

|                                     |                                           |                       |              |
|-------------------------------------|-------------------------------------------|-----------------------|--------------|
| NATIONAL Assessment Centre Services |                                           | Date: 30/01/20        | MNA120013586 |
| Date In: 30/01/20                   | Job description                           | Date & Time Completed | Done by      |
| Ref No: NA/INC20001620/13           | SAS e-filing                              |                       |              |
| Veh No: GBH33872                    | E-mail (within 3hrs, A/D 2hrs)            |                       |              |
| D.O.A: 30/01/20 1410                | I-Motor Claim Form                        | MT/1082285-001        |              |
| OD: TP (Reporting Only)             | I-Motor W/O (within OD 2hrs, TP 4hrs)     |                       |              |
| TP Insurer:                         | I-Photo Uploaded                          |                       |              |
|                                     | Assessment/Survey Report                  |                       |              |
|                                     | Ass't Report by Fax / Hand to Owner, Wksp |                       |              |

|                                          |                                                              |                       |
|------------------------------------------|--------------------------------------------------------------|-----------------------|
| Preferred Wksp / INC Assign Wksp / QW: ( | Tel:                                                         | Fax:                  |
| TP Particulars:                          | Veh No: SLP34964                                             | INC ( ) / Non-INC ( ) |
| Owner / Driver: (                        | Tel:                                                         |                       |
| Policy No: (                             | Period: (                                                    | Cover Type: (         |
| Confirmed by: (                          | Date:                                                        | Time:                 |
| Insured/Driver Liability: (              | %) [Note: Est. Status (WO): N: 0-20%; P: 21-79%; F: 30-100%] |                       |
| Year of Registration: (                  | Warranty: YES ( ) / NO ( )                                   |                       |
| Excess: (\$                              | Loading: \$1,000 ( ) / \$2,000 ( )                           |                       |

General Remarks:-

( ) Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

( ) Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In ( ) / Towed-In ( ); Invoice: YES ( ) / NO ( ); Towing Co. ( )

| Remarks                                                 | Date & Time Completed | Done by |
|---------------------------------------------------------|-----------------------|---------|
| 1) Apply for Transport Allowance ( ) / Courtesy Car ( ) |                       |         |
| 2) QC Check / Post Repair Inspection ( )                |                       |         |
| 3) Upload Resurvey Photo [Repair Cost > \$3000] ( )     |                       |         |

Injury:

| Date/Time | Actions |
|-----------|---------|
|           |         |
|           |         |
|           |         |
|           |         |

|                                           |                                         |             |            |           |
|-------------------------------------------|-----------------------------------------|-------------|------------|-----------|
| Claimant's Particulars                    | Invoice Preparation Checklist           |             | Am't (\$)  | Am't (\$) |
|                                           | 1) AR: Accident Reporting (\$30);       |             | INC (\$30) |           |
|                                           | 2) DA: Damage Assessment (\$100);       |             | \$40/\$45  |           |
|                                           | 3) TF: Towing Fee                       |             | \$120      |           |
|                                           | 4) FT: Follow-Through Survey            |             | \$30       |           |
|                                           | 5) FT: Follow-Through Survey (Resurvey) |             | \$75       |           |
|                                           | 6) TR: Re-inspection                    |             | \$160      |           |
|                                           | 7) NI: Idao DA + SMRT Survey            |             |            |           |
|                                           | 8) NTUC Additional Services:            |             |            |           |
|                                           | ON:                                     |             |            |           |
| • N5: Courtesy Car / Tpl Allowance        |                                         | \$5         |            |           |
| • N6: Repair Co-ordination                |                                         | \$10        |            |           |
| • N7: Post Repair Inspection              |                                         | \$25        |            |           |
| • N8: DV / Collect Excess Coordination    |                                         | \$5         |            |           |
| • N9: TP (N11): TP (N-in INC) against INC |                                         | \$20        |            |           |
| • N12: Idao Mobile                        |                                         | \$0         |            |           |
| Invoice dated                             |                                         | Fee Charged |            |           |
| Invoice dated                             |                                         | Fee Charged |            |           |

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                  |
|----------------------------|------------------|
| Date Of Report             | 30/01/2020 16:06 |
| Date Of Accident           | 30/01/2020 14:10 |
| Exact Location Of Accident | GEYLANG ROAD     |
| Country/State of Loss      | SINGAPORE        |

