

## Mei Kwan (LKKAuto)

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**From:** Jaime Tay <jaime.tay@eqinsurance.com.sg>  
**Sent:** Friday, 31 January, 2020 11:22 AM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Admin A; Asher Sng (LKKAuto)  
**Subject:** RE: TP CLAIM\_SKL9054S & GBB6584H\_DOA: 21/01/2020. EQI REF: DM20HO00195/JT \*\*\* LKK REF: CC4/EQI20001643/ea3  
**Attachments:** TP - SKL9054S.PDF; OI - GBB6584H.PDF

Dear Mei Kwan,

GIA reports enclosed for your reference as requested.

Thank you.

Regards,

Jaime Tay  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** 31 January 2020 11:05  
**To:** Jaime Tay <jaime.tay@eqinsurance.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Subject:** RE: TP CLAIM\_SKL9054S & GBB6584H\_DOA: 21/01/2020. EQI REF: DM20HO00195/JT \*\*\* LKK REF: CC4/EQI20001643/ea3

**EQI ref: DM20HO00195/JT**  
**LKK REF: CC4/EQI20001643/ea3**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

“Wishing you a Happy and Prosperous Lunar New Year”



Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Sent:** Wednesday, 29 January, 2020 8:36 AM

**To:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP CLAIM\_SKL9054S & GBB6584H\_DOA: 21/01/2020. EQI REF: DM20HO00195/JT.

**WITHOUT PREJUDICE**

Dear Michelle,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

**Please assist on PRS and direct settlement.**

Regards,

Jaime Tay

Executive | Claims



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**From:** Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]

**Sent:** 29 January 2020 08:26

**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Subject:** RE: TP CLAIM\_SKL9054S & GBB6584H\_DOA: 21/01/2020. EQI REF: DM20HO00195/JT.

Dear Jaime

We would like to appoint LKK Auto Consultants Pte Ltd.

Thank you and Happy Chinese New Year.

Best Regards

Michelle Koh

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Sent:** Thursday, 23 January, 2020 5:19 PM

**To:** Hock Wah Motor Pte Ltd <[motor@hockwah.com.sg](mailto:motor@hockwah.com.sg)>

**Subject:** RE: TP CLAIM\_SKL9054S & GBB6584H\_DOA: 21/01/2020. EQI REF: DM20HO00195/JT.

## **Without Prejudice Save As To Costs**

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	2) <b>Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Fax: 6284 1539  Contact Person: Sophia
3) <b>LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace	4) <b>Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon
5) <b>RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	6) <b>LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108

<p>7) <b>Kelvin Automotive Appraising Services</b></p> <p>Tel: 81825263</p> <p>Fax: 67461148</p> <p>Contact Person: Kelvin</p>	<p>8) <b>Automotive Appraiser &amp; Surveying Services</b></p> <p>Tel: 96623655</p> <p>Fax: 67655662</p> <p>Contact Person: Mr Chee</p>
<p>9) <b>JP Knights Pte Ltd</b></p> <p>Tel: 63450068</p> <p>Fax: 63445328</p>	<p>10) <b>Appraisals Associates Pte Ltd</b></p> <p>Tel : 67472822</p> <p>Fax: 67470070</p>
<p>11) <b>Infiniti Appraisal Service</b></p> <p>Tel : 96684818/90099001</p> <p>Fax: 64587432</p>	<p>12) <b>Formteam Adjusters Pte Ltd</b></p> <p>Tel: 65091788</p> <p>Fax: 65096221</p>

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Jaime Tay  
Executive | Claims



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**From:** Hock Wah Motor Pte Ltd [<mailto:motor@hockwah.com.sg>]  
**Sent:** 23 January 2020 11:09  
**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Subject:** TP CLAIM\_SKL9054S & GBB6584H\_DOA: 21/01/2020

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against your insured GBB6584H.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

**Hock Wah Motor Workshop Pte Ltd**

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: [www.hockwah.com.sg](http://www.hockwah.com.sg)

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**Total Control Panel**

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To: [eqiprs@eqinsurance.com.sg](mailto:eqiprs@eqinsurance.com.sg)

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