Vic (LKKAuto)

Vic (LKKAuto) From:

Friday, 31 January, 2020 9:59 AM Sent:

To: Mars Ler

Chris Bulaclac; Renemer Bagang; Admin A; Vic (LKKAuto) Cc:

RE: Accident On 23/01/2020 Involving Our Insured SKP2229E And Your Insured Subject:

GBA9284J - LKK REF CC6/LPC20001613/Uha3

Attachments: EVT_2020_01_22_21_04_32_R (online-video-cutter.com).mp4

Without Prejudice

Dear Mars Ler,

We refer to your below email and the contents were noted.

We will get back to you for an update in due course.

Thank you.



"Wishing you a Happy and Prosperous Lunar New Year"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

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From: Mars Ler [mailto:mars.ler@ccfulco.com.sg]

Sent: Thursday, 30 January, 2020 6:24 PM

To: Vic (LKKAuto)

Cc: Chris Bulaclac; Renemer Bagang

Subject: Re:Accident On 23/01/2020 Involving Our Insured SKP2229E And Your Insured GBA9284J

Dear Vic,

As per video footage for your reference, car has been survey, please advise liability if we can do Direct Settlement on this case.



Thank you,

Best regards

Mars Ler
Senior Advisor - Motor Claims
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 Ubi Road 3 Singapore 408650
D/D 65949163 H/P 91792566

From: Mars Ler

Sent: Tuesday, 28 January 2020 8:28 AM

To: 'admin-a@lkkauto.com'; assignments (<u>assignments@lkkauto.com</u>)

Cc: Chris Bulaclac; Renemer Bagang

Subject: Re:Accident On 23/01/2020 Involving Our Insured SKP2229E And Your Insured GBA9284J

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for Pre-survey (Advance notice required 1 day, vehicle with customer)



Thank you,

Best regards

Mars Ler Senior Advisor - Motor Claims Cycle & Carriage Fulco Motor Dealer Pte Ltd 330 Ubi Road 3 Singapore 408650 D/D 65949163 H/P 91792566