E REAR PORTION.			
5.		Ger	neral Information			
	Accident Date	19/01/2020	Inspection Date	31/01/2020		
	Survey held at	42 TOH GUAN ROAD EAS	T # 01-79			
	Repairer	WAH HONG & CREDIT PTE LTD				
			Remarks			

Estimate Days of Repair

3 Working Days



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJW 2919Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	DEFORMED	340.00	340.00
1	BOOTLID	TO REPAIR SEE LABOUR	450.00	
- 1	END PANEL COVER	NOT NECESSARY	90.00	
1	END PANEL	TO REPAIR SEE LABOUR	380.00	-
1	TAILLAMP RH	NOT NECESSARY	180.00	-
- 1	REAR REFLECTOR RH	NOT NECESSARY	75.00	
1	REAR FENDER RH	NOT NECESSARY	390.00	-
1	REAR SIDE RETAINER RH	DEFORMED	65.00	45.50
1	REAR INNERSHIELD RH	NOT NECESSARY	170.00	
	LESS 25% DISCOUNT		-535.00	-96.38
			1,605.00	289.12
	SPECIAL NETT ITEMS			
- 1	REAR BUMPER CLIPS (SN)	NECESSARY	30.00	30.00
1	REAR INNERSHIELD CLIPS (SN)	NOT NECESSARY	25.00	-
1	END PANEL COVER CLIPS (SN)	NOT NECESSARY	20.00	
1	REVERSE SENSOR (SN)	DAMAGED	220.00	150.00
			295.00	180.00
	LABOUR			
	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS; PANEL BEAT & RESHAPE THE AFFECTED AREAS AND REPLACE THE DAMAGED PARTS AND COMPONENTS. INCLUSIVE OF THE REPAIR OF BOOTLID AND END PANEL.		1,000.00	300.00
	TO SUPPLY PAINT MATERIALS, EXPANDABLE ITEMS & PUTTY, RESPRAY PAINT ON PARTS REPLACED & REPAIRED.		800.00	500.00
	TO REMOVE AND RE-FIX WIRING AND CHECK ALL ELECTRICAL COMPONENTS.		150.00	30.00
	TO PROVIDE ANTI-RUST TREATMENT ON AFFECTED AREA.	NOT NECESSARY	150.00	÷
			2,100.00	830.00

Report Ref No. CS/SMO20001658/Gvd3n2



Page No.:2 of 2

L	GRAND TOTAL	4,000.00	1,299.12
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)		1,000.00

Report Ref No. CS/SMO20001658/Gvd3n2

8

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

St. S.

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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