



Vic

Our Ref : SKP2229E
Your Ref : GBA9284J (CC6/LPC20001613/Uha3)

March 20, 2020

AR. REGISTERED

LKK Auto Consultants Pte Ltd.
51 Ubi Avenue 1
#02-25 Paya Ubi
Industrial Park

Attention: Motor Claims,

Cc: LONPAC INSURANCE BHD
300 BEACH ROAD #17-04/07
THE CONCOURSE
SINGAPORE 199555

Dear Sir/Madam,

Repair Services Rendered to Vehicle Reg. No. SKP2229E – Accident on 23/01/2020
ALONG SEMBAWANG ROAD.

We are pleased to enclose our invoice number **77495793** dated **13/03/2020** amounting as follows:

Cost of Repair	S\$ 13,688.51
Loss of Rental 07 Days X S\$107/Day	S\$ 749.00 (Discounted Rate)
LTA Search Fee	S\$ 2.00
<hr/>	
Grand Total	S\$ 14,439.51

In addition, attached are the supporting documents of repair services rendered to the abovementioned vehicle.

Please acknowledge receipt of the same.

Take Notice, the agreed settlement and acceptance for this case is subject to the understanding that we must receive your payment for the agreed sum within 30 days herein.

Thank you.

Yours sincerely

Cycle & Carriage –Fulco Motor Dealer Pte Ltd
Eunos Service Centre

Encs.



LETTER OF AUTHORITY

ACCIDENT INVOLVING SKP2229E AND GBA9284J ON 23/1/2020
Own Vehicle's Number Other Vehicle's Number Date Of Accident

Along SEMBAWANG ROAD
Accident Location

BY THE LETTER OF AUTHORITY, I/We ANG KHENG OON (HONG QING'EN) SXXXX262F
Name of Policy Holder & NRIC/Passport/Fin #

Of 12 FLORA DRIVE #02-11 SINGAPORE 506943
Address of Policy Holder

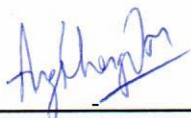
Owner of Vehicle Registration Number SKP2229E hereby authorize **Cycle & Carriage-Fulco Motor**
Own Vehicle Number

Dealer Pte Ltd. to act for me with respect to my claim for repair cost and/or Loss of Use ("claim")

for my vehicle SKP2229E that was damaged.
Own Vehicle Number

I further Authorized **Cycle & Carriage-Fulco Motor Dealer Pte Ltd.** To settle my above mentioned claim in a manner that they deem fit and **Cycle & Carriage-Fulco Motor Dealer Pte Ltd.** Is further Authorize to Signed on my behalf & receive payment further to settlement cheque/s of my claim with payment being made in favour of **Cycle & Carriage-Fulco Motor Dealer Pte Ltd** I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the vehicle/s is concerned.

Dated this 23 1 (Month) 2020 (Year)



Signed By Claimant/Policy Holder



Signed by "The Workshop"



LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC05/022952
DATE : 03 APRIL 2020

DISCHARGE VOUCHER

I/We, ANG KHENG OON (HONG QING'EN) confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBA 9284J the sum of Singapore Dollar Fourteen Thousand Four Hundred Thirty Nine and Cents Fifty One Only (\$14,439.51) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBA 9284J and SKP 2229E on 23 January 2020 along Sembawang Road.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ YUN ONN COMPANY PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 5/5/20

Signature of vehicle owner/Date

Ang Kheng Oon 5/5/20

Name of vehicle owner /Date



**CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD
EUNOS LINK SERVICE CENTRE**

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

X

REPAIRER CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD - EUNOS LINK SERVICE CENTRE

MOTOR VEHICLE CLAIM DISCHARGE VOUCHER

ATTN: **LONPAC INSURANCE BHD**
100 BEACH ROAD
#19-00
SHAW TOWER
SINGAPORE 189702

OWNER	: <u>ANG KHENG OON (HONG QING'EN)</u>	VEHICLE NO	: <u>SKP2229E</u>
VEHICLE MODEL	: <u>MIT / OUTLANDER 2.0</u>	THIRD PARTY#	: <u>GBA9284J</u>
ACCIDENT DATE	: <u>23/01/20</u>	WIP NO	: <u>40860</u>

I/WE CERTIFY THAT THE VEHICLE HAS BEEN FULLY REPAIRED TO MY ENTIRE SATISFACTION AND THE PAYMENT OF REPAIRER'S CHARGES ARE CLAIMABLE UNDER THE POLICY WILL BE DEEMED IN FULL AND THE FINAL SETTLEMENT OF MY CLAIMS.