### DETAILS OF OWN VEHICLE

|                             |                 |
|-----------------------------|-----------------|
| Vehicle Registration Number | GBH3387Z        |
| <b>Insured/Policyholder</b> |                 |
| Name Of Registered Owner    | EMAC PTE LTD    |
| Co Reg No                   | 1XXXXX873G      |
| Email Address               | NOEMAIL         |
| Mobile Phone No             |                 |
| Alternative Phone No        | OFFICE-67487270 |

### Vehicle Particulars

|                                                                              |                    |
|------------------------------------------------------------------------------|--------------------|
| Manufacturer                                                                 | TOYOTA             |
| Model                                                                        | DYNA               |
| Exact Purpose for which vehicle was being used at time of accident           | WORK               |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO                 |
| If No, Please state action to be taken                                       | REPORTING ONLY     |
| Vehicle Category                                                             | COMMERCIAL VEHICLE |

### Insurance Company

|                           |                                        |
|---------------------------|----------------------------------------|
| Name of Insurance Company | NTUC INCOME INSURANCE CO-OPERATIVE LTD |
| Type Of Coverage          | COMPREHENSIVE                          |
| Fleet Policy              | NO                                     |
| Policy Number             | 5108405880                             |
| Cover Note Number         |                                        |

### Driver

|                      |                       |
|----------------------|-----------------------|
| Name of Driver       | CHIA KIAT NYIK        |
| NRIC No              | SXXXX338B             |
| Date Of Birth        | 19/10/1955            |
| Occupation           | OUTDOOR               |
| Date Of Driving Pass | 25/09/1981            |
| Driving Experience   | 38 YEARS AND 4 MONTHS |
| Gender               | MALE                  |
| Mobile Number        | (LOCAL) +65-96624565  |
| Fax Number           |                       |
| Contact Number       |                       |
| Email Address        | NOEMAIL               |

|                                                     |                                   |
|-----------------------------------------------------|-----------------------------------|
| Address                                             | BLK 83 MACPHERSON LANE<br>#10-247 |
| Postcode                                            | 360083                            |
| Was driver an employee of the Insured's Company     | YES                               |
| If No, Relationship of the Driver with the Insured  |                                   |
| Vehicle Registration Number of Driver's Own Vehicle | -                                 |
|                                                     | -                                 |
|                                                     | -                                 |
| Insurance Company of Driver's Own Vehicle           | -                                 |
|                                                     | -                                 |
|                                                     | -                                 |

#### General Information of the Accident

|                    |                                     |
|--------------------|-------------------------------------|
| Type Of Accident   | COLLISION - OPENING DOOR OF VEHICLE |
| Weather Conditions | CLEAR                               |
| Road Surface       | DRY                                 |

#### Other Information

|                                                                                             |                                     |
|---------------------------------------------------------------------------------------------|-------------------------------------|
| Was any foreign vehicle involved in this accident?                                          | NO                                  |
| Number of vehicles (including own vehicle) involved in the accident                         | 2                                   |
| Was any body injured in the Accident?                                                       | NO                                  |
| Was any injured conveyed to hospital by ambulance?                                          | NO                                  |
| Was any other material or property damaged?                                                 | YES                                 |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO                                  |
| Number of Passengers (Including Driver)                                                     | 3                                   |
| Passenger 1                                                                                 | NAME: : UNKNOWN<br>GENDER: : MALE   |
| Passenger 2                                                                                 | NAME: : UNKNOWN<br>GENDER: : FEMALE |

#### Details of Police Action

|                                           |    |
|-------------------------------------------|----|
| Was the accident reported to the police?  | NO |
| If Yes, Please state which Police Station |    |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom?                     |    |

#### Circumstances of Accident

MY VEH WAS STATIONARY AT THE ROADSIDE OF GEYLANG ROAD. MY PASSENGER OPEN THE DOOR OF THE VEH AND SLIGHTLY HIT ONTO THE VEH B SIDE MIRROR.

#### Attachment(s)

|                                               |     |
|-----------------------------------------------|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera?   | NO  |
| Was there any audio recorded?                 | NO  |

#### DETAILS OF OTHER VEHICLE PROPERTY 1

|                             |               |
|-----------------------------|---------------|
| Vehicle Registration Number | SLP3496G      |
| Vehicle Make/Model/Colour   |               |
| Details Of Properties       |               |
| Vehicle Category            | PRIVATE CAR   |
| Name of Driver              | LAI NEE KHONG |
| NRIC/Passport Number        | SXXXX763B     |
| Contact Number              | 96576713      |
| Address                     |               |

