

ASS. REC. BY:

REF: CS3/MSU14020458/tyd3

Special Instruction:

Survivor:

Cuo Qiong

## ASSIGNMENT (Office)

From (Person):

Christina Wong

of

MS1G

Date/Time

19/01/2020

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

PC 2537A

Insured:

SLC 3977D

at Workshop m/s

MSM Logistic

Tel:

91074212

of 160 Sin Ming Drvl 703-08

Policy No:

29123577AT2

Claim No:

611730

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 15.11.2019

CA / REV / REP. / REV 24 HRS

Date/Time:

19.11.2019 @ 10.20am

Person Contacted:

Mr. Tan

H.O.D. Endorsement:

Vehicle IN / OUT

Date/Time

Action/Instruction ( X ) Estimate

PC 2537A - X

SLC 3977D - X

5/2 \$1600, 3 Days.

Do Not Finalise

URGENT

6/2 File pass to  
Typist

RECEIVED 06 FEB 2020

PRS

62.

MS19

# ASSIGNMENT

From:

Date: 19/11/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

PC 2537A

at Workshop m/s

MSM Logistics

of

160 Sin Ming Drive #03-08

Insured:

Policy No

Claims No

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

Mr. Tang 9107 4212

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5\*

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

'up'

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

\$3000 - \$4000

RECEIVED 21 NOV 2019

Veh No:

PC2537A

Regn:

11 Jul 2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Hiace

S.C

2982

Colour:

Silver

A/C:

Insured / Std / NI / NA

Sp. Reading

273430

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

KPH 22300 20033

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: All / S/Rim / STD A/Rim or

Tyre Size:

F:

195R15

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

D.O.I.

19-11-19

Survey held at

w/s

11:15

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S 1A

The U/C / Chassis frame / Body Structure affected due to collision

Date/Time, File Pass to?



: Preli. Report

19



: Final Report

Date/Time, File Return to?

Days Of Repair:

5

Resurvey No. of Trip:

-

Survey Fee:

Transportation

3 - PS 34

Floris

444

Add Fee:



Site Insp: 15



Interview: 15



Tech. Insp: 15

Report Form 1:

PRE

Emp. Cont./U/C 11

## Nivitha (LKK Auto)

---

**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Monday, 20 January 2020 7:42 AM  
**To:** Christina Wong; assignments  
**Subject:** RE: ouR REF:M611730 TP PC2537 A PLEASE DO PAPER SURVY URGENTLY

Dear Christina,

Thank you for the email.

**Dear Assignment Team,**

**FYNA**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Christina Wong <Christina\_Wong@sg.msig-asia.com>  
**Sent:** Sunday, 19 January 2020 1:15 PM  
**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Subject:** ouR REF:M611730 TP PC2537 A PLEASE DO PAPER SURVY URGENTLY

Hi Veron

Please do paper survey Urgently. Thanks

Best Regards





**Christina Wong**

Senior Executive, Claims Services (Motor)

Direct line +65 6643 1311 | Direct fax +65 6225 7402 | [christina\\_wong@sg.msig-asia.com](mailto:christina_wong@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on    

A member of  **INSURANCE GROUP**

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

## Nivitha (LKK Auto)

**From:** Shelia (LKK Auto) <account@lkkauto.com>  
**Sent:** Monday, 20 January 2020 1:51 PM  
**To:** 'Nivitha (LKK Auto)'  
**Cc:** 'Accounts (LKKAuto)'  
**Subject:** RE: Report Send Back Alerts - PC2537A (TP)

Dear Nivitha/Summer,

FYNA Please...

### Pending for Survey Report- CS3/MSG19020458/GCD3 S2

29 Nov 2019 09:22	<b>Adj Invoice Submitted</b>		[A] CELINE FONG
19 Jan 2020 13:11	<b>Ins Send Back Adj Rpt</b>	Please do pAPERSURVEY URGENTLY. THANKS	[I] Christina Wong
19 Jan 2020 13:11	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/01/21	[I] Merimen Administrator
19 Jan 2020 13:11	<b>Adj Mandate Set</b>	Maintained.	[I] Merimen Administrator

Thank You



“Wishing you a Happy and Prosperous Lunar New Year”

Best Regards,

SuthaShelia (Shelia) | Accounts Dept.  
LKK Auto Consultants Pte Ltd  
Phone: 6841 1891 | email: [account@lkkauto.com](mailto:account@lkkauto.com) | fax: 6844-8805  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Do-Not-Reply <do-not-reply@merimen.com>  
**Sent:** Sunday, 19 January 2020 1:20 PM  
**To:** [account@lkkauto.com](mailto:account@lkkauto.com)  
**Subject:** Report Send Back Alerts - PC2537A (TP)

Dear Sir / Madam,

Please login to Merimen Online at [www.merimen.com.sg](http://www.merimen.com.sg) for more information.