OWNER/INSURED SIGNATURE

DATE :

TIME :



CYCLE & CARRIAGE

CYCLE & CARRIAGE·FULCO MOTOR DEALER PTE LTD
EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



mitsubishi
MOTORS

TAX INVOICE

Co Reg No : 199707303Z

GST Reg No : 19-9707303-Z

Invoice Name & Address	Owner Name & Vehicle Info	
LONPAC INSURANCE BHD 300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE 199555 TEL:62962706 Contact No	Cust No/Name	KCV10835/Mr Ang Kheng Oon (hong Qing'En)
	Reg No/Reg Date	SKP2229E / 27/03/2019
	Date In/Mileage	11/02/2020/ 19461
	Chassis/Package	GF7W0600738 /DC17P(F)
	Engine No	4J11AC8659
	Make/Model	MIT/19MY OUTLANDER 2.0 ELEG (995)
	Colour/Trim	D01 / BK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
F0000040	Credit	13/03/2020/ 10:25	DS	218 / MarsLer	40860	77495793
Description of Goods / Services						Amount
S	MIPNT88088	ZERTONA PAINT PROTECTION				550.00
S	MIPNT88088	REVERSE SENSOR SET				280.00
M	SUNDRY	MIVEC EMBLEM				50.00
M	SUNDRY	C & C LOGO				50.00
S	MIPNT88088	DIAGNOSTIC / SCANNING				250.00
S	MIPNT88088	TO REPLACE TAILGATE GLASS				300.00
M	SUNDRY	SEALANT KIT ON TAILGATE GLASS				100.00
S	MIPNT88088	TO TRANSFER TAILGATE COMPONENT & MECHANISM PARTS				300.00
S	MIPNT88088	TO REMOVE AND RE-INSTALL REAR CAPERTING AND TRIMMING TO GIVE WAY ACCESS REPAIR ON REAR ACCIDENT AFFECTED AREAS				300.00
S	MIPNT88088	TO REPLACE TAILGATE PNL,REAR BUMPER,REINFORCEMENT,ETC -CUT & RE-WELD REAR END PANEL -TO REPAIR REAR FLOORING PANEL STRAIGHTEN,REFORM,ALIGN ON REAR ACCIDENT AFFECTED AREAS				2700.00
S	MIPNT88088	TO APPLY SEALANT KIT ON NEW PANEL				200.00
S	MIPNT88088	TO APPLY SOUND PROOF SEALANT ON REAR FLOOR PAN				350.00
S	MIPNT98088	SPRAY PAINTING ON REAR ACCIDENT AFFECTED AREAS				1890.00
M	SUNDRY	JJMR462285 STOPPER,WINDSHIELD GLASS				6.00
M	SUNDRY					24.00

Any dispute to the invoice must be made within 3 days.
Cheques should be crossed and made payable to CYCLE & CARRIAGE·FULCO MOTOR DEALER PTE LTD - (SERVICE)
This is a computer generated document, no signature is required.



