



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG20001636/Eks3

10 FEBRUARY 2020

**YE ZHENG
19 JALAN RABU
SINGAPORE 577035**

Dear Sir/Madam,

ACCIDENT INVOLVING SMN 9178J AND SHB 5025R ON 28/01/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHB 5025R against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua
DID: 6841 2928
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Khanchna (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Monday, 2 March 2020 10:38 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 28/1/2020 involving SHB 5025R & SMN 9178J (AIG's insured)
Our Ref: TAX/01/20/2123/lg
Attachments: img-302095011-0001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$4511.61
Loss of Rental	\$587.06 (5.25 days x \$111.82)
Loss of Income	\$315.00 (5.25 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$5420.67

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB5025R** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB5025R** that was damaged pursuant to the accident which occurred on **28/01/2020** (date) along **MERCHANT ROAD** (location) involving vehicle no/s **SMN9178J** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 19 (day) of June (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,160.00** (Global Sum) for vehicle no. **SHB5025R** that was damaged pursuant to the accident which occurred on **28/01/2020** (date) along **MERCHANT ROAD** (location) involving vehicle no/s **SMN9178J**.

This is pursuant to the inspection conducted on **29/01/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHB5025R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB5025R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of June (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200200348
Date : 20.02.2020
Vehicle No. : SHB5025R
Your Ref No. : TAX/01/20/2123
Our Ref No. : 24105446
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
COVER, FR BUMPER	1.00	\$ 495.50	(25.00)	\$ 123.87	\$ 371.63
LAMP ASSY, FOG, LH	0.00	\$ 910.20	0.00	\$ 0.00	\$ 0.00
SUPPORT, FR BUMPER LH	1.00	\$ 82.30	(25.00)	\$ 20.57	\$ 61.73
UNIT, HEADLAMP , LH	1.00	\$2558.90	(10.00)	\$ 255.89	\$ 2303.01
COMPUTER SUB-ASSY, HEADLAMP, LH NO.1	0.00	\$ 486.40	0.00	\$ 0.00	\$ 0.00
FENDER SUB-ASSY, FR , LH	1.00	\$ 933.10	(25.00)	\$ 233.27	\$ 699.83
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 52.90	(25.00)	\$ 13.22	\$ 39.68
LINER, FR FENDER, LH	1.00	\$ 194.30	(25.00)	\$ 48.57	\$ 145.73
RETAINER, FR FENDER NO. 2	0.00	\$ 16.80	0.00	\$ 0.00	\$ 0.00
RETAINER, FR FENDER NO. 1	0.00	\$ 4.90	0.00	\$ 0.00	\$ 0.00
SUPPORT, RADIATOR UPPER LH	0.00	\$ 76.70	0.00	\$ 0.00	\$ 0.00
APRON SUB-ASSY, FRONT FENDER , LH	0.00	\$ 944.20	0.00	\$ 0.00	\$ 0.00
BRACE SUB-ASSY, FENDER APRON , LH	0.00	\$ 282.70	0.00	\$ 0.00	\$ 0.00
SUPPORT S/A LH	0.00	\$ 237.00	0.00	\$ 0.00	\$ 0.00
WHEEL, DISC FRONT	0.00	\$1555.10	0.00	\$ 0.00	\$ 0.00
CAP SUB-ASSY, WHEEL	1.00	\$ 175.80	(100.00)	\$ 175.80	\$ 0.00
HOOD SUB-ASSY	0.00	\$ 938.40	0.00	\$ 0.00	\$ 0.00
HINGE ASSY, HOOD, LH	0.00	\$ 57.00	0.00	\$ 0.00	\$ 0.00
HINGE ASSY, HOOD, RH	0.00	\$ 57.00	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 3621.61
Labour					
TO REPAIR LH FRONT PORTION	1.00	\$ 350.00	0.00	\$ 0.00	\$ 350.00

Others


Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200200348
Date : 20.02.2020
Vehicle No. : SHB5025R
Your Ref No. : TAX/01/20/2123
Our Ref No. : 24105446
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT SUPPORT PANEL	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY APRON PANEL LH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT WHEEL HOUSE LH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY RIM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
RESPRAY WHEEL CAP	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO REPSRAY FRONT HOOD	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO CHECK & RESET SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 4,511.61

Remark :

Make/Model : PRIUS4
Accident Date : 28.01.2020

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorized Signature
for SMRT Automotive Services Pte Ltd



Laid Up Report

Accident Start Date : 01/01/2020
Accident End Date : 05/02/2020
Date Generated : 05/02/2020
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident/Repair)	Date and Time (Repair Completed)
TAX/01/20/123	SHB502SR	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24105446	28/01/2020 4:19 PM	03/02/2020 9:27 AM



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/01/20/2123

From: SMRT Taxis Pte Ltd

Date: 05/02/2020

**ACCIDENT INVOLVING SHB5025R AND SMN9178J ON 28/1/2020
3:00 PM ALONG MERCHANT ROAD TURNING RIGHT TO
CHINATOWN POINT.**

This is to confirm that the daily rental rate for SHB5025R is \$111.82 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager

Enquire Transaction History

Transaction History Details

Log Date/Time:	29 Jan 2020 / 11:26:59	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SMN9178J	Business Transaction Reference No.:	20200129112659071688
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHQ - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 28 Jan 2020 15:00:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

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