Thanks,  
The Merimen Team



**AVG**

This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	16/11/2019 13:52
Date Of Accident	15/11/2019 14:30
Exact Location Of Accident	CAVENAGH ROAD TOWARDS BUKIT TIMAH ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	PC2537A
<b>Insured/Policyholder</b>	
Name Of Registered Owner	COMMUTER-PLUS EXPRESS
Cc Reg No	52807178E
Email Address	COMMUTERPLUS@GMAIL.COM
Mobile Phone No	
Alternative Phone No	OFFICE-90691234
<b>Vehicle Particulars</b>	
Manufacturer	TOYOTA
Model	HIACE COMMUTER
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	0
Cover Note Number	CN064005

### Driver

Name of Driver	LAM KIEW KIN
NRIC No	S0170708F
Date Of Birth	07/11/1951
Occupation	INDOOR
Date Of Driving Pass	01/09/1977
Driving Experience	42 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97482887
Fax Number	
Contact Number	

Address BLK 186 HOUGANG AVE 1 #12-1584  
Postcode 530166  
Was driver an employee of the Insured's Company YES  
If No, Relationship of the Driver with the Insured  
Vehicle Registration Number of Driver's Own Vehicle -  
Vehicle -  
Insurance Company of Driver's Own Vehicle -

#### General Information of the Accident

Type Of Accident SIDE SWIPE  
Weather Conditions CLEAR  
Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
Number of vehicles (including own vehicle) involved in the accident 2  
Was any body injured in the Accident? NO  
Was any injured conveyed to hospital by ambulance? NO  
Was any other material or property damaged? YES  
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
Number of Passengers (Including Driver) 5  
Passenger 1  
NAME: : STUDENT  
GENDER: : FEMALE  
Passenger 2  
NAME: : STUDENT  
GENDER: : FEMALE  
Passenger 3  
NAME: : STUDENT  
GENDER: : FEMALE  
Passenger 4  
NAME: : BUS ATTENDENT  
GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police? NO  
If Yes, Please state which Police Station  
Was notice of intended Prosecution given? NO  
If Yes, against whom?

#### Circumstances of Accident

PLEASE REFER TO SKETCH PLAN.

#### Attachment(s)

Are accident photos available for attachment? YES  
Was there any video captured by Car Camera? NO  
Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLC3977D  
Vehicle Make/Model/Colour TOYOTA  
Details Of Properties  
Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

97895317

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)



**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

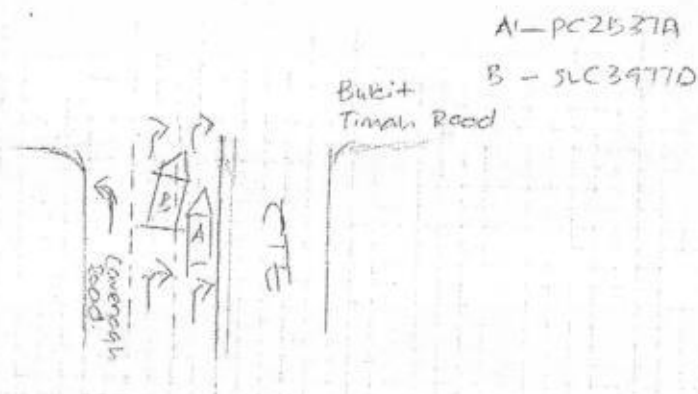
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# Sketch Plan Pg. 2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I ~~was~~ was driving ~~PC2537A~~ PC2537A Travelling Cavenagh Road to Bukit Timah Road at the First Lane. Suddenly vehicle SLC 3977D cut in to my Lane and hit my left side of vehicle.

msmits@singnet.com.sg. (my workshop email add).