CYCLE & CARRIAGE

CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857

**TAX INVOICE**

GST Reg No : 19-9707303-Z

Co Reg No : 199707303Z

Invoice Name & Address	Owner Name & Vehicle Info	
LONPAC INSURANCE BHD 300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE 199555 TEL:62962706	Cust No/Name	KCV10835/Mr Ang Kheng Oon (hong Qing'En)
Contact No	Reg No/Reg Date	SKP2229E / 27/03/2019
	Date In/Mileage	11/02/2020/ 19461
	Chassis/Package	GF7W0600738 /DC17P(F)
	Engine No	4J11AC8659
	Make/Model	MIT/19MY OUTLANDER 2.0 ELEG (995)
	Colour/Trim	D01 / BK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
F0000040	Credit	13/03/2020/ 10:25	DS	218 / MarsLer	40860	77495793		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
JJMB814447 FASTENER,WINDSHIELD					1.00	799.00	0.00	799.00
X	JJ6410F219	FACE,RR BUMPER			1.00	360.00	0.00	360.00
X	JJ6415A090HA	EXTENSION,RR BUMPER			10.00	2.00	0.00	20.00
X	JJMR200300	CLIP, BUMPER			30.00	6.00	0.00	180.00
X	JJ6512A681	CLIP, RR BUMPER			1.00	12.00	0.00	12.00
X	JJ6410D336	LH SIDE BRACKET, RR			1.00	89.00	0.00	89.00
X	JJ8510J305	HARNESS,RR END			1.00	984.00	0.00	984.00
X	JJ5801B673	TAILGATE PANEL ASSY			1.00	489.00	0.00	489.00
X	JJ5817A265BA	GARNISH,TAILGATE			1.00	751.00	0.00	751.00
X	JJ5805A306	GLASS,TAILGATE WINDO			2.00	27.00	0.00	54.00
X	JJ5805A315	SIDE DAM,TAILGATE			1.00	13.00	0.00	13.00
X	JJ5805A316	UPR DAM,TAILGATE			1.00	41.00	0.00	41.00
X	JJ5805A317	LWR DAM,TAIL GATE			1.00	95.00	0.00	95.00
X	JJ7415A401	MARK,OUTLANDER			1.00	113.00	0.00	113.00
X	JJ7240A290XA	TRIM,RR END			1.00	600.00	0.00	600.00
X	JJ8330B173	RR LH LAMP ASSY, COM			1.00	506.00	0.00	506.00
X	JJ8331A179	LH TAIL LAMP ASSY			1.00	91.00	0.00	91.00
X	JJ8637A176	BUZZER, KEYLESS OPER			1.00	246.00	0.00	246.00
X	JJ5257A967	PANEL,RR END						F.O.C.
Z	NOTES							
ACCIDENT ON 23/01/2020 ALONG SEMBAWANG ROAD								
OWNER CLAIMING THIRD PARTY								
REQUIRED REPLACEMENT CAR (R/A-22597)								
TP # GBA9284J TP INS : LONPAC								
Parts					5,443.00	7% GST on		12,793.00
Labour					0.00			895.51
Standard Menu					0.00			
Specialist Job					7,120.00	Total Payable		13,688.51
Others(Lub,etc)					0.00	Paid		0.00
Sundry					230.00	Total Due		13,688.51
Total(w/o GST)					12,793.00	Balance B/FWD		0.00
						Total Payable or C/FWD		13,688.51

Any dispute to the invoice must be made within 3 days.
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CYCLE & CARRIAGE

CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



TAX INVOICE

Co Reg No : 199707303Z

GST Reg No : 19-9707303-Z

Invoice Name & Address	Owner Name & Vehicle Info	
LONPAC INSURANCE BHD 300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE 199555 TEL:62962706 Contact No	Cust No/Name	KCV10835/Mr Ang Kheng Oon (hong Qing'En)
	Reg No/Reg Date	SKP2229E / 27/03/2019
	Date In/Mileage	11/02/2020/ 19461
	Chassis/Package	GF7W0600738 /DC17P(F)
	Engine No	4J11AC8659
	Make/Model	MIT/19MY OUTLANDER 2.0 ELEG (995)
	Colour/Trim	D01 / BK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
F0000040	Credit	13/03/2020/ 12:59	DS	218 / MarsLer	40860	77495875

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M SUNDRY LOSS OF RENTAL 07DAYS x S\$100/DAY = S\$749.00 (Discounted Rate) R/A-22597				700.00

Parts	0.00	7% GST on	700.00	Nett	700.00
Labour	0.00				49.00
Standard Menu	0.00				
Specialist Job	0.00			Total Payable	749.00
Others(Lub,etc)	0.00			Paid	0.00
Sundry	700.00			Total Due	749.00
Total(w/o GST)	700.00			Balance B/FWD	13,688.51
				Total Payable or C/FWD	14,437.51

Any dispute to the invoice must be made within 3 days.
Cheques should be crossed and made payable to CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD - (SERVICE)
This is a computer generated document, no signature is required.