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

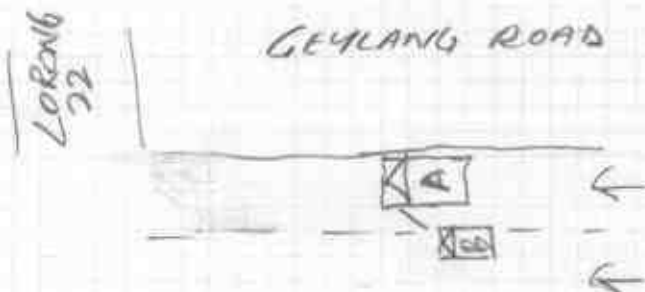
*Qua*

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

*Sym 30/01/20*

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

SKETCH PLAN



A - GBH3387Z  
B - SLP3496G

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

P/s refer to the statement.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature  
Date & Time:

*Alia*

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

*sfym 20/01/20*

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



Hello, NAC\_PAYA\_UBI\_800601

[Change Language](#)[Change Password](#)[Log Out](#)[Home Desktop](#)[Notice of Loss](#)

## Policy Query

Policy No.  Date of Accident   
Vehicle No. (For Motor)  Certificate Number

| Select                   | Policy No. | Certificate Number | Policyholder Name | Policyholder NRIC | Product | Cover Type    | Vehicle No. | Insured Object | Commence Date | Expiry Date |
|--------------------------|------------|--------------------|-------------------|-------------------|---------|---------------|-------------|----------------|---------------|-------------|
| <input type="checkbox"/> | 5106405880 |                    | EMAC PTE LTD      | 1994088730        | GCY     | Comprehensive | GBH3387Z    | GBH3387Z       | 25/04/2019    | 24/04/2020  |

## Claim Handling

Accident MT/1082285

|                     |                                                                     |                     |                                                                     |                 |
|---------------------|---------------------------------------------------------------------|---------------------|---------------------------------------------------------------------|-----------------|
| Policy No.          | 5109405588                                                          | Vehicle No.         | GBH13872                                                            | GST Registrati  |
| Certificate No.     |                                                                     |                     |                                                                     |                 |
| Policyholder Name   | EMAC PTE LTD                                                        |                     |                                                                     | Policyholder NI |
| Product Code        | COMMERCIAL VEHICLE INSUR                                            | Cover Type          | Comprehensive                                                       | Loading         |
| Contact No.(Mobile) | 8                                                                   | Contact No.(Office) | 87967279                                                            | Contact No.(H   |
| Email Address       |                                                                     | Special Remark      |                                                                     | eCode           |
| AFs                 | <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes | TCA                 | <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes | eCode Reason    |
| NCIS Protection     | No                                                                  | NCD Entitlement(%)  | 10                                                                  | Private Hire    |

**Accident Details**

|                   |                  |                               |       |                |
|-------------------|------------------|-------------------------------|-------|----------------|
| Report Date       | 30/01/2020 18:57 | Accident Report Within 24 hrs | Yes   | Accident Type  |
| Date of Accident  | 30/01/2020       | Time of Accident (Approx)     | 14:10 | Country of Acc |
| Reporting Centre  |                  | Orange Force                  |       | ICM No.        |
| Accident Location | GEYLANG ROAD     |                               |       |                |

**Total Excess Applicable**

|                            |              |                            |        |                 |
|----------------------------|--------------|----------------------------|--------|-----------------|
| Excess Type                | Per Accident | Windscreen Excess          | 100.00 |                 |
| OD Standard Excess         | 600.00       | TP Standard Excess         | 0.00   |                 |
| YIED OD Excess             | 0.00         | YIED TP Excess             | 0.00   | Driver is Cover |
| Additional Excess          |              |                            |        |                 |
| Total OD Excess Applicable | 600.00       | Total TP Excess Applicable | 0.00   |                 |

**Benefits**

**GST Registered Information**

|                      |                                                                                                                                                                                                                                         |                       |            |
|----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|------------|
| GST Registered       | Yes                                                                                                                                                                                                                                     | GST Registration Date | 01/01/2015 |
| GST Registration No. | M201295670                                                                                                                                                                                                                              | GST Status Verified   | Yes        |
| Modification History | 30/01/2020 18:55:55 System changed GST Registered from No to Yes<br>30/01/2020 18:55:55 System changed GST Registration No. from null to M201295670<br>30/01/2020 18:55:55 System changed GST Registration Date from null to 01/01/2015 |                       |            |

**Policyholder Mailing Address**

|           |                     |                       |                       |           |
|-----------|---------------------|-----------------------|-----------------------|-----------|
| Address 1 | 1 KAKI BUKIT ROAD 1 | Address 2             | 403-18 ENTERPRISE ONE | Address 3 |
| Address 4 |                     | Address Type          | Singapore address     | Post Code |
| Unit No.  | 30-11               | Related Policy Number | 5068594779-06         |           |