Sending student's home when accident happen.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Company Chop (if applicable)

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



VEHICLE SURVEY REPORTS																																			
Commuter-Plus Express MSM Logistics Pte Ltd 160 Sin Ming Drive Sin Ming AutoCity #01-12 Singapore 575722																																			
1	<b>Reference</b> Job Reference No : 19/002042 Claim No : - Claim Type : Third Party Accident Date : 15/11/2019 Survey Date : 19/11/2019 Survey Report Date : 02/12/2019																																		
2	<b>Particulars Of Vehicle</b> Vehicle Registration No : PC2537A Make & Model : Toyota Hiace Commuter GL 3.0A Vehicle Registration Date : 11/07/2014 Chassis No : KDH2230020033 Engine No : Blocked Colour : Silver																																		
3	<b>Condition Of Vehicle And Tyres</b> <table border="0"> <tr> <td><u>Mileage (KM)</u></td> <td><u>Brakes</u></td> <td><u>Steering</u></td> <td><u>Modification</u></td> </tr> <tr> <td>273430</td> <td>Serviceable</td> <td>Serviceable</td> <td>None</td> </tr> <tr> <td colspan="4"> </td> </tr> <tr> <td><u>Tyres</u></td> <td><u>Make</u></td> <td><u>Size</u></td> <td><u>Balance (MM)</u></td> </tr> <tr> <td>Front RHS</td> <td>Bridgestone</td> <td>195R15C</td> <td>5</td> </tr> <tr> <td>Front LHS</td> <td>Bridgestone</td> <td>195R15C</td> <td>5</td> </tr> <tr> <td>Rear RHS</td> <td>Bridgestone</td> <td>195R15C</td> <td>6</td> </tr> <tr> <td>Rear LHS</td> <td>Bridgestone</td> <td>195R15C</td> <td>6</td> </tr> </table>			<u>Mileage (KM)</u>	<u>Brakes</u>	<u>Steering</u>	<u>Modification</u>	273430	Serviceable	Serviceable	None					<u>Tyres</u>	<u>Make</u>	<u>Size</u>	<u>Balance (MM)</u>	Front RHS	Bridgestone	195R15C	5	Front LHS	Bridgestone	195R15C	5	Rear RHS	Bridgestone	195R15C	6	Rear LHS	Bridgestone	195R15C	6
<u>Mileage (KM)</u>	<u>Brakes</u>	<u>Steering</u>	<u>Modification</u>																																
273430	Serviceable	Serviceable	None																																
<u>Tyres</u>	<u>Make</u>	<u>Size</u>	<u>Balance (MM)</u>																																
Front RHS	Bridgestone	195R15C	5																																
Front LHS	Bridgestone	195R15C	5																																
Rear RHS	Bridgestone	195R15C	6																																
Rear LHS	Bridgestone	195R15C	6																																
4	<b>Description Of Damages</b> The vehicle sustained damages at front left hand portion. (For information of damages please refer to Parts/Labour/Photographs attached)																																		
5	<b>Instruction</b> This survey was conducted entirely on a "WITHOUT PREJUDICE" basis, and we have not authorised any repair.																																		

# AUTO PERFORMANCE APPRAISAL

## Vehicle Assessment Reports

Annex A

Ref No : 19/002042

### Damage And Repair Cost Adjustment

<u>S/No</u>	<u>Qty</u>	<u>Parts Description</u>	<u>Comments/condition</u>	<u>Workshop Estimate (\$)</u>	<u>Our Assessment (\$)</u>
<u>List Items</u>					
1	1	Front bumper	Deformed/torn	896.00	585.7 896.00 ✓
2	1	Front bumper LH side retainer	Deformed/broken	119.40	94 119.40 ✓
3	1	LH headlamp	Grazed/cut	756.20	✓ 756.20 ✓
4	1	Front LH door	To repair	1,687.00	- R
5	1	Front LH corner panel	Buckled	286.50	182.1 286.50 ✓
6	1	Front LH step garnish	To repair	120.70	- R
				3,865.80	2,058.10
Less discount 25%				966.45	514.53
Total :				2,899.35	1,543.58
<u>Special Nett Items</u>					
7	1 set	Front LH wheel cover (C/w 1-set)	Deformed/broken	150.00	80 150.00 ✓
8	1	Front LH wheel rim	Warper	180.00	180.00 X SVC
9	1 set	Front LH tyre	Reuse	180.00	SVC
Total :				510.00	330.00
Total Spare Parts :				3,409.35	1,873.58