SKP2229E

RENTAL AGREEMENT No.ST/ 22597

Hirer Particulars -

Mr / Mrs / Company (as per Identity Card / Co.Cert) **Ang Kheng On (Hong Qing'En)**

Contact Person & Designation (for Companies)

Address / Registered Address (& Mailing Address, if different) **12 Flora Drive #02-11 Singapore 506943**

Identity Card / Co. Cert. No.

Email Address

Mobile

Tel (Office)

(For Individuals)

Employer

Occupation

Vehicle Number **SL9602L** Replace Veh. No.

Make / Model **KIA/K3** Auto/Manual

Date/Time Out **11/02/2020** KM Out

Date/Time In **18/02/2020** KM In

Estimated Date/Time Return

Rental Charges -

	Hours	@	Per Hour	Per Day	Per Week	Per Month
7						

Authorised Driver's Particulars - **same as above**

Mr / Mrs / Company (as per Identity Card / Co.Cert)

Address

Identity Card (NRIC/Passport)

Nationality

Occupation

Date of Birth

D/Licence No.

Pass Date

Expiry Date

Country of Issue

Mobile

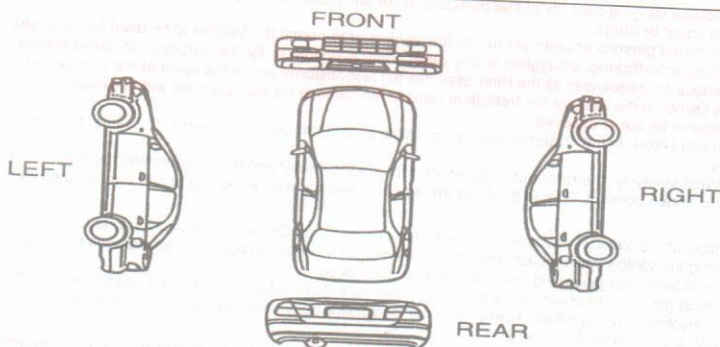
Tel (Office)

Optional Charges -

	@	Per Trip	Per Day	Per Month
Delivery				
Collection				
M'sia Surcharge				
PAI				

Others

(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES



Sub-Total **840.00**

Add 7% GST **58.80**

(A) Estimated Total Rental **898.80**

Extension -

	x	
Extension Rental		
M'sia Surcharge		
Others -		

Sub-Total

Add 7% GST

(B) Extension/others Total

(A) + (B) Grand Total Rental Charges

Less Prepayment

Balance Due

Mode of Payment Cash / Nets / Cheque / VISA / MC

Card No/Cheque No.

Invoice No.

Deposit Amount

DN No.

Remarks:

Deposit Refunded & Received By

The hirer hereby acknowledges that he / it has read and understood all terms and conditions stated on this page and overleaf :

for Fulco Leasing Pte.Ltd.

Hirer Signature/Co's Stamp/Date

Signature & Company Stamp

IMPORTANT NOTE:

- Only drivers registered with FULCO Leasing Pte. Ltd. (the Owner) are authorised to drive the Vehicle. Should the Vehicle be damaged or stolen while being driven by unauthorised drivers, the Hirer is liable for the full cost of repair or the value of the Vehicle if the Vehicle is being stolen & other losses suffered by the Owner.
- The Hirer shall not permit the Vehicle to be used for purposes which conflict with the Law in connection with theft, drug pedaling or trafficking, smuggling or any other criminal action. Should the Vehicle be confiscated by the Government under such circumstances, the Hirer shall indemnify the Owner for the full value of the Vehicle plus all cost and expenses incurred by the Owner.

