

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 11 February, 2020 11:15 AM  
**To:** Mars Ler  
**Cc:** Chris Bulaclac; Renemer Bagang; Admin A; Vic (LKKAUTO)  
**Subject:** RE: Accident On 23/01/2020 Involving Our Insured SKP2229E And Your Insured GBA9284J - LKK REF CC6/LPC20001613/Uha3

WITHOUT PREJUDICE

Dear Mars Ler,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants  
Pte Ltd

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**From:** Mars Ler [mailto:[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)]  
**Sent:** Tuesday, 11 February, 2020 10:38 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Chris Bulaclac; Renemer Bagang; Admin A  
**Subject:** RE: Accident On 23/01/2020 Involving Our Insured SKP2229E And Your Insured GBA9284J - LKK REF CC6/LPC20001613/Uha3

Dear Vic ,

Good morning , may I know any update on this ? My customer call Lonpac officer in-charge mention that their insured GIA report already send over to your support staff on 06/02/2020 , please advise liability if we can do Direct Settlement on this .

Thank you,

Best regards

Mars Ler  
Senior Advisor - Motor Claims  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3 Singapore 408650  
D/D 65949163 H/P 91792566

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**From:** Mars Ler  
**Sent:** Thursday, 6 February 2020 11:11 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Chris Bulaclac; Renemer Bagang; Admin A  
**Subject:** RE: Accident On 23/01/2020 Involving Our Insured SKP2229E And Your Insured GBA9284J - LKK REF CC6/LPC20001613/Uha3

Dear Vic ,

Any update on this ?



Thank you,

Best regards

Mars Ler  
Senior Advisor - Motor Claims  
Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 Ubi Road 3 Singapore 408650  
D/D 65949163 H/P 91792566

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**From:** Mars Ler  
**Sent:** Tuesday, 4 February 2020 11:48 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Chris Bulaclac; Renemer Bagang; Admin A  
**Subject:** RE: Accident On 23/01/2020 Involving Our Insured SKP2229E And Your Insured GBA9284J - LKK REF CC6/LPC20001613/Uha3

Dear Vic ,

Good morning , may we know any update on this ? Please advise liability if we can do Direct Settlement on this .



Thank you,

Best regards

Mars Ler  
Senior Advisor - Motor Claims  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3 Singapore 408650  
D/D 65949163 H/P 91792566

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Friday, 31 January 2020 9:59 AM  
**To:** Mars Ler  
**Cc:** Chris Bulaclac; Renemer Bagang; Admin A; Vic (LKKAUTO)  
**Subject:** RE: Accident On 23/01/2020 Involving Our Insured SKP2229E And Your Insured GBA9284J - LKK REF CC6/LPC20001613/Uha3

Without Prejudice

Dear Mars Ler,

We refer to your below email and the contents were noted.

We will get back to you for an update in due course.

Thank you.



*«Wishing you a Happy and Prosperous Lunar New Year»*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Mars Ler [<mailto:mars.ler@ccfulco.com.sg>]

**Sent:** Thursday, 30 January, 2020 6:24 PM

**To:** Vic (LKKAuto)

**Cc:** Chris Bulaclac; Renemer Bagang

**Subject:** Re:Accident On 23/01/2020 Involving Our Insured SKP2229E And Your Insured GBA9284J

Dear Vic ,

As per video footage for your reference , car has been survey , please advise liability if we can do Direct Settlement on this case .



Thank you,

Best regards

Mars Ler  
Senior Advisor - Motor Claims  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3 Singapore 408650  
D/D 65949163 H/P 91792566

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**From:** Mars Ler  
**Sent:** Tuesday, 28 January 2020 8:28 AM  
**To:** 'admin-a@lkkauto.com'; assignments ([assignments@lkkauto.com](mailto:assignments@lkkauto.com))  
**Cc:** Chris Bulaclac; Renemer Bagang  
**Subject:** Re:Accident On 23/01/2020 Involving Our Insured SKP2229E And Your Insured GBA9284J

Dear Motor Claims ,

Our client is looking to make a claim against your insurer for property damage caused to her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

**Please arrange for Pre-survey (Advance notice required 1 day ,vehicle with customer)**



Thank you,

Best regards

Mars Ler  
Senior Advisor - Motor Claims  
Cycle & Carriage Fulco Motor Dealer Pte Ltd  
330 Ubi Road 3 Singapore 408650  
D/D 65949163 H/P 91792566