○

# AUTO PERFORMANCE APPRAISAL

Annex B

## Vehicle Assessment Reports

Ref No : 19/002042

### Damage And Repair Cost Adjustment

<u>Items</u>	<u>Job Description</u>	<u>Workshop Estimate (\$)</u>	<u>Adjusted Costs (\$)</u>
1	To remove, jack out, straighten, panel beating, align and renew replaced parts.	800.00	600.00 200
2	To putty and respray painting on affected areas.	1,300.00	1,000.00 400
3	To check wirings and lightings.	50.00	30.00 /
4	To remove, refix door fittings to facilitate repair.	100.00	-
5	To conduct computerise wheel alignment test.	80.00	60.00 /
6	To supplied and aplied anti rust treatments.	100.00	60.00 X
Total Labour :		2,430.00	1,750.00 680
Total Spare Parts :		3,409.35	1,873.58
Total Labour :		2,430.00	1,750.00
Total Repair Costs :		5,839.35	3,623.58

### Assessor's Recommendation

Repairer Estimate : 5,839.35  
Our Adjustment : 3,623.58

#### Remarks

The repairer has agreed to undertake the repair on a lump sum basis of \$2,900.00, with a repair period of 5 working days.

Surveyed By:



Lek Boon Hwee  
Automobile Appraiser

1983.5  
20%: 1600  
3 Days.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Nov 2019		18 Nov 2019 16:56 <a href="#">Edit Adj Rpt</a>	<b>S\$1,600.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,600.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	LOW SHY TAR, ID: S8274377D		
Main Claimant:	COMMUTER-PLUS EXPRESS, Co. Reg. No.: 52807178E		
Vehicle Reg. No.:	PC2537A	Date of Loss:	15/11/2019 14:00 - :59 [64 Months and 4 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 611730	Policy/Cover Note No.:	29123577AT2 (Comprehensive) Coverage: 13/05/2019 - 12/05/2020
Vehicle Reg. No. (Insured):	SLC3977D	Policy No. (Claimant):	
		Excess:	S\$500.00
Repairer:	Msm Logistics Pte Ltd- Sin Ming (HQ) 160 Sin Ming Drive #03-08 Sin Ming Auto City, 575722 Sin Ming - Tel: 91074212		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 21/01/2020]		
Adj Asg. Remarks:	on WP, Liab: NR, Disagree on SJE, Assign: LKK. Contact: Candice @ 6538 3611		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- MSIG\_SG (19/01/2020): Report Send Back Alerts - PC2537A (TP)

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*PC2537A (611730)**  
**[SLC3977D]**  
**TP**  
**COMMUTER-PLUS EXPRESS**  
**Nov 15 2019 2:00PM**  
**[LOW SHY TAR]**  
**Msm Logistics Pte Ltd- Sin Ming**

Upload Documents | Upload Photos | Compose New Letter

View View in Browser ▼

Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
2	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
3	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
4	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
5	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
6	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
7	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
8	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
9	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
10	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
11	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
12	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
13	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
14	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
15	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
16	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
17	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
18	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
19	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
20	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
21	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
22	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
23	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
24	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
25	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
26	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
27	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
28	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
29	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
30	20/11/19 09:41	General View	Load JPG	<input checked="" type="checkbox"/>
31	20/11/19 09:42	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
32	20/11/19 09:42	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
33	05/02/20 17:23	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
34	05/02/20 17:23	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>
35	05/02/20 17:23	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>



Photos/Images			3 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
36	05/02/20 17:23	Dismantled Parts	Load JPG	✓
37	05/02/20 17:23	Dismantled Parts	Load JPG	✓
38	05/02/20 17:23	Dismantled Parts	Load JPG	✓
39	05/02/20 17:23	Dismantled Parts	Load JPG	✓
40	05/02/20 17:23	Dismantled Parts	Load JPG	✓
41	05/02/20 17:23	Dismantled Parts	Load JPG	✓
42	05/02/20 17:23	Dismantled Parts	Load JPG	✓
43	05/02/20 17:27	After Repair Photo	Load JPG	✓
44	05/02/20 17:27	After Repair Photo	Load JPG	✓
45	05/02/20 17:27	After Repair Photo	Load JPG	✓
46	05/02/20 17:27	After Repair Photo	Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	18/11/19 16:05	TPD PC2537A - PRI & GIA REPORT	Load PDF	
2	18/11/19 16:05	TPD PC2537A - PRI (EMAIL)	Load PDF	
3	18/11/19 16:36	disagree on SJE	Load PDF	
4	19/01/20 13:08	SURVEY REPORT & PHOTOS	Load PDF	
5	19/01/20 13:08	TP PHOTOS	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/02/20 11:27	PRS INVOICE	Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19020458/GYD3S2-1