**OT Driver Info**

|                                         |                                                                     |                     |                   |                |
|-----------------------------------------|---------------------------------------------------------------------|---------------------|-------------------|----------------|
| Driver Name                             | Unnamed Driver                                                      | Driver Type         | Unnamed Driver    |                |
| Unnamed driver Name                     | CHIA KUAN RYAN                                                      | Driver NRIC         | S610003388        | Driver DOB     |
| Register Date of Driver License         | 25/09/1981                                                          | Driver Age          | 34                | Driving Experi |
| Contact No.(Mobile)                     | 96624585                                                            | Contact No.(Office) | 0                 | Contact No.(H  |
| Address 1                               | 86X 83                                                              | Address 2           | MURPHYSON LAKE    | Address 3      |
| Address 4                               | SINGAPORE 360063                                                    | Address Type        | Singapore address | Post Code      |
| Unit No.                                | 815-347                                                             |                     |                   |                |
| Does he own a Singapore Registered car? | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Driver Vehicle No.  |                   | Driver Insurer |

**Declaration**

|                                     |      |             |                                                                     |
|-------------------------------------|------|-------------|---------------------------------------------------------------------|
| Breathalyser or Blood Test Reading? | 0 mg | Any injury? | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
|-------------------------------------|------|-------------|---------------------------------------------------------------------|

**Modification History**

Claim 001 **New**

Claim Type \*

Contact No.(Mobile)

Email Address

Claim Description

Preferred Workshop

Insured Liability

Preferred Repair Option

Preferred Workshop, Name unknown

GIA report

Received

Date Registered

Report Taken By

Print AK letter

OD-MX

Insured Name

Contact No. (Home)

OT Vehicle Number

GBH13872 / SUP3496G On 30 Jan 2020

30/01/2020 18:57

ROSINDA

Claim Close Date

Save Submit

## Attachment

|                    |                                                               |             |                                        |
|--------------------|---------------------------------------------------------------|-------------|----------------------------------------|
| Accident No.       | ACT/1082285                                                   | Claim No.   | 809                                    |
| Lat. Doc. Received | <input checked="" type="radio"/> Yes <input type="radio"/> No | Upload Date | 29/01/2020 18:58                       |
| Path               |                                                               | Category    | Confidential                           |
| Choose File        | No file chosen                                                | Clear       | Please Select <input type="radio"/> NO |
| Choose File        | No file chosen                                                | Clear       | Please Select <input type="radio"/> NO |
| Choose File        | No file chosen                                                | Clear       | Please Select <input type="radio"/> NO |
| Choose File        | No file chosen                                                | Clear       | Please Select <input type="radio"/> NO |
| Choose File        | No file chosen                                                | Clear       | Please Select <input type="radio"/> NO |
| Choose File        | No file chosen                                                | Clear       | Please Select <input type="radio"/> NO |
| Choose File        | No file chosen                                                | Clear       | Please Select <input type="radio"/> NO |

Message Read

## Attachment List

| Attachment | Uploaded By/Date                                                              | Category              | Urgency |          |
|------------|-------------------------------------------------------------------------------|-----------------------|---------|----------|
|            | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) @ 30 Jan 2020 18:58 | NRJC/ Driving License | Normal  | NRJC/ Dr |
|            | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) @ 30 Jan 2020 18:58 | SAS                   | Normal  | S        |
|            | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) @ 30 Jan 2020 18:58 | Photos                | Normal  | Ph       |
|            | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) @ 30 Jan 2020 18:57 | Photos                | Normal  | Ph       |
|            | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) @ 30 Jan 2020 18:57 | Photos                | Normal  | Ph       |
|            | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) @ 30 Jan 2020 18:57 | Photos                | Normal  | Ph       |
|            | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) @ 30 Jan 2020 18:57 | Photos                | Normal  | Ph       |
|            | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) @ 30 Jan 2020 18:57 | Photos                | Normal  | Ph       |
|            | NAC_PAYA_UBI_800601( NATIONAL ASSESSMENT CENTRE SERVICES) @ 30 Jan 2020 18:57 | Photos                | Normal  | Ph       |

## Video List

| Uploaded By/Date                                                         | Folder Data | File Name |  |
|--------------------------------------------------------------------------|-------------|-----------|--|
| <a href="#">Display in New Window</a> <a href="#">Scan and uploading</a> |             |           |  |