Physical Damage Excess

Singapore - Own Damage	\$S2,000.00
Singapore - 3rd Party Claim	\$S2,000.00
Malaysia (if applicable)	\$S8,000.00
For Driver aged below 24 or above 65 or Less than 2 yrs driving experience regardless of age or Work Permit Holder	\$S3,000.00 (Additional)

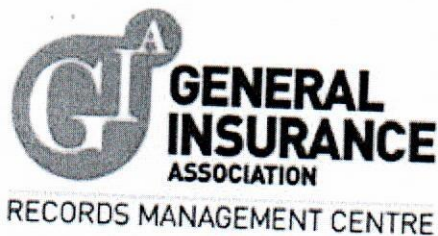
ACCESSORIES CHECK

☐ Jack ☐ STD Tools

☐ S / Tyre ☐ Hub Caps

☐ S / RIM ☐ Radio / CD

Hirer's Acknowledgement

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-014689
Date of Request: 23/01/2020

Your Ref No: Online Purchase

Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3
Singapore 408650

Dear Sir/Madam,

Enquiry Date 23/01/2020
Enquiry By Mars Ler Yeong Cherng
TP Vehicle No. GBA9284J
Accident Date 23/01/2020

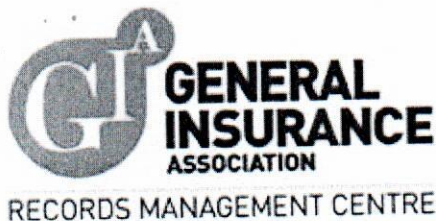
Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBA9284J	Lonpac Insurance Bhd	11/04/2019-10/04/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-014689
Date of Request: 23/01/2020

Your Ref No: Online Purchase

Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3
Singapore 408650

Dear Sir/Madam,

Enquiry Date 23/01/2020
Enquiry By Mars Ler Yeong Cherng
TP Vehicle No. GBA9284J
Accident Date 23/01/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:
Date:
☒ GIRO ☐ Cash ☐ Cheque

Jasper Chua (LKK Auto)

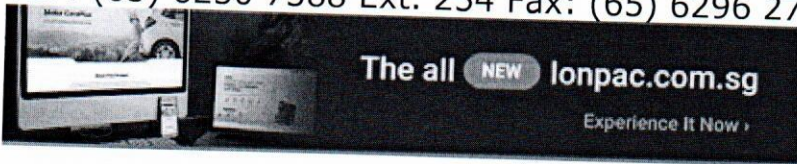
From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 2 April 2020 4:15 PM
To: Jasper Chua (LKK Auto)
Cc: Vic (LKKAuto); MT_Claim_SG
Subject: RE: Direct Settlement - Accident Involving GBA9284J (OI : LPC - 19/20/20/VC05/022952) AND SKP2229E (TP : LKK REF - CC3/LPC20001613/Uha3) on 23.01.2020 [External General]

Lonpac External - General

Dear Jasper

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Tuesday, 31 March 2020 4:55 PM
To: ONG LI LI <llong@lonpac.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement - Accident Involving GBA9284J (OI : LPC - 19/20/20/VC05/022952) AND SKP2229E (TP : LKK REF - CC3/LPC20001613/Uha3) on 23.01.2020 [External General]

Dear Sir/Madam,

We refer to the subject matter.

It was reported that Insured driver rear-ended third party.

Summary to offer to repairer **CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (W/GST)	\$ 22,324.48	\$ 13,688.51
Loss of Rental (\$107 x 7 days) (W/GST)	\$ 749.00	\$ 749.00
GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 23,075.48	\$ 14,439.51

Breakdown of days is as follows:

Recommended days	7 Days
Total	7 Days

For your approval and/or further instruction please.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Sunday, 9 February, 2020 3:46 PM

To: ONG LI LI; MT_Claim_SG

Cc: Vic (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBA9284J (OI : LPC - 19/20/20/VC05/022952) AND SKP2229E (TP : LKK REF - CC3/LPC20001613/Uha3) on 23.01.2020 [External General]

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 6 February 2020 4:18 PM

To: Mei Kwan (LKKAuto); MT_Claim_SG

Cc: Vic (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBA9284J (OI : LPC - 19/20/20/VC05/022952) AND SKP2229E (TP : LKK REF - CC3/LPC20001613/Uha3) on 23.01.2020 [External General]

Lonpac External - General

Dear Mei Kwan

Please see attached.

Regards,