Date: 06/02/2020

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29123577AT2

Claimant Vehicle No: PC2537A

Insured Vehicle No: SLC3977D

Date of Loss: 15/11/2019

Nature of Claim: TP

Claim No: 611730

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: PC2537A

Make &amp; Model: TOYOTA HIACE, 3.0 D COMMUTER GL AT 2WD 4DR LWB (M)

Engine No: 1KD2405433

Reg. Date: 11/07/2014 (Man. Year: 2014)

Chassis No: KDH2230020033

Colour: Silver

Odometer: 273430 km

Engine Capacity: 2982 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195 R15

Rear Tyre Size: 195 R15

Front Left Side: Bridgestone 5 mm

Rear Left Side: Bridgestone 5 mm

Front Right Side: Bridgestone 5 mm

Rear Right Side: Bridgestone 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,409.35	1,293.50	2,115.85	62.06
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,430.00	690.00	1,740.00	71.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>5,839.35</b>	<b>1,983.50</b>	<b>3,855.85</b>	<b>66.03</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,600.00</b>		
<b>(S\$)</b>	5,839.35	1,600.00	4,239.35	72.60
<b>+ GST 7.00/7.00% (S\$)</b>	408.75	112.00	296.75	72.60
<b>Nett Amount (S\$)</b>	<b>6,248.10</b>	<b>1,712.00</b>	<b>4,536.10</b>	<b>72.60</b>

## INSPECTION

Date of Assignment: 18/11/2019

Date Inspected: 19/11/2019 Inspected At:

MSM Logistics Pte Ltd

160 Sin Ming Drive #03-08 Sin Ming Auto City

Singapore 575722

Estimated Period of Repair: 3.0 days

Adjuster: XING GUO QIANG

Manager: YVONNE WONG YIN CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

**Part Source:** (Last Synchronised: 06 Feb 2020)

**Parts:** N/A TOYOTA HIACE 3.0 D COMMUTER GL AT 2WD 4DR LWB (M) (Model not available in database)

**Labour:** Repairer's (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for PC2537A)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed / Torn	896.00 FL	*585.70 FL
2	1		*FRONT BUMPER LH SIDE RETAINER	Deformed / Broken	119.40 FL	*94.00 FL
3	1		*LH HEADLAMP	Grazed / Cut	756.20 FL	*756.20 FL
4	1		*FRONT LH DOOR	Repair	1,687.00 FL	*- FL
5	1		*FRONT LH CORNER PANEL	Buckled	286.50 FL	*182.10 FL
6	1		*FRONT LH STEP GARNISH	Repair	120.70 FL	*- FL
7	1		*SET FRONT LH WHEEL COVER	Deformed / Broken	150.00 FS	*80.00 FS
8	1		*FRONT LH WHEEL RIM	Serviceable	180.00 FS	*- FS
9	1		*SET FRONT LH TYRE	Serviceable	180.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>4,375.80</b>	<b>1,698.00</b>
<b>- List Item Discount on L Items 25.00/25.00% (S\$)</b>	966.45	404.50
<b>Total Parts (S\$)</b>	<b>3,409.35</b>	<b>1,293.50</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE, JACK OUT, STRAIGHTEN, PANEL BEATING, ALIGN AND RENEW REPLACED PARTS.	New	800.00	200.00
2	TO PUTTY AND RESPRAY PAINTING AFFECTED AREAS.	New	1,300.00	400.00
3	TO CHECK WIRINGS AND LIGHTINGS.	New	50.00	30.00
4	TO REMOVE, REFIX DOOR FITTINGS TO FACILITATE REPAIR.	New	100.00	0.00
5	TO CONDUCT COMPUTERISE WHEEL ALIGNMENT TEST.	New	80.00	60.00
6	TO SUPPLIED AND APPLIED ANTI RUST TREATMENTS.	New	100.00	0.00
Gross Labour Cost (S\$)			2,430.00	